



WISCONSIN DEPARTMENT
of HEALTH SERVICES

EMResource 101

Wisconsin Hospital Preparedness Program
01/06/2026

Juvenile Solutions

- [EMResource](#): Real-time communication
- [EMTrack](#): Patient tracking and family reunification

Note: Users can easily toggle between solutions with one unique login for EMResource and EMTrack.

What is EMResource?

- Inform response activities during disaster incidents
- Post and receive alerts regarding mass casualty incidents (MCIs), bed counts, and other time-sensitive communications to health care partners
- Collect COVID-19 data
- Maintain situational awareness
- Inform after action reports
- Facilitate exercise drills



Who Uses EMResource?

- Hospitals
- Specialty hospitals (rehabilitation, psychiatric, orthopedic, surgical)
- Skilled nursing facilities
- Emergency medical services (ground and air)
- Dispatch centers
- Local and Tribal public health departments
- Law enforcement
- Wisconsin Hospital Association (WHA)
- Wisconsin Department of Health Services (DHS)

Views

 MENU
  JUVARE
  EMResource
 


 Wisconsin
  View
  Default View (my default)

Default View

	Region 1 NW HERC	ED Status	CT Capabilities	STEMI (Cath Lab) Capabilities	Stroke Capabilities
	Advent Health Durand - Chippewa Valley 	Limited Divert	Available	None	None
	Amery Hospital and Clinic 	Open	Available	None	None
	Burnett Medical Center 	Open	Available	None	Available
	Cumberland Healthcare 	Open	Available	None	Available
	Hayward Area Memorial Hospital 	Open	Available	None	Available
	Hudson Hospital & Clinics 	Open	Available	None	None
	Indianhead Medical Center Shell Lake 	Open	Available	Not available	Available
	Marshfield Med Ctr-Rice Lake/Lakeview 	Open	Available	None	Available

Data Collected

- State-requested data
 - Organization and emergency preparedness information
 - Capability statuses and census data found on regional Health Emergency Readiness Coalition ([HERC](#)) view
 - Report at 0900 and as the value changes
 - Event reporting for MCI triage, bed counts, general announcements and resource requests
- [Federal requested metrics](#)
 - Overseen by U.S. Department of Health and Human Services (HHS)

Note: There is no state mandate requiring facilities to report in EMResource

How is Data Used?

- Time-sensitive updates and needs to partners
 - Emergency management updates on hospital needs or changes in capacity
 - Situation reports
 - After action reports
- Real-time capacity awareness at the state, region and local level
- Analytics and data quality
- DHS Hospital Capacity [Hospitalizations and Hospital Capacity](#)
- DHS Respiratory Virus Hospitalization Data [Situational Awareness Update](#)
- PCA Portal COVID-19 [Hospitalizations and Capacity Dashboard for Partners](#)

Note: Data is not for public consumption

Federal Reporting

- The Department of Health and Human Services (HHS) requires COVID-19 data be submitted into CDC's National Healthcare Safety Network (NHSN)
- Hospitals can automatically pass data from EMResource to NHSN, or submit directly to NHSN
- Contains only [federal requested metrics](#)

EMResource Dashboard

☰ MENU
JUVARE
EMResource DEMO

🏠 Wisconsin
▼ View
▼ Region 5 South Central

🏠 Drill: Statewide Bed Count

Region 5 South Central

	Region 5 South Central HERC	ED	ED Boarders	ICU	Med/Surg	Hospital	Pending Post-acute Disch
	American Family Children's Hosp	Open	0	--	--	Peak Census	0
	Beaver Dam Community Hospital	Open	0	--	--	--	0
	Beloit Memorial Hospital	Open	0	--	--	--	0
	Columbus Community Hospital	Open	0	--	--	Open	0

Events

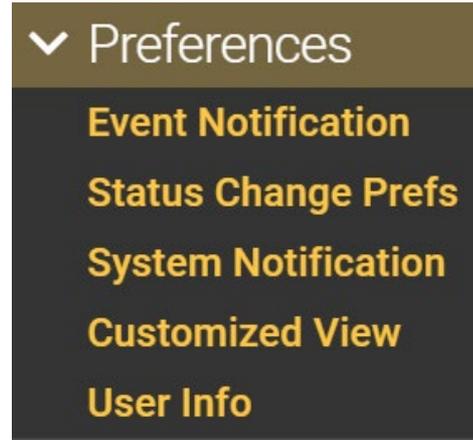
The screenshot displays the 'Events' interface. At the top, there is a navigation bar with three items: a home icon followed by 'Wisconsin', a dropdown arrow followed by 'Event', and another dropdown arrow followed by 'Event List'. Below this, a top banner contains five event cards. The first card is yellow and reads 'Drill: Resource Request for Training Hospital' with a plus-in-square icon. The second card is orange and reads 'Drill: MCI on 190 near HWY 51' with a person-in-square icon. The third card is green and reads 'Drill: Bed Count - MCI on 190 near HWY 51' with a computer monitor icon. The fourth card is purple and reads 'Drill: CT Scanner Down @ Training Hospital' with a document icon. The fifth card is light blue and reads 'HHS: COVID Hospital Capacity' with a computer monitor icon. On the right side of the banner, there is a red button with a white upward-pointing arrow and the text 'EVENTS'.

- Event types include MCI, bed count, general announcement and resource request
- Events should:
 - Appear in the top banner for situational awareness
 - Include the physical location of the event, or the facility involved
 - Contain contact information
 - Updated as the incident evolves
 - Ended in a timely manner

Notifications

Configure “Preferences” section found in the main “Menu”

- Select which events, status changes or system notifications should trigger an alert
- Create a customized view
- Update contact information under “User Info” and select how notifications should be received (phone call, e-mail, text message, pager or web page)



Resources

- [DHS EMResource webpage](#)
 - Request access to the system
 - [HERC](#) coordinators can grant access
 - Online training tutorials
 - Online reference guides that can be printed
 - How to create an event
 - How to respond to an event
 - Create status change notifications
- [EMResource](#) quick reference guides
 - [Update User Info](#)
 - [Receive Event Notifications](#)
 - [About Views](#)
 - [Custom View](#)
 - [Status Change Preferences](#)
 - [Event Reports](#)
 - [Status Reports](#)