

WISCONSIN CAREGIVER PROGRAM RESOURCES

DEPARTMENT OF HEALTH SERVICES



DIVISION OF QUALITY ASSURANCE

ENTITY BACKGROUND CHECKS

DHS / Division of Quality Assurance
ATTN: Office of Caregiver Quality
PO Box 2969
Madison, WI 53701-2969

608-261-8319 (phone)
608-264-6340 (FAX)
caregiver_intake@dhs.state.wi.us
<https://www.dhs.wisconsin.gov/caregiver/entity.htm>

See DQA publication P63159, *Wisconsin Caregiver Program: Background Checks*.

EMPLOYEE BACKGROUND CHECKS

DHS / Division of Quality Assurance
ATTN: Office of Caregiver Quality
PO Box 2969
Madison, WI 53701-2969

608-261-8319 (phone)
608-264-6340 (FAX)
caregiver_intake@dhs.state.wi.us
<https://www.dhs.wisconsin.gov/caregiver/employee.htm>

See DQA publication P63159, *Wisconsin Caregiver Program: Background Checks*.

EMPLOYEE BACKGROUND CHECKS

DHS / Office of Legal Counsel
1 W Wilson St, Rm 651
PO Box 7850
Madison, WI 53707-7850

608-266-8428
DHSRehabReviewCoordinator@wisconsin.gov

See DQA publication, P-63160, *Wisconsin Caregiver Program: Rehabilitation Review Process*.

MISCONDUCT REPORTING

DHS / Division of Quality Assurance
ATTN: Office of Caregiver Quality
PO Box 2969
Madison, WI 53701-2969

608-261-8319 (phone)
608-264-6340 (FAX)
caregiver_intake@dhs.state.wi.us

See DQA publication P-63158, *Wisconsin Caregiver Program: Misconduct Reporting Requirements*.

SUBSTANTIATED FINDINGS

Verify the status of Wisconsin nurse aides and other non credentialed caregivers at the **Wisconsin Nurse Aide Registry**, available online at http://hdmaster.com/testing/cnatesting/wisconsin/WI_CNA_Home.htm.

CRIMINAL HISTORY INFORMATION

Department of Justice
Crime Information Bureau
ATTN: Record Check Unit
PO Box 2688
Madison, WI 53701-2688

608-266-7780
<https://www.doj.state.wi.us/dles/cib/crime-information-bureau>

ADDITIONAL CAREGIVER RESOURCES

The Wisconsin Caregiver Program Manual, other publications and forms, and
MUCH MORE INFORMATION
are available online at <http://dhs.wisconsin.gov/caregiver/index.htm> and <https://www.dhs.wisconsin.gov/>.