



Aging and Disability Resource Centers

Activity Reporting for 2010



Department of Health Services
Division of Long Term Care
Bureau of Aging and Disability Resources
Office for Resource Center Development
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Aging and Disability Resource Centers (ADRC)

Aging and Disability Resource Centers (ADRCs) provide information, advice, and access to a wide variety of services for older people and people with disabilities, and serve as the entry point for publicly funded long-term care through the state's Family Care, IRIS, PACE and Partnership programs.

ADRC services are available to individuals, their families and caregivers. ADRCs also take referrals from and provide information to physicians, hospital discharge planners, and other professionals who work with older individuals or adults with disabilities. Services are provided via telephone, home visits, or through walk-ins to the center location.

This report provides a statistical profile of the customers of and services provided by Wisconsin's ADRCs in 2010, including:

- The number of times customers contacted an ADRC for assistance.
- Who originated the contact – the individual, their family or caregiver, an agency or service provider, or the ADRC.
- Who was served – people who are elderly, people with physical disabilities and adults with developmental disabilities.
- The type of service provided by the ADRC.

Data shown in this report reflects activity by the 35 ADRCs which were operating in 2010 serving 57 counties and 1 tribe. Section I provides a summary of statewide ADRC activity and Section II provides a summary of activity for each ADRC.

A useful resource, [ADRC Activity Reporting Requirements and Definitions](#), provides detailed information regarding activity reporting specifics, and was developed to support consistent reporting of ADRC activities.

This report does not include Disability Benefit Specialist (DBS) or Elderly Benefit Specialist (EBS) program statistics, as these ADRC services are tracked separately. The DBS and EBS information can be accessed via the links listed below.

[DBS Program Statistics](#)

[EBS Main Page](#)

[EBS Program Report](#)

SECTION I

Aging & Disability Resource Centers

Summary of Statewide Activity in 2010

STATEWIDE ACTIVITY

Table I: Estimated Population 2010

Wisconsin population estimates are provided in Table I, including the numbers and percentages of individuals age 18 and over, and those age 60 and over. Estimates in 2010 indicate Wisconsin's population to be 5,686,986 with 76.4% of the population age 18 and over, and 19.2% of the population age 60 and over.

I. Estimated Population 2010					
	Total	Age 18+	% Age 18+	Age 60+	% Age 60+
Wisconsin	5,686,986	4,347,494	76.4%	1,091,139	19.2%

Source: U.S. Bureau of the Census, Census 2010 SF1

Table II: Total Number of Contacts

A contact represents an individual interaction or conversation that has occurred between ADRC staff and a person who contacts the ADRC (e.g., an individual with a problem/concern about him/herself or concern about another person). A contact may occur in person, including home visits and walk-ins, over the telephone, via e-mail or through written correspondence where information is exchanged.

An individual may contact the ADRC multiple times; each interaction is counted as a contact.

During 2010, 35 ADRCs serving 57 Wisconsin counties and one tribe reported a total number of contacts to be 344,661, compared with 2009 numbers where 32 ADRCs serving 55 counties and one tribe reported a total number of contacts at 308,523. This represents more than an 11% increase in contacts over the prior year.

This yearly total figure averages to 28,721 contacts per month for ADRCs in 2010, compared with 25,710 average contacts per month reported in 2009.

II. Total Number of Contacts 2010				
Month	Total #		Month	Total #
January	27,056		July	28,557
February	25,615		August	31,154
March	29,626		September	29,750
April	28,191		October	29,937
May	26,754		November	29,269
June	30,623		December	28,129
				344,661

NOTE: Data from the Disability Resource Center in Milwaukee was not available due to the information technology system

Table III: Number of Contacts by Who Made Contact by Age of Consumer

For each contact, ADRCs were asked to identify who initiated contact with the ADRC from the following choices for Caller Type:

- 1) ADRC Originated – Not Preadmission Consultation
- 2) ADRC Originated – Preadmission Consultation - Community Based Residential Facility (CBRF), Nursing Home (NH), Residential Care Apartment Complex (RCAC)
- 3) Agency or Service Provider
- 4) Caregiver
- 5) Other
- 6) Relative, Guardian, or Friend
- 7) Self

Data reported shows that the most frequent initiator of contact was the ADRC, which reflects that the ADRC is providing follow-up service to determine if the inquirer's needs were met and if additional information and assistance were needed. The second most frequent type of contact are those initiated by an individual seeking assistance on his/her own behalf (23%).

While almost 70% of contacts are about individuals age 60 and over, assistance is provided to 10% of contacts where the age is unknown.

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	26,098	71,030	3,173	100,301	29%
ADRC PAC-CBRF	76	2,309	151	2,536	<1%
ADRC PAC-NH	1,044	16,174	559	17,777	5%
ADRC PAC-RCAC	34	1,233	79	1,346	<1%
Agency, Service Provider	11,477	30,656	4,293	46,426	13%
Caregiver	4,160	16,383	1,820	22,363	6%
Other	7,034	15,007	3,361	25,402	7%
Relative, Guardian, Friend	8,607	31,932	7,560	48,099	14%
Self	24,669	43,318	12,424	80,411	23%
Total #	83,199	228,042	33,420	344,661	
Total %	24%	66%	10%		

Note:

PAC = Preadmission Consultation
 CBRF = Community Based Residential Facility
 NH = Nursing Home
 RCAC = Residential Care Apartment Complex

Table IV: Number of Activities Provided by Age of Consumer

In this category, ADRC staff are instructed to select as many activities as apply to the particular contact. In other words, it is possible that one contact with an individual consumer resulted in more than one activity or service being provided at that time. Because more than one activity per contact can be selected, the total number exceeds the total number of contacts. Therefore, the percent of all contacts involving each activity cannot be summed to equal 100%.

In the ADRC activity category, 16 choices are available for selection and summarized as shown in the table below.

Table IV shows that over 70% of the activity performed by ADRCs was information and assistance. Providing information and assistance includes listening to the inquirer, assessing his or her needs, and helping the inquirer to connect with service providers or gain information to meet the identified needs. The next most frequent activity was Follow-up at 26%. This is follow-up activity initiated by the ADRC to determine if the inquirer's needs were met and if additional information or assistance are needed. The third most frequently selected activity was Options Counseling at 15%. Options counseling is an interactive decision-support process whereby consumers are assisted to evaluate and weigh their long-term care service options (e.g., assistance evaluating housing options, assistance sorting through home care and personal care options, etc.).

IV. Number of Activities Provided by Age of Consumer					
*Some contacts included more than one activity, therefore the total number of activities exceeds the number of contacts and percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	5,490	10,651	425	16,566	5%
Assisted with Medicaid Application	3,516	12,253	538	16,307	5%
Consumer Refused PAC	349	7,731	330	8,410	2%
Disenrollment Consultation	1,158	1,892	102	3,152	<1%
Enrollment Consultation	4,358	7,373	355	12,086	4%
Follow-up	23,114	62,744	3,162	89,020	26%
Provided/Referred for Health Promotion	1,669	10,809	767	13,245	4%
Information and Assistance	57,416	166,178	28,099	251,693	73%
Options Counseling	12,337	37,395	2,717	52,449	15%
Referral to Public and Private Services	9,712	24,100	3,334	37,146	11%
Short-term Service Coordination	7,096	19,483	821	27,400	8%
*Total #	126,215	360,609	40,650	527,474	
Total %	37%	105%	12%		

Note:

LTC Functional Screen = Long-Term Care Functional Screen
PAC = Preadmission Consultation

**Combined Totals for all Reporting ADRCs
Activity Report
January – December 2010**

This chart shows the ADRCs that submitted data for each quarter of the year.

ADRCs Reporting in 2010 (35 ADRCs Serving 57 Counties and 1 Tribe)				
ADRC and/or County	Quarter 1 (Jan-Mar)	Quarter 2 (Apr-Jun)	Quarter 3 (Jul-Sep)	Quarter 4 (Oct-Dec)
Barron, Rusk, Washburn	Yes	Yes	Yes	Yes
Brown	Yes	Yes	Yes	Yes
Buffalo, Clark, Pepin	Yes	Yes	Yes	Yes
Central WI (Marathon, Wood)	Yes	Yes	Yes	Yes
Chippewa	Yes	Yes	Yes	Yes
Columbia	Yes	Yes	Yes	Yes
COW (Calumet, Outagamie, Waupaca)	Yes	Yes	Yes	Yes
Dodge	Yes	Yes	Yes	Yes
Douglas	Yes	Yes	Yes	Yes
Dunn	Yes	Yes	Yes	Yes
Eau Claire	Yes	Yes	Yes	Yes
Fond du Lac	Yes	Yes	Yes	Yes
Forest	Yes	Yes	Yes	Yes
Green Lake, Marquette, Waushara	Yes	Yes	Yes	Yes
Jefferson	Yes	Yes	Yes	Yes
Kenosha	Yes	Yes	Yes	Yes
Manitowoc	Yes	Yes	Yes	Yes
Milwaukee Aging	Yes	Yes	Yes	Yes
Milwaukee Disability	No	No	No	No
North (Ashland, Bayfield, Iron, Price, Sawyer)	Yes	Yes	Yes	Yes
Northwest (Burnett, Polk, St. Croix Chippewa Tribe)	Yes	Yes	Yes	Yes
Ozaukee	Yes	Yes	Yes	Yes
Pierce	Yes	Yes	Yes	Yes
Portage	Yes	Yes	Yes	Yes
Racine	Yes	Yes	Yes	Yes
Saint Croix	Yes	Yes	Yes	Yes
Sheboygan	Yes	Yes	Yes	Yes
Southwest Wisconsin - North (Crawford, Juneau, Richland, Sauk)	Yes	Yes	Yes	Yes
Southwest Wisconsin - South (Grant, Green, Iowa, Lafayette)	Yes	Yes	Yes	Yes
Trempealeau	Yes	Yes	Yes	Yes
Walworth	Yes	Yes	Yes	Yes
Washington	Yes	Yes	Yes	Yes
Waukesha	Yes	Yes	Yes	Yes
Winnebago	Yes	Yes	Yes	Yes
Western Wisconsin (Jackson, LaCrosse, Monroe, Vernon)	Yes	Yes	Yes	Yes

	Indicates Missing Data
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SECTION II

Aging & Disability Resource Centers

Summary of Each Aging & Disability Resource Center's Activity in 2010

**ADRC of Barron, Rusk and Washburn Counties
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Barron	45,870	35,720	77.9%	11,376	24.8%	0.9%
Rusk	14,755	11,440	77.5%	3,973	26.9%	0.3%
Washburn	15,911	12,679	79.7%	4,619	29.0%	0.3%
TOTAL	76,536	59,839		19,968		1.5%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	353	July	313
February	278	August	348
March	379	September	323
April	303	October	359
May	309	November	315
June	315	December	245
			3,840

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	223	415	1	639	17%
ADRC PAC-CBRF	0	21	0	21	< 1%
ADRC PAC-NH	5	119	1	125	3%
ADRC PAC-RCAC	0	2	0	2	< 1%
Agency, Service Provider	128	269	73	470	12%
Caregiver	158	448	69	675	18%
Other	16	17	69	102	3%
Relative, Guardian, Friend	120	477	144	741	19%
Self	373	592	100	1,065	28%
*Total #	1,023	2,360	457	3,840	
Total %	27%	61%	12%		

**ADRC of Barron, Rusk and Washburn Counties
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	189	254	0	443	12%
Assisted with Medicaid Application	3	33	1	37	< 1%
Consumer Refused PAC	0	6	0	6	< 1%
Disenrollment Consultation	24	22	0	46	1%
Enrollment Consultation	82	109	1	192	5%
Follow-up	16	55	1	72	2%
Provided/Referred for Health Promotion	4	17	4	25	< 1%
Information and Assistance	1,015	2,326	456	3,797	99%
Options Counseling	100	307	35	442	12%
Referral to Public and Private Services	112	467	130	709	18%
Short-term Service Coordination	0	10	0	10	< 1%
* Total #	1,545	3,606	628	5,779	
Total %	40%	94%	16%		

Average # of ADRC Activities per Contact: **1.50**

**ADRC of Brown County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Brown	248,007	186,184	75.1%	41,160	16.6%	4.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	1,286		July	1,032
February	1,080		August	1,002
March	1,170		September	910
April	1,090		October	1,044
May	974		November	946
June	1,073		December	908
				12,515

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,131	2,264	119	3,514	28%
ADRC PAC-CBRF	15	144	27	186	1%
ADRC PAC-NH	2	16	2	20	< 1%
ADRC PAC-RCAC	1	15	1	17	< 1%
Agency, Service Provider	468	750	323	1,541	12%
Caregiver	159	815	125	1,099	9%
Other	526	990	133	1,649	13%
Relative, Guardian, Friend	277	1,320	297	1,894	15%
Self	1,074	1,150	371	2,595	21%
*Total #	3,653	7,464	1,398	12,515	
Total %	29%	60%	11%		

**ADRC of Brown County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	99	293	1	393	3%
Assisted with Medicaid Application	247	612	48	907	7%
Consumer Refused PAC	17	144	30	191	2%
Disenrollment Consultation	0	0	0	0	0%
Enrollment Consultation	0	0	0	0	0%
Follow-up	135	337	23	495	4%
Provided/Referred for Health Promotion Information and Assistance	3,371	6,736	1,336	11,443	91%
Options Counseling	263	810	108	1,181	9%
Referral to Public and Private Services	1,308	2,914	520	4,742	38%
Short-term Service Coordination	113	167	12	292	2%
* Total #	5,767	12,611	2,145	20,523	
Total %	46%	101%	17%		

Average # of ADRC Activities per Contact: **1.64**

**ADRC of Buffalo, Clark and Pepin Counties
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Buffalo	13,587	10,566	77.8%	3,378	24.9%	0.3%
Clark	34,690	24,599	70.9%	7,145	20.6%	0.6%
Pepin	7,469	5,765	77.2%	1,832	24.5%	0.1%
TOTAL	55,746	40,930		12,355		1.0%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	333	July	377
February	322	August	455
March	504	September	527
April	410	October	466
May	394	November	584
June	408	December	556
			5,336

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	230	621	40	891	17%
ADRC PAC-CBRF	0	12	2	14	< 1%
ADRC PAC-NH	24	453	9	486	9%
ADRC PAC-RCAC	0	21	4	25	< 1%
Agency, Service Provider	346	774	68	1,188	22%
Caregiver	25	41	2	68	1%
Other	22	78	20	120	2%
Relative, Guardian, Friend	262	897	67	1,226	23%
Self	423	788	107	1,318	25%
*Total #	1,332	3,685	319	5,336	
Total %	25%	69%	6%		

**ADRC of Buffalo, Clark and Pepin Counties
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	128	281	8	417	8%
Assisted with Medicaid Application	7	34	0	41	< 1%
Consumer Refused PAC	13	241	10	264	5%
Disenrollment Consultation	5	19	1	25	< 1%
Enrollment Consultation	29	44	2	75	1%
Follow-up Provided/Referred for Health Promotion	323	1,046	53	1,422	27%
Information and Assistance	12	16	8	36	< 1%
Options Counseling	1,226	3,340	301	4,867	91%
Referral to Public and Private Services	88	214	5	307	6%
Referral to Public and Private Services	60	201	27	288	5%
Short-term Service Coordination	11	24	1	36	< 1%
* Total #	1,902	5,460	416	7,778	
Total %	36%	102%	8%		

Average # of ADRC Activities per Contact: 1.46

**ADRC of Central WI
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Marathon	134,063	101,194	75.5%	26,346	19.7%	2.3%
Wood	74,749	57,745	77.3%	17,228	23.0%	1.4%
TOTAL	208,812	158,939		43,574		3.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	1,028		July	1,197
February	927		August	1,387
March	1,222		September	1,309
April	1,167		October	1,347
May	1,059		November	1,331
June	1,362		December	1,289
				14,625

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	448	992	58	1,498	10%
ADRC PAC-CBRF	6	241	3	250	2%
ADRC PAC-NH	148	2,068	56	2,272	16%
ADRC PAC-RCAC	3	151	8	162	1%
Agency, Service Provider	598	1,164	247	2,009	14%
Caregiver	53	248	39	340	2%
Other	175	537	70	782	5%
Relative, Guardian, Friend	465	2,453	369	3,287	22%
Self	1,007	2,365	653	4,025	28%
*Total #	2,903	10,219	1,503	14,625	
Total %	20%	70%	10%		

**ADRC of Central WI
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	295	542	34	871	6%
Assisted with Medicaid Application	25	87	2	114	< 1%
Consumer Refused PAC	48	1,074	32	1,154	8%
Disenrollment Consultation	27	83	3	113	< 1%
Enrollment Consultation	176	271	6	453	3%
Follow-up	282	763	72	1,117	8%
Provided/Referred for Health Promotion Information and Assistance	3	11	2	16	< 1%
Options Counseling	2,292	7,714	1,344	11,350	78%
Referral to Public and Private Services	629	2,265	338	3,232	22%
Short-term Service Coordination	53	267	17	337	2%
	63	92	10	165	1%
* Total #	3,893	13,169	1,860	18,922	
Total %	27%	90%	13%		

Average # of ADRC Activities per Contact: **1.29**

**ADRC of Chippewa County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Chippewa	62,415	47,706	76.4%	12,607	20.2%	1.1%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	376		July	477
February	308		August	479
March	419		September	444
April	436		October	459
May	434		November	467
June	413		December	398
				5,110

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	525	1,038	100	1,663	33%
ADRC PAC-CBRF	1	74	4	79	2%
ADRC PAC-NH	23	505	30	558	11%
ADRC PAC-RCAC	2	39	1	42	< 1%
Agency, Service Provider	277	378	95	750	15%
Caregiver	24	50	5	79	2%
Other	134	232	47	413	8%
Relative, Guardian, Friend	175	716	120	1,011	20%
Self	212	198	105	515	10%
*Total #	1,373	3,230	507	5,110	
Total %	27%	63%	10%		

**ADRC of Chippewa County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	62	93	5	160	3%
Assisted with Medicaid Application	44	326	12	382	7%
Consumer Refused PAC	13	383	22	418	8%
Disenrollment Consultation	24	32	9	65	1%
Enrollment Consultation	61	88	10	159	3%
Follow-up	9	24	3	36	< 1%
Provided/Referred for Health Promotion	16	33	8	57	1%
Information and Assistance	1,353	2,833	484	4,670	91%
Options Counseling	136	338	56	530	10%
Referral to Public and Private Services	71	221	48	340	7%
Short-term Service Coordination	2	11	0	13	< 1%
* Total #	1,791	4,382	657	6,830	
Total %	35%	86%	13%		

Average # of ADRC Activities per Contact: **1.34**

**ADRC of Columbia County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Columbia	56,833	43,566	76.7%	11,706	20.6%	1.0%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	150		July	164
February	131		August	127
March	138		September	132
April	123		October	127
May	142		November	139
June	145		December	139
				1,657

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1	3	2	6	< 1%
ADRC PAC-CBRF	0	35	3	38	2%
ADRC PAC-NH	15	301	6	322	19%
ADRC PAC-RCAC	1	9	0	10	< 1%
Agency, Service Provider	132	121	58	311	19%
Caregiver	2	10	6	18	1%
Other	14	43	32	89	5%
Relative, Guardian, Friend	76	264	111	451	27%
Self	174	128	110	412	25%
*Total #	415	914	328	1,657	
Total %	25%	55%	20%		

**ADRC of Columbia County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	63	103	12	178	11%
Assisted with Medicaid Application	26	55	7	88	5%
Consumer Refused PAC	6	158	4	168	10%
Disenrollment Consultation	8	13	0	21	1%
Enrollment Consultation	36	53	5	94	6%
Follow-up	103	185	30	318	19%
Provided/Referred for Health Promotion	6	2	1	9	< 1%
Information and Assistance	407	792	324	1,523	92%
Options Counseling	102	265	39	406	25%
Referral to Public and Private Services	93	162	55	310	19%
Short-term Service Coordination	27	21	2	50	3%
* Total #	877	1,809	479	3,165	
Total %	53%	109%	29%		

Average # of ADRC Activities per Contact: **1.91**

**ADRC of Calumet, Outagamie and Waupaca Counties
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Calumet	48,971	35,733	73.0%	8,021	16.4%	0.8%
Outagamie	176,695	132,271	74.9%	29,532	16.7%	3.0%
Waupaca	52,410	40,540	77.4%	12,616	24.1%	1.0%
TOTAL	278,076	208,544		50,169		4.8%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1,388	July	1,939
February	1,500	August	1,910
March	1,716	September	1,968
April	1,797	October	2,270
May	1,558	November	2,261
June	1,884	December	1,934
			22,125

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60	60 and	Unknown	Total #	Total %
ADRC-not PAC	3,267	6,846	575	10,688	48%
ADRC PAC-CBRF	1	148	16	165	<1%
ADRC PAC-NH	14	298	26	338	2%
ADRC PAC-RCAC	1	32	4	37	<1%
Agency, Service Provider	576	1,350	348	2,274	10%
Caregiver	540	1,166	313	2,019	9%
Other	617	836	223	1,676	8%
Relative, Guardian, Friend	339	1,210	614	2,163	10%
Self					
	1,033	992	740	2,765	12%
Total #	6,388	12,878	2,859	22,125	
Total %	29%	58%	13%		

**ADRC of Calumet, Outagamie and Waupaca Counties
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered	246	491	16	753	3%
Assisted with	224	616	16	856	4%
Consumer Refused PAC	4	234	18	256	1%
Disenrollment	80	66	9	155	<1%
Enrollment Consultation	290	349	29	668	3%
Follow-up	1,200	3,059	364	4,623	21%
Provided/Referred for	53	111	5	169	<1%
Information and Options Counseling	3,636	7,708	2,315	13,659	62%
Referral to Public and Private Services	525	1,221	282	2,028	9%
Short-term Service	674	594	171	1,439	7%
*Total #	1,481	2,560	51	4,092	18%
Total %	8,413	17,009	3,276	28,698	
	38%	77%	15%		

Average # of ADRC Activities per Contact: **1.30**

**ADRC of Dodge County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Dodge	88,759	69,180	77.9%	17,942	20.2%	1.6%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	323		July	285
February	307		August	386
March	325		September	405
April	259		October	465
May	302		November	440
June	341		December	291
				4,129

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	185	311	37	533	13%
ADRC PAC-CBRF	1	51	11	63	2%
ADRC PAC-NH	18	381	8	407	10%
ADRC PAC-RCAC	2	49	1	52	1%
Agency, Service Provider	146	494	96	736	18%
Caregiver	1	6	4	11	< 1%
Other	70	193	185	448	11%
Relative, Guardian, Friend	158	449	148	755	18%
Self	281	466	377	1,124	27%
*Total #	862	2,400	867	4,129	
Total %	21%	58%	21%		

**ADRC of Dodge County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	94	132	30	256	6%
Assisted with Medicaid Application	2	12	1	15	< 1%
Consumer Refused PAC	11	424	13	448	11%
Disenrollment Consultation	4	15	3	22	< 1%
Enrollment Consultation	19	29	4	52	1%
Follow-up	28	42	29	99	2%
Provided/Referred for Health Promotion Information and Assistance	1	3	2	6	< 1%
Options Counseling	707	1,800	776	3,283	80%
Referral to Public and Private Services	87	189	31	307	7%
Short-term Service Coordination	134	266	99	499	12%
Short-term Service Coordination	3	4	163	170	4%
* Total #	1,090	2,916	1,151	5,157	
Total %	26%	71%	28%		

Average # of ADRC Activities per Contact: **1.25**

**ADRC of Douglas County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Douglas	44,159	34,694	78.6%	9,073	20.5%	0.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	271		July	327
February	212		August	404
March	264		September	318
April	300		October	393
May	347		November	367
June	271		December	340
				3,814

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60	60 and	Unknown	Total #	Total %
ADRC-not PAC	114	156	11	281	7%
ADRC PAC-CBRF	0	42	1	43	1%
ADRC PAC-NH	37	312	7	356	9%
ADRC PAC-RCAC	1	6	0	7	<1%
Agency, Service Provider	375	407	38	820	21%
Caregiver	152	232	13	397	10%
Other	257	595	35	887	23%
Relative, Guardian, Friend	17	20	5	42	1%
Self	491	417	73	981	26%
Total #	1,444	2,187	183	3,814	
Total %	38%	57%	5%		

**ADRC of Douglas County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60	60 and	Unknown	*Total #	Total %
Administered LTC Functional Screen	121	168	5	294	8%
Assisted with Consumer	7	49	4	60	2%
Disenrollment Consultation	18	182	6	206	5%
Enrollment Consultation	19	21	0	40	1%
Follow-up	120	150	9	279	7%
Provided/Referred for Health Promotion	101	182	7	290	8%
Information and Assistance	73	135	13	221	6%
Options Counseling	999	1,458	152	2,609	68%
Referral to Public and Private Services	20	127	6	153	4%
Short-term Service Coordination	335	164	40	539	14%
*Total #	65	89	4	158	4%
Total %	1,878	2,725	246	4,849	
	49%	71%	6%		

Average # of ADRC Activities per Contact: **1.27**

**ADRC of Dunn County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Dunn	43,857	34,798	79.3%	7,663	17.5%	0.8%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	305	July	273
February	253	August	296
March	297	September	307
April	312	October	351
May	290	November	400
June	273	December	445
			3,802

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	109	204	84	397	10%
ADRC PAC-CBRF	0	18	1	19	<1%
ADRC PAC-NH	34	398	26	458	12%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	85	108	46	239	6%
Caregiver	70	172	82	324	9%
Other	32	55	53	140	4%
Relative, Guardian, Friend	149	406	158	713	19%
Self	279	557	676	1,512	40%
Total #	758	1,918	1,126	3,802	
Total %	20%	50%	30%		

**ADRC of Dunn County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	73	133	37	243	6%
Assisted with Medicaid Application	17	77	34	128	3%
Consumer Refused PAC	15	211	11	237	6%
Disenrollment Consultation	20	23	14	57	1%
Enrollment Consultation	46	88	16	150	4%
Follow-up	59	130	64	253	7%
Provided/Referred for Health Promotion	8	16	4	28	<1%
Information and Assistance	691	1,698	1,033	3,422	90%
Options Counseling	59	78	37	174	5%
Referral to Public and Private Services	81	152	69	302	8%
Short-term Service Coordination	10	46	65	121	3%
*Total #	1,079	2,652	1,384	5,115	
Total %	28%	70%	36%		

Average # of ADRC Activities per Contact: **1.35**

**ADRC of Eau Claire County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Eau Claire	98,736	77,864	78.9%	17,745	18.0%	1.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	503		July	587
February	353		August	576
March	477		September	489
April	502		October	524
May	550		November	556
June	568		December	548
				6,233

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	253	323	58	634	10%
ADRC PAC-CBRF	4	152	11	167	3%
ADRC PAC-NH	28	819	19	866	14%
ADRC PAC-RCAC	1	96	13	110	2%
Agency, Service Provider	161	256	47	464	7%
Caregiver	39	80	22	141	2%
Other	60	124	39	223	4%
Relative, Guardian, Friend	256	675	166	1,097	18%
Self	992	1,072	467	2,531	41%
*Total #	1,794	3,597	842	6,233	
Total %	29%	58%	14%		

**ADRC of Eau Claire County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	201	199	21	421	7%
Assisted with Medicaid Application	8	32	4	44	< 1%
Consumer Refused PAC	29	777	33	839	13%
Disenrollment Consultation	169	135	11	315	5%
Enrollment Consultation	218	219	23	460	7%
Follow-up	452	816	62	1,330	21%
Provided/Referred for Health Promotion	28	68	18	114	2%
Information and Assistance	1,497	2,420	760	4,677	75%
Options Counseling	615	953	207	1,775	28%
Referral to Public and Private Services	341	494	141	976	16%
Short-term Service Coordination	72	41	1	114	2%
* Total #	3,630	6,154	1,281	11,065	
Total %	58%	99%	21%		

Average # of ADRC Activities per Contact: **1.78**

**ADRC of Fond du Lac County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Fond du Lac	101,633	78,589	77.3%	21,105	20.8%	1.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	434		July	352
February	355		August	384
March	467		September	302
April	397		October	338
May	393		November	366
June	404		December	346
				4,538

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	62	51	4	117	3%
ADRC PAC-CBRF	3	149	14	166	4%
ADRC PAC-NH	105	1,012	36	1,153	25%
ADRC PAC-RCAC	4	105	4	113	2%
Agency, Service Provider	66	124	24	214	5%
Caregiver	54	94	4	152	3%
Other	135	148	154	437	10%
Relative, Guardian, Friend	278	515	116	909	20%
Self	919	210	148	1,277	28%
Total #	1,626	2,408	504	4,538	
Total %	36%	53%	11%		

**ADRC of Fond du Lac County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	81	144	0	225	5%
Assisted with Medicaid Application	8	17	1	26	<1%
Consumer Refused PAC	5	53	1	59	1%
Disenrollment Consultation	12	35	2	49	1%
Enrollment Consultation	41	28	0	69	2%
Follow-up	351	489	62	902	20%
Provided/Referred for Health Promotion	26	24	5	55	1%
Information and Assistance	1,615	2,352	503	4,470	99%
Options Counseling	188	404	17	609	13%
Referral to Public and Private Services	113	185	9	307	7%
Short-term Service Coordination	48	36	11	95	2%
*Total #	2,488	3,767	611	6,866	
Total %	55%	83%	13%		

Average # of ADRC Activities per Contact: **1.51**

**ADRC of Forest County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Forest	9,304	7,261	78.0%	2,510	27.0%	0.2%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	37		July	21
February	20		August	19
March	17		September	23
April	20		October	14
May	31		November	31
June	21		December	37
				291

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	0	2	0	2	< 1%
ADRC PAC-CBRF	0	0	0	0	0%
ADRC PAC-NH	1	1	0	2	< 1%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	1	5	4	10	3%
Caregiver	0	0	0	0	0%
Other	12	34	21	67	23%
Relative, Guardian, Friend	8	20	4	32	11%
Self	57	82	39	178	61%
*Total #	79	144	68	291	
Total %	27%	49%	23%		

**ADRC of Forest County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	4	5	1	10	3%
Assisted with Medicaid Application	0	0	0	0	0%
Consumer Refused PAC	1	0	0	1	< 1%
Disenrollment Consultation	0	0	0	0	0%
Enrollment Consultation	0	0	0	0	0%
Follow-up	20	73	25	118	41%
Provided/Referred for Health Promotion	0	1	1	2	< 1%
Information and Assistance	77	132	65	274	94%
Options Counseling	6	18	6	30	10%
Referral to Public and Private Services	3	18	8	44	15%
Short-term Service Coordination	6	12	6	24	8%
* Total #	117	259	112	488	
Total %	40%	89%	38%		

Average # of ADRC Activities per Contact: **1.68**

**ADRC of Green Lake, Marquette and Waushara Counties
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Green Lake	19,051	14,663	77.0%	4,954	26.0%	0.4%
Marquette	15,404	12,319	80.0%	4,366	28.3%	0.3%
Waushara	24,496	19,662	80.3%	6,690	27.3%	0.5%
TOTAL	58,951	46,644		16,010		1.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	415	July	385
February	355	August	401
March	363	September	385
April	434	October	437
May	370	November	324
June	338	December	358
			4,565

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	159	299	6	464	10%
ADRC PAC-CBRF	3	67	0	70	2%
ADRC PAC-NH	19	308	3	330	7%
ADRC PAC-RCAC	0	30	0	30	< 1%
Agency, Service Provider	274	469	30	773	17%
Caregiver	85	331	10	426	9%
Other	85	156	12	253	6%
Relative, Guardian, Friend	136	405	36	577	13%
Self	706	784	152	1,642	36%
*Total #	1,467	2,849	249	4,565	
Total %	32%	62%	5%		

**ADRC of Green Lake, Marquette and Waushara Counties
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	96	168	4	268	6%
Assisted with Medicaid Application	16	63	0	79	2%
Consumer Refused PAC	8	181	1	190	4%
Disenrollment Consultation	10	4	0	14	< 1%
Enrollment Consultation	35	67	2	104	2%
Follow-up	311	483	19	813	18%
Provided/Referred for Health Promotion	2	4	0	6	< 1%
Information and Assistance	1,201	2,307	230	3,738	82%
Options Counseling	75	190	3	268	6%
Referral to Public and Private Services	190	208	12	410	9%
Short-term Service Coordination	148	142	6	296	6%
* Total #	2,092	3,817	277	6,186	
Total %	46%	84%	6%		

Average # of ADRC Activities per Contact: **1.36**

**ADRC of Jefferson County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Jefferson	83,686	63,829	76.3%	15,713	18.8%	1.4%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	240		July	329
February	223		August	397
March	226		September	369
April	189		October	327
May	194		November	310
June	221		December	248
				3,273

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	398	546	66	1,010	31%
ADRC PAC-CBRF	0	30	3	33	1%
ADRC PAC-NH	14	138	9	161	5%
ADRC PAC-RCAC	1	8	0	9	< 1%
Agency, Service Provider	165	266	75	506	15%
Caregiver	52	202	16	270	8%
Other	40	94	31	165	5%
Relative, Guardian, Friend	118	388	105	611	19%
Self	210	214	84	508	16%
*Total #	998	1,886	389	3,273	
Total %	30%	58%	12%		

**ADRC of Jefferson County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	171	205	18	394	12%
Assisted with Medicaid Application	25	95	4	124	4%
Consumer Refused PAC	2	42	4	48	1%
Disenrollment Consultation	14	12	5	31	< 1%
Enrollment Consultation	126	105	8	239	7%
Follow-up	141	288	28	457	14%
Provided/Referred for Health Promotion	0	2	0	2	< 1%
Information and Assistance	854	1,695	362	2,911	89%
Options Counseling	58	190	16	264	8%
Referral to Public and Private Services	66	148	32	246	8%
Short-term Service Coordination	28	25	2	55	2%
* Total #	1,485	2,807	479	4,771	
Total %	45%	86%	15%		

Average # of ADRC Activities per Contact: **1.46**

**ADRC of Kenosha County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Kenosha	166,426	123,597	74.3%	26,445	15.9%	2.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	2,015		July	2,500
February	1,983		August	2,756
March	2,359		September	2,504
April	2,489		October	2,654
May	2,336		November	2,506
June	2,639		December	2,282
				29,023

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	1,472	2,509	297	4,278	15%
ADRC PAC-CBRF	2	131	7	140	<1%
ADRC PAC-NH	139	1,421	40	1,600	6%
ADRC PAC-RCAC	2	26	1	29	<1%
Agency, Service Provider	1,088	2,342	686	4,116	14%
Caregiver	339	1,416	516	2,271	8%
Other	2,316	3,194	648	6,158	21%
Relative, Guardian, Friend	632	1,634	1,562	3,828	13%
Self	2,283	1,633	2,687	6,603	23%
Total #	8,273	14,306	6,444	29,023	
Total %	29%	49%	22%		

**ADRC of Kenosha County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	230	292	7	529	2%
Assisted with Medicaid Application	1,301	1,690	252	3,243	11%
Consumer Refused PAC	16	182	3	201	<1%
Disenrollment Consultation	166	217	1	384	1%
Enrollment Consultation	633	1,102	22	1,757	6%
Follow-up	2,028	4,303	523	6,854	24%
Provided/Referred for Health Promotion	163	729	317	1,209	4%
Information and Assistance	3,726	6,189	4,571	14,486	50%
Options Counseling	1,200	1,685	127	3,012	10%
Referral to Public and Private Services	650	975	882	2,507	9%
Short-term Service	1,494	2,703	229	4,426	15%
*Total #	11,607	20,067	6,934	38,608	
Total %	40%	69%	24%		

Average # of ADRC Activities per Contact: **1.33**

**ADRC of Manitowoc County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Manitowoc	81,442	63,232	77.6%	18,645	22.9%	1.5%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	237		July	191
February	226		August	293
March	192		September	270
April	168		October	220
May	186		November	344
June	223		December	473
				3,023

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	82	185	10	277	9%
ADRC PAC-CBRF	0	44	1	45	1%
ADRC PAC-NH	4	168	2	174	6%
ADRC PAC-RCAC	0	59	1	60	2%
Agency, Service Provider	105	66	12	183	6%
Caregiver	0	1	0	1	< 1%
Other	79	177	17	273	9%
Relative, Guardian, Friend	139	218	21	378	13%
Self	306	1,261	65	1,632	54%
*Total #	715	2,179	129	3,023	
Total %	24%	72%	4%		

**ADRC of Manitowoc County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	58	37	2	97	3%
Assisted with Medicaid Application	16	20	1	37	1%
Consumer Refused PAC	5	253	4	262	9%
Disenrollment Consultation	4	2	0	6	< 1%
Enrollment Consultation	10	3	0	13	< 1%
Follow-up	44	112	10	166	5%
Provided/Referred for Health Promotion Information and Assistance	1	9	0	10	< 1%
Options Counseling	642	1,880	121	2,643	87%
Referral to Public and Private Services	59	160	12	231	8%
Short-term Service Coordination	38	80	10	128	4%
Short-term Service Coordination	1	7	1	9	< 1%
* Total #	878	2,563	161	3,602	
Total %	29%	85%	5%		

Average # of ADRC Activities per Contact: **1.19**

**ARC of Milwaukee County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Milwaukee	947,735	711,358	75.1%	153,556	16.2%	16.6%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	6,423		July	5,993
February	6,232		August	6,892
March	6,538		September	6,486
April	6,216		October	5,899
May	5,864		November	5,357
June	7,090		December	5,209
				74,199

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	494	27,641	6	28,141	38%
ADRC PAC-CBRF	2	299	1	302	<1%
ADRC PAC-NH	7	1,267	0	1,274	2%
ADRC PAC-RCAC	0	99	0	99	<1%
Agency, Service Provider					
	544	12,018	20	12,582	17%
Caregiver	524	6,667	3	7,194	10%
Other	193	4,161	168	4,522	6%
Relative, Guardian, Friend					
	188	4,804	5	4,997	7%
Self	1,059	13,997	32	15,088	20%
Total #	3,011	70,953	235	74,199	
Total %	4%	96%	<1%		

**ARC of Milwaukee County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	170	2,639	2	2,811	4%
Assisted with Medicaid Application	112	5,516	1	5,629	8%
Consumer Refused PAC	3	224	0	227	<1%
Disenrollment Consultation	59	408	1	468	<1%
Enrollment Consultation	118	2,229	1	2,348	3%
Follow-up	842	23,399	11	24,252	33%
Provided/Referred for Health Promotion	309	7,219	5	7,533	10%
Information and Assistance	2,539	55,648	224	58,411	79%
Options Counseling	592	14,013	6	14,611	20%
Referral to Public and Private Services	699	9,364	8	10,071	14%
Short-term Service Coordination	29	8,031	1	8,061	11%
*Total #	5,472	128,690	260	134,422	
Total %	7%	173%	<1%		

Average # of ADRC Activities per Contact: **1.81**

**DRC of Milwaukee County
Activity Report
January - December 2010**

Data for this reporting period is unavailable

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Milwaukee	947,735	711,358	75.1%	153,556	16.2%	16.6%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January			July	
February			August	
March			September	
April			October	
May			November	
June			December	

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC					
ADRC PAC-CBRF					
ADRC PAC-NH					
ADRC PAC-RCAC					
Agency, Service Provider					
Caregiver					
Other					
Relative, Guardian, Friend					
Self					
Total #					
Total %					

**DRC of Milwaukee County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen					
Assisted with Medicaid Application					
Consumer Refused PAC					
Disenrollment					
Enrollment Consultation					
Follow-up					
Provided/Referred for Health					
Information and Assistance					
Options Counseling					
Referral to Public and Private Services					
Short-term Service Coordination					
*Total #					
Total %					

Average # of ADRC Activities per Contact:

**ADRC of the North
Activity Report
January - October 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Ashland	16,157	12,413	76.8%	3,538	21.9%	0.3%
Bayfield	15,014	12,161	81.0%	4,409	29.4%	0.3%
Iron	5,916	4,935	83.4%	2,024	34.2%	0.1%
Price	14,149	11,460	80.9%	4,071	28.8%	0.3%
Sawyer	16,557	13,103	79.1%	4,753	28.7%	0.3%
TOTAL	67,793	54,072		18,795		1.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	182		July	189
February	112		August	214
March	184		September	223
April	156		October	48
May	171		November	263
June	240		December	335
				2,317

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	221	286	52	559	24%
ADRC PAC-CBRF	2	12	10	24	1%
ADRC PAC-NH	28	273	105	406	18%
ADRC PAC-RCAC	0	4	1	5	< 1%
Agency, Service Provider	39	83	94	216	9%
Caregiver	23	65	24	112	5%
Other	24	64	30	118	5%
Relative, Guardian, Friend	52	179	194	425	18%
Self	96	147	209	452	20%
*Total #	485	1,113	719	2,317	
Total %	21%	48%	31%		

**ADRC of the North
Activity Report
January - October 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	89	95	22	206	9%
Assisted with Medicaid Application	14	29	8	51	2%
Consumer Refused PAC	10	122	20	152	7%
Disenrollment Consultation	18	15	11	44	2%
Enrollment Consultation	68	42	22	132	6%
Follow-up	87	219	56	362	16%
Provided/Referred for Health Promotion	1	1	1	3	< 1%
Information and Assistance	274	634	405	1,313	57%
Options Counseling	95	201	100	396	17%
Referral to Public and Private Services	30	137	71	238	10%
Short-term Service Coordination	6	10	2	18	< 1%
* Total #	692	1,505	718	2,915	
Total %	30%	65%	31%		

Average # of ADRC Activities per Contact: 1.26

**ADRC of Northwest WI
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Burnett	15,457	12,375	80.1%	4,848	31.4%	0.3%
Polk	44,205	33,705	76.2%	9,872	22.3%	0.8%
TOTAL	59,662	46,080		14,720		1.1%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	273		July	268
February	240		August	300
March	356		September	287
April	347		October	268
May	243		November	279
June	341		December	241
				3,443

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	487	537	213	1,237	36%
ADRC PAC-CBRF	1	6	1	8	< 1%
ADRC PAC-NH	5	63	14	82	2%
ADRC PAC-RCAC	0	1	0	1	< 1%
Agency, Service Provider	209	250	164	623	18%
Caregiver	64	35	21	120	3%
Other	38	54	89	181	5%
Relative, Guardian, Friend	128	187	219	534	16%
Self	226	209	222	657	19%
*Total #	1,158	1,342	943	3,443	
Total %	34%	39%	27%		

**ADRC of Northwest WI
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	99	112	29	240	7%
Assisted with Medicaid Application	47	71	22	140	4%
Consumer Refused PAC	2	44	8	54	2%
Disenrollment Consultation	11	16	14	41	1%
Enrollment Consultation	29	37	11	77	2%
Follow-up	179	201	56	436	13%
Provided/Referred for Health Promotion	9	13	6	28	< 1%
Information and Assistance	822	976	818	2,616	76%
Options Counseling	72	53	21	146	4%
Referral to Public and Private Services	80	91	116	287	8%
Short-term Service Coordination	43	29	13	85	2%
* Total #	1,393	1,643	1,114	4,150	
Total %	40%	48%	32%		

Average # of ADRC Activities per Contact: **1.21**

**ADRC of Ozaukee County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Ozaukee	86,395	66,023	76.4%	18,675	21.6%	1.5%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	438		July	410
February	398		August	422
March	460		September	435
April	485		October	411
May	435		November	420
June	470		December	414
				5,198

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	27	213	2	242	5%
ADRC PAC-CBRF	1	2	0	3	< 1%
ADRC PAC-NH	3	48	0	51	< 1%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	121	555	104	780	15%
Caregiver	27	248	20	295	6%
Other	60	224	133	417	8%
Relative, Guardian, Friend	265	752	256	1,273	24%
Self	457	1,341	339	2,137	41%
*Total #	961	3,383	854	5,198	
Total %	18%	65%	16%		

**ADRC of Ozaukee County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	119	216	8	343	7%
Assisted with Medicaid Application	16	151	8	175	3%
Consumer Refused PAC	0	5	0	5	< 1%
Disenrollment Consultation	14	23	0	37	< 1%
Enrollment Consultation	155	152	9	316	6%
Follow-up	36	425	5	466	9%
Provided/Referred for Health Promotion	3	21	2	26	< 1%
Information and Assistance	889	2,770	825	4,484	86%
Options Counseling	204	769	65	1,038	20%
Referral to Public and Private Services	105	324	47	476	9%
Short-term Service Coordination	36	293	1	330	6%
* Total #	1,577	5,149	970	7,696	
Total %	30%	99%	19%		

Average # of ADRC Activities per Contact: **1.48**

**ADRC of Pierce County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Pierce	41,019	31,860	77.7%	6,380	15.6%	0.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	77		July	115
February	70		August	169
March	139		September	88
April	182		October	54
May	127		November	87
June	54		December	43
				1,205

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	45	53	7	105	9%
ADRC PAC-CBRF	0	2	0	2	< 1%
ADRC PAC-NH	10	109	3	122	10%
ADRC PAC-RCAC	0	18	4	22	2%
Agency, Service Provider	49	55	32	136	11%
Caregiver	43	38	19	100	8%
Other	64	87	23	174	14%
Relative, Guardian, Friend	55	121	42	218	18%
Self	190	102	34	326	27%
*Total #	456	585	164	1,205	
Total %	38%	49%	14%		

**ADRC of Pierce County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	34	52	4	90	7%
Assisted with Medicaid Application	16	30	4	50	4%
Consumer Refused PAC	7	98	6	111	9%
Disenrollment Consultation	0	0	1	1	< 1%
Enrollment Consultation	14	27	2	43	4%
Follow-up	114	131	12	257	21%
Provided/Referred for Health Promotion Information and Assistance	2	1	0	3	< 1%
Options Counseling	427	475	154	1,056	88%
Referral to Public and Private Services	64	143	18	225	19%
Short-term Service Coordination	152	86	24	262	22%
	2	4	0	6	< 1%
* Total #	832	1,047	225	2,104	
Total %	69%	87%	19%		

Average # of ADRC Activities per Contact: **1.75**

**ADRC of Portage County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Portage	70,019	55,472	79.2%	12,621	18.0%	1.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	256	July	236
February	214	August	271
March	306	September	244
April	270	October	252
May	257	November	315
June	231	December	304
			3,156

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	132	550	1	683	22%
ADRC PAC-CBRF	0	34	1	35	1%
ADRC PAC-NH	13	127	0	140	4%
ADRC PAC-RCAC	0	14	0	14	<1%
Agency, Service Provider	133	376	24	533	17%
Caregiver	0	0	0	0	0%
Other	2	6	5	13	<1%
Relative, Guardian, Friend	111	892	28	1,031	33%
Self	228	436	43	707	22%
Total #	619	2,435	102	3,156	
Total %	20%	77%	3%		

**ADRC of Portage County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60	60 and	Unknown	*Total #	Total %
Administered	66	162	0	228	7%
Assisted with	5	16	0	21	<1%
Consumer Refused PAC	0	0	0	0	0%
Disenrollment Consultation	9	30	0	39	1%
Enrollment Consultation	34	112	0	146	5%
Follow-up	75	409	5	489	15%
Provided/Referred for Health Promotion	0	5	0	5	<1%
Information and Assistance	440	1,876	97	2,413	76%
Options Counseling	48	161	0	209	7%
Referral to Public and Private Services	23	88	5	116	4%
Short-term Service Coordination	0	12	0	12	<1%
*Total #	700	2,871	107	3,678	
Total %	22%	91%	3%		

Average # of ADRC Activities per Contact: **1.17**

**ADRC of Racine County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Racine	195,408	146,898	75.2%	36,493	18.7%	3.4%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	768		July	842
February	667		August	834
March	656		September	783
April	587		October	827
May	625		November	687
June	825		December	699
				8,800

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,003	1,726	52	2,781	32%
ADRC PAC-CBRF	5	74	0	79	< 1%
ADRC PAC-NH	25	651	15	691	8%
ADRC PAC-RCAC	2	66	1	69	< 1%
Agency, Service Provider	250	281	58	589	7%
Caregiver	72	182	16	270	3%
Other	121	181	13	315	4%
Relative, Guardian, Friend	456	1,129	135	1,720	20%
Self	1,018	884	384	2,286	26%
*Total #	2,952	5,174	674	8,800	
Total %	34%	59%	8%		

**ADRC of Racine County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	258	319	2	579	7%
Assisted with Medicaid Application	143	548	8	699	8%
Consumer Refused PAC	33	855	16	904	10%
Disenrollment Consultation	32	26	0	58	< 1%
Enrollment Consultation	203	213	0	416	5%
Follow-up	200	350	32	582	7%
Provided/Referred for Health Promotion	3	15	1	19	< 1%
Information and Assistance	2,032	2,865	600	5,497	62%
Options Counseling	341	533	10	884	10%
Referral to Public and Private Services	463	587	57	1,107	13%
Short-term Service Coordination	28	44	1	73	< 1%
* Total #	3,736	6,355	727	10,818	
Total %	42%	72%	8%		

Average # of ADRC Activities per Contact: **1.23**

**ADRC of Saint Croix County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Saint Croix	84,345	61,462	72.9%	12,616	15.0%	1.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	166		July	173
February	137		August	176
March	164		September	185
April	222		October	181
May	205		November	149
June	180		December	153
				2,091

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	4	3	1	8	< 1%
ADRC PAC-CBRF	0	13	2	15	< 1%
ADRC PAC-NH	4	71	2	77	4%
ADRC PAC-RCAC	0	7	1	8	< 1%
Agency, Service Provider	32	56	27	115	5%
Caregiver	0	3	1	4	< 1%
Other	0	3	18	21	1%
Relative, Guardian, Friend	72	236	102	410	20%
Self	464	791	178	1,433	69%
*Total #	576	1,183	332	2,091	
Total %	28%	57%	16%		

**ADRC of Saint Croix County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	126	138	11	275	13%
Assisted with Medicaid Application	14	61	2	77	4%
Consumer Refused PAC	13	247	30	290	14%
Disenrollment Consultation	5	8	2	15	< 1%
Enrollment Consultation	55	88	7	150	7%
Follow-up	96	160	30	286	14%
Provided/Referred for Information and Options	0	0	0	0	0%
	326	608	246	1,180	56%
Referral to Public and Private Services	25	17	14	56	3%
	11	43	6	60	3%
Short-term Service Coordination	18	3	2	23	1%
* Total #	689	1,373	350	2,412	
Total %	33%	66%	17%		

Average # of ADRC Activities per Contact: 1.15

**ADRC of Sheboygan County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Sheboygan	115,507	87,925	76.1%	23,325	20.2%	2.1%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	751		July	690
February	663		August	706
March	686		September	710
April	672		October	788
May	687		November	858
June	880		December	951
				9,042

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	159	243	23	425	5%
ADRC PAC-CBRF	1	30	1	32	< 1%
ADRC PAC-NH	2	47	7	56	< 1%
ADRC PAC-RCAC	0	8	0	8	< 1%
Agency, Service Provider	344	511	151	1,006	11%
Caregiver	13	67	9	89	< 1%
Other	130	335	141	606	7%
Relative, Guardian, Friend	508	1,823	282	2,613	29%
Self	1,535	2,155	517	4,207	47%
*Total #	2,692	5,219	1,131	9,042	
Total %	30%	58%	13%		

**ADRC of Sheboygan County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	254	435	21	710	8%
Assisted with Medicaid Application	26	16	5	47	< 1%
Consumer Refused PAC	0	11	1	12	< 1%
Disenrollment Consultation	39	49	1	89	< 1%
Enrollment Consultation	318	137	55	510	6%
Follow-up	790	1,101	146	2,037	23%
Provided/Referred for Health Promotion Information and Assistance	2	3	1	6	< 1%
Options Counseling	1,967	4,089	1,005	7,061	78%
Referral to Public and Private Services	552	575	138	1,265	14%
Short-term Service Coordination	528	337	110	975	11%
	18	11	0	29	< 1%
* Total #	4,494	6,764	1,483	12,741	
Total %	50%	75%	16%		

Average # of ADRC Activities per Contact: **1.41**

**ADRC of Southwest WI-North
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Crawford	16,644	12,920	77.6%	4,234	25.4%	0.3%
Juneau	26,664	20,991	78.7%	6,435	24.1%	0.5%
Richland	18,021	13,821	76.7%	4,353	24.2%	0.3%
Sauk	61,976	47,209	76.2%	12,931	20.9%	1.1%
TOTAL	123,305	94,941		27,953		2.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	829	July	670
February	800	August	666
March	848	September	735
April	656	October	754
May	609	November	712
June	738	December	687
			8,704

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	337	792	174	1,303	15%
ADRC PAC-CBRF	2	23	4	29	< 1%
ADRC PAC-NH	14	278	56	348	4%
ADRC PAC-RCAC	0	14	3	17	< 1%
Agency, Service Provider	184	347	236	767	9%
Caregiver	18	33	34	85	< 1%
Other	67	133	259	459	5%
Relative, Guardian, Friend	235	933	542	1,710	20%
Self	947	1,599	1,440	3,986	46%
*Total #	1,804	4,152	2,748	8,704	
Total %	21%	48%	32%		

**ADRC of Southwest WI-North
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	157	271	92	520	6%
Assisted with Medicaid Application	21	110	17	148	2%
Consumer Refused PAC	8	152	34	194	2%
Disenrollment Consultation	18	37	12	67	< 1%
Enrollment Consultation	77	156	59	292	3%
Follow-up	328	794	211	1,333	15%
Provided/Referred for Health Promotion	18	11	201	230	3%
Information and Assistance	1,441	3,135	2,147	6,723	77%
Options Counseling	175	531	77	783	9%
Referral to Public and Private Services	364	478	150	992	11%
Short-term Service Coordination	91	248	122	461	5%
* Total #	2,698	5,923	3,122	11,743	
Total %	31%	68%	36%		

Average # of ADRC Activities per Contact: **1.35**

**ADRC of Southwest WI-South
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Grant	51,208	40,322	78.7%	10,657	20.8%	0.9%
Green	36,842	27,889	75.7%	7,700	20.9%	0.6%
Iowa	23,687	17,798	75.1%	4,767	20.1%	0.4%
Lafayette	16,836	12,487	74.2%	3,500	20.8%	0.3%
TOTAL	128,573	98,496		26,624		2.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	733	July	407
February	504	August	444
March	487	September	424
April	424	October	472
May	455	November	451
June	497	December	429
			5,727

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	340	863	55	1,258	22%
ADRC PAC-CBRF	0	37	3	40	< 1%
ADRC PAC-NH	15	227	4	246	4%
ADRC PAC-RCAC	0	9	2	11	< 1%
Agency, Service Provider	120	243	33	396	7%
Caregiver	29	45	17	91	2%
Other	54	159	256	469	8%
Relative, Guardian, Friend	318	1,048	165	1,531	27%
Self	607	775	303	1,685	29%
*Total #	1,483	3,406	838	5,727	
Total %	26%	59%	15%		

**ADRC of Southwest WI-South
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	150	296	2	448	8%
Assisted with Medicaid Application	35	73	6	114	2%
Consumer Refused PAC	6	193	5	204	4%
Disenrollment Consultation	6	23	2	31	< 1%
Enrollment Consultation	98	136	42	276	5%
Follow-up	273	698	164	1,135	20%
Provided/Referred for Health Promotion	14	11	0	25	< 1%
Information and Assistance	1,179	2,569	717	4,465	78%
Options Counseling	148	446	63	657	11%
Referral to Public and Private Services	122	187	58	367	6%
Short-term Service Coordination	19	25	0	44	< 1%
* Total #	2,050	4,657	1,059	7,766	
Total %	36%	81%	18%		

Average # of ADRC Activities per Contact: **1.36**

**ADRC of Trempealeau County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Trempealeau	28,816	21,831	75.8%	6,211	21.6%	0.5%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	270	July	331
February	262	August	292
March	298	September	296
April	271	October	329
May	285	November	265
June	251	December	260
			3,410

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	157	187	6	350	10%
ADRC PAC-CBRF	0	0	0	0	0%
ADRC PAC-NH	51	561	7	619	18%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	210	236	11	457	13%
Caregiver	244	456	8	708	21%
Other	32	56	20	108	3%
Relative, Guardian, Friend	138	194	27	359	11%
Self	526	256	27	809	24%
Total #	1,358	1,946	106	3,410	
Total %	40%	57%	3%		

**ADRC of Trempealeau County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	63	68	0	131	4%
Assisted with Medicaid Application	5	9	0	14	<1%
Consumer Refused PAC	7	146	0	153	4%
Disenrollment	3	17	0	20	<1%
Enrollment Consultation	30	51	0	81	2%
Follow-up	702	1,071	26	1,799	53%
Provided/Referred for Health Promotion	1	2	0	3	<1%
Information and Assistance	677	819	90	1,586	47%
Options Counseling	229	417	13	659	19%
Referral to Public and Private Services	176	283	6	465	14%
Short-term Service Coordination	239	347	1	587	17%
*Total #	2,132	3,230	136	5,498	
Total %	63%	95%	4%		

Average # of ADRC Activities per Contact: **1.61**

**ADRC of Walworth County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Walworth	102,228	78,228	76.5%	19,514	19.1%	1.8%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	201	July	350
February	247	August	430
March	310	September	425
April	333	October	429
May	276	November	396
June	325	December	382
			4,104

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	573	538	58	1,169	28%
ADRC PAC-CBRF	2	29	3	34	< 1%
ADRC PAC-NH	4	111	7	122	3%
ADRC PAC-RCAC	1	19	3	23	< 1%
Agency, Service Provider	138	137	124	399	10%
Caregiver	7	6	4	17	< 1%
Other	157	233	86	476	12%
Relative, Guardian, Friend	244	516	272	1,032	25%
Self	241	330	261	832	20%
*Total #	1,367	1,919	818	4,104	
Total %	33%	47%	20%		

**ADRC of Walworth County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	183	156	22	361	9%
Assisted with Medicaid Application	17	35	3	55	1%
Consumer Refused PAC	0	36	3	39	< 1%
Disenrollment Consultation	24	8	0	32	< 1%
Enrollment Consultation	155	69	5	229	6%
Follow-up	385	549	92	1,026	25%
Provided/Referred for Health Promotion	8	10	0	18	< 1%
Information and Assistance	931	1,424	714	3,069	75%
Options Counseling	172	334	62	568	14%
Referral to Public and Private Services	95	164	89	348	8%
Short-term Service Coordination	1	3	0	4	< 1%
* Total #	1,971	2,788	990	5,749	
Total %	48%	68%	24%		

Average # of ADRC Activities per Contact: **1.40**

**ADRC of Washington County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Washington	131,887	99,510	75.5%	25,458	19.3%	2.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1,030	July	1,195
February	1,068	August	1,220
March	1,279	September	1,272
April	1,104	October	1,323
May	1,019	November	1,129
June	1,185	December	1,163
			13,987

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	595	1,919	11	2,525	18%
ADRC PAC-CBRF	0	95	0	95	< 1%
ADRC PAC-NH	33	887	1	921	7%
ADRC PAC-RCAC	0	44	2	46	< 1%
Agency, Service Provider	1,250	1,997	29	3,276	23%
Caregiver	59	137	0	196	1%
Other	736	695	2	1,433	10%
Relative, Guardian, Friend	545	2,321	13	2,879	21%
Self	602	1,958	56	2,616	19%
*Total #	3,820	10,053	114	13,987	
Total %	27%	72%	< 1%		

**ADRC of Washington County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	266	363	1	630	5%
Assisted with Medicaid Application	34	231	0	265	2%
Consumer Refused PAC	21	663	1	685	5%
Disenrollment Consultation	11	41	0	52	< 1%
Enrollment Consultation	122	129	0	251	2%
Follow-up	1,190	3,772	38	5,000	36%
Provided/Referred for Health Promotion	7	42	0	49	< 1%
Information and Assistance	2,369	6,550	91	9,010	64%
Options Counseling	816	377	1	1,194	9%
Referral to Public and Private Services	252	713	9	974	7%
Short-term Service Coordination	658	1,097	2	1,757	13%
* Total #	5,746	13,978	143	19,867	
Total %	41%	100%	1%		

Average # of ADRC Activities per Contact: **1.42**

**ADRC of Waukesha County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Waukesha	389,891	296,081	75.9%	79,624	20.4%	6.7%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1,805	July	1,704
February	1,656	August	1,762
March	1,985	September	1,552
April	1,779	October	1,706
May	1,699	November	1,624
June	1,926	December	1,570
			20,768

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,827	2,978	65	4,870	23%
ADRC PAC-CBRF	2	105	0	107	< 1%
ADRC PAC-NH	25	589	1	615	3%
ADRC PAC-RCAC	2	106	0	108	< 1%
Agency, Service Provider	811	1,568	409	2,788	13%
Caregiver	555	1,747	125	2,427	12%
Other	76	171	250	497	2%
Relative, Guardian, Friend	782	2,348	393	3,523	17%
Self	1,967	3,571	295	5,833	28%
*Total #	6,047	13,183	1,538	20,768	
Total %	29%	63%	7%		

**ADRC of Waukesha County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	380	440	2	822	4%
Assisted with Medicaid Application	113	314	6	433	2%
Consumer Refused PAC	1	32	1	34	< 1%
Disenrollment Consultation	113	149	0	262	1%
Enrollment Consultation	295	223	1	519	2%
Follow-up	2,153	4,211	90	6,454	31%
Provided/Referred for Health Promotion	89	271	23	383	2%
Information and Assistance	5,876	12,947	1,532	20,355	98%
Options Counseling	2,390	6,059	646	9,095	44%
Referral to Public and Private Services	340	742	102	1,184	6%
Short-term Service Coordination	126	421	3	550	3%
* Total #	11,876	25,809	2,406	40,091	
Total %	57%	124%	12%		

Average # of ADRC Activities per Contact: **1.93**

**ADRC of Western Wisconsin
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Jackson	20,449	15,818	77.4%	4,580	22.4%	0.4%
La Crosse	114,638	90,176	78.7%	21,359	18.6%	2.0%
Monroe	44,673	33,003	73.9%	8,889	19.9%	0.8%
Vernon	29,773	21,895	73.5%	6,767	22.7%	0.5%
TOTAL	209,533	160,892		41,595		3.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	3,159		July	3,307
February	3,111		August	3,658
March	3,925		September	3,625
April	3,684		October	3,503
May	3,370		November	3,554
June	3,868		December	3,486
				42,250

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	10,130	14,159	757	25,046	59%
ADRC PAC-CBRF	12	94	7	113	<1%
ADRC PAC-NH	126	1,926	40	2,092	5%
ADRC PAC-RCAC	6	166	20	192	<1%
Agency, Service Provider	1,710	2,078	324	4,112	10%
Caregiver	707	1,274	272	2,253	5%
Other	80	64	0	144	<1%
Relative, Guardian, Friend	560	1,404	503	2,467	6%
Self	3,281	1,619	931	5,831	14%
Total #	16,612	22,784	2,854	42,250	
Total %	39%	54%	7%		

**ADRC of Western Wisconsin
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	723	1,032	6	1,761	4%
Assisted with Medicaid Application	883	1,090	32	2,005	5%
Consumer Refused PAC	25	332	12	369	<1%
Disenrollment Consultation	182	297	0	479	1%
Enrollment Consultation	591	744	3	1,338	3%
Follow-up	9,830	12,409	680	22,919	54%
Provided/Referred for Health Promotion	582	1,398	70	2,050	5%
Information and Assistance	7,666	11,704	2,345	21,715	51%
Options Counseling	2,011	2,816	116	4,943	12%
Referral to Public and Private Services	1,787	2,642	130	4,559	11%
Short-term Service Coordination	1,953	2,641	103	4,697	11%
*Total #	26,233	37,105	3,497	66,835	
Total %	62%	88%	8%		

Average # of ADRC Activities per Contact: **1.58**

**ADRC of Winnebago County
Activity Report
January - December 2010**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Winnebago	166,994	130,862	78.4%	31,042	18.6%	3.0%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1	July	928
February	401	August	1,078
March	470	September	995
April	407	October	898
May	558	November	1,036
June	623	December	966
			8,361

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	908	1,577	222	2,707	32%
ADRC PAC-CBRF	10	95	14	119	1%
ADRC PAC-NH	49	221	17	287	3%
ADRC PAC-RCAC	4	10	4	18	<1%
Agency, Service Provider	342	522	183	1,047	13%
Caregiver	22	68	21	111	1%
Other	610	878	79	1,567	19%
Relative, Guardian, Friend	345	978	339	1,662	20%
Self	405	239	199	843	10%
Total #	2,695	4,588	1,078	8,361	
Total %	32%	55%	13%		

**ADRC of Winnebago County
Activity Report
January - December 2010**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	142	317	0	459	5%
Assisted with Medicaid Application	39	135	29	203	2%
Consumer Refused PAC	2	26	1	29	<1%
Disenrollment Consultation	28	46	0	74	<1%
Enrollment Consultation	74	123	1	198	2%
Follow-up	231	458	133	822	10%
Provided/Referred for Health Promotion	11	7	2	20	<1%
Information and Assistance	2,252	3,709	956	6,917	83%
Options Counseling	193	536	42	771	9%
Referral to Public and Private Services	163	318	76	557	7%
Short-term Service Coordination	257	274	6	537	6%
*Total #	3,392	5,949	1,246	10,587	
Total %	41%	71%	15%		

Average # of ADRC Activities per Contact: 1.25