



Aging and Disability Resource Centers

Activity Reporting for 2011



**Department of Health Services
Division of Long Term Care
Bureau of Aging and Disability Resources
Office for Resource Center Development
P-00317 (11/2012)**

Aging and Disability Resource Centers (ADRC)

Aging and Disability Resource Centers (ADRCs) provide information, advice, and access to a wide variety of services for older people and people with disabilities, and serve as the entry point for publicly funded long-term care through the state's Family Care, IRIS, PACE and Partnership programs.

ADRC services are available to individuals, their families and caregivers. ADRCs also take referrals from and provide information to physicians, hospital discharge planners, and other professionals who work with older individuals or adults with disabilities. Services are provided via telephone, home visits, or through walk-ins to the center location.

This report provides a statistical profile of the customers of and services provided by Wisconsin's ADRCs in 2011, including:

- The number of times customers contacted an ADRC for assistance.
- Who originated the contact – the individual, their family or caregiver, an agency or service provider, or the ADRC.
- Who was served – people who are elderly, people with physical disabilities and adults with developmental disabilities.
- The type of service provided by the ADRC.

Data shown in this report reflects activity by the 35 ADRCs which were operating in 2011 serving 57 counties and 1 tribe. Section I provides a summary of statewide ADRC activity and Section II provides a summary of activity for each ADRC.

A useful resource, [ADRC Activity Reporting Requirements and Definitions](#), provides detailed information regarding activity reporting specifics, and was developed to support consistent reporting of ADRC activities.

This report does not include Disability Benefit Specialist (DBS) or Elderly Benefit Specialist (EBS) program statistics, as these ADRC services are tracked separately. The DBS and EBS information can be accessed via the links listed below.

[DBS Program Statistics](#)

[EBS Main Page](#)

[EBS Program Report](#)

SECTION I

Aging & Disability Resource Centers

Summary of Statewide Activity in 2011

STATEWIDE ACTIVITY

Table I: Estimated Population 2010

Wisconsin population estimates are provided in Table I, including the numbers and percentages of individuals age 18 and over, and those age 60 and over. Estimates in 2011 indicate Wisconsin's population to be 5,686,986 with 76.4% of the population age 18 and over, and 19.2% of the population age 60 and over.

I. Estimated Population 2010					
	Total	Age 18+	% Age 18+	Age 60+	% Age 60+
Wisconsin	5,686,986	4,347,494	76.4%	1,091,139	19.2%

Source: U.S. Bureau of the Census, Census 2010 SF1

Table II: Total Number of Contacts

A contact represents an individual interaction or conversation that has occurred between ADRC staff and a person who contacts the ADRC (e.g., an individual with a problem/concern about him/herself or concern about another person). A contact may occur in person, including home visits and walk-ins, over the telephone, via e-mail or through written correspondence where information is exchanged.

An individual may contact the ADRC multiple times; each interaction is counted as a contact.

During 2011, 35 ADRCs serving 57 Wisconsin counties and one tribe reported a total number of contacts to be 381,781, compared with 344,661 reported contacts in 2010. This represents more than a 10% increase in contacts over the previous year.

This yearly total figure averages to 31,815 contacts per month for ADRCs in 2011, compared with 28,721 average contacts per month reported in 2010.

II. Total Number of Contacts 2011				
Month	Total #		Month	Total #
January	33,689		July	28,501
February	29,565		August	33,529
March	34,639		September	30,982
April	31,623		October	32,613
May	32,679		November	33,011
June	31,286		December	29,664
				381,781

NOTE: Data from the Disability Resource Center in Milwaukee was not available for the first quarter of 2011 due to the information technology system.

Table III: Number of Contacts by Who Made Contact by Age of Consumer

For each contact, ADRCs were asked to identify who initiated contact with the ADRC from the following choices for Caller Type:

- 1) ADRC Originated – Not Preadmission Consultation
- 2) ADRC Originated – Preadmission Consultation - Community Based Residential Facility (CBRF), Nursing Home (NH), Residential Care Apartment Complex (RCAC)
- 3) Agency or Service Provider
- 4) Caregiver
- 5) Other
- 6) Relative, Guardian, or Friend
- 7) Self

Data reported shows that the most frequent initiator of contact was the ADRC, which reflects that the ADRC is providing follow-up service to determine if the inquirer's needs were met and if additional information and assistance were needed. The second most frequent type of contact are those initiated by an individual seeking assistance on his/her own behalf (23%).

While 65% of contacts are about individuals age 60 and over, assistance is provided to 6% of contacts where the age is unknown.

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	37,436	85,565	2,246	125,247	33%
ADRC PAC-CBRF	38	1,107	55	1,200	<1%
ADRC PAC-NH	857	9,747	212	10,816	3%
ADRC PAC-RCAC	23	587	31	641	<1%
Agency, Service Provider	15,269	35,536	3,072	53,877	14%
Caregiver	5,313	16,353	1,436	23,102	6%
Other	7,930	14,891	1,563	24,384	6%
Relative, Guardian, Friend	10,560	39,039	4,912	54,511	14%
Self	33,229	45,379	9,395	88,003	23%
Total #	110,655	248,204	22,922	381,781	
Total %	29%	65%	6%		

Note:

PAC = Preadmission Consultation
 CBRF = Community Based Residential Facility
 NH = Nursing Home
 RCAC = Residential Care Apartment Complex

There was a change in preadmission consultation requirements as of March 21, 2011, resulting in lower numbers than in previous years for those contacts.

Table IV: Number of Activities Provided by Age of Consumer

In this category, ADRC staff are instructed to select as many activities as apply to the particular contact. In other words, it is possible that one contact with an individual consumer

resulted in more than one activity or service being provided at that time. Because more than one activity per contact can be selected, the total number exceeds the total number of contacts. Therefore, the percent of all contacts involving each activity cannot be summed to equal 100%. In the ADRC activity category, 16 choices are available for selection and summarized as shown in the table below.

Table IV shows that over 70% of the activity performed by ADRCs was information and assistance. Providing information and assistance includes listening to the inquirer, assessing his or her needs, and helping the inquirer to connect with service providers or gain information to meet the identified needs. The next most frequent activity was Follow-up at 23%. This is follow-up activity initiated by the ADRC to determine if the inquirer's needs were met and if additional information or assistance are needed. The third most frequently selected activity was Options Counseling at 16%. Options counseling is an interactive decision-support process whereby consumers are assisted to evaluate and weigh their long-term care service options (e.g., assistance evaluating housing options, assistance sorting through home care and personal care options, etc.).

IV. Number of Activities Provided by Age of Consumer					
*Some contacts included more than one activity, therefore the total number of activities exceeds the number of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	6,828	11,931	236	18,995	5%
Assisted with Medicaid Application	4,301	14,220	463	18,984	5%
Consumer Refused PAC	214	4,053	110	4,377	<1%
Disenrollment Consultation	2,196	2,819	44	5,059	<1%
Enrollment Consultation	6,811	9,886	178	16,875	4%
Follow-up	23,866	63,500	1,935	89,301	23%
Provided/Referred for Health Promotion	2,253	13,779	601	16,633	4%
Information and Assistance	79,668	183,914	19,131	282,713	74%
Options Counseling	15,276	44,117	1,605	60,998	16%
Referral to Public and Private Services	12,987	31,369	2,828	47,184	12%
Short-term Service Coordination	7,893	24,226	296	32,415	8%
*Total #	162,683	403,814	27,461	593,958	
Total %	43%	106%	7%		

Note:

LTC Functional Screen = Long-Term Care Functional Screen
 PAC = Preadmission Consultation

This chart shows the ADRCs that submitted data for each quarter of the year.

ADRCs Reporting in 2011 (35 ADRCs Serving 57 Counties and 1 Tribe)				
ADRC and/or County	Quarter 1 (Jan-Mar)	Quarter 2 (Apr-Jun)	Quarter 3 (Jul-Sep)	Quarter 4 (Oct-Dec)
Barron, Rusk, Washburn	Yes	Yes	Yes	Yes
Brown	Yes	Yes	Yes	Yes
Buffalo, Clark, Pepin	Yes	Yes	Yes	Yes
Central WI (Langlade, Lincoln, Marathon, Wood) *Lincoln joined 1/11 and Langlade joined 4/11	Yes	Yes	Yes	Yes
Chippewa	Yes	Yes	Yes	Yes
Columbia	Yes	Yes	Yes	Yes
COW (Calumet, Outagamie, Waupaca)	Yes	Yes	Yes	Yes
Dodge	Yes	Yes	Yes	Yes
Douglas	Yes	Yes	Yes	Yes
Dunn	Yes	Yes	Yes	Yes
Eau Claire	Yes	Yes	Yes	Yes
Fond du Lac	Yes	Yes	Yes	Yes
Forest	Yes	Yes	Yes	Yes
Green Lake, Marquette, Waushara	Yes	Yes	Yes	Yes
Jefferson	Yes	Yes	Yes	Yes
Kenosha	Yes	Yes	Yes	Yes
Manitowoc	Yes	Yes	Yes	Yes
Milwaukee Aging	Yes	Yes	Yes	Yes
Milwaukee Disability	No	Yes	Yes	Yes
North (Ashland, Bayfield, Iron, Price, Sawyer)	Yes	Yes	Yes	Yes
Northwest (Burnett, Polk, St. Croix Chippewa Tribe)	Yes	Yes	Yes	Yes
Ozaukee	Yes	Yes	Yes	Yes
Pierce	Yes	Yes	Yes	Yes
Portage	Yes	Yes	Yes	Yes
Racine	Yes	Yes	Yes	Yes
Saint Croix	Yes	Yes	Yes	Yes
Sheboygan	Yes	Yes	Yes	Yes
Southwest Wisconsin - North (Crawford, Juneau, Richland, Sauk)	Yes	Yes	Yes	Yes
Southwest Wisconsin - South (Grant, Green, Iowa, Lafayette)	Yes	Yes	Yes	Yes
Trempealeau	Yes	Yes	Yes	Yes
Walworth	Yes	Yes	Yes	Yes
Washington	Yes	Yes	Yes	Yes
Waukesha	Yes	Yes	Yes	Yes
Winnebago	Yes	Yes	Yes	Yes
Western Wisconsin (Jackson, LaCrosse, Monroe, Vernon)	Yes	Yes	Yes	Yes

Indicates Missing Data

SECTION II

Aging & Disability Resource Centers

Summary of Each Aging & Disability Resource Center's Activity in 2011

**ADRC of Barron, Rusk and Washburn Counties
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Barron	45,870	35,720	77.9%	11,376	24.8%	0.9%
Rusk	14,755	11,440	77.5%	3,973	26.9%	0.3%
Washburn	15,911	12,679	79.7%	4,619	29.0%	0.3%
TOTAL	76,536	59,839		19,968		1.5%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	303	July	248
February	265	August	331
March	289	September	317
April	288	October	286
May	230	November	264
June	272	December	152
			3,245

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	220	562	3	785	24%
ADRC PAC-CBRF	0	6	0	6	< 1%
ADRC PAC-NH	7	58	0	65	2%
ADRC PAC-RCAC	0	3	0	3	< 1%
Agency, Service Provider	107	228	48	383	12%
Caregiver	62	340	36	438	13%
Other	7	17	2	26	< 1%
Relative, Guardian, Friend	161	531	84	776	24%
Self	271	412	80	763	24%
*Total #	835	2,157	253	3,245	
Total %	26%	66%	8%		

**ADRC of Barron, Rusk and Washburn Counties
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	132	199	1	332	10%
Assisted with Medicaid Application	2	15	0	17	< 1%
Consumer Refused PAC	1	1	0	2	< 1%
Disenrollment Consultation	18	32	0	50	2%
Enrollment Consultation	69	97	1	167	5%
Follow-up	26	109	2	137	4%
Provided/Referred for Health Promotion	2	49	2	53	2%
Information and Assistance	784	2,056	251	3,091	95%
Options Counseling	51	201	14	266	8%
Referral to Public and Private Services	105	452	54	611	19%
Short-term Service Coordination	1	4	0	5	< 1%
* Total #	1,191	3,215	325	4,731	
Total %	37%	99%	10%		

Average # of ADRC Activities per Contact: **1.46**

**ADRC of Brown County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Brown	248,007	186,184	75.1%	41,160	16.6%	4.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	1,174		July	1,182
February	1,032		August	1,331
March	1,202		September	1,250
April	1,117		October	1,308
May	1,142		November	1,275
June	1,190		December	1,268
				14,471

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,738	3,289	53	5,080	35%
ADRC PAC-CBRF	1	77	15	93	< 1%
ADRC PAC-NH	1	7	1	9	< 1%
ADRC PAC-RCAC	1	8	3	12	< 1%
Agency, Service Provider	737	1,195	124	2,056	14%
Caregiver	153	748	19	920	6%
Other	165	414	28	607	4%
Relative, Guardian, Friend	456	1,903	113	2,472	17%
Self	1,398	1,618	206	3,222	22%
*Total #	4,650	9,259	562	14,471	
Total %	32%	64%	4%		

**ADRC of Brown County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	107	223	2	332	2%
Assisted with Medicaid Application	193	446	4	643	4%
Consumer Refused PAC	3	89	18	110	< 1%
Disenrollment Consultation	0	0	0	0	0%
Enrollment Consultation	0	0	0	0	0%
Follow-up	160	441	7	608	4%
Provided/Referred for Health Promotion	263	668	24	955	7%
Information and Assistance	4,489	8,745	535	13,769	95%
Options Counseling	352	964	26	1,342	9%
Referral to Public and Private Services	1,668	3,457	151	5,276	36%
Short-term Service Coordination	156	152	1	309	2%
* Total #	7,391	15,185	768	23,344	
Total %	51%	105%	5%		

Average # of ADRC Activities per Contact: **1.61**

**ADRC of Buffalo, Clark and Pepin Counties
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Buffalo	13,587	10,566	77.8%	3,378	24.9%	0.3%
Clark	34,690	24,599	70.9%	7,145	20.6%	0.6%
Pepin	7,469	5,765	77.2%	1,832	24.5%	0.1%
TOTAL	55,746	40,930		12,355		1.0%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	654	July	570
February	643	August	645
March	732	September	355
April	526	October	776
May	734	November	701
June	701	December	485
			7,522

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	815	2,076	115	3,006	40%
ADRC PAC-CBRF	1	7	0	8	< 1%
ADRC PAC-NH	19	219	4	242	3%
ADRC PAC-RCAC	1	3	0	4	< 1%
Agency, Service Provider	528	1,270	84	1,882	25%
Caregiver	5	30	2	37	< 1%
Other	36	88	10	134	2%
Relative, Guardian, Friend	226	949	95	1,270	17%
Self	373	500	66	939	12%
*Total #	2,004	5,142	376	7,522	
Total %	27%	68%	5%		

**ADRC of Buffalo, Clark and Pepin Counties
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	99	207	7	313	4%
Assisted with Medicaid Application	25	101	3	129	2%
Consumer Refused PAC	5	91	0	96	1%
Disenrollment Consultation	6	22	0	28	< 1%
Enrollment Consultation	51	117	1	169	2%
Follow-up	389	1,050	60	1,499	20%
Provided/Referred for Health Promotion	4	13	1	18	< 1%
Information and Assistance	1,865	4,831	364	7,060	94%
Options Counseling	139	399	15	553	7%
Referral to Public and Private Services	105	246	31	382	5%
Short-term Service Coordination	7	32	2	41	< 1%
* Total #	2,695	7,109	484	10,288	
Total %	36%	95%	6%		

Average # of ADRC Activities per Contact: **1.37**

**ADRC of Central WI
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Langlade	19,977	15,762	78.9%	5,326	26.7%	0.4%
Lincoln	28,743	22,441	78.1%	7,055	24.5%	0.6%
Marathon	134,063	101,194	75.5%	26,346	19.7%	2.3%
Wood	74,749	57,745	77.3%	17,228	23.0%	1.4%
TOTAL	208,812	158,939		43,574		4.7%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1,610	July	1,098
February	1,361	August	1,222
March	1,509	September	1,205
April	1,394	October	1,294
May	1,520	November	1,504
June	1,454	December	1,446
			16,617

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	607	1,435	20	2,062	12%
ADRC PAC-CBRF	4	135	1	140	< 1%
ADRC PAC-NH	81	1,048	16	1,145	7%
ADRC PAC-RCAC	1	91	2	94	< 1%
Agency, Service Provider	901	2,371	60	3,332	20%
Caregiver	42	198	6	246	1%
Other	66	246	16	328	2%
Relative, Guardian, Friend	708	3,515	71	4,294	26%
Self	1,561	3,250	165	4,976	30%
*Total #	3,971	12,289	357	16,617	
Total %	24%	74%	2%		

**ADRC of Central WI
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	307	560	10	877	5%
Assisted with Medicaid Application	18	86	3	107	< 1%
Consumer Refused PAC	37	601	8	646	4%
Disenrollment Consultation	48	107	1	156	< 1%
Enrollment Consultation	217	304	1	522	3%
Follow-up	240	733	28	1,001	6%
Provided/Referred for Health Promotion	4	17	4	25	< 1%
Information and Assistance	3,385	10,272	314	13,971	84%
Options Counseling	897	2,571	34	3,502	21%
Referral to Public and Private Services	164	847	35	1,046	6%
Short-term Service Coordination	83	100	2	185	1%
* Total #	5,400	16,198	440	22,038	
Total %	32%	97%	3%		

Average # of ADRC Activities per Contact: **1.33**

**ADRC of Chippewa County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Chippewa	62,415	47,706	76.4%	12,607	20.2%	1.1%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	544		July	391
February	476		August	362
March	541		September	374
April	431		October	436
May	439		November	445
June	466		December	388
				5,293

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	555	1,498	27	2,080	39%
ADRC PAC-CBRF	0	35	0	35	< 1%
ADRC PAC-NH	24	282	6	312	6%
ADRC PAC-RCAC	0	6	0	6	< 1%
Agency, Service Provider	406	751	31	1,188	22%
Caregiver	39	83	0	122	2%
Other	17	65	3	85	2%
Relative, Guardian, Friend	147	907	35	1,089	21%
Self	167	175	34	376	7%
*Total #	1,355	3,802	136	5,293	
Total %	26%	72%	3%		

**ADRC of Chippewa County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	56	105	1	162	3%
Assisted with Medicaid Application	61	528	3	592	11%
Consumer Refused PAC	15	184	4	203	4%
Disenrollment Consultation	24	37	2	63	1%
Enrollment Consultation	78	121	4	203	4%
Follow-up	25	141	1	167	3%
Provided/Referred for Health Promotion	13	66	7	86	2%
Information and Assistance	1,331	3,597	132	5,060	96%
Options Counseling	298	784	20	1,102	21%
Referral to Public and Private Services	155	715	38	908	17%
Short-term Service Coordination	6	11	3	20	< 1%
* Total #	2,062	6,289	215	8,566	
Total %	39%	119%	4%		

Average # of ADRC Activities per Contact: **1.62**

**ADRC of Columbia County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Columbia	56,833	43,566	76.7%	11,706	20.6%	1.0%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	134		July	224
February	135		August	242
March	132		September	232
April	153		October	148
May	172		November	145
June	147		December	127
				1,991

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	2	3	2	7	< 1%
ADRC PAC-CBRF	1	18	2	21	1%
ADRC PAC-NH	4	154	7	165	8%
ADRC PAC-RCAC	0	5	1	6	< 1%
Agency, Service Provider	143	199	99	441	22%
Caregiver	2	6	6	14	< 1%
Other	18	60	24	102	5%
Relative, Guardian, Friend	114	350	193	657	33%
Self	203	190	185	578	29%
*Total #	487	985	519	1,991	
Total %	24%	49%	26%		

**ADRC of Columbia County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	40	85	7	132	7%
Assisted with Medicaid Application	11	34	8	53	3%
Consumer Refused PAC	3	81	3	87	4%
Disenrollment Consultation	3	9	0	12	< 1%
Enrollment Consultation	22	40	4	66	3%
Follow-up	89	128	20	237	12%
Provided/Referred for Health Promotion	16	22	5	43	2%
Information and Assistance	483	934	517	1,934	97%
Options Counseling	67	197	84	348	17%
Referral to Public and Private Services	67	152	78	297	15%
Short-term Service Coordination	21	32	3	56	3%
* Total #	822	1,714	729	3,265	
Total %	41%	86%	37%		

Average # of ADRC Activities per Contact: **1.64**

**ADRC of Calumet, Outagamie and Waupaca Counties
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Calumet	48,971	35,733	73.0%	8,021	16.4%	0.8%
Outagamie	176,695	132,271	74.9%	29,532	16.7%	3.0%
Waupaca	52,410	40,540	77.4%	12,616	24.1%	1.0%
TOTAL	278,076	208,544		50,169		4.8%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	2,256	July	1,681
February	2,009	August	2,063
March	2,231	September	1,851
April	2,083	October	1,952
May	2,016	November	1,970
June	2,073	December	1,803
			23,988

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	3,867	8,115	430	12,412	52%
ADRC PAC-CBRF	0	65	4	69	<1%
ADRC PAC-NH	18	248	11	277	1%
ADRC PAC-RCAC	0	16	3	19	<1%
Agency, Service Provider	647	1,658	396	2,701	11%
Caregiver	641	1,690	435	2,766	12%
Other	545	572	181	1,298	5%
Relative, Guardian, Friend	252	859	444	1,555	6%
Self	1,114	967	810	2,891	12%
Total #	7,084	14,190	2,714	23,988	
Total %	30%	59%	11%		

**ADRC of Calumet, Outagamie and Waupaca Counties
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	302	649	13	964	4%
Assisted with Medicaid Application	256	657	24	937	4%
Consumer Refused PAC	10	225	11	246	<1%
Disenrollment Consultation	196	198	13	407	2%
Enrollment Consultation	530	707	45	1,282	5%
Follow-up	1,576	3,484	325	5,385	22%
Provided/Referred for Health Promotion	86	327	11	424	2%
Information and Assistance	4,147	8,510	2,378	15,035	63%
Options Counseling	481	1,618	240	2,339	10%
Referral to Public and Private Services	663	876	171	1,710	7%
Short-term Service Coordination	1,588	3,099	27	4,714	20%
*Total #	9,835	20,350	3,258	33,443	
Total %	41%	85%	14%		

Average # of ADRC Activities per Contact: **1.39**

**ADRC of Dodge County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Dodge	88,759	69,180	77.9%	17,942	20.2%	1.6%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	350		July	268
February	290		August	255
March	442		September	310
April	389		October	323
May	411		November	357
June	382		December	260
				4,037

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	338	715	140	1,193	30%
ADRC PAC-CBRF	0	46	8	54	1%
ADRC PAC-NH	17	301	22	340	8%
ADRC PAC-RCAC	0	32	5	37	< 1%
Agency, Service Provider	157	300	119	576	14%
Caregiver	1	5	2	8	< 1%
Other	24	96	48	168	4%
Relative, Guardian, Friend	141	537	156	834	21%
Self	284	251	292	827	20%
*Total #	962	2,283	792	4,037	
Total %	24%	57%	20%		

**ADRC of Dodge County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	41	85	10	136	3%
Assisted with Medicaid Application	4	9	2	15	< 1%
Consumer Refused PAC	5	244	9	258	6%
Disenrollment Consultation	3	12	2	17	< 1%
Enrollment Consultation	28	27	3	58	1%
Follow-up	38	54	29	121	3%
Provided/Referred for Health Promotion	2	2	1	5	< 1%
Information and Assistance	857	1,909	744	3,510	87%
Options Counseling	85	125	23	233	6%
Referral to Public and Private Services	144	229	85	458	11%
Short-term Service Coordination	6	15	2	23	< 1%
* Total #	1,213	2,711	910	4,834	
Total %	30%	67%	23%		

Average # of ADRC Activities per Contact: **1.20**

**ADRC of Douglas County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Douglas	44,159	34,694	78.6%	9,073	20.5%	0.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	420		July	328
February	295		August	283
March	367		September	349
April	285		October	298
May	333		November	361
June	355		December	307
				3,981

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	117	173	10	300	8%
ADRC PAC-CBRF	0	31	1	32	1%
ADRC PAC-NH	20	122	0	142	4%
ADRC PAC-RCAC	0	3	0	3	<1%
Agency, Service Provider	412	472	61	945	24%
Caregiver	210	328	19	557	14%
Other	261	497	20	778	20%
Relative, Guardian, Friend	23	43	3	69	2%
Self	592	481	82	1,155	29%
Total #	1,635	2,150	196	3,981	
Total %	41%	54%	5%		

**ADRC of Douglas County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	107	115	4	226	6%
Assisted with Medicaid Application	16	50	0	66	2%
Consumer Refused PAC	10	93	1	104	3%
Disenrollment Consultation	9	13	2	24	<1%
Enrollment Consultation	55	65	2	122	3%
Follow-up	127	215	11	353	9%
Provided/Referred for Health Promotion	132	187	26	345	9%
Information and Assistance	1,325	1,743	174	3,242	81%
Options Counseling	17	50	4	71	2%
Referral to Public and Private Services	386	173	26	585	15%
Short-term Service Coordination	24	45	3	72	2%
*Total #	2,208	2,749	253	5,210	
Total %	55%	69%	6%		

Average # of ADRC Activities per Contact: **1.31**

**ADRC of Dunn County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Dunn	43,857	34,798	79.3%	7,663	17.5%	0.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	446		July	268
February	286		August	279
March	392		September	253
April	358		October	326
May	318		November	309
June	290		December	286
				3,811

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	213	434	115	762	20%
ADRC PAC-CBRF	0	2	1	3	<1%
ADRC PAC-NH	26	229	29	284	7%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	96	166	37	299	8%
Caregiver	58	145	50	253	7%
Other	61	67	50	178	5%
Relative, Guardian, Friend	136	461	155	752	20%
Self	203	560	517	1,280	34%
Total #	793	2,064	954	3,811	
Total %	21%	54%	25%		

**ADRC of Dunn County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	68	119	19	206	5%
Assisted with Medicaid Application	39	135	13	187	5%
Consumer Refused PAC	8	85	10	103	3%
Disenrollment Consultation	5	35	0	40	<1%
Enrollment Consultation	42	94	12	148	4%
Follow-up	163	352	85	600	16%
Provided/Referred for Health Promotion	19	52	30	101	3%
Information and Assistance	676	1,818	871	3,365	88%
Options Counseling	47	110	24	181	5%
Referral to Public and Private Services	78	305	136	519	14%
Short-term Service Coordination	22	59	39	120	3%
*Total #	1,167	3,164	1,239	5,570	
Total %	31%	83%	33%		

Average # of ADRC Activities per Contact: **1.46**

**ADRC of Eau Claire County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Eau Claire	98,736	77,864	78.9%	17,745	18.0%	1.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	561		July	521
February	522		August	565
March	455		September	532
April	475		October	601
May	491		November	557
June	604		December	535
				6,419

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	290	671	52	1,013	16%
ADRC PAC-CBRF	0	47	3	50	< 1%
ADRC PAC-NH	13	240	6	259	4%
ADRC PAC-RCAC	0	23	0	23	< 1%
Agency, Service Provider	185	221	31	437	7%
Caregiver	59	91	8	158	2%
Other	33	85	2	120	2%
Relative, Guardian, Friend	268	1,141	71	1,480	23%
Self	1,292	1,246	341	2,879	45%
*Total #	2,140	3,765	514	6,419	
Total %	33%	59%	8%		

**ADRC of Eau Claire County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	127	214	7	348	5%
Assisted with Medicaid Application	8	41	0	49	< 1%
Consumer Refused PAC	7	206	6	219	3%
Disenrollment Consultation	84	85	3	172	3%
Enrollment Consultation	141	160	8	309	5%
Follow-up	296	707	24	1,027	16%
Provided/Referred for Health Promotion	95	276	34	405	6%
Information and Assistance	1,976	3,284	487	5,747	90%
Options Counseling	805	1,406	157	2,368	37%
Referral for Public and Private Services	728	1,220	126	2,074	32%
Short-term Service Coordination	68	82	0	150	2%
* Total #	4,335	7,681	852	12,868	
Total %	68%	120%	13%		

Average # of ADRC Activities per Contact: **2.00**

**ADRC of Fond du Lac County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Fond du Lac	101,633	78,589	77.3%	21,105	20.8%	1.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	544		July	463
February	577		August	479
March	694		September	527
April	523		October	594
May	449		November	564
June	584		December	517
				6,515

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	80	182	1	263	4%
ADRC PAC-CBRF	6	84	3	93	1%
ADRC PAC-NH	94	806	9	909	14%
ADRC PAC-RCAC	3	70	3	76	1%
Agency, Service Provider	90	257	24	371	6%
Caregiver	97	197	1	295	5%
Other	298	451	92	841	13%
Relative, Guardian, Friend	445	1,260	93	1,798	28%
Self	1,288	457	124	1,869	29%
Total #	2,401	3,764	350	6,515	
Total %	37%	58%	5%		

**ADRC of Fond du Lac County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	83	211	0	294	5%
Assisted with Medicaid Application	26	51	0	77	<1%
Consumer Refused PAC	16	345	6	367	6%
Disenrollment Consultation	33	66	1	100	2%
Enrollment Consultation	77	180	0	257	4%
Follow-up	405	1,146	76	1,627	25%
Provided/Referred for Health Promotion	35	172	1	208	3%
Information and Assistance	2,009	2,334	274	4,617	71%
Options Counseling	314	764	8	1,086	17%
Referral to Public and Private Services	392	406	15	813	12%
Short-term Service Coordination	112	224	3	339	5%
*Total #	3,502	5,899	384	9,785	
Total %	54%	91%	6%		

Average # of ADRC Activities per Contact: **1.50**

**ADRC of Forest County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Forest	9,304	7,261	78.0%	2,510	27.0%	0.2%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	26		July	20
February	38		August	124
March	27		September	116
April	23		October	154
May	6		November	154
June	14		December	222
				924

III. Number of Contacts by Who Made Contact by Age of Consumer					
	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	11	69	1	81	9%
ADRC PAC-CBRF	0	0	0	0	0%
ADRC PAC-NH	0	2	0	2	< 1%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	4	12	1	17	2%
Caregiver	1	15	0	16	2%
Other	72	148	47	267	29%
Relative, Guardian, Friend	4	41	1	46	5%
Self	138	311	46	495	54%
*Total #	230	598	96	924	
Total %	25%	65%	10%		

**ADRC of Forest County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	15	28	5	48	5%
Assisted with Medicaid Application	17	58	0	75	8%
Consumer Refused PAC	1	1	0	2	< 1%
Disenrollment Consultation	0	1	0	1	< 1%
Enrollment Consultation	0	0	0	0	0%
Follow-up	22	144	24	190	21%
Provided/Referral for Health Promotion	1	12	0	13	1%
Information and Assistance	198	477	87	762	82%
Options Counseling	6	50	3	59	6%
Referral to Public and Private Services	12	59	16	87	9%
Short-term Service Coordination	38	105	14	157	17%
* Total #	310	935	149	1,394	
Total %	34%	101%	16%		

Average # of ADRC Activities per Contact: 1.51

**ADRC of Green Lake, Marquette and Waushara Counties
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Green Lake	19,051	14,663	77.0%	4,954	26.0%	0.4%
Marquette	15,404	12,319	80.0%	4,366	28.3%	0.3%
Waushara	24,496	19,662	80.3%	6,690	27.3%	0.5%
TOTAL	58,951	46,644		16,010		1.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	452	July	351
February	354	August	566
March	558	September	518
April	410	October	547
May	495	November	581
June	468	December	520
			5,820

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	93	415	0	508	9%
ADRC PAC-CBRF	0	16	0	16	< 1%
ADRC PAC-NH	13	172	0	185	3%
ADRC PAC-RCAC	1	15	0	16	< 1%
Agency, Service Provider	516	1,067	35	1,618	28%
Caregiver	92	356	1	449	8%
Other	78	195	18	291	5%
Relative, Guardian, Friend	181	519	25	725	12%
Self	977	969	66	2,012	35%
*Total #	1,951	3,724	145	5,820	
Total %	34%	64%	2%		

**ADRC of Green Lake, Marquette and Waushara Counties
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	64	200	0	264	5%
Assisted with Medicaid Application	32	120	0	152	3%
Consumer Refused PAC	5	102	0	107	2%
Disenrollment Consultation	5	8	0	13	< 1%
Enrollment Consultation	23	74	2	99	2%
Follow-up	436	969	23	1,428	25%
Provided/Referred for Health Promotion	2	17	0	19	< 1%
Information and Assistance	1,636	2,865	128	4,629	80%
Options Counseling	91	286	4	381	7%
Referral to Public and Private Services	357	456	8	821	14%
Short-term Service Coordination	201	241	5	447	8%
* Total #	2,852	5,338	170	8,360	
Total %	49%	92%	3%		

Average # of ADRC Activities per Contact: **1.44**

**ADRC of Jefferson County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Jefferson	83,686	63,829	76.3%	15,713	18.8%	1.4%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	341		July	345
February	363		August	425
March	509		September	495
April	405		October	482
May	412		November	427
June	387		December	449
				5,040

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	696	1,487	28	2,211	44%
ADRC PAC-CBRF	0	8	0	8	< 1%
ADRC PAC-NH	4	59	1	64	1%
ADRC PAC-RCAC	0	3	0	3	< 1%
Agency, Service Provider	297	481	34	812	16%
Caregiver	83	310	8	401	8%
Other	4	16	7	27	< 1%
Relative, Guardian, Friend	148	552	38	738	15%
Self	368	379	29	776	15%
*Total #	1,600	3,295	145	5,040	
Total %	32%	65%	3%		

**ADRC of Jefferson County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	139	230	3	372	7%
Assisted with Medicaid Application	25	187	5	217	4%
Consumer Refused PAC	0	21	0	21	< 1%
Disenrollment Consultation	50	25	0	75	<1%
Enrollment Consultation	114	126	1	241	5%
Follow-up	182	477	10	669	13%
Provided/Referred for Health Promotion	9	13	1	23	< 1%
Information and Assistance	1,563	3,201	142	4,906	97%
Options Counseling	299	722	26	1,047	21%
Referral to Public and Private Services	306	632	26	964	19%
Short-term Service Coordination	65	192	2	259	5%
* Total #	2,752	5,826	216	8,794	
Total %	55%	116%	4%		

Average # of ADRC Activities per Contact: 1.74

**ADRC of Kenosha County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Kenosha	166,426	123,597	74.3%	26,445	15.9%	2.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	2,963		July	2,327
February	2,450		August	2,554
March	3,084		September	2,378
April	2,722		October	2,599
May	2,836		November	2,502
June	2,854		December	2,536
	16,909			31,805

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	1,585	2,674	185	4,444	14%
ADRC PAC-CBRF	0	33	1	34	<1%
ADRC PAC-NH	108	909	15	1,032	3%
ADRC PAC-RCAC	3	12	0	15	<1%
Agency, Service Provider	1,531	2,724	687	4,942	16%
Caregiver	356	1,613	472	2,441	8%
Other	2,636	3,907	518	7,061	22%
Relative, Guardian, Friend	906	2,024	1,553	4,483	14%
Self	2,633	1,774	2,946	7,353	23%
Total #	9,758	15,670	6,377	31,805	
Total %	31%	49%	20%		

**ADRC of Kenosha County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	298	508	5	811	3%
Assisted with Medicaid Application	1,758	2,760	290	4,808	15%
Consumer Refused PAC	9	166	1	176	<1%
Disenrollment Consultation	305	441	0	746	2%
Enrollment Consultation	910	1,660	10	2,580	8%
Follow-up	1,338	2,504	172	4,014	13%
Provided/Referred for Health Promotion	254	732	383	1,369	4%
Information and Assistance	4,970	6,868	4,306	16,144	51%
Options Counseling	1,511	2,031	132	3,674	12%
Referral to Public and Private Services	884	1,250	1,148	3,282	10%
Short-term Service Coordination	1,799	3,759	84	5,642	18%
*Total #	14,036	22,679	6,531	43,246	
Total %	44%	71%	21%		

Average # of ADRC Activities per Contact: **1.35**

**ADRC of Manitowoc County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Manitowoc	81,442	63,232	77.6%	18,645	22.9%	1.5%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	306		July	272
February	419		August	472
March	365		September	419
April	394		October	575
May	348		November	634
June	253		December	464
				4,921

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	399	780	24	1,203	24%
ADRC PAC-CBRF	0	27	0	27	< 1%
ADRC PAC-NH	15	176	5	196	4%
ADRC PAC-RCAC	0	18	1	19	< 1%
Agency, Service Provider	84	145	9	238	5%
Caregiver	0	6	1	7	< 1%
Other	93	198	9	300	6%
Relative, Guardian, Friend	160	512	28	700	14%
Self	533	1,611	87	2,231	45%
*Total #	1,284	3,473	164	4,921	
Total %	26%	71%	3%		

**ADRC of Manitowoc County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	106	159	2	267	5%
Assisted with Medicaid Application	3	23	0	26	< 1%
Consumer Refused PAC	11	190	7	208	4%
Disenrollment Consultation	7	19	1	27	< 1%
Enrollment Consultation	21	18	1	40	< 1%
Follow-up	143	350	16	509	10%
Provided/Referred for Health Promotion	1	1	1	3	< 1%
Information and Assistance	1,106	3,094	144	4,344	88%
Options Counseling	157	376	13	546	11%
Referral to Public and Private Services	68	92	10	170	3%
Short-term Service Coordination	3	6	0	9	< 1%
* Total #	1,626	4,328	195	6,149	
Total %	33%	88%	4%		

Average # of ADRC Activities per Contact: **1.25**

**ARC of Milwaukee County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Milwaukee	947,735	711,358	75.1%	153,556	16.2%	16.6%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	7,192		July	5,098
February	5,965		August	6,167
March	6,734		September	5,577
April	5,688		October	5,303
May	5,637		November	5,447
June	4,808		December	5,077
				68,693

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	463	27,924	50	28,437	41%
ADRC PAC-CBRF	1	159	0	160	<1%
ADRC PAC-NH	2	789	3	794	1%
ADRC PAC-RCAC	0	36	0	36	<1%
Agency, Service Provider	361	11,170	40	11,571	17%
Caregiver	494	5,444	4	5,942	9%
Other	116	3,436	154	3,706	5%
Relative, Guardian, Friend	158	4,438	7	4,603	7%
Self	756	12,655	33	13,444	20%
Total #	2,351	66,051	291	68,693	
Total %	3%	96%	<1%		

**ARC of Milwaukee County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	156	2,473	0	2,629	4%
Assisted with Medicaid Application	75	4,270	1	4,346	6%
Consumer Refused PAC	0	121	0	121	<1%
Disenrollment Consultation	49	487	0	536	<1%
Enrollment Consultation	103	2,408	0	2,511	4%
Follow-up	776	23,998	47	24,821	36%
Provided/Referred for Health Promotion	240	8,829	6	9,075	13%
Information and Assistance	1,784	49,508	245	51,537	75%
Options Counseling	327	13,962	7	14,296	21%
Referral to Public and Private Services	487	9,265	7	9,759	14%
Short-term Service Coordination	39	10,258	14	10,311	15%
*Total #	4,036	125,579	327	129,942	
Total %	6%	183%	<1%		

Average # of ADRC Activities per Contact: **1.88**

**DRC of Milwaukee County
Activity Report
January - December 2011**

Data for this reporting period is incomplete

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Milwaukee	947,735	711,358	75.1%	153,556	16.2%	16.6%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	0	July	2,410
February	0	August	2,654
March	0	September	2,277
April	975	October	2,250
May	991	November	2,168
June	896	December	2,018
			16,639

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	6,848	37	18	6,903	41%
ADRC PAC-CBRF	1	0	0	1	<1%
ADRC PAC-NH	77	0	0	77	<1%
ADRC PAC-RCAC	1	0	0	1	<1%
Agency, Service Provider	1,660	41	13	1,714	10%
Caregiver	1,340	45	3	1,388	8%
Other	894	35	48	977	6%
Relative, Guardian, Friend	395	17	0	412	2%
Self	4,997	137	32	5,166	31%
Total #	16,213	312	114	16,639	
Total %	97%	2%	<1%		

**DRC of Milwaukee County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	1,349	0	1	1,350	8%
Assisted with Medicaid Application	340	0	0	340	2%
Consumer Refused PAC	3	0	0	3	<1%
Disenrollment Consultation	603	5	0	608	4%
Enrollment Consultation	1,691	4	1	1,696	10%
Follow-up	3,082	18	14	3,114	19%
Provided/Referred for Health Promotion	85	0	3	88	<1%
Information and Assistance	11,032	289	95	11,416	69%
Options Counseling	1,590	1	0	1,591	10%
Referral to Public and Private Services	805	5	4	814	5%
Short-term Service Coordination	687	1	0	688	4%
*Total #	21,267	323	118	21,708	
Total %	128%	2%	<1%		

Average # of ADRC Activities per Contact: **1.30**

**ADRC of the North
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Ashland	16,157	12,413	76.8%	3,538	21.9%	0.3%
Bayfield	15,014	12,161	81.0%	4,409	29.4%	0.3%
Iron	5,916	4,935	83.4%	2,024	34.2%	0.1%
Price	14,149	11,460	80.9%	4,071	28.8%	0.3%
Sawyer	16,557	13,103	79.1%	4,753	28.7%	0.3%
TOTAL	67,793	54,072		18,795		1.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	513		July	445
February	530		August	532
March	701		September	580
April	642		October	503
May	657		November	536
June	655		December	512
				6,806

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,369	2,527	21	3,917	58%
ADRC PAC-CBRF	4	20	0	24	< 1%
ADRC PAC-NH	33	275	2	310	5%
ADRC PAC-RCAC	7	41	0	48	< 1%
Agency, Service Provider	61	166	2	229	3%
Caregiver	206	387	9	602	9%
Other	97	146	8	251	4%
Relative, Guardian, Friend	223	545	14	782	11%
Self	316	303	24	643	9%
*Total #	2,316	4,410	80	6,806	
Total %	34%	65%	1%		

**ADRC of the North
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	481	827	4	1,312	19%
Assisted with Medicaid Application	71	221	0	292	4%
Consumer Refused PAC	5	52	2	59	< 1%
Disenrollment Consultation	33	76	0	109	2%
Enrollment Consultation	268	373	3	644	9%
Follow-up	571	1,143	5	1,719	25%
Provided/Referred for Health Promotion	18	19	0	37	< 1%
Information and Assistance	1,280	2,484	74	3,838	56%
Options Counseling	250	682	13	945	14%
Referral to Public and Private Services	291	549	15	855	13%
Short-term Service Coordination	37	51	0	88	<1%
* Total #	3,305	6,477	116	9,898	
Total %	49%	95%	2%		

Average # of ADRC Activities per Contact: **1.45**

**ADRC of Northwest WI
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Burnett	15,457	12,375	80.1%	4,848	31.4%	0.3%
Polk	44,205	33,705	76.2%	9,872	22.3%	0.8%
TOTAL	59,662	46,080		14,720		1.1%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	288	July	313
February	324	August	328
March	404	September	251
April	348	October	229
May	390	November	284
June	416	December	218
			3,793

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	844	1,016	113	1,973	52%
ADRC PAC-CBRF	0	4	0	4	< 1%
ADRC PAC-NH	8	77	4	89	2%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	235	294	74	603	16%
Caregiver	53	28	5	86	2%
Other	23	50	8	81	2%
Relative, Guardian, Friend	148	345	48	541	14%
Self	212	128	76	416	11%
*Total #	1,523	1,942	328	3,793	
Total %	40%	51%	9%		

**ADRC of Northwest WI
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	106	116	18	240	6%
Assisted with Medicaid Application	117	173	10	300	8%
Consumer Refused PAC	2	18	2	22	< 1%
Disenrollment Consultation	18	42	6	66	2%
Enrollment Consultation	36	39	7	82	2%
Follow-up	119	200	32	351	9%
Provided/Referred for Health Promotion	0	3	0	3	< 1%
Information and Assistance	1,242	1,536	279	3,057	81%
Options Counseling	82	84	4	170	4%
Referral to Public and Private Services	25	49	9	83	2%
Short-term Service Coordination	5	4	0	9	< 1%
* Total #	1,752	2,264	367	4,383	
Total %	46%	60%	10%		

Average # of ADRC Activities per Contact: 1.16

**ADRC of Ozaukee County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Ozaukee	86,395	66,023	76.4%	18,675	21.6%	1.5%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	502		July	399
February	408		August	392
March	507		September	405
April	416		October	361
May	448		November	416
June	391		December	349
				4,994

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	31	268	5	304	6%
ADRC PAC-CBRF	0	1	0	1	< 1%
ADRC PAC-NH	3	30	1	34	< 1%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	130	508	59	697	14%
Caregiver	12	287	24	323	6%
Other	66	396	32	494	10%
Relative, Guardian, Friend	193	679	146	1,018	20%
Self	520	1,236	367	2,123	43%
*Total #	955	3,405	634	4,994	
Total %	19%	68%	13%		

**ADRC of Ozaukee County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	65	175	13	253	5%
Assisted with Medicaid Application	19	177	4	200	4%
Consumer Refused PAC	0	1	0	1	< 1%
Disenrollment Consultation	17	45	2	64	<1%
Enrollment Consultation	85	176	16	277	6%
Follow-up	61	366	13	440	9%
Provided/Referred for Health Promotion	1	11	0	12	< 1%
Information and Assistance	857	2,787	610	4,254	85%
Options Counseling	190	775	73	1,038	21%
Referral to Public and Private Services	79	301	39	419	8%
Short-term Service Coordination	28	278	5	311	6%
* Total #	1,402	5,092	775	7,269	
Total %	28%	102%	16%		

Average # of ADRC Activities per Contact: **1.46**

**ADRC of Pierce County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Pierce	41,019	31,860	77.7%	6,380	15.6%	0.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	127		July	127
February	119		August	175
March	136		September	152
April	125		October	203
May	42		November	136
June	52		December	171
				1,565

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	28	79	12	119	8%
ADRC PAC-CBRF	0	3	0	3	< 1%
ADRC PAC-NH	2	28	1	31	2%
ADRC PAC-RCAC	0	1	0	1	< 1%
Agency, Service Provider	67	114	17	198	13%
Caregiver	50	111	17	178	11%
Other	55	163	40	258	16%
Relative, Guardian, Friend	41	241	65	347	22%
Self	194	180	56	430	27%
*Total #	437	920	208	1,565	
Total %	28%	59%	13%		

**ADRC of Pierce County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	18	65	8	91	6%
Assisted with Medicaid Application	36	149	21	206	13%
Consumer Refused PAC	2	32	1	35	2%
Disenrollment Consultation	1	26	1	28	2%
Enrollment Consultation	28	60	3	91	6%
Follow-up	111	329	38	478	31%
Provided/Referred for Health Promotion	2	2	0	4	< 1%
Information and Assistance	405	814	202	1,421	91%
Options Counseling	105	359	39	503	32%
Referral to Public and Private Services	252	326	78	656	42%
Short-term Service Coordination	14	16	2	32	2%
* Total #	974	2,178	393	3,545	
Total %	62%	139%	25%		

Average # of ADRC Activities per Contact: **2.27**

**ADRC of Portage County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Portage	70,019	55,472	79.2%	12,621	18.0%	1.2%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	307		July	170
February	262		August	242
March	275		September	210
April	227		October	240
May	289		November	349
June	228		December	328
				3,127

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	144	558	1	703	22%
ADRC PAC-CBRF	0	20	0	20	<1%
ADRC PAC-NH	5	75	0	80	3%
ADRC PAC-RCAC	0	8	0	8	<1%
Agency, Service Provider	204	448	33	685	22%
Caregiver	18	23	1	42	1%
Other	3	8	7	18	<1%
Relative, Guardian, Friend	139	761	25	925	30%
Self	162	431	53	646	21%
Total #	675	2,332	120	3,127	
Total %	22%	75%	4%		

**ADRC of Portage County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	47	143	0	190	6%
Assisted with Medicaid Application	1	17	0	18	<1%
Consumer Refused PAC	0	1	0	1	<1%
Disenrollment Consultation	13	16	0	29	<1%
Enrollment Consultation	40	99	0	139	4%
Follow-up	173	472	5	650	21%
Provided/Referred for Health Promotion	1	4	0	5	<1%
Information and Assistance	442	1,760	115	2,317	74%
Options Counseling	37	156	0	193	6%
Referral to Public and Private Services	19	60	4	83	3%
Short-term Service Coordination	0	0	0	0	0%
*Total #	773	2,728	124	3,625	
Total %	25%	87%	4%		

Average # of ADRC Activities per Contact: **1.16**

**ADRC of Racine County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Racine	195,408	146,898	75.2%	36,493	18.7%	3.4%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	852		July	851
February	1,089		August	981
March	1,411		September	914
April	1,142		October	878
May	1,255		November	1,053
June	1,256		December	943
				12,625

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,962	2,933	81	4,976	39%
ADRC PAC-CBRF	1	19	0	20	< 1%
ADRC PAC-NH	14	274	2	290	2%
ADRC PAC-RCAC	1	30	1	32	< 1%
Agency, Service Provider	396	427	58	881	7%
Caregiver	50	112	12	174	1%
Other	75	105	6	186	1%
Relative, Guardian, Friend	784	1,756	54	2,594	21%
Self	1,807	1,500	165	3,472	28%
*Total #	5,090	7,156	379	12,625	
Total %	40%	57%	3%		

**ADRC of Racine County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	249	333	4	586	5%
Assisted with Medicaid Application	250	850	18	1,118	9%
Consumer Refused PAC	20	371	4	395	3%
Disenrollment Consultation	55	79	0	134	<1%
Enrollment Consultation	249	289	4	542	4%
Follow-up	877	1,029	55	1,961	16%
Provided/Referred for Health Promotion	36	131	4	171	1%
Information and Assistance	3,440	4,519	297	8,256	65%
Options Counseling	429	652	13	1,094	9%
Referral to Public and Private Services	698	830	24	1,552	12%
Short-term Service Coordination	26	47	1	74	< 1%
* Total #	6,329	9,130	424	15,883	
Total %	50%	72%	3%		

Average # of ADRC Activities per Contact: **1.26**

**ADRC of St. Croix County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Saint Croix	84,345	61,462	72.9%	12,616	15.0%	1.3%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	176		July	146
February	181		August	165
March	202		September	139
April	210		October	206
May	190		November	170
June	178		December	156
				2,119

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	0	0	0	0	0%
ADRC PAC-CBRF	0	3	0	3	< 1%
ADRC PAC-NH	6	47	0	53	3%
ADRC PAC-RCAC	1	3	0	4	< 1%
Agency, Service Provider	96	125	15	236	11%
Caregiver	3	1	0	4	< 1%
Other	4	9	3	16	< 1%
Relative, Guardian, Friend	131	344	55	530	25%
Self	514	633	126	1,273	60%
*Total #	755	1,165	199	2,119	
Total %	36%	55%	9%		

**ADRC of St. Croix County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	114	136	22	272	13%
Assisted with Medicaid Application	33	114	8	155	7%
Consumer Refused PAC	4	83	4	91	4%
Disenrollment Consultation	14	25	0	39	2%
Enrollment Consultation	91	89	5	185	9%
Follow-up	69	114	13	196	9%
Provided/Referred for Health Promotion	1	1	2	4	< 1%
Information and Assistance	417	677	141	1,235	58%
Options Counseling	62	33	3	98	5%
Referral to Public and Private Services	35	38	10	83	4%
Short-term Service Coordination	66	45	4	115	5%
* Total #	906	1,355	212	2,473	
Total %	43%	64%	10%		

Average # of ADRC Activities per Contact: **1.17**

**ADRC of Sheboygan County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Sheboygan	115,507	87,925	76.1%	23,325	20.2%	2.1%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	897		July	752
February	648		August	1,078
March	829		September	974
April	778		October	1,131
May	977		November	1,047
June	948		December	861
				10,920

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	136	314	29	479	4%
ADRC PAC-CBRF	0	7	0	7	< 1%
ADRC PAC-NH	5	23	0	28	< 1%
ADRC PAC-RCAC	0	1	0	1	< 1%
Agency, Service Provider	364	659	139	1,162	11%
Caregiver	6	73	1	80	< 1%
Other	169	317	49	535	5%
Relative, Guardian, Friend	653	2,457	212	3,322	30%
Self	2,011	2,751	544	5,306	49%
*Total #	3,344	6,602	974	10,920	
Total %	31%	60%	9%		

**ADRC of Sheboygan County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	303	606	14	923	8%
Assisted with Medicaid Application	14	6	0	20	< 1%
Consumer Refused PAC	0	0	0	0	0%
Disenrollment Consultation	75	65	0	140	<1%
Enrollment Consultation	387	161	14	562	5%
Follow-up	291	457	40	788	7%
Provided/Referred for Health Promotion	0	1	1	2	< 1%
Information and Assistance	2,898	5,860	914	9,672	89%
Options Counseling	810	815	150	1,775	16%
Referral for Public and Private Services	571	732	82	1,385	13%
Short-term Service Coordination	24	10	0	34	< 1%
* Total #	5,373	8,713	1,215	15,301	
Total %	49%	80%	11%		

Average # of ADRC Activities per Contact: **1.40**

**ADRC of Southwest WI-North
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Crawford	16,644	12,920	77.6%	4,234	25.4%	0.3%
Juneau	26,664	20,991	78.7%	6,435	24.1%	0.5%
Richland	18,021	13,821	76.7%	4,353	24.2%	0.3%
Sauk	61,976	47,209	76.2%	12,931	20.9%	1.1%
TOTAL	123,305	94,941		27,953		2.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	687	July	656
February	642	August	800
March	771	September	682
April	768	October	733
May	660	November	828
June	710	December	729
			8,666

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	596	1,182	41	1,819	21%
ADRC PAC-CBRF	0	8	0	8	< 1%
ADRC PAC-NH	9	112	10	131	2%
ADRC PAC-RCAC	0	3	0	3	< 1%
Agency, Service Provider	280	456	107	843	10%
Caregiver	29	86	6	121	1%
Other	97	145	18	260	3%
Relative, Guardian, Friend	328	1,117	183	1,628	19%
Self	1,484	1,827	542	3,853	44%
*Total #	2,823	4,936	907	8,666	
Total %	33%	57%	10%		

**ADRC of Southwest WI-North
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	169	281	45	495	6%
Assisted with Medicaid Application	44	129	3	176	2%
Consumer Refused PAC	2	25	0	27	< 1%
Disenrollment Consultation	22	51	9	82	< 1%
Enrollment Consultation	129	174	22	325	4%
Follow-up	501	1,006	81	1,588	18%
Provided/Referred for Health Promotion	24	31	2	57	< 1%
Information and Assistance	2,355	4,031	775	7,161	83%
Options Counseling	195	523	19	737	9%
Referral to Public and Private Services	477	637	56	1,170	14%
Short-term Service Coordination	70	157	17	244	3%
* Total #	3,988	7,045	1,029	12,062	
Total %	46%	81%	12%		

Average # of ADRC Activities per Contact: 1.39

**ADRC of Southwest WI-South
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Grant	51,208	40,322	78.7%	10,657	20.8%	0.9%
Green	36,842	27,889	75.7%	7,700	20.9%	0.6%
Iowa	23,687	17,798	75.1%	4,767	20.1%	0.4%
Lafayette	16,836	12,487	74.2%	3,500	20.8%	0.3%
TOTAL	128,573	98,496		26,624		2.2%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	483	July	393
February	407	August	575
March	426	September	405
April	430	October	474
May	462	November	421
June	513	December	342
			5,331

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	350	989	4	1,343	25%
ADRC PAC-CBRF	0	8	0	8	< 1%
ADRC PAC-NH	3	94	0	97	2%
ADRC PAC-RCAC	0	8	0	8	< 1%
Agency, Service Provider	80	164	7	251	5%
Caregiver	19	35	6	60	1%
Other	37	61	3	101	2%
Relative, Guardian, Friend	331	1,083	23	1,437	27%
Self	839	1,064	123	2,026	38%
*Total #	1,659	3,506	166	5,331	
Total %	31%	66%	3%		

**ADRC of Southwest WI-South
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	150	292	1	443	8%
Assisted with Medicaid Application	37	129	4	170	3%
Consumer Refused PAC	3	55	0	58	<1%
Disenrollment Consultation	18	35	0	53	< 1%
Enrollment Consultation	82	157	0	239	4%
Follow-up	170	400	3	573	11%
Provided/Referred for Health Promotion	24	51	0	75	<1%
Information and Assistance	1,409	2,806	157	4,372	82%
Options Counseling	180	536	1	717	13%
Referral to Public and Private Services	255	636	12	903	17%
Short-term Service Coordination	31	63	0	94	2%
* Total #	2,359	5,160	178	7,697	
Total %	44%	97%	3%		

Average # of ADRC Activities per Contact: 1.44

**ADRC of Trempealeau County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Trempealeau	28,816	21,831	75.8%	6,211	21.6%	0.5%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	331		July	283
February	244		August	317
March	340		September	333
April	259		October	282
May	295		November	281
June	331		December	229
				3,525

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	170	204	1	375	11%
ADRC PAC-CBRF	0	0	0	0	0%
ADRC PAC-NH	58	614	1	673	19%
ADRC PAC-RCAC	0	0	0	0	0%
Agency, Service Provider	153	283	18	454	13%
Caregiver	170	662	3	835	24%
Other	37	54	15	106	3%
Relative, Guardian, Friend	73	248	22	343	10%
Self	394	332	13	739	21%
Total #	1,055	2,397	73	3,525	
Total %	30%	68%	2%		

**ADRC of Trempealeau County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	55	99	0	154	4%
Assisted with Medicaid Application	4	18	0	22	<1%
Consumer Refused PAC	1	68	0	69	2%
Disenrollment Consultation	0	8	0	8	<1%
Enrollment Consultation	43	41	0	84	2%
Follow-up	434	1,283	37	1,754	50%
Provided/Referred for Health Promotion	1	2	0	3	<1%
Information and Assistance	558	954	53	1,565	44%
Options Counseling	164	484	15	663	19%
Referral to Public and Private Services	126	375	5	506	14%
Short-term Service Coordination	255	689	6	950	27%
*Total #	1,641	4,021	116	5,778	
Total %	47%	114%	3%		

Average # of ADRC Activities per Contact: **1.64**

**ADRC of Walworth County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Walworth	102,228	78,228	76.5%	19,514	19.1%	1.8%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	422		July	297
February	306		August	296
March	418		September	308
April	379		October	294
May	393		November	322
June	324		December	266
				4,025

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	494	888	23	1,405	35%
ADRC PAC-CBRF	1	13	1	15	< 1%
ADRC PAC-NH	7	76	6	89	2%
ADRC PAC-RCAC	2	11	1	14	< 1%
Agency, Service Provider	154	271	49	474	12%
Caregiver	0	4	1	5	< 1%
Other	104	130	20	254	6%
Relative, Guardian, Friend	230	771	95	1,096	27%
Self	278	329	66	673	17%
*Total #	1,270	2,493	262	4,025	
Total %	32%	62%	7%		

**ADRC of Walworth County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	108	117	4	229	6%
Assisted with Medicaid Application	17	92	2	111	3%
Consumer Refused PAC	1	22	4	27	< 1%
Disenrollment Consultation	9	27	1	37	< 1%
Enrollment Consultation	129	105	0	234	6%
Follow-up	345	758	29	1,132	28%
Provided/Referred for Health Promotion	5	17	2	24	< 1%
Information and Assistance	920	2,008	229	3,157	78%
Options Counseling	292	770	34	1,096	27%
Referral to Public and Private Services	218	627	63	908	23%
Short-term Service Coordination	8	3	0	11	< 1%
* Total #	2,052	4,546	368	6,966	
Total %	51%	113%	9%		

Average # of ADRC Activities per Contact: **1.73**

**ADRC of Washington County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Washington	131,887	99,510	75.5%	25,458	19.3%	2.2%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	1,478		July	974
February	1,283		August	1,184
March	1,449		September	919
April	1,343		October	1,111
May	1,307		November	1,054
June	1,196		December	960
				14,258

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	837	2,086	8	2,931	21%
ADRC PAC-CBRF	1	30	1	32	< 1%
ADRC PAC-NH	20	434	2	456	3%
ADRC PAC-RCAC	0	9	0	9	< 1%
Agency, Service Provider	1,214	1,728	10	2,952	21%
Caregiver	34	180	0	214	2%
Other	604	886	9	1,499	11%
Relative, Guardian, Friend	591	2,473	22	3,086	22%
Self	663	2,377	39	3,079	22%
*Total #	3,964	10,203	91	14,258	
Total %	28%	72%	< 1%		

**ADRC of Washington County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	199	319	0	518	4%
Assisted with Medicaid Application	57	340	0	397	3%
Consumer Refused PAC	15	343	2	360	3%
Disenrollment Consultation	29	39	0	68	< 1%
Enrollment Consultation	131	199	0	330	2%
Follow-up	1,203	3,289	15	4,507	32%
Provided/Referred for Health Promotion	3	14	0	17	< 1%
Information and Assistance	2,703	7,006	81	9,790	69%
Options Counseling	613	502	5	1,120	8%
Referral to Public and Private Services	266	787	10	1,063	7%
Short-term Service Coordination	264	855	0	1,119	8%
* Total #	5,483	13,693	113	19,289	
Total %	38%	96%	< 1%		

Average # of ADRC Activities per Contact: **1.35**

**ADRC of Waukesha County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Waukesha	389,891	296,081	75.9%	79,624	20.4%	6.7%

II. Total Number of Contacts				
Month	Total #		Month	Total #
January	1,662		July	1,376
February	1,451		August	1,614
March	1,825		September	1,482
April	1,490		October	1,592
May	1,607		November	1,522
June	1,632		December	1,333
				18,586

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC - not PAC	1,608	4,092	11	5,711	31%
ADRC PAC-CBRF	0	45	0	45	< 1%
ADRC PAC-NH	15	361	5	381	2%
ADRC PAC-RCAC	0	62	2	64	< 1%
Agency, Service Provider	749	1,733	119	2,601	14%
Caregiver	287	1,382	40	1,709	9%
Other	21	85	5	111	< 1%
Relative, Guardian, Friend	824	3,060	117	4,001	22%
Self	1,339	2,481	143	3,963	21%
*Total #	4,843	13,301	442	18,586	
Total %	26%	72%	2%		

**ADRC of Waukesha County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
* Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
Administered LTC Functional Screen	240	527	0	767	4%
Assisted with Medicaid Application	73	373	2	448	2%
Consumer Refused PAC	1	16	0	17	< 1%
Disenrollment Consultation	122	189	0	311	2%
Enrollment Consultation	164	235	1	400	2%
Follow-up	1,014	2,747	17	3,778	20%
Provided/Referred for Health Promotion	38	124	1	163	< 1%
Information and Assistance	4,752	13,056	439	18,247	98%
Options Counseling	2,444	6,949	239	9,632	52%
Referral to Public and Private Services	353	723	18	1,094	6%
Short-term Service Coordination	64	331	0	395	2%
* Total #	9,265	25,270	717	35,252	
Total %	50%	136%	4%		

Average # of ADRC Activities per Contact: **1.90**

**ADRC of Western Wisconsin
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Jackson	20,449	15,818	77.4%	4,580	22.4%	0.4%
La Crosse	114,638	90,176	78.7%	21,359	18.6%	2.0%
Monroe	44,673	33,003	73.9%	8,889	19.9%	0.8%
Vernon	29,773	21,895	73.5%	6,767	22.7%	0.5%
TOTAL	209,533	160,892		41,595		3.7%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	3,530	July	2,520
February	3,134	August	2,994
March	3,629	September	3,068
April	3,465	October	3,236
May	3,546	November	3,307
June	3,149	December	2,638
			38,216

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	8,796	13,734	495	23,025	60%
ADRC PAC-CBRF	7	51	2	60	<1%
ADRC PAC-NH	83	1,083	20	1,186	3%
ADRC PAC-RCAC	1	51	4	56	<1%
Agency, Service Provider	1,667	2,495	286	4,448	12%
Caregiver	594	1,259	228	2,081	5%
Other	92	83	3	178	<1%
Relative, Guardian, Friend	493	1,287	406	2,186	6%
Self	2,737	1,550	709	4,996	13%
Total #	14,470	21,593	2,153	38,216	
Total %	38%	57%	6%		

**ADRC of Western Wisconsin
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	699	1,082	5	1,786	5%
Assisted with Medicaid Application	534	1,354	10	1,898	5%
Consumer Refused PAC	3	107	6	116	<1%
Disenrollment	276	408	0	684	2%
Enrollment Consultation	566	1,098	5	1,669	4%
Follow-up	8,153	12,335	489	20,977	55%
Provided/Referred for Health Promotion	761	1,833	29	2,623	7%
Information and Assistance	7,030	11,240	1,799	20,069	53%
Options Counseling	1,768	2,909	77	4,754	12%
Referral to Public and Private Services	1,282	3,030	88	4,400	12%
Short-term Service Coordination	1,967	3,098	53	5,118	13%
*Total #	23,039	38,494	2,561	64,094	
Total %	60%	101%	7%		

Average # of ADRC Activities per Contact: **1.68**

**ADRC of Winnebago County
Activity Report
January - December 2011**

I. Estimated Population 2010						
County	Total	Age 18+	% Age 18+	Age 60+	% Age 60+	% of State Population Age 18 and Over
Winnebago	166,994	130,862	78.4%	31,042	18.6%	3.0%

II. Total Number of Contacts			
Month	Total #	Month	Total #
January	1,158	July	734
February	1,057	August	837
March	1,053	September	825
April	962	October	888
May	1,181	November	920
June	1,109	December	769
			11,493

III. Number of Contacts by Who Made Contact by Age of Consumer					
Who Made Contact	Under 60 Yrs	60 and Over	Unknown	Total #	Total %
ADRC-not PAC	1,134	2,156	127	3,417	30%
ADRC PAC-CBRF	9	79	12	100	<1%
ADRC PAC-NH	43	323	23	389	3%
ADRC PAC-RCAC	0	15	5	20	<1%
Agency, Service Provider	557	937	146	1,640	14%
Caregiver	47	73	10	130	1%
Other	1,022	1,660	60	2,742	24%
Relative, Guardian, Friend	349	1,313	260	1,922	17%
Self	611	314	208	1,133	10%
Total #	3,772	6,870	851	11,493	
Total %	33%	60%	7%		

**ADRC of Winnebago County
Activity Report
January - December 2011**

IV. Number of Activities Provided by Age of Consumer					
*Some contacts reported more than one activity, therefore Total # exceeds Actual # of Contacts and Percents do not total 100%					
Activity	Under 60 Yrs	60 and Over	Unknown	*Total #	Total %
Administered LTC Functional Screen	229	443	1	673	6%
Assisted with Medicaid Application	85	507	25	617	5%
Consumer Refused PAC	6	13	1	20	<1%
Disenrollment Consultation	46	86	0	132	<1%
Enrollment Consultation	211	389	2	602	5%
Follow-up	261	552	89	902	8%
Provided/Referred for Health Promotion	75	80	20	175	2%
Information and Assistance	3,344	6,041	778	10,163	88%
Options Counseling	511	1,271	120	1,902	17%
Referral to Public and Private Services	466	832	150	1,448	13%
Short-term Service Coordination	108	162	4	274	2%
*Total #	5,342	10,376	1,190	16,908	
Total %	46%	90%	10%		

Average # of ADRC Activities per Contact: **1.47**