

**Elderly Benefit Specialist Program Services
CY 2010 Summary Report**

96 Elderly Benefit Specialist serve Wisconsin's 72 Counties and 11 Native American Tribes.

NUMBERS SERVED

Number of Cases Each client may have more than one case	Number of Information-only Contacts No case opened -Brief Contact
27,433 new cases were opened in 2010	1,116,768
20,285 cases remain open as of 12/31/2010	
35,024 cases were closed in 2010	

MONETARY IMPACT OF EBS SERVICES

Monetary impact is an estimate of the value of benefits obtained or retained with help from a benefit specialist.

- ◆ Estimated statewide impact of EBS services in 2010 **\$56,924,117**
- ◆ Federal funds accounted for 68% of benefits gained with help from an EBS
- ◆ State funds and other funding sources accounted for 18% and 14% respectively
- ◆ Average monetary impact of each EBS in 2010 was 592,959.56

EBS CLIENT CHARACTERISTICS

Includes all clients with new cases opened in CY 2010

Client Age Range		Client Gender		Client Race	
60-64	10%	Female	65%	American Indian	.7%
65-69	23%	Male	35%	Asian	.3%
70-74	15%			African American	1.9%
75-79	15%			Native Hawaiian/Island Pacific	.2%
80-84	11%			Hispanic	.8%
85-89	11%			White	81%
90+	6%			Other	.2%
Other	6%			Missing/Unknown	15.1%

Client Income (in 2010 Federal Poverty Level -FPL - for a family of 1 = \$903 x month; family unit of 2 = \$1,214; family unit of 3 = \$1,526)
26% of clients served were at or below the FPL; 60% were above 100% of FPL; information not collected 14%

ISSUES ADDRESSED IN EBS CASES

A single case may involve multiple issues

Issue	% of Cases
Health Insurance Benefits (includes Medicare Parts A, B, C and D, Medicaid, Medicare Supplements, Employer Insurance, Long-Term Care Insurance, Other private insurance)	72.6%
Income Benefits (In-cash or in-kind)	7.2%
Long Term Care Programs	2.3%
Housing	11.7%
Consumer Issues	1.4%
Surrogate Decision Making	.5%
Elder Rights	.2%
Other	4.4%

EBS TRAINING AND TECHNICAL ASSISTANCE

Technical assistance, substantive case supervision, initial and ongoing training to the EBS was provided by attorneys with the Coalition of Wisconsin Aging Groups/Elder Law; SeniorLaw and Judicare.