

Non-Emergency Medical Transportation



Can I get paid for meals and overnight stays?

Non-emergency medical transportation is a service that can help you get to health care appointments if you have no other way to get there. This service connects you with free rides on public buses, specialized medical vehicles, or other types of vehicles depending on your needs.

Wisconsin Medicaid and BadgerCare Plus contracts with a transportation manager that schedules and pays for rides to health care services covered by Medicaid and BadgerCare Plus. The current transportation manager for Wisconsin is Medical Transportation Management (MTM), Inc.

➔ If you have a medical emergency, you should call 911.

You may be able to get paid for meals and overnight stays

Some members who are able to get rides through the transportation manager may be paid for meals and overnight stays.

You may be paid for:

- One meal if you are traveling at least 100 miles one way to your appointment and you are away for at least four hours.
- Two meals if you are traveling at least 100 miles one way to your appointment and you are away for at least eight hours.
- Two meals and one overnight stay if you are traveling at least 200 miles one way to your appointment and you are away for at least eight hours.

If you need multiple overnight stays for medical reasons, you may be allowed meals and lodging based on this criteria. If you get a ride through the transportation manager, you may have up to three meals paid for per day on the second and following days of medical care.



An approved medically required escort or attendant may get paid for the same meals and get the same overnight stays that you are allowed. The transportation manager will pay you up to \$10 per meal. If you are unable to pay for your meals at the time of your appointment, let the transportation manager know when you schedule the ride.

The transportation manager will not pay for any alcohol or recreational activities.

If you qualify for an overnight stay, the transportation manager will arrange and pay for the overnight stay for you.



If you are going to an appointment and need to be away from home for more than one night, contact 866-907-1493 (voice) or 711 (TTY). You can ask about what meals and overnight stays you can get paid for.



Learn more

For more information about scheduling rides, meals and lodging, complaints, new rules, denied transportation, or fair hearings:

- Visit www.mtm-inc.net/wisconsin/ or call 866-907-1493 (voice) or 711 (TTY).
- See your ForwardHealth Enrollment and Benefits handbook, P-00079 (dhs.wi.gov/library/collection/p-00079).
- See your Member Updates at dhs.wi.gov/forwardhealth/resources.htm.
- Call Member Services at 800-362-3002.

