

Wisconsin Medicaid Thiab Badgercare Plus Kev Thauj Neeg Mob Tsis Yog Mob Ceev

Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation

Teem Tsheb Tuaj Thauj

Scheduling Rides

Thov Cim Cia: Cov lus nram qab no yog hais txog kev thauj neeg mob uas tsis yog mob ceev. Yog tias koj muaj ib tug mob ceev koj yuav tau hu rau 911.

Medical Transportation Management (MTM), Inc., yog Wisconsin Medicaid thiab BadgerCare Plus tus tswj thauj neeg mus los. MTM, Inc. teem sij hawm thiab them nyiaj rau cov kev thauj mus rau Medicaid thiab BadgerCare Plus cov kev pab kho mob uas kam them rau.

Dab tsi koj yuav tsum Muaj thaum Hu Mus Teem Tsheb Tuaj Thauj

Thaum koj hu mus teem tsheb, koj yuav tsum muaj cov hauv qab no:

- Koj lub npe, chaw nyob, thiab tus xov tooj.
- Koj daim npav ForwardHealth ID (10 tus lej uas nyob rau ntawm koj daim npav ForwardHealth ID).
- Chaw nyob txoj kev thiab tus xov tooj ntawm qhov chaw uas koj xav kom tuaj tos koj.
- Lub npe, tus xov tooj naj npawb, chaw nyob, thiab tus zip code ntawm tus kws kho mob koj mus ntsib.
- Hnub thiab lub sij hawm pib ntawm qhov koj tau teem mus ntsib kws kho mob.
- Sij hawm thaum ntsib tas yog tsawg moo yog koj paub.
- Puas muaj cov kev pab tshwj xeeb dab tsi xav tau thaum caij lub tsheb, nrog rau qhov yog tias koj xav tau ib tug neeg caij mus nrog koj.
- Koj mus ntsib kws kho mob hais txog dab tsi (mus kuaj ib ce, kuaj qhov muag, thiab lwm yam).

Hom Tsheb Thauj

Kev thauj neeg mob uas tsis yog mob ceev yog caij cov tsheb thauj tsoom neeg sawv daws (public transportation) thiab caij nrog lwm tus (shared ride service). Cov tsheb thauj kuj muaj xws li cov tsheb thauj tsoom neeg sawv daws (ib yam li cov tsheb npav (bus) khiav hauv nroog), cov tsheb tshwj xeeb thauj neeg mob, los yog lwm hom tsheb nyob ntawm koj tus mob thiab kev mus los cov kev xav tau. Yog tias tsis muaj hom tsheb thauj tsoom neeg sawv daws, koj tsis tas yuav tsum tau caij xwb li.

Teem Tsheb Thauj Koj Thauj Muaj Caij

Ib qho thauj mus muaj caij yog ib qho uas tsis tau kom koj yuav tsum mus ntsib kws kho mob tam sid, xws li kev mus kuaj mob txhua xyoo los yog kuaj qhov muag. Cov kev thauj feem ntau yog cov kheev mus muaj caij.

Koj yuav tau teem cov kev thauj mus muaj caij tsawg kawg ob hnub cov hnub ua hauj lwm ua ntej hnub tau teem rau koj mus ntsib kws kho mob. Qhov no koj hu tau rau tus xov tooj 1-866-907-1493 los yog 711 (TTY) Monday txog Friday thaum 7:00 teev sawv ntxov mus txog 6:00 teev tsaus ntuj los yog mus online rau ntawm www.mtm-inc.net/wisconsin/.

Yog tias koj tsis teem ob hnub cov hnub ua hauj lwm ua ntej hnub koj mus ntsib kws kho mob, koj yuav tsis tau tsheb pab thauj koj, ces koj yuav tau rov teem dua caij mus ntsib kws kho mob. Cov hnub so kam thiab ob hnub so tsis muab suav tias yog cov hnub ua hauj lwm. Cov hnub ua hauj lwm yog suav hnub koj teem caij tab sis tsis yog hnub koj mus ntsib kws kho mob.

Piv txwv: Yog hnuv teem koj mus ntsib kws kho mob yog rau hnuv Monday, lub Yim Hlis Tim 12 (August 12), koj yuav tsum hu mus teem tsheb thauj ua ntej 6:00 teev tsaus ntuj hnuv Thursday, lub Yim Hlis Tim 8 (August 8), kom tau rau ob hnuv so.

Yog koj muaj cov sij hawm kheev ib txwm teem mus ntsib kws kho mob, koj tus kws kho mob kuj pab tau koj los mus teem tsheb pab thauj mus rau qhov ntawd. Cov sij hawm thauj uas kheev rov qab tshwm sim yuav muab teem tau mus ntev txog peb (3) lub hlis ib zaug. Yog koj muaj cov sij hawm tau teem mus lim ntshav, koj los yog koj tus kws kho mob yuav teem tau tsheb pab thauj rau cov sij hawm uas kheev rov qab tshwm sim ntawd mus ntev txog rau (6) lub hlis ib zaug.

Thov Teem Online

Koj yuav teem tau cov tsheb pab thauj mus muaj caij thiab cov kheev rov qab tshwm sim online ntawm www.mtm-inc.net/wisconsin/. Koj yuav tau teem cov tsheb pab thauj ntawm online tsawg kawg ob hnuv cov hnuv ua hauj lwm txwm nkaus ua ntej hnuv koj mus ntsib kws kho mob.

Yuav teem tsheb pab thauj online, koj yuav tau muaj ib qhov teem tsheb thauj tsawg kawg ib zaug nrog MTM, Inc., los lawm, uas yog hu rau tus xov tooj hu teem tsheb thiab yuav tau muaj ib qho email chaw nyob siv tau.

Thauj Sai

Qhov xav tau tsheb thauj sai yog li ib qhov nram qab no:

- Ib qhov kev mob nkeeg uas koj tsis tas hu 911 kom pab tam sid tab sis koj tos tsis taus ob hnuv ua hauj lwm mam tau ntsib ib tus kws kho mob.
- Tawm ntawm tsev kho mob mus tsev
- Thauj rov qab mus ntsib kws kho mob yog tias qhov rov qab mus ntsib yog rau tib qho teeb meem kho mob qub es tau muab teem tsis pub dhau ob hnuv tom qab mus ntsib zaum dhau los.

Ib qho thauj mus rau ntawm ib lub sij hawm tau teem ntsib sai yuav muab tau sai li peb (3) xuaj moos los yog tsawg dua.

Koj hu tau mus teem tsheb thauj sai uas yog hu rau tus xov tooj 1-866-907-1493 los yog 711 TTY) 24 xuaj moos hauv ib hnuv, xya hnuv hauv ib lub lis piam (week).

Thov cim cia: Cov teem tsheb thauj sai no teem tsis tau online. Koj yuav tsum hu rau MTM, Inc. ntawm 1-866-907-1493 los yog 711 (TTY) los mus teem cov tsheb thauj sai.

Thim Tsheb Tuaj Thauj

Yog koj mus tsis tau rau ntawm qhov tau teem tseg mus ntsib kws kho mob, koj yuav tsum hu mus thim qhov tau teem tsheb thauj kom sai li sai tau. Qhov no yog hais txog caij cov tsheb npav tib si.

Koj hu tau mus thim qhov tau teem tsheb tuaj thauj koj uas yog hu rau tus xov tooj 1-866-907-1493 los yog mus online rau ntawm www.mtm-inc.net/wisconsin.

Yog Xav Paub Ntxiv

Cov lus muab hais qhia tsuas yog hais me ntsis xwb. Yog xav paub ntxiv txog hu teem tsheb thauj, cov puas noj thiab chaw pw, muaj lus tsis txaus siab, cov cai tswj tshiab, tsis kam thauj mus los los yog lub rooj mloog kev ncaj ncees:

- Hu rau MTM, Inc., ntawm www.mtm-inc.net/wisconsin los yog 1-866-907-1493 (suab) los yog 711 (TTY).
- Saib koj phau ntawv ForwardHealth Enrollment and Benefits, P-00079 (muaj nyob online ntawm dhs.wisconsin.gov/library/P-00079.htm).
- Saib qhov koj ua Ib Tug Tswv Cuab ntawm dhs.wisconsin.gov/forwardhealth/resources.htm.
- Hu Rau Qhov Kev Pab Cov Tswv Cuab ntawm 1-800-362-3002.



State of Wisconsin
Department of Health Services
Division of Health Care Access and Accountability
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