

## ***Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation Meals and Overnight Stays***

**Please Note:** The following information is about non-emergency medical transportation. If you have a medical emergency, you should call 911.

Non-emergency medical transportation is a public transportation and shared ride service. Rides can include public transportation (such as a city bus), rides in specialized medical vehicles, or rides in other types of vehicles depending on your medical and transportation needs. If public transportation is not available, you will not be required to take it.

Medical Transportation Management (MTM), Inc., is Wisconsin's Medicaid and BadgerCare Plus transportation manager. MTM, Inc., schedules and pays for rides to Medicaid- and BadgerCare Plus-covered health care services.

### ***You may be Able to get Paid for Meals and Overnight Stays***

Wisconsin Medicaid and BadgerCare Plus have rules for when members can get payment for meals and overnight stays when you travel by non-emergency medical transportation to Wisconsin Medicaid- and BadgerCare Plus-covered services.

Members who are able to get rides through the state's transportation manager, MTM, Inc., may be paid for meals and overnight stays.

You may be paid for:

- One meal if you are traveling at least 100 miles one way to your appointment and you are away for at least four hours.
- Two meals if you are traveling at least 100 miles one way to your appointment and you are away for at least eight hours.
- Two meals and one overnight stay if you are traveling at least 200 miles one way to your appointment and you are away for at least eight hours.
- Express Enrollment for BadgerCare Plus or Family Planning Only Services.

If you are going to an appointment and need to be away from home for more than one night, contact MTM, Inc., at 1-866-907-1493 (voice) or 711 (TTY) and ask about what meals you can get paid for and overnight stays you can get.

An approved, medically required escort may get paid for the same meals and get the same overnight stays that you are allowed.

MTM, Inc., will pay you for the amount you spent on your meal or up to \$10 per meal, whichever is less. If you are unable to pay for your meals at the time of your appointment, let MTM, Inc., know when you schedule the ride.

MTM, Inc., will not pay for any alcohol or recreational activities.

If you can get an overnight stay, MTM, Inc., will arrange and pay for the overnight stay for you.

### ***For More Information***

Information provided is general. For more information about scheduling rides, meals and lodging, complaints, new rules, denied transportation, or fair hearings:

- Contact MTM, Inc., at [www.mtm-inc.net/wisconsin](http://www.mtm-inc.net/wisconsin) or 1-866-907-1493 (voice) or 711 (TTY).
- See your ForwardHealth Enrollment and Benefits handbook, P-00079 (the handbook is also online at [dhs.wisconsin.gov/library/P-00079.htm](http://dhs.wisconsin.gov/library/P-00079.htm)).
- See your Member Updates at [dhs.wisconsin.gov/forwardhealth/resources.htm](http://dhs.wisconsin.gov/forwardhealth/resources.htm).
- Call Member Services at 1-800-362-3002.



State of Wisconsin  
Department of Health Services  
Division of Health Care Access and Accountability

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