



## IRIS Employment Contact Information for the Division of Vocational Rehabilitation (DVR)

### Background

The Department of Health Services (DHS) / IRIS program is undergoing a redesign which includes a commitment to increased integrated employment opportunities and outcomes for individuals receiving Long Term Care services. Another component of the redesign effort is to offer participant choice of consultant service providers known as IRIS consultant agencies (ICAs). The IRIS program has launched a certification process with the intent to contract with additional ICAs. In preparation for these changes, the IRIS program has identified a primary contact for employment-related issues. This document intends to provide the contact information for the IRIS Employment Lead and sample scenarios describing when it is appropriate for a DVR counselor to contact the IRIS Employment Lead with employment-related questions.

Below is the contact information for the IRIS Employment Lead and main IRIS phone number:

**Christopher Sell**

IRIS Employment Lead  
Office of IRIS Management  
DHS / Division of Long Term Care  
1 West Wilson Street, Room 418  
Madison, WI 53703  
(608) 267-7718  
Email: [Christopher.Sell@dhs.wisconsin.gov](mailto:Christopher.Sell@dhs.wisconsin.gov)

OR

**IRIS General Number**

(608) 261-6749  
Fax to (608) 264-9885  
Email: [DHSIRIS@dhs.wisconsin.gov](mailto:DHSIRIS@dhs.wisconsin.gov)

### When to contact the IRIS program or IRIS Employment Lead

Employment outcomes and issues are individualized. The DVR counselor will work with the IRIS participant and their IRIS consultant (IC) / ICA to remediate any issues. If an issue cannot be resolved through these means, then contact the IRIS Employment Lead, listed above. A few examples of situations that may warrant contacting the IRIS Employment Lead are:

- General questions regarding the IRIS program (i.e., what IRIS can or cannot fund, IRIS program eligibility, IRIS program operations, and IRIS policies);
- Complaints involving an ICA or an IC;
- Questions about the IRIS program changes; and
- Requests for IRIS participant employment data.

The IRIS program values collaboration and coordination with all of its partners, including DVR. If you are unsure if your inquiry warrants the attention of the IRIS Employment Lead, then please call the general IRIS number listed above.

*\*The Division of Vocational Rehabilitation (DVR) is a division of the Wisconsin Department of Workforce Development (DWD)*