

Hu rau tus support and service coordinator (thawj tswj xyuas kev txhawb thiab kev pab) (SSC) thaum twg muaj cov xwm txheej tshwm sim.

Npe

Xov Tooj

Cov Ncauj Lus Teev Tseg



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

Division of Medicaid Services  
Bureau of Children's Services  
[dhs.wisconsin.gov](http://dhs.wisconsin.gov)

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## Cov Lus Coj Qhia Tsev Neeg Ceeb Toom Xwm Txheej

(Family Guide to Incident Reporting)

### Ceev kom me nyuam nyab xeeb.

Hauv lub neej txhua hnub, yeej muaj cov xwm txheej uas opuas raug tus me nyuam txoj kev nyab xeeb. Koj yuav tau ceeb toom qhia cov xwm txheej uas yuav puas raug tus me nyuam lub cev ntaj ntsug, lub siab ntsws, kev nyab xeeb los sis kev noj qab nyob zoo. Kev ceeb toom qhia xwm txheej yuav pab ceev kom tus me nyuam nyab xeeb thiab cheem kom txhab tshwm sim dua.

**Txoj Kev Pab Children's Long-Term  
Support (Txhawb Rau Me Nyuam  
Mus Ntev) (CLTS)**

**Children's Community  
Options Program (Txoj Kev Pab Cov Kev  
Taug Rau Me Nyuam Hauv Zej Zog) (CCOP)**

## **Qhov xwm txheej yog dab tsi?**

Ib qho xwm txheej yog li ib qhov kev tshwm sim los sis zwj ceeb uas tsim muaj teeb meem los sis kev raug mob rau lub cev ntaj ntsug, lub siab ntsws, kev nyab xeeb los sis kev noj qab nyob zoo ntawm ib tug me nyuam. Ib qho xwm txheej yog ib qhov kev tshwm sim uas:

- Tau muaj lawm.
- Tau ntshai los sis xav tias yuav muaj.
- Hem yuav muaj.

## **Vim li cas thiaj ceeb toom qhia cov xwm txheej?**

Ceeb toom ib qho xwm txheej kom pab txhawb tau txoj kev nyab xeeb thiab kev noj qab nyob zoo ntawm cov me nyuam rau muaj npe hauv Txoj Kev Pab CLTS los sis CCOP. Cov tsev neeg thiab cov neeg muab kev pab yuav tsum tau ceeb toom qhia cov xwm txheej mus rau tus support and service coordinator (thawj tswj xyuas kev txhawb thiab kev pab) (SSC).

Tus SSC yuav pab tau koj lub tsev neeg tswj xyuas kom koj yeej tau cov kev pab thiab kev txhawb uas pab tau tus me nyuam nyob nyab xeeb.

## **Thaum twg koj thiaj li hu?**

Hu rau tus SSC sai li sai tau. Kev ceeb toom qhia qhov xwm txheej sai li sai tau yuav pab tus me nyuam thiab lub tsev neeg kom tau cov kev pab txhawb thiab kev pab uas yuav tau muaj los ceev tus me nyuam kom nyab xeeb.

Yog tias koj tsis paub tseeb seb puas yuav tau ceeb toom ib qho xwm txheej, thov nug tus SSC kom pab.

## **Yuav ua li cas tom ntej?**

- Tus SSC yuav nug koj thiab koj lub tsev neeg tias tshwm sim li cas los sis yuav tshwm sim li cas, thiab pab koj tshawb txog cov kev los txhawb rau tus me nyuam thiab tiv thaiv kev muaj xwm txheej rau yav tom ntej. Nws yuav yog lub sij hawm zoo los xyuas cov kev pab txhawb thiab kev pab rau tus me nyuam.
- Tus SSC yuav faj seeb qhia rau Wisconsin Department of Health Services (Tuam Tsev Tswj Xyuas Cov Kev Kho Kab Mob Kev Nkeeg) (DHS) txog qhov xwm txheej thiab cov kauj ruam rhais los pab tiv thaiv tus me nyuam.

## **Kev kub ceev yog dab tsi?**

- Hu rau 911 tam sis yuav tias tus me nyuam yeej tseem muaj teeb meem raug mob taus thiab yuav tau muaj kev pab!
- Faj seeb qhia rau tus SSC ntxiv nrog lwm cov kws tshaj lij uas txuam nrog, xws li tub ceev xwm los sis cov kev pab tiv thaiv me nyuam.

## **Cov Qauv Xwm Txheej**

- Tus me nyuam raug los sis xav tias raug tsim txom, tsis saib xyuas, los sis thuam.
- Tus me nyuam raug khi ceev los ntawm tus Neeg Muab Kev Pab CLTS los sis CCOP.
- Tus me nyuam xav txov tus kheej siav thiab raug mus pw hauv tuam tsev kho mob.
- Muab qhov tshuaj yuam kev rau tus me nyuam thiab raug mus pw hauv tuam tsev kho mob.
- Tub ceev xwm muaj kev sib cuag nrog tus me nyuam.

## **Cov ntawm no tsuas yog qee cov xwm txheej ua piv txwv xwb.**

Nco ntsoov ceeb toom qhia qhov zwj ceeb uas tus me nyuam tau raug mob los sis muaj teeb meem raug mob taus.

