



Next Steps

IRIS (Include, Respect, I Self-Direct)

You have expressed interest in learning more about the IRIS Program.

Your next step will be to meet with a representative from the IRIS consultant agency to learn more about IRIS. The staff at the Aging & Disability Resource Center (ADRC) will let the IRIS consultant agency know that you are interested in learning more about IRIS.

Within three days from that referral, a representative from the IRIS consultant agency will contact you to schedule a visit at your home.



Additional tips/reminders:

1. You will be asked about any non-prescription medications or supplies that you routinely purchase. These might be paid for as part of your services and support plan that is developed.
2. If you are not happy with the services you receive or any part of the care, then please express your concerns to your IRIS Consultant or your IRIS consultant agency. The IRIS consultant agency's toll free number is 1-844-864-8987.
3. You may also obtain assistance from an Ombudsman, who will help resolve IRIS-related issues. You can reach the disability or elderly ombudsman program in the area by calling _____.
4. IRIS is a voluntary program. You can reconsider your choice to enroll at any time. If you decide later that you might want to look at other choices, then please contact the ADRC of _____.

If you have any questions about your next steps or have problems along the way, we can help.

Please call the ADRC of _____ at _____.

What to Expect During Your Home Visit

During this visit you will have an opportunity to ask questions and learn more about the program. You are welcome to have family or friends take part in these and future conversations.

If you choose to enroll in the IRIS program, then your IRIS consultant agency will assist you in developing your support and services plan. Your IRIS consultant agency will also introduce you to representatives from the IRIS fiscal employer agent and explain their role. If you decide not to enroll in the IRIS program, then the IRIS consultant agency will let the ADRC know and your ADRC will contact you to discuss other options.

