Division of Care and Treatment Services

2017 Annual Report

P-00568-2017 (03/2018)
On the cover: An acrylic painting on canvas from a resident at Southern Wisconsin Center that was on display at the Wisconsin State Office Building in Madison during the Division of Care and Treatment Services Art Show. The Division of Care and Treatment Services hosted an art show from July 10-August 11, 2017, to recognize the creative talents of the clients, patients, and residents served at Central Wisconsin Center, Mendota Mental Health Institute, Northern Wisconsin Center, Sand Ridge Secure Treatment Center, Southern Wisconsin Center, Winnebago Mental Health Institute, and Wisconsin Resource Center as well as the therapists who support imaginative expression as a key part of effective care and treatment services. More than 60 drawings, paintings, and crafts were on exhibit for public viewing.
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The Division of Care and Treatment Services was established in 2016. In 2017, we defined ourselves. Our mission and value statements were developed with staff input to reflect the full scope of what we do. It became clear during this process that the concepts of hope, health, and healing are shared among all our service areas. These concepts mean slightly different things to different people: effective stress management, mental health, overall health, resiliency, or stability. However, no matter how you define hope, health, and healing, the concepts align us to support everyone living their best life.

We support individuals with intellectual disabilities, mental illnesses, and substance use disorders at our seven facilities and through collaborative partnerships with other state agencies, 72 counties, 11 federally recognized tribes, and hundreds of community-based service providers. The positive impacts of our major service areas are documented throughout this report. Compiling this report provides us an opportunity to review our performance measures and reflect on our successes. In so doing, we identify challenges and adjust our strategies accordingly. That’s the essence of continuous improvement, a cornerstone of our operational philosophy.

In 2017,

- We managed over 500 contracts to support the work of our partners in providing mental health and substance use services to all populations.
- We enhanced the personalized care and treatment at our seven facilities.
- We expanded our outreach on client rights to ensure providers and consumers of services are aware of state laws intended to protect the dignity and privacy of those seeking help.

Thank you to all of the dedicated Division of Care and Treatment Services staff members as well as our state, county, tribal, and community partners who make the important programs and services we manage and support successful. Together, we are providing hope, health, and healing to the residents of Wisconsin.

Patrick Cork, LCSW, CPM
Administrator

Rose Kleman, Ph.D., M.P.A.
Deputy Administrator

Holly Audley, M.A.
Assistant Administrator

Note from the Administrator’s Office

Unless otherwise noted, the highlights and outcomes cited in this report are from calendar year 2017. Items labeled as fiscal year 2017 cover the period of July 1, 2016-June 30, 2017.
Vision
Everyone living their best life

Mission
To improve quality of life for individuals and communities by promoting hope, health, and healing

Values
- Dignity and respect
- Compassion and well-being
- Safety and support
- Trust and teamwork
#WIWorking: Supporting Community Services

A new administrative structure for community programs implemented in 2017 reflects a commitment to a robust local system of public behavioral health services. It includes a new position, assistant administrator, and a new bureau, the Bureau of Community Forensic Services. Holly Audley assumed the role of assistant administrator on April 17, 2017. Beth Dodsworth became director of the Bureau of Community Forensic Services on January 9, 2017. Audley works with Dodsworth and Bureau of Prevention Treatment and Recovery Director Joyce Allen to achieve goals to increase access to community services for all populations and improve outcomes.

#HopeActLiveWI: Ending Wisconsin’s Opioid Crisis

About $9 million in grants from the Substance Abuse and Mental Health Services Administration boosted the Bureau of Prevention Treatment and Recovery’s efforts to address Wisconsin’s opioid crisis. In 2017, about $5 million of the Opioid State Targeted Response grant was shared with local partners. These funds supported opioid abuse prevention projects organized by 63 community coalitions, unmet treatment needs in 16 counties and three tribes, more access to treatment in five counties with the greatest need for services, and a program to assist individuals hospitalized due to an opioid overdose find a path to recovery. Four other grants provided about $4 million in funding in 2017. These grants supported opioid abuse prevention in 16 counties with populations identified at greatest risk, provided opioid overdose prevention services in three counties, and expanded treatment options in two counties. One of the grants also supported Attorney General Brad Schimel’s Dose of Reality opioid abuse prevention campaign. New materials were developed for older adults and their caretakers. This campaign also included two statewide drug take-back days (April 29 and October 28) in which individuals had the opportunity to dispose of unused medications at community locations to limit the possibility of illegal use. A total of 129,980 pounds of medications were collected.

#AccountableGov: Modernizing Health Records

Following a competitive bidding process, the Office of Electronic Health Records Systems Management selected the Cerner Corporation of Kansas City, Missouri, as the supplier for an electronic system to create and maintain client, patient, and resident health records at Central Wisconsin Center, Mendota Mental Health Institute, Northern Wisconsin Center, Sand Ridge Secure Treatment Center, Southern Wisconsin Center, Winnebago Mental Health Institute, and Wisconsin Resource Center. Soon after the contract was signed, staff at each facility began to analyze the product, Cerner Millennium, to determine its impact on current workflows. Presently, the facilities create and maintain paper health records, supplemented with various facility-specific electronic applications. The transformation to an all-electronic system beginning in 2018 will ensure the continued delivery of safe, effective, and efficient health care to all clients, patients, and residents.
Recruiting a Diverse Workforce

The Wisconsin State Council on Affirmative Action recognized Southern Wisconsin Center with a 2017 Program Achievement Award for the staff’s efforts to recruit resident care technicians. Southern Wisconsin Center evaluated the results of past recruitment efforts to develop a new strategy to fill a growing number of vacancies. The new strategy included holding walk-in application and interview events, using a marketing toolkit created by interns involved with the Department of Health Services Summer Affirmative Action Internship Program, and encouraging staff to promote career opportunities on their social media channels. These targeted recruitment strategies have been successful in reaching candidates who may have otherwise not pursued employment at Southern Wisconsin Center. Today, Southern Wisconsin Center has a lower staff vacancy rate and a more diverse workforce. This model has been used by other Division of Care and Treatment Services facilities with similar success.

Supporting Employment of People Living with Mental Illness

The Wisconsin chapter of the National Alliance on Mental Illness recognized Bob Meyer (on the left in the photograph) with its 2017 Government Service Award. Meyer provides training and assistance to counties in the Individual Placement and Support program, which helps individuals living with severe and persistent mental illness obtain competitive employment. A senior rehabilitation specialist in the University of Wisconsin–Madison Department of Rehabilitation Psychology and Special Education, Meyer supports Wisconsin’s Individual Placement and Support program through a contract with the Department of Health Services. This program is a partnership between the Department of Health Services, Department of Workforce Development, and University of Wisconsin–Madison.
The number of process improvement projects completed by Division of Care and Treatment Services staff in 2017.

Through the Division of Care and Treatment Services Change Leader Academy, staff received training and support over six months to improve day-to-day operations. There were six Change Leader Academy classes in 2017. Eighty staff participated.
Hiring Event Promotion

Top Division of Care and Treatment Services post on the Department of Health Services Facebook page by number of people reached (18,013)

facebook.com/dhswi

Back-to-School Mental Health Promotion

Top Division of Care and Treatment Services tweet on the Department of Health Services Twitter feed by number of people reached (2,436)

twitter.com/dhswi

41,251

Number of page views to the home page for Winnebago Mental Health Institute, the top Division of Care Treatment Services webpage on the DHS website by number of page views.

22,956

Number of subscribers to Division of Care and Treatment Services email bulletins, including lists for memos, Trauma-Informed Care News and Notes, and the Wisconsin Public Psychiatry Network Teleconference.
**ABOVE:** County and tribal staff involved in the Comprehensive Community Services program joined Division of Care and Treatment Services staff in a discussion about quality improvement at a meeting in Wausau.

**LEFT:** The “Hall of Success” at the Division of Care and Treatment Services Wisconsin Substance Abuse Prevention Training in Lake Delton highlighted recent work by community coalitions to prevent alcohol and other drug abuse.

**BELOW:** The Division of Care and Treatment Services exhibited at the American Psychiatric Association’s Annual Meeting in San Diego to share information about employment opportunities at all seven Division of Care and Treatment Services facilities.

**ABOVE:** Lt. Gov. Rebecca Kleefisch visited Winnebago Mental Health Institute to learn more about the mission of the hospital and the recovery-oriented treatment staff provide to Wisconsin residents of all ages living with challenging behaviors and complex psychiatric conditions.
B E L O W :  M o r e  t h a n  6 0 0  s e r v i c e  p r o v i d e r s a t t e n d e d  t h e  C r i s i s  I n t e r v e n t i o n  C o n f e r e n c e  i n L a k e  D e l t o n ,  o r g a n i z e d  i n  p a r t  b y  D i v i s i o n  o f  C a r e  a n d  T r e a t m e n t  S e r v i c e s  s t a f f .

A B O V E :  A r t  w o r k  f r o m  D i v i s i o n  o f  C a r e  a n d  T r e a t m e n t  S e r v i c e s  c l i e n t s ,  p a t i e n t s ,  a n d  r e s i d e n t s  w a s  d i s p l a y e d  a t  t h e  D i s a b i l i t y  P r i d e  F e s t i v a l  i n  M a d i s o n .

R I G H T :  T h e  D i v i s i o n  o f  C a r e  a n d  T r e a t m e n t  S e r v i c e s  s p o n s o r e d  t h e  R a l l y  f o r  R e c o v e r y  a t  t h e  s t a t e  C a p i t o l ,  w h i c h  w a s  o r g a n i z e d  b y  W i s c o n s i n  V o i c e s  f o r  R e c o v e r y .

A B O V E :  T h e  D i v i s i o n  o f  C a r e  a n d  T r e a t m e n t  S e r v i c e s  p r o v i d e d  r e s o u r c e s  o n  m e n t a l  h e a l t h  a n d  s u b s t a n c e  u s e  s e r v i c e s  a t  2 0  p u b l i c  e v e n t s  a n d  p r o f e s s i o n a l  c o n f e r e n c e s ,  i n c l u d i n g  t h e  N a t i o n a l  A l l i a n c e  f o r  D r u g  E n d a n g e r e d  C h i l d r e n  C o n f e r e n c e  i n  G r e e n  B a y .

B E L O W :  T h e  D i v i s i o n  o f  C a r e  a n d  T r e a t m e n t  S e r v i c e s  h o s t e d  3 5 0  p r o f e s s i o n a l s  a t  a  o n e - d a y  c o n f e r e n c e  f o c u s e d  o n  s u p p o r t i n g  y o u t h  a n d  y o u n g  a d u l t s  w i t h  m e n t a l  h e a l t h  a n d  s u b s t a n c e  u s e  c h a l l e n g e s .
The Bureau of Community Forensic Services promotes healthy living and protects public safety through the management and support of programs for individuals with histories of criminal offending and mental health and substance use concerns.

**In 2017, the Bureau of Community Forensic Services:**

- Completed a review of client outcomes in all programs to identify opportunities for program improvements.
- Revised the order for competency examination and the order for commitment for treatment to competency used by criminal court judges to improve the efficiency of this process.
- Ensured no individual was denied entry to the Outpatient Competency Restoration Program by increasing the capacity of this service in the central and northern parts of the state.
- Opened the Opening Avenues to Reentry Success Program to inmates living with serious and persistent mental illness who are medium-to-high risk of reoffending releasing to Eau Claire, Langlade, Lincoln, Marathon, Menominee, and Shawano counties.
- Assumed management of the Supervised Release Program, supporting 71 individuals with histories of sexual offenses in their court-ordered transition from Sand Ridge Secure Treatment Center to the community, including 23 new placements, despite continued challenges in locating and securing residences for these individuals.

**Providing Competency Restoration Services in Jails**

The Jail-Based Competency Restoration Program expanded in 2017. Dane and Brown counties joined Eau Claire, Jefferson, Racine, Marathon, and Waukesha counties in partnering with the Department of Health Services to offer competency restoration services to inmates as quickly as possible after receiving the court order. These services are provided while the inmate awaits admission to a state mental health institute. In fiscal year 2017, the 39 individuals served in this program who were admitted to Mendota Mental Health Institute completed treatment in fewer days than those who were not served in the program. The average reduction in the length of stay was 34 days. This allowed Mendota Mental Health Institute to serve more patients, reducing the wait time for hospital admissions.
The Bureau of Prevention Treatment and Recovery protects and promotes overall wellness through the management and support of community-based mental health and substance use services.

In 2017, the Bureau of Prevention Treatment and Recovery:

- Supported the development of a system of care for children that is more responsive to each individual child’s needs, blending the framework of Coordinated Services Teams Initiatives into the Comprehensive Community Services program.
- Received a four-year, $3 million grant from the Substance Abuse and Mental Health Services Administration to support the Wisconsin Youth Treatment Initiative for adolescents with mental health and substance use challenges.
- Assumed responsibility for the Projects for Assistance in Transition from Homelessness program to better align mental health resources for the homeless population.
- Supported the expanded use of peer-run respites in Appleton, Madison, and Menomonie, which welcomed 509 adults for overnight stays and recovery supports, up from 280 in 2016.
- Supported training and testing on a new curriculum for individuals in recovery from mental health and substance use concerns to achieve certification to support others in gaining hope and moving forward in their own recovery journeys.

Growing Community Services and Supports

Behavioral health treatment and supports reached more people in 2017. Washburn County and the Lac Courte Oreilles Band of Lake Superior Chippewa Indians added a Comprehensive Community Services program for individuals of all ages experiencing mental health and substance use concerns. At the end of 2017, there were 5,848 people in 64 counties and three tribes enrolled in this program, up from 4,567 people at the end of 2016. Polk County developed Coordinated Services Teams Initiatives for children with behavioral health needs. In 2017, 1,508 children in 67 counties and 11 tribes benefited from this intensive, individualized care planning and management process, up from 1,453 children in 2016.
Mendota Mental Health Institute is a psychiatric hospital that primarily serves adult males with a history of criminal offending. A gero-psychiatric treatment unit assesses and treats elderly men and women who suffer from emotional and neurological conditions that affect behavior. The Mendota Juvenile Treatment Center provides mental health treatment to violent juvenile boys referred by the Department of Corrections.

**In 2017, Mendota Mental Health Institute:**

- Became more efficient in the information gathering process needed to complete reports for individuals admitted for competency assessments to sustain the decreased length of stay for this population, with an average length of stay of 9.6 days.
- Enhanced oversight of the report writing process for individuals admitted for treatment to competency to sustain the decreased length of stay for this population, with an average length of stay of 82 days.
- Began the first phase of the renovation of Lorenz Hall to add beds, improve the patient space, and enhance security.
- Implemented sensory-informed interventions to reduce incidents of aggression on the gero-psychiatric unit through a Department of Administration staff injury reduction grant.
- Sponsored “In Our Own Voice” training for a select group of patients, which is a consumer-based program of the National Alliance on Mental Illness that helps individuals learn how to tell their recovery story.

**Promoting Coping Skills**

In fiscal year 2017, Mendota Mental Health Institute increased the number of off-unit treatment group activities for adult males by 30 percent. These activities provided in the hospital’s learning center focused on ways patients can manage their stress and symptoms in the community. The goal was to help patients develop the skills necessary to be successful in the community when placed on conditional release or when their commitment expires.
Winnebago Mental Health Institute is a psychiatric hospital that serves males and females of all ages who are court-ordered into treatment.

**In 2017, Winnebago Mental Health Institute:**

- Improved patient care by better integrating the input from all members of a patient’s treatment team.
- Added more weekend activities for patients.
- Installed new signage to improve the ability of visitors and staff to navigate the campus.
- Began construction on an addition to Petersik Hall for a new unit that will serve highly aggressive female patients.
- Collaborated with Wisconsin Public Service to mitigate the risk of a power outage on campus by establishing a secondary power feed.

**Training the Next Generation of Behavioral Health Leaders**

Winnebago Mental Health Institute is one of five clinical rotation sites for the Northeastern Wisconsin Psychiatry Program, a program of the Medical College of Wisconsin. The first class of four residents began training in July 2017. The goal of this program is to address the shortage of psychiatrists in the Green Bay and Fox Valley regions. The Wisconsin Resource Center is also part of this program.
Sand Ridge Secure Treatment Center provides comprehensive sex offender-specific treatment to individuals who have been committed as sexually violent persons under Wis. Stat. ch. 980.

In 2017, Sand Ridge Secure Treatment Center:

- Used patient feedback to direct the treatment process through a requirement that staff in all treatment areas use an approach known as feedback-informed treatment.
- Implemented the Multidimensional Inventory of Development, Sex, and Aggression, a tool to assess treatment needs and improve therapeutic interventions.
- Published four articles in peer-reviewed journals on sex offenders with major mental illness, assessing sexual interests, and risk management policies.
- Expanded vocational training opportunities for patients with the addition of a small engine repair class and a custodial certificate program.
- Supported nine patients in their successful pursuit of a high school equivalency diploma.

Making Wisconsin Safer by Reducing Sexual Violence

In fiscal year 2017, 92 percent of committed patients at Sand Ridge Secure Treatment Center participated in the treatment program. The treatment program helps patients understand and manage their problem behaviors, which reduces the likelihood they’ll commit sexual offenses in the future.
Wisconsin Resource Center evaluates, treats, and provides educational services to males, the adjoining Wisconsin Women’s Resource Center provides the same services to females, transferred from the Department of Corrections whose behavior and/or mental illness presents a serious problem to themselves or others in the state prison system.

**In 2017, Wisconsin Resource Center:**

- Supported the training and certification of two inmates to serve as peer specialists to coach other inmates through personal struggles.
- Completed and passed a Prison Rape Elimination Act audit by the U.S. Department of Justice.
- Revised the Successful Treatment and Recovery Program to incorporate proven strategies that address co-occurring disorders and the guiding principles of trauma-informed care.
- Organized a resource fair for inmates near release to obtain information about support services in the community.
- Contributed nearly $2,800 to community programs through restorative justice events.

**Helping Inmates Live Their Best Life**

The inmates served at Wisconsin Resource Center have complex mental health needs due in part to traumatic life experiences. Treatment programs help inmates manage their symptoms. A review of fiscal year 2017 assessment data from inmates completing individual trauma treatment showed the supports provided improved the well-being of most of the participants. This creates a safer environment for all inmates and the general public when they are released to the community. Physical and emotional safety is necessary for therapies to be effective.
Central Wisconsin Center provides health and rehabilitation services to individuals with intellectual disabilities.

**In 2017, Central Wisconsin Center:**

- Expanded training about active treatment principles and implementation to include all new employees.
- Developed more personalized care plans and therapy activities for individuals admitted to the short-term intensive treatment program.
- Improved resident, client, and staff safety through simplified infection control policies that match industry standards.
- Launched an electronic appointment calendar for medical appointments to make it easier to schedule therapies and activities around medical appointments.
- Organized a class to certify four evaluators for the National Nurse Aide Assessment Program, which allows the evaluators to test students who have completed in-house certified nurse aide training.

**Preventing Caregiver Misconduct**

The Department of Health Services, Division of Quality Assurance collaborated with Central Wisconsin Center to produce a video that explains the potential privacy violations for caregivers who use social media at work. The “Snapping Pics Puts Your Job at Risk” video was filmed in a living unit used to train new staff. Several Central Wisconsin Center staff were actors in the film. The production was shared with health and residential care facilities around the state for use in their staff training efforts.
Northern Wisconsin Center provides short-term assessment and treatment services to individuals who have intellectual disabilities as well as a mental illness and aggressive or challenging behaviors.

**In 2017, Northern Wisconsin Center:**

- Improved paid work opportunities for clients in the vocational workshop through a new contract with Great Northern Corporation.
- Provided more opportunities for clients to learn cooking skills through more hands-on meal preparation.
- Introduced social skills training for clients in group and individual settings to prepare clients to live successfully in the community.
- Implemented a quality improvement project to further expand the risk-safety assessment process through the development of a risk-safety matrix for staff to determine the level of treatment, supports, and supervision needed to address a client’s behaviors in a manner that promotes safety for the client and caretakers.
- Updated all emergency preparedness plans to meet federal standards and tested the plans in a campuswide drill.

**Connecting Clients to the Community**

In 2017, Northern Wisconsin Center expanded the number of community integration activities for clients. These activities included a tour of the Chippewa Falls Museum of Industry and Technology, hayrides and a cook-out at a retreat in Cadott, a visit to a butterfly exhibit and hiking at Beaver Creek Reserve in Fall Creek, swimming at the city pool in Chippewa Falls, pontoon rides on Lake Wissota, and a trip to an orchard and pumpkin patch in Chippewa Falls. Staff and clients also hosted a car show on campus.
Southern Wisconsin Center provides health and rehabilitation services to individuals with intellectual disabilities.

**In 2017, Southern Wisconsin Center:**

- Formed a new management team with internal promotions to the positions of director and deputy director following competitive recruitments for both positions.
- Offered two new therapies in the long-term client cottage living units to increase access to these services as well as offered four new treatment programs in the resident services center that all have the overall goal of improving quality of life.
- Created 10 additional client worker and volunteer experiences for short-term clients to prepare them for employment in community settings.
- Trained all staff in the Virtual Dementia Tour to increase knowledge and empathy for clients that are aging and may be showing symptoms of dementia.
- Trained 105 staff in sign language to help them meet the needs of clients.

**Working to Keep an Aging Population Safe**

Southern Wisconsin Center is working to prevent falls and fall-related injuries among its aging population, while supporting the ability of residents to move as independently as possible. The number of minor, moderate, and severe falls decreased in 2017 compared to 2016. In 2017, there was one severe fall that required extensive treatment and monitoring. Twelve residents had moderate falls that required follow-up by a doctor, nurse, or therapist. There were 76 minor falls that required basic first aid or no treatment. Care teams hold weekly meetings to review all falls, analyze the causes, and implement individualized strategies to prevent future falls.
The Client Rights Office protects the dignity and privacy of individuals seeking help for developmental disability, mental illness, or substance use through the promotion of Wisconsin’s client rights law and oversight of a four-stage grievance process.

In 2017, the Client Rights Office:

- Provided training to 265 client rights specialists working for community-based agencies to ensure the people who investigate and respond to Stage 1 complaints about services are prepared to properly handle these grievances.
- Published a new manual, “Rights of Minors Receiving Services for Developmental Disability, Mental Health, and Substance Use,” which describes Wisconsin Client Rights Law as it applies to individuals under the age of 18.
- Provided an overview of Wisconsin’s client rights law for the Wisconsin Public Psychiatry Network Teleconference.
- Provided training on residential client rights at the Wisconsin Assisted Living Association’s Spring Conference.
- Presented on client rights limitations and denials at the Care Wisconsin Behavioral Health Conference.

Answering the Call for Help

The Client Rights Office tracks the number of phone contacts received from clients or their families and friends and professionals. In 2017, 1,388 phone calls were received, up from 1,065 in 2016. This includes 904 calls from clients, families, and friends and 484 calls from professionals. Providing consultation on client rights is one of the five major duties of the Client Rights Office.
## Budget, Fiscal Year 2017

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Amount¹</th>
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<tbody>
<tr>
<td>General Purpose Revenue</td>
<td>$240,998,300</td>
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<tr>
<td>Program Revenue</td>
<td>$206,946,900</td>
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<tr>
<td>Federal</td>
<td>$37,237,500</td>
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<td><strong>TOTAL</strong></td>
<td><strong>$485,182,700</strong></td>
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## Staff

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Full-Time Equivalent Employees²</th>
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<tbody>
<tr>
<td>Administrator’s Office</td>
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<tr>
<td>Bureau of Community Forensic Services</td>
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<td>Bureau of Prevention Treatment and Recovery</td>
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<td>Central Wisconsin Center</td>
<td>806.00</td>
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<td>Client Rights Office</td>
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<td>Mendota Mental Health Institute</td>
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<td>Office of Budget and Operations</td>
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<td>Office of Electronic Health Records Systems Management</td>
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<td>Winnebago Mental Health Institute</td>
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<td>Wisconsin Resource Center²</td>
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<td><strong>TOTAL</strong></td>
<td><strong>4,064.58</strong></td>
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## Psychiatric Hospitals: Admissions

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<tr>
<th>Fiscal Year 2017</th>
<th>Civil</th>
<th>Forensic</th>
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</thead>
<tbody>
<tr>
<td>Mendota Mental Health Institute</td>
<td>166</td>
<td>407</td>
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<tr>
<td>Winnebago Mental Health Institute</td>
<td>3,576</td>
<td>99</td>
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</table>

## Secure Treatment Centers: Admissions

<table>
<thead>
<tr>
<th>Fiscal Year 2017</th>
<th>Men</th>
<th>Women</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sand Ridge Secure Treatment Center</td>
<td>22</td>
<td>N/A</td>
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<tr>
<td>Wisconsin Resource Center</td>
<td>494</td>
<td>56</td>
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## Centers for People with Intellectual Disabilities: Intensive Treatment Programs

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<thead>
<tr>
<th>Calendar Year 2017</th>
<th>Beds</th>
<th>Admissions</th>
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</thead>
<tbody>
<tr>
<td>Central Wisconsin Center</td>
<td>8</td>
<td>11</td>
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<tr>
<td>Northern Wisconsin Center</td>
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<td>Southern Wisconsin Center</td>
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## Mental Health Facility Operations

<table>
<thead>
<tr>
<th>Fiscal Year 2017</th>
<th>Number of Beds</th>
<th>Average Daily Population⁴</th>
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<tbody>
<tr>
<td>Mendota Mental Health Institute¹</td>
<td>288</td>
<td>282</td>
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<tr>
<td>Winnebago Mental Health Institute</td>
<td>184</td>
<td>187</td>
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<tr>
<td>Sand Ridge Secure Treatment Center</td>
<td>400</td>
<td>351</td>
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<tr>
<td>Wisconsin Resource Center</td>
<td>385</td>
<td>376</td>
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</table>

## Centers for People with Intellectual Disabilities Operations

<table>
<thead>
<tr>
<th>Fiscal Year 2017</th>
<th>Number of Licensed Beds</th>
<th>Average Monthly Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Wisconsin Center</td>
<td>255</td>
<td>215</td>
</tr>
<tr>
<td>Northern Wisconsin Center</td>
<td>25</td>
<td>13</td>
</tr>
<tr>
<td>Southern Wisconsin Center</td>
<td>160</td>
<td>134</td>
</tr>
</tbody>
</table>

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1. These figures are from October 1, 2016.
2. These figures include appointed, permanent, and project positions as of December 4, 2017. Contracted positions are not included.
3. This figure does not include the 110 full-time equivalent Department of Corrections staff who provide security services.
4. Average daily population is derived by taking an average patient population across all times of day and night—numbers that often vary greatly.
5. These figures do not include Mendota Juvenile Treatment Center. The Mendota Juvenile Treatment Center has 29 beds. The average daily population at Mendota Juvenile Treatment Center in fiscal year 2017 was 29.
This map shows the locations for Division of Care and Treatment Services offices and facilities.