

# FoodShare



## WISCONSIN

### A Recipe for Good Health



## Standard Utility Credit Information

### What is a standard utility credit?

A standard utility credit is a fixed dollar amount that is subtracted from your household's gross income used to determine the amount of FoodShare benefits you get. You get a standard utility credit when you pay for certain types of utilities separately from your rent, such as heat, water, phone, or electric.

During your FoodShare interview, you should report to your worker which types of utilities you pay. You may be asked to provide proof of the utilities you pay in the form of bills or statements from the utility company.

Wisconsin calculates standard utility credits yearly based on average utility costs in the state.

### What standard utility credit am I eligible for?

The types of utilities you pay separate from your monthly rent will determine which standard utility credit you are eligible for. You only get one standard utility credit per year, so if you are eligible for multiple credits, you will get the highest credit available.

For example, if you pay a heating bill and a phone bill, you will get the heating standard utility credit of \$538. If you pay both a water bill and a cell phone bill, you will get the limited utility credit of \$375.

**Note:** Cable and internet are not counted as allowable utilities. Please see the table on page 2 for more details on standard utility credits.

### How do standard utility credits affect the amount of FoodShare benefits I get?

If you are eligible for a standard utility credit, the credit amount is subtracted from your household's gross monthly income. Additional credits for shelter, dependent care, and child support may also be subtracted from your household's gross monthly income to get your net income. Your FoodShare benefit amount is based on your net income and the number of people in your home.

### Where can I get more information?

You can get more information about energy assistance on the Wisconsin Home Energy Assistance Program (WHEAP) website at [homeenergyplus.wi.gov](http://homeenergyplus.wi.gov).

You can get more information about FoodShare by going to the FoodShare website at [www.dhs.wisconsin.gov/foodshare/index.htm](http://www.dhs.wisconsin.gov/foodshare/index.htm) or by contacting your agency (see page 3).

## Standard Utility Credits

Utility Credit Type	Credit Amount	Eligibility Requirement
Heating Utility Credit  <b>Note:</b> This is the maximum utility credit.	\$538	You will get a WHEAP payment in the current month, you got a WHEAP payment in the past 12 months, or you pay a separate utility cost (that is not included in your rent) for heating your home with one of the following: <ul style="list-style-type: none"> <li>• Coal</li> <li>• Electricity</li> <li>• Fuel oil</li> <li>• Kerosene</li> <li>• Liquid propane gas</li> <li>• Natural gas</li> <li>• Wood</li> </ul>
Limited Utility Credit	\$375	You pay at least two of the following utilities, separate from rent and they are not used for heating your home: <ul style="list-style-type: none"> <li>• Electricity</li> <li>• Fuel oil</li> <li>• Installation</li> <li>• Kerosene</li> <li>• Air conditioning</li> <li>• Phone (includes cell phone bills)</li> <li>• Sewer</li> <li>• Water</li> <li>• Trash removal</li> </ul>
Electricity Utility Credit	\$151	You only pay an electricity bill and do not use electricity to heat your home, or you pay an air conditioning cost separate from your monthly rent.
Water or Sewer Utility Credit	\$103	You only pay a water or sewer bill.
Cooking Fuel Utility Credit	\$47	You only pay for fuel used for cooking.
Phone Utility Credit	\$30	You only pay a phone bill (includes cell phone bills).
Trash Utility Credit	\$27	You only pay a trash or garbage removal bill.

## Agency Contact Information Reference

The agency contact information reference lists income maintenance agencies alphabetically and includes each agency's phone number as well as the counties (if applicable) that make up each agency.

<b>Bad River Band of Lake Superior Tribe of Chippewa Indians</b>				<b>715-682-7127</b>
<b>Bay Lake</b>				<b>888-794-5747</b>
<ul style="list-style-type: none"><li>• Brown</li><li>• Door</li></ul>	<ul style="list-style-type: none"><li>• Marinette</li><li>• Oconto</li></ul>	<ul style="list-style-type: none"><li>• Shawano</li></ul>		
<b>Capital</b>				<b>888-794-5556</b>
<ul style="list-style-type: none"><li>• Adams</li><li>• Columbia</li></ul>	<ul style="list-style-type: none"><li>• Dane</li><li>• Dodge</li></ul>	<ul style="list-style-type: none"><li>• Juneau</li><li>• Richland</li></ul>	<ul style="list-style-type: none"><li>• Sauk</li><li>• Sheboygan</li></ul>	
<b>Central</b>				<b>888-445-1621</b>
<ul style="list-style-type: none"><li>• Langlade</li></ul>	<ul style="list-style-type: none"><li>• Marathon</li></ul>	<ul style="list-style-type: none"><li>• Oneida</li></ul>	<ul style="list-style-type: none"><li>• Portage</li></ul>	
<b>East Central Income Maintenance Partnership</b>				<b>888-256-4563</b>
<ul style="list-style-type: none"><li>• Calumet</li><li>• Green Lake</li><li>• Kewaunee</li></ul>	<ul style="list-style-type: none"><li>• Manitowoc</li><li>• Marquette</li><li>• Outagamie</li></ul>	<ul style="list-style-type: none"><li>• Waupaca</li><li>• Waushara</li><li>• Winnebago</li></ul>		
<b>Forest County Potawatomi Community</b>				<b>715-478-4433</b>
<b>Great Rivers</b>				<b>888-283-0012</b>
<ul style="list-style-type: none"><li>• Barron</li><li>• Burnett</li><li>• Chippewa</li></ul>	<ul style="list-style-type: none"><li>• Douglas</li><li>• Dunn</li><li>• Eau Claire</li></ul>	<ul style="list-style-type: none"><li>• Pierce</li><li>• Polk</li><li>• St. Croix</li></ul>	<ul style="list-style-type: none"><li>• Washburn</li></ul>	
<b>Lac Courte Oreilles Band of Lake Superior Tribe of Chippewa Indians of Wisconsin</b>				<b>715-634-8934</b>
<b>Lac du Flambeau Band of Lake Superior Tribe of Chippewa Indians</b>				<b>715-588-4235</b>
<b>Menominee Indian Tribe of Wisconsin</b>				<b>715-799-5137</b>
<b>MILES</b>				<b>888-947-6583</b>
Milwaukee				
<b>Moraine Lakes</b>				<b>888-446-1239</b>
<ul style="list-style-type: none"><li>• Fond du Lac</li><li>• Ozaukee</li></ul>	<ul style="list-style-type: none"><li>• Washington</li><li>• Walworth</li></ul>	<ul style="list-style-type: none"><li>• Waukesha</li></ul>		
<b>Northern</b>				<b>888-794-5722</b>
<ul style="list-style-type: none"><li>• Ashland</li><li>• Bayfield</li><li>• Florence</li></ul>	<ul style="list-style-type: none"><li>• Forest</li><li>• Iron</li><li>• Lincoln</li></ul>	<ul style="list-style-type: none"><li>• Price</li><li>• Rusk</li><li>• Sawyer</li></ul>	<ul style="list-style-type: none"><li>• Taylor</li><li>• Vilas</li><li>• Wood</li></ul>	
<b>Oneida Nation</b>				<b>920-490-6800</b>
<b>Red Cliff Band of Lake Superior Chippewa</b>				<b>715-779-3706</b>
<b>Sokaogon Chippewa Community</b>				<b>715-478-3265</b>
<b>Southern</b>				<b>888-794-5780</b>
<ul style="list-style-type: none"><li>• Crawford</li><li>• Grant</li></ul>	<ul style="list-style-type: none"><li>• Green</li><li>• Iowa</li></ul>	<ul style="list-style-type: none"><li>• Jefferson</li><li>• Lafayette</li></ul>	<ul style="list-style-type: none"><li>• Rock</li></ul>	
<b>Stockbridge-Munsee Community</b>				<b>715-793-4885</b>
<b>Western Region for Economic Assistance</b>				<b>888-627-0430</b>
<ul style="list-style-type: none"><li>• Buffalo</li><li>• Clark</li></ul>	<ul style="list-style-type: none"><li>• Jackson</li><li>• La Crosse</li></ul>	<ul style="list-style-type: none"><li>• Monroe</li><li>• Pepin</li></ul>	<ul style="list-style-type: none"><li>• Trempealeau</li><li>• Vernon</li></ul>	
<b>Wisconsin’s Kenosha Racine Partnership (WKRP)</b>				<b>888-794-5820</b>
<ul style="list-style-type: none"><li>• Kenosha</li></ul>	<ul style="list-style-type: none"><li>• Racine</li></ul>			

Supplemental Nutrition Assistance Program (SNAP) and Food Distribution Program on Indian Reservations (FDPIR) state or local agencies, and their subrecipients, must post the following Nondiscrimination Statement:

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. **mail:**  
Food and Nutrition Service, USDA  
1320 Braddock Place, Room 334  
Alexandria, VA 22314; or
2. **fax:**  
(833) 256-1665 or (202) 690-7442; or
3. **email:**  
[FNSCIVILRIGHTSCOMPLAINTS@usda.gov](mailto:FNSCIVILRIGHTSCOMPLAINTS@usda.gov)

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