Mass Care and Emergency Human Services

Mass Care (MC)

Community shelter

-Operate temporary care facilities for displaced persons in pre-identified sites.

-Provide for health and behavioral health care services to the displaced population.

Feeding

-Operate fixed and mobile feeding sites.

-Ensure availability of safe food and water supplies.

-Assess need for emergency feeding or food distribution.

-Provide appropriate feeding alternatives for cultural, religious and health considerations.

-Coordinate release and distribution of USDA commodities as appropriate.

Service animal and household pet care

-Provide shelter and care for service animals and household pets.

Warming and cooling facilities

-Coordinate the opening of heating or cooling center sites.

Emergency Assistance (EA)

Access and Functional Needs (AFN) support

Identify and provide resources for people who need accommodations to remain healthy and independent, including:

-Communication.

-Maintaining health.

-Independence.

-Safety, self-determination and supervision.

-Transportation.

Bulk distribution

-Distribute emergency relief items such as commodities, clothing, clean up supplies, and others.

Reunification

-Track displaced persons.

-Facilitate family reunification efforts.

Housing (H)

Short-term housing

-Develop plans to provide housing assistance to displaced survivors.

-In a presidential declaration, facilitate access to rental assistance, temporary housing and loans.

-In the absence of a declaration, facilitate housing assistance from voluntary organizations.

Re-entry

-Coordinate public health inspections of affected housing.

-Coordinate with public information officer (PIO) for dissemination of re-entry precautions and safety.

Human services

Counseling and case management

-Conduct ongoing needs assessment of survivors with all partners to identify and address short-term, long-term, and unmet needs.

-Coordinate resources to provide emotional support, stress management, and counseling for survivors and emergency workers.

-Support the formation and convening of a long-term recovery group.

Family Assistance Center (FAC)

-Support an FAC in coordination with local mass casualty plan when appropriate.

-Provide trained behavioral health professionals to help staff an FAC.

Government support

-Coordinate survivors' access and continuity of government benefits and programs.

Non-governmental support

-Provide support for survivors' access to non-governmental benefits and programs.