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Contact Us

Human Resources Office

608-301-1809



Central Wisconsin Center
317 Knutson Drive
Madison, WI 53704
www.dhs.wisconsin.gov/cwc

About Central Wisconsin Center



Who We Are

Central Wisconsin Center (CWC) is a state residential and short-term treatment facility for individuals with intellectual disabilities. CWC is located in Madison, Wisconsin, and is one of three residential facilities operated by the Wisconsin Department of Health Services to serve the intellectually disabled. It was authorized by the state legislature in 1953. We offer supports that emphasize personal dignity and quality of life.

We employ over 800 employees and operate at an annual budget of over \$50 million. We are located on a 100-acre campus on the north side of Madison at 317 Knutson Drive.

Our Mission

We support people in achieving their full potential.

Our Vision

CWC, as a resource center of excellence for citizens with intellectual disabilities, provides state-of-the-art services in outreach, education, assessment, short-term admissions, and residential services.

Our Core Values

Person-Centered

A person-centered philosophy guides our approach to treatment and support strategies. We maximize individual potential by our focus on human development, health, environment, and quality of life.

Respect and Dignity

We believe that all people are of equal human value. We believe that each person is unique in talents and abilities. We believe that everyone deserves quality service. We celebrate the diversity of the people who live and work at CWC.

Dedication

We are responsive to our customers, passionate in our advocacy, principled in our approach, and responsible in our actions.

Excellence

We strive for excellence and seek continuing improvement in all we do.

Collaboration and Partnership

We promote inclusion and participation in a team-focused environment. Together, we seek creative approaches to common issues.

Community

We are a learning community devoted to increasing knowledge of best practices. We achieve success when sharing and integrating this knowledge into the broader community.

Safety

We are committed to the safety of the people who live and work at CWC.

Our Services

CWC has been providing quality service for people with intellectual disabilities and complex care needs since 1959. Our services include short-term and residential services.

Short Term Services

CWC supports individuals living in the community through three short-term care programs. These programs offer assessment, evaluation, and treatment. All individuals supported in our short-term programs must have a diagnosis of intellectual disability. Each of the short-term programs focuses on serving individuals with particular needs.

- The Medical Short Term Care Unit (MSTCU) supports children and adults with medical and physical disabilities.
- The Developmental Evaluation Clinic (DEC) supports children and adults with regression in skills or memory or mild behavioral concerns.
- The Short Term Assessment Program (STAP) supports children and adolescents with significant behavioral challenges.

Residential Services

More than 200 people live in the residential program at CWC. Over 800 staff members attend to the complex medical needs of the people who live here, including physicians, nurses, nurse's aides, therapists, social workers, nutritionists, psychologists, and more.