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1 INTRODUCTION

The Wisconsin Department of Health Services (DHS) Division of Medicaid Services (DMS) is pleased to submit an updated State of Wisconsin Medicaid Health Information Technology (HIT) Plan. The State Medicaid HIT Plan (SMHP) provides a shared vision for HIT across DHS and describes Wisconsin's plan to administer and oversee the Medicaid Promoting Interoperability (PI) Program (formerly referred to as the Wisconsin Medicaid Electronic Health Record (EHR) Incentive Program).

The organization of the SMHP and a summary of changes from Program Year 2019 (Version 9.0) to Program Year 2020 (Version 10.0) are provided below. Changes made to the document include updates on progress of HIT-related projects and responses to CMS questions from the last SMHP submission.

2 HOW THE SMHP IS ORGANIZED

The following table summarizes the organization of the SMHP and provides a description of what is included in each section.

SMHP Section	Title	Description
Section 1	Introduction	<ul style="list-style-type: none"> Provides an outline of the SMHP, including descriptions of each section Addresses how DHS has changed the SMHP from Version 9.0 to Version 10.0
Section 2	Management Plan	<ul style="list-style-type: none"> Defines the SMHP vision and objectives Defines critical success factors for DMS to implement HIT-related initiatives Describes the organizational structure in place for HIT initiatives, acknowledging both internal and external stakeholders Describes the external considerations and efforts to be accounted for in planning HIT-related initiatives
Section 3	Medicaid PI Program Administration and Oversight	<ul style="list-style-type: none"> Defines the business processes used to administer and oversee the Medicaid PI Program Identifies the systems and staff used to successfully execute the tasks within each business process
Section 4	Technology Plan	<ul style="list-style-type: none"> Provides a point-in-time view of DMS technology assets Defines the future system architecture expected to be in place to support DMS in moving toward its HIT vision Provides a roadmap to guide DMS from the As-Is to the To-Be HIT Landscape Provides an overview of current HIT adoption rates in the state
Section 5	Communications and Outreach Plan	Provides the plan for communications, training, and outreach for the Medicaid PI Program
Appendix A	Patient Volume Methodology	Provides a detailed explanation of Eligible Professional and Eligible Hospital patient volume requirements for the Medicaid PI Program and the methodology used to calculate patient volume in Wisconsin
Appendix B	Hospital Payment Calculation Methodology	Provides an explanation of the Medicaid PI Program's incentive payment calculation for hospitals

Figure 1.01: Wisconsin State Medicaid HIT Plan Organizational Structure

3 SUMMARY OF CHANGES TO THE SMHP FROM VERSION 9.0 TO VERSION 10.0

To assist CMS and participating agencies in the review of the SMHP, the following figure outlines key changes DMS made from Version 9.0 to Version 10.0.

SMHP Section	Title	Changes Made from Version 9.0 to Version 10.0
Section 1	Introduction	<ul style="list-style-type: none"> Updated to include summary of changes to the SMHP for Version 10.0. Removed the Deferred Questions section, as responses to the questions have been incorporated into other sections of the SMHP.
Section 2	Management Plan	<ul style="list-style-type: none"> Updated descriptions of partner organizations, per their direction. Added information to address CMS questions from the last SMHP submission on the following topics: <ul style="list-style-type: none"> State Health IT Coordinator position Grants received by DHS Data sharing efforts with the Department of Veterans Affairs (VA) and VA facilities Relevant state legislation Neighboring states and crossing state borders for medical care Added a section describing Wisconsin's approach to planning for sustained health IT advancement efforts after the sunset of Health Information Technology for Economic and Clinical Health (HITECH) funds.
Section 3	Medicaid PI Program Administration and Oversight	<ul style="list-style-type: none"> Addressed CMS questions from the last SMHP submission on the following topics: <ul style="list-style-type: none"> Review of the Certified Health IT Product List to validate certified electronic health record technology attestations. Update on post-payment audit findings. Incorporated responses on deferred questions previously included in the Introduction. Deferred questions were regarding Wisconsin's approach to collecting electronic clinical quality measures.

SMHP Section	Title	Changes Made from Version 9.0 to Version 10.0
Section 4	Technology Plan	<ul style="list-style-type: none"> • Updated the internal and external technology asset descriptions to provide an accurate point-in-time view of the DMS technology assets. • Addressed CMS question from the last SMHP submission on the five-year plan for system architecture, enterprise-wide modernization efforts, Requests for Proposal, and the replacement of Wisconsin's legacy Medicaid Management Information System (MMIS). • Updated the roadmap of technology and HIT strategy and planning projects to guide DMS from the As-Is to the To-Be HIT Architecture. • Updated the project benchmarks to provide an accurate timeline for DMS projects. • Updated the Health IT Landscape Assessment to reflect the findings from Promoting Interoperability Program Assessment for Program Years 2011-2018 and to inform the delay in execution of the long-term care (LTC)/ behavioral health (BH) landscape assessment due to shift in DMS priorities amid the COVID-19 pandemic. • Updated the Broadband Assessment to: <ul style="list-style-type: none"> ○ Highlight the need to analyze the current broadband infrastructure's capacity to support remote care delivery and Wisconsin's updated Broadband plan ○ Included information on state's various efforts to provide every Wisconsinite affordable access to broadband service, if they so choose, by January 1, 2025.
Section 5	Communications and Outreach Plan	<ul style="list-style-type: none"> • Updated goals and strategies to include engaging with providers beyond those eligible for the Medicaid PI Program, increasing the focus on member use of health IT, and promoting collaboration among health IT stakeholders. • Updated key messages to focus on maximizing available Medicaid PI Program payments and providing information regarding program completion deadlines. • Updated communication mediums to reflect outreach plans for the telehealth benefit expansion project. • Added information describing the eHealth Program's two external stakeholder workgroups (Managed Care Health IT and Health IT Coordination). • Updated Health IT Extension Program information as follows: <ul style="list-style-type: none"> ○ Described new service offerings to Medicaid enrolled behavioral health providers. ○ Added program evaluation outcomes for Program Years 2018 and 2019. ○ Added information on the approach to program performance evaluation in Program Years 2019 and 2020.
Appendix A	Patient Volume Methodology	No significant changes

SMHP Section	Title	Changes Made from Version 9.0 to Version 10.0
Appendix B	Hospital Payment Calculation Methodology	No significant changes

Figure 1.02: Summary of Changes Made from Version 9.0 to Version 10.0 of the SMHP