

**Kev Pab Kho Tus Cwj Pwm Mob Puas Hlwb thiab
Lwm Cov Kev Pab Txhawb Zog rau Cov Me Nyuam uas muaj
Tus Mob Autism (Tus Mob Puas Hlwb Tsis Meej Pem)**

**BEHAVIORAL TREATMENT BENEFIT AND
OTHER SUPPORT SERVICES FOR CHILDREN WITH AUTISM**

**COV LUS UAS KHEEV NUG LOS NTAWM COV TSEV NEEG
FREQUENTLY ASKED QUESTIONS (FAQs) BY FAMILIES**

Daim ntawv FAQ no yog tsim los mus teb cov lus nug ntawm cov tsev neeg uas hais txog qhov hloov txoj kev pab them nyiaj rau cov kev kho tus mob autism (tus mob puas hlwb tsis meej pem) uas yuav los tom ntej no ntawm qhov kev pab cuam Children's Long-Term Support (CLTS) Waiver Program mus rau ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb.

Lub Department of Health Services yuav xyuas nraim daim ntawv FAQ no thiab yuav muab kho kom ntseeg tau tias cov tsev neeg tau txais cov xov qhia tshiab uas hais txog qhov kev hloov.

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A. LUB HAUV PAUS

A-1 Yog vim li cas ho pauv qhov kev pab them rau cov kev kho tus mob autism?

Lus teb: Hauj lub 7 Hlis (July) 2014, tsoom fwv teb chaws tau hais kom cov xeev los mus them rau cov kev kho tus mob raws li lub Xeev Qhov Medicaid Daim Hom Phiaj Kho Mob ([Medicaid State Plan](#)). Yog yuav kom ua tau raws li qhov no, lub Department tau muab qhov kev pab them kho tus mob autism ntawm qhov kev pab cuam CLTS

Waiver Program hloov mus rau qhov tshiab hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb. ForwardHealth muaj cov kev pab cuam xws li Medicaid, BadgerCare Plus, thiab Katie Beckett.

A-2 Thaum twg ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb qhov tshiab mam li muaj pab rau sawv daws?

Qhov kev pab tshiab yuav muaj rau thaum lub 1 Hlis (January) Tim 1, 2016.

B. MUAJ FEEM TAU TXAIS FORWARDHEALTH QHOV KEV PAB KHO TUS CWJ PWM MOB PUAS HLWB

B-1 Yuav ua li cas kuv tus me nyuam thiaj muaj feem tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Kom muaj feem tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb, koj tus me nyuam yuav tsum muaj raws li cov nqi lus nram qab no:

- Nws yuav tsum muaj npe tau txais kev pab hauv Medicaid, BadgerCare Plus, los yog qhov Katie Beckett Program (saib nqi lus [K](#) kom paub txog qhov yuav ua li cas thiaj ua ntawv thov tau Medicaid, BadgerCare Plus, los yog qhov Katie Beckett Program).
- Yuav tsum yog nws tau mus tshuaj pom tias yuav tau kho tus cwj pwm mob puas hlwb (qhov no muaj xws li, tab sis kuj tsis yog tas rau, tau tshuaj pom tias muaj tus mob autism), thiab
- Nws tus kws kho mob muaj npe hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb yuav tsum tau txais kev tso cai ua ntej los ntawm ForwardHealth rau qhov kev kho tus cwj pwm mob puas hlwb tias yog ib tus mob uas yuav tsum tau kho.

B-2 Puas muaj qhov txwv hnuv nyoog tsis pub tshaj hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Kev them rau cov kev kho mob ntawm ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb yog nyob ntawm qhov uas yuav tsum tau kho tus mob rau tus me nyuam, tsis yog tus me nyuam lub hnuv nyoog. Qhov yuav tsum tau kho tus mob yog txiav txim los ntawm ForwardHealth raws txoj kev tso cai ua ntej tus txheej txheem. Ib qho kev kho tus mob uas yuav tsum tau kho yog thaum uas pom tias tsim nyog kho, kho tau tus mob zoo, thiab tsim nyog tus nqi them rau tus me nyuam tus mob lub sij hawm ntawd, raws li tau txiav txim los ntawm ForwardHealth.

B-3 Kuv tus me nyuam puas yuav tsum tau txais ib daim ntawv txiav txim tias muaj mob xiam oob qhab ua ntej nws tau txais cov kev pab hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Tsis tas muaj, cov kev pab kho tus mob hauv ForwardHealth tsis yog tsuas muab txij rau cov me nyuam uas tau ntawv txiav txim tias muaj tus mob xiam oob qhab xwb.

B-4 Kuv tus me nyuam puas yuav tsum tau ua kom tiav CLTS qhov kev tshuaj xyuas kev ua taus dej num pab tau nws (CLTS functional screen) xwv thiaj tau txais cov kev pab hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Tsis tas ua, txoj cai tsis tau hais kom cov me nyuam yuav tsum ua kom tiav CLTS qhov kev tshuaj xyuas kev ua taus dej num pab tau tus kheej xwv thiaj tau txais cov kev pab hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb.

C. KEV HLOOV MUS RAU QHOV TSHIAB NTAWM COV ME NYUAM UAS NYOB TOS COV KEV KHO TUS MOB AUTISM

C-1 Tam sim no kuv tus me nyuam nyob hauv lub xeev Daim Ntawv Nyob Tos Npe Kho Tus Mob Autism (Autism Wait List). Thaum twg kuv tus me nyuam thiaj pib tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Qhov kev kho tus cwj pwm mob puas hlwb cov kws kho mob yuav pib ua tau ntawv thov kev tso cai ua ntej mus rau ForwardHealth tsis hais lub sij hawm twg rau qhov kev kho tus cwj pwm mob puas hlwb los mus pib rau thaum los yog tom qab lub 1 Hlis (January) Tim 1, 2016. Cov tsev neeg uas muaj cov me nyuam nyob hauv lub xeev Daim Ntawv Nyob Tos Npe (Autism Wait List) yuav ua hauj lwm tau nrog lawv tus kws kho mob los mus thov kom muab kev kho tus mob tsis hais lub sij hawm twg.

C-2 Yog hais tias kuv tus me nyuam xav tau kev pab ntxiv uas tsis them los ntawm ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb ne?

Lus teb: Thaum lub sij hawm uas tseem tab tom muab koj tus me nyuam daim ntawv ua thov kev tso cai ua ntej los ntsuam xyuas rau ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb, lub Department yuav muab koj tus me nyuam lub npe tshem ntawm lub xeev Daim Ntawv Nyob Tos Npe (Autism Wait List) mus rau lub county qhov CLTS Daim Ntawv Nyob Tos Npe (Wait List). Thaum koj tus me nyuam lub npe los nyob rau saum toj ntawm lub county qhov CLTS Daim Ntawv Nyob Tos Npe (Wait List) lawm, lub chaw ua hauj lwm (waiver agency) yuav txiav txim koj tus me nyuam qhov muaj feem tau txais CLTS qhov kev pab (CLTS Waiver Program) thiab yuav txheeb xyuas kom paub cov kev xav tau ntawm koj tus me nyuam thiab tsev neeg kom tau txais cov kev pab (waiver services) mus tsis tu ncua.

D. KEV HLOOV MUS RAU QHOV TSHIAB NTAWM COV ME NYUAM UAS TAM SIM NO TAU TXAIS COV KEV KHO TUS MOB AUTISM HAUV QHOV KEV PAB CUAM CLTS WAIVER PROGRAM

D-1 Tam sim no kuv tus me nyuam tseem tab tom tau txais kev pab kho tus mob hauv qhov CLTS Waiver Program; thaum twg kuv tus me nyuam thiaj yuav pib tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Cov me nyuam uas tam sim no tau txais cov kev pab kho tus mob autism hauv qhov CLTS Waiver Program yuav raug muab tshem mus rau hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb txij thaum lub 5 Hlis (May) mus rau lub 10 Hlis (October) 2016.

D-2 Qhov kev hloov ntawm qhov kev pab cuam CLTS Waiver Program mus rau ForwardHealth yuav muaj kev cuam tshuam li cas rau cov me nyuam uas tau txais

cov kev pab ntau heev (intensive services) thiab muab hloov mus rau cov kev pab ntau heev tom qab ntawd (post-intensive services)?

Lus teb: Txij ntawm lub 5 Hlis (May) mus rau lub 10 Hlis (October) 2016, lub chaw ua hauj lwm (waiver agency) Cov Neeg Khiav Hauj Lwm Muab Kev Txhawb Zog thiab Kev Pab (Support and Services Coordinators) yuav ntsib nrog cov tsev neeg ntawm cov me nyuam uas tam sim no tau txais cov kev pab cuam hauv qhov CLTS Waiver Program thiab cov me nyuam uas yuav muab hloov rau qhov tshiab uas tab tom tau txais cov kev pab kho tus mob autism ntau heev tom qab ntawd mus rau ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb. Cov Neeg Khiav Hauj Lwm Muab Kev Txhawb Zog thiab Kev Pab tseem yuav txiav txim seb tus me nyuam thiab tsev neeg puas muaj qhov kev txheeb xyuas txog qhov uas xav tau CLTS Waiver cov kev pab uas tseem muaj rau sawv daws.

D-3 Yog hais tias kuv tus me nyuam tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb, kuv tus me nyuam puas tseem tau txais cov kev pab hauv qhov CLTS Waiver Program?

Lus teb: Tau. Tom qab tau nrhiav pom tias koj tus me nyuam muaj feem tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb raws li qhov kev tso cai ua ntej tus txheej txheem lawm, koj lub chaw ua hauj lwm Cov Neeg Khiav Hauj Lwm Muab Kev Txhawb Zog thiab Kev Pab yuav ntsib nrog koj thiab koj tus me nyuam los mus txheeb xyuas kom paub koj cov kev xav tau kev pab mus tsis tu ncu. (Nco cia: Koj tus me nyuam yuav tau txais txoj kev kho tus mob autism mus ntxiv rau hauv qhov kev pab (waiver) kom mus txog rau thaum uas muab qhov kev txheeb xyuas ua tiav tas.)

E. KEV TSO CAI UA NTEJ

E-1 Kev tso cai ua ntej yog txhais li cas?

Lus teb: Kev tso cai ua ntej yog ib tus txheej txheem uas ForwardHealth siv los mus txiav txim ua ntej seb puas yuav them rau ib qho kev kho mob, ib yam tshuaj, los yog ib qho kev phais mob los yog yog tshuaj mob.

E-2 ForwardHealth qhov kev tso cai ua ntej tus txheej txheem ua hauj lwm li cas?

Lus teb: Koj tus kws muab kev kho tus cwj pwm mob puas hlwb yog tus muaj lub luag hauj lwm los mus lis kom tiav qhov kev tso cai ua ntej tus txheej txheem. Koj tsev neeg tsis muaj lub luag hauj lwm los mus xa ib daim ntawv thov qhov kev tso cai ua ntej mus rau ForwardHealth.

Koj tus kws muab kev kho tus cwj pwm mob puas hlwb yuav xa ib daim ntawv thov qhov kev tso cai ua ntej mus rau ForwardHealth uas piav meej txog qhov uas tau txheeb pom tias koj tus me nyuam yuav tsum tau kev kho nws tus mob thiab piav txog tus kws kho mob daim hom phiaj uas yuav muab kev kho tus mob. ForwardHealth cov kws ua hauj lwm fab kev mob nkeeg (clinicians) yuav muab daim hom phiaj kho tus mob uas koj tus me nyuam tus kws kho mob xa mus los xyuas txog qhov uas yuav tsum tau kho tus mob. Yog pom zoo raws li daim hom phiaj kho tus mob lawm, ces koj tus me nyuam yuav pib tau txais qhov kev kho tus cwj pwm mob puas hlwb.

E-3 Lo lus hais tias “yuav tsum tau kho tus mob” (medical necessity) yog txhais li cas?

Lus teb: Lo lus hais tias “yuav tsum tau kho tus mob” (medical necessity) yog hais txog lub tswv yim uas tau npaj tseg los kho tus mob thiab qhov uas nws yuav ua tau hauj lwm zoo los mus daws koj tus me nyuam tus mob. Ib qho kev kho tus mob uas yuav tsum tau kho yog thaum uas pom tias tsim nyog kho, kho tau tus mob zoo, thiab tsim nyog tus nqi them rau tus me nyuam tus mob lub sij hawm ntawd, raws li tau txiav txim los ntawm ForwardHealth. ForwardHealth siv lo lus txhais tias “yuav tsum tau kho tus mob” (medically necessary) uas nrhiav tau nyob hauv [Wisconsin Administrative Code DHS 101.03\(96m\)](#).

E-4 Yuav ntev npaum li cas thiaj tau lus pom zoo rau qhov thov kev tso cai ua ntej?

Lus teb: ForwardHealth yuav muab ib qho kev txiav txim siab hais txog koj daim ntawv thov rau qhov kev pom zoo ua ntej tsis pub dhau 20 hnuv cov hnuv ua hauj lwm tom qab txais tau tas nrho tej ntaub ntawv uas yuav tsum tau muaj tuaj ntawm koj tus kws kho mob. Tom qab uas muab koj daim ntawv thov rau qhov kev pom zoo ua ntej los lis tiav lawm, ForwardHealth yuav xa ib tsab ntawv mus rau koj tus kws kho mob hais txog qhov uas lawv tau txiav txim siab.

E-5 Qhov kev thov tso cai ua ntej tus txheej txheem yuav tshwm sim tuab npaum cas?

Lus teb: Raws li kheev ua los, cov ntawv thov kev tso cai ua ntej yeej pom zoo muab rau siv ntev txog rau lub hlis; tab sis li cas los, tej zaum kuj pom zoo muab tsawg dua los yog ntau hli ntav—mus txog 12 lub hlis hauv ib daim ntawv thov kom tso cai—nyob ntawm txoj kev nce qib ntawm koj tus me nyuam tus mob seb nyob li cas thiab daim hom phiaj kho tus mob uas tau npaj tseg uas xa tuaj ntawm tus kws muab kev kho tus cwj pwm mob puas hlwb.

E-6 Yog hais tias peb muaj kev tuav pov hwm kho mob uas tsis yog tsoom fwm li (private health insurance), peb puas yuav tsum tau kev tso cai ua ntej los ntawm Medicaid ua ntej txais tau cov kev kho tus mob uas peb qhov kev tuav pov hwm them rau?

Lus teb: Tsis tas tau kev tso cai ua ntej, koj txais tau cov kev kho tus mob los ntawm koj qhov kev tuav pov hwm kho mob thaum twg los tau. Tab sis, yog koj xav kom ForwardHealth them rau qhov kev kho mob ntav rau koj qhov kev tuav pov hwm kho mob uas tsis yog tsoom fwm li, koj tus kws kho mob yuav tsum xa ib daim ntawv thov kev tso cai ua ntej mus rau ForwardHealth.

E-7 Yuav muab lwm cov kev pab ntawm Medicaid uas peb tus me nyuam tau txais, xws li kev kho tus mob kom ua tau hauj lwm, kev kho lub cev kom rov muaj zog, los yog kev kho kom hais tau lus, los xam li cas thaum uas ua qhov kev txheeb xyuas peb tus me nyuam kom tau txais ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Thaum uas muab daim ntawv thov qhov kev tso cai ua ntej los mus kho tus cwj pwm mob puas hlwb los xyuas, ForwardHealth yuav muab lwm cov kev pab kho mob uas koj tus me nyuam tau txais los xam rau hauv thiab kom koj tus kws kho tus cwj pwm

mob puas hlwb ua hauj lwm nrog lwm cov kws kho tus mob. ForwardHealth yuav tsis them nyiaj rau cov kev kho mob uas zoo tib yam (duplicate services).

E-8 Peb puas hais tau kom rov muab qhov kev txiav txim siab los xyuas dua? Yog tau, peb muaj sij hawm ntev npaum cas los mus ua qhov no?

Lus teb: Yog hais tias koj tus me nyuam daim ntawv thov PA raug tsis kam lees muab los yog muab hloov kho, koj ua tau ntawv thov kom rov muab los xyuas dua mus rau [Division of Hearings and Appeals \(DHA\)](#). Koj yuav tsum ua ib daim ntawv thov kom muab qhov uas tau txiav txim siab los xyuas dua tsis pub dhau 45 hnuv suav txij hnuv uas koj txais tau Tsab Ntawv Ceeb Toom Hais Txog Txoj Cai Sib Hais Dua (Notice of Appeal Rights) tuaj ntawm ForwardHealth.

F. COV KEV KHO MOB UAS THEM RAU LOS NTAWM FORWARDHEALTH QHOV KEV PAB KHO TUS CWJ PWM MOB PUAS HLWB

F-1 Cov kev kho mob twg yog cov them rau los ntawm ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb yuav muaj ob hom kev kho sib txawv: kev kho txhua yam (comprehensive) thiab kev kho tsom ntsoov rau ib qho mob (focused):

- **Kev kho txhua yam (comprehensive treatment)** yog ib txoj kev kho tiv thaiv tus mob thaum ntxov uas yog los mus daws ntau yam teeb meem kev loj hlob thiab kev coj tus cwj pwm mob puas hlwb ntawm cov me nyuam; raws li kheev ua los mus, hom kev kho no yuav siv ntau xuaj moos rau hauv lub lim piam thiab siv sij hawm ntev dua.
- **Kev kho tsom ntsoov rau ib qho mob (focused treatment)** yog rau siab ntso rau tus cwj pwm mob puas hlwb los yog teeb meem kev loj hlob; raws li kheev ua los mus, hom kev kho no yuav siv tsawg xuaj moos rau hauv lub lim piam thiab siv sij hawm luv dua.

Koj tus kws kho mob muaj npe hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb yuav pab txiav txim seb hom twg yog hom uas yuav ua tau raws li koj tus me nyuam cov kev xav tau.

ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb yuav them rau cov kev kho mob uas muaj pov thawj pom tseeb, xws li Applied Behavior Analysis (ABA) thiab Early Start Denver Model (ESDM). Cov kev kho tus mob yuav tsum yog ib qho uas yuav tsum tau kho thiab tau kev tso cai ua ntej los ntawm ForwardHealth.

F-2 Nws puas muaj qhov txwv tias yuav tsum yog pes tsawg xyoo xwb uas kuv tus me nyuam muaj cuab kav txais tau cov kev kho mob los ntawm ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Tsis muaj txwv, nyob hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb, qhov kev kho tus mob yuav tso cai rau kom muaj mus ntxiv yog hais tias koj tus me nyuam muaj kev nce qib thiab cov kev kho tus mob yog ib qho yuav tsum tau kho mus ntxiv.

F-3 ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb puas nce tau siab ntxiv yog xav tau (nyob hauv CLTS Waivers, yog koj poob txog 10-20 xuj moos lawm, koj mus tsis tau rov qab txog 30-40 xuj moos tauj lim piam)?

Lus teb: Nce tau siab ntxiv, nyob hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb, cov xuj moos kho tus mob yog muab raws nraim li tus me nyuam tus cwj pwm mob puas hlwb cov kev xav tau kev pab kho tam sim no.

F-4 Puas yuav muaj ib lub chaw ua hauj lwm tsis zwm rau leej twg (independent agency) ua qhov kev txheeb xyuas rau kuv tus me nyuam, los yog ib tus kws kho tus cwj pwm mob puas hlwb ua qhov kev txheeb xyuas rau kuv tus me nyuam, muab qhov tshuaj pom tias muaj tus mob, thiab tseem yog tus muab cov kev kho tus mob thiab?

Lus teb: Cov tsev neeg yuav mus nrhiav tau qhov uas tshuaj pom tias muaj tus mob (diagnosis) los ntawm ib tus kws tshaj lij uas paub txog qhov no (qualified professional). Cov tsev neeg yuav mus nrhiav qhov kev kho tus mob (treatment) los ntawm ib tus kws kho mob muaj uas npe nyob hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb twg los tau, uas tej zaum kuj yuav yog tus kws kho mob uas tshuaj pom tias muaj tus mob.

F-5 Cov kws kho mob puas muaj cuab kav hais tau tias Medicaid cov tswv cuab yuav tsum tau txais kev kho tus mob txog theem twg?

Lus teb: Cov kws kho tus cwj pwm mob puas hlwb yuav tsum ua hauj lwm nrog Medicaid cov tswv cuab thiab lawv tsev neeg los mus nrhiav kom tau daim hom phiaj kho tus mob uas sawv daws pom zoo. Medicaid cov tswv cuab muaj cai los xaiv cov kws kho mob hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb.

F-6 ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb puas them rau qhov kev cob qhia kom txawj pab tau yus tus kheej txhua hnuv?

Lus teb: CLTS Waiver Program yuav them rau qhov kev cob qhia kom txawj pab tau yus tus kheej txhua hnuv (daily living skills training) mus ntxiv nyob rau lub sij hawm tam sim no.

G. KEV MUS NTSIB TAU COV KWS KHO MOB UAS MUAJ NPE NYOB HAUV MEDICAID QHOV KEV PAB KHO TUS CWJ PWM MOB PUAS HLWB

G-1 Kuv tus me nyuam tus kws kho mob tsis yog ib tus kws kho mob uas muaj npe nyob hauv Medicaid. Nws puas yuav tsum tau sau npe rau?

Lus teb: Yuav tau sau npe, koj tus me nyuam tus kws kho mob yuav tsum tau sau npe rau hauv Wisconsin Medicaid los mus ua ib tus kws kho tus cwj pwm mob puas hlwb xwv thiab muab tau cov kev kho mob hauv ForwardHealth qhov kev pab tshiab. Yog hais tias koj tus me nyuam tus kws kho mob tsis sau npe rau hauv Medicaid, koj yuav tau nrhiav ib tus kws kho mob uas muaj npe nyob hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb kom ForwardHealth thiab them rau cov kev kho tus mob.

G-2 Tus txheej txheem sau npe rau hauv Medicaid kheev siv sij hawm ntev npaum cas?

Lus teb: Tom qab koj tus kws kho mob xa tas nrho cov ntaub ntawv uas yuav tsum tau muaj mus lawm, ForwardHealth kheev muab nws qhov kev txiav txim siab tsis dhau 10 hnub cov hnub ua hauj lwm.

G-3 Kuv yuav ua li cas thiaj nrhiav tau ib tus kws kho mob uas muaj npe nyob rau hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb hauv kuv cheeb tsam uas yuav kho tau kuv tus me nyuam tus mob?

Lus teb: Koj mus tau rau ntawm phab ntawv (Provider Directory Search) nyob rau ntawm ForwardHealth Portal mus nrhiav ib tus kws kho mob uas muaj npe nyob rau hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb.

Nram qab no yog qhov txuas tau ncaj qha mus rau ntawm qhov ntawd:
www.forwardhealth.wi.gov/WIPortal/Directory%20Search/tabid/150/Default.aspx

Koj tseem mus nrhiav tau phab ntawv no los ntawm Portal Home page uas yog ua raws nram li cov kauj ruam no:

1. Mus rau ntawm ForwardHealth Portal nyob ntawm www.forwardhealth.wi.gov/.
2. Nias rau ntawm Members lub cim (icon) los yog qhov txuas mus rau nyob nram ib nram ntawm phab ntawv.
3. Txav mus (scroll down) thiab nias rau ntawm Resources tab.
4. Nias rau ntawm Find a Provider.

Thaum nyob rau ntawm phab ntawv Provider Directory Search lawm:

1. Nyob hauv qhov Program, xaiv BadgerCare Plus los ntawm qhov txav cov lus (drop-down).
2. Nyob hauv qhov Provider Type, xaiv Other los ntawm qhov txav cov lus (drop-down).
3. Nyob hauv qhov Provider Specialty, xaiv "Behavioral Treatment" los ntawm qhov txav cov lus (drop-down).
4. Teb kom tas qhov uas nug txog City, County, los yog Zip Code.
5. Nyob hauv qhov Sort Results By, xaiv ib qho kev xaiv ua (option) los ntawm qhov txav cov lus (drop-down).
6. Nias rau ntawm Search.

G-4 Peb nyob tom haum sab ces peb lub tuam txhab muab kev tuav pov hwm kho mob uas tsis yog tsoom fwv li (private health insurance company) tsis muaj ntawv cog lus nrog cov kws kho mob uas muab kev kho mob rau cheeb tsam peb nyob; qhov ntawd puas yuav muab xam tau tias tsis kam lees muab kev pab thiab cia rau ForwardHealth los mus them rau ib tus kws kho mob txawv uas nyob sab nraud ntawm qhov koom hauj lwm ua ke (out-of-network provider) uas yuav pab muab tau kev kho mob rau peb?

Lus teb: Yog koj tau txais kev kho tus mob uas them rau los ntawm koj lub tuam txhab muab kev tuav pov hwm, koj yuav tsum ua hauj lwm nrog lawv cov kws kho mob uas koom hauj lwm ua ke. Yog koj muaj teeb meem nrhiav tsis tau ib tus kws kho mob uas

nyob hauv koj cheeb tsam, koj yuav tau ua hauj lwm nrog koj lub tuam txhab muab ntawv tuav pov hwm kho mob.

- G-5 Nws tsis muaj kws kho mob txaus nyob hauv lub tuam txhab uas muab kev tuav pov hwm kho mob qhov kev koom hauj lwm ua ke; kuv mus ntsib puas tau ib tus kws kho mob uas nyob ntawm qhov koom hauj lwm ua ke es kom nws xa ntawv rau ForwardHealth them tus nqi?**

Lus teb: ForwardHealth tsis them rau qhov kev kho tus mob yog hais tias qhov tsis kam lees them los ntawm koj lub tuam txhab uas muab kev tuav pov hwm kho mob ntawd yog tib qhov uas tus kws kho mob ntawd nyob sab nraud ntawm qhov koom hauj lwm ua ke. Koj yuav tsum nrhiav kom tau ib tus kws kho mob uas muaj cuab kav ua hauj lwm nrog koj lub tuam txhab muab kev tuav pov hwm kho mob thiab ForwardHealth los mus khiav cov hauj lwm muab kev pab.

- G-6 Cov kws kho mob puas yuav muaj peev xwm pab tau cov me nyuam uas muab los ntxiv rau qhov kev kho hauv qhov kev pab tshiab?**

Lus teb: Lub Department tau ua hauj lwm hnyav heev nrog cov kws uas muab kev kho tus cwj pwm mob puas hlwb kom tau tswv yim pab los ntawm lawv hais txog qhov kev pab cuam cov cai. Lub Department nqua hu kom tas nrho cov kws uas muab kev kho tus cwj pwm mob puas hlwb sau npe rau hauv Wisconsin Medicaid los mus muab qhov kev pab tshiab no rau ForwardHealth cov tswv cuab.

- G-7 Puas pub rau cov kws uas muab kev kho tus cwj pwm mob puas hlwb muaj cov nyob tos npe?**

Lus teb: Lub Department tsis muaj cai los mus qhia cov kws kho mob hais txog qhov uas yuav khiav lawv txoj hauj lwm lag luam li cas uas yog lawv tus kheej li.

H. KEV SAIB XYUAS COV KWS KHO TUS CWJ PWM MOB PUAS HLWB

- H-1 Leej twg yog tus saib xyuas cov kws kho mob no?**

Lus teb: Cov kws uas muab kev kho tus cwj pwm mob puas hlwb uas tau ntawv tso cai los ntawm lub xeev Wisconsin yuav tsum ua raws nraim li lawv daim ntawv tso cai tshaj lij thiab cov luag hauj lwm koj txoj kev ncaj ncees.

- H-2 Leej twg yog tus tsom kwm taug qab xyuas tus kws kho mob daim hom phiaj uas muab kev kho mob (treatment plan) kom ua tau hauj lwm zoo thiab tsim nyog rau tus mob?**

Lus teb: Nyob hauv qhov kev tso cai ua ntej tus txheej txheem, ForwardHealth cov kws ua hauj lwm fab kev mob nkeeg (clinicians) yuav xyuas daim hom phiaj uas muab kev kho mob thiab cov ntaub ntawv uas sau txog kev nce qib ntawm txoj kev kho tus mob uas xa tuaj ntawm koj tus me nyuam tus kws kho mob kom paub tseeb tias qhov kev kho ua tau raws li koj tus me nyuam cov kev xav tau uas tau txheeb muaj.

I. KEV KHIAB HAUJ LWM MUAB COV KEV PAB THEM NQI KHO MOB NROG QHOV KEV TUAV POV HWM KHO MOB UAS TSIS YOG TSOOM FWV LI

I-1 ForwardHealth puas yuav ua hauj lwm nrog peb lub tuam txhab uas muab kev tuav pov hwm kho mob uas tsis yog tsoom fwv li (private health insurance company)?

Lus teb: Yuav ua hauj lwm nrog, ForwardHealth yuav khiav txoj hauj lwm uas muab cov kev pab them nqi kho tus mob nrog koj lub tuam txhab uas muab kev tuav pov hwm kho mob uas tsis yog tsoom fwv li los yog daim hom phiaj them nqi kho mob uas yus tus kheej yog tus them nyiaj (self-funded private insurance plan). Koj tus kws kho mob yuav tsum xa qhov nqi kho tus mob mus rau koj lub tuam txhab uas muab kev tuav pov hwm kho mob them ua ntej kom Medicaid them.

I-2 Puas yog peb yuav tsum tau siv peb qhov kev tuav pov hwm kho mob uas tsis yog tsoom fwv li ua ntej ForwardHealth them rau qhov kev kho tus cwj pwm mob puas hlwb?

Lus teb: Yog, kev khiav hauj lwm uas muab kev kho tus mob nrog kev tuav pov hwm kho mob uas tsis yog tsoom fwv li yog ib qho yuav tsum tau ua kom raws li txoj cai rau tas nrog Medicaid cov kev pab cuam. Koj tus kws kho mob yuav tsum xa qhov nqi kho tus mob mus rau koj lub tuam txhab uas muab kev tuav pov hwm kho mob them ua ntej kom Medicaid them. ForwardHealth yuav them rau cov nqi kho mob uas kam them es tseem them tsis tau tas tom qab uas koj lub tuam txhab them nws feem xyuam lawm. Thaum koj siv koj cov nyiaj pab hauv ForwardHealth, koj tus kws kho mob yuav tsis tsub tus nqi kom koj them rau koj lub tuam txhab feem ntawm tus nqi.

I-3 Peb muaj peb qhov kev tuav pov hwm kho mob uas tsis yog tsoom fwv li uas them rau feem ntau ntawm qhov kev kho peb tus me nyuam tus mob autism, tab sis peb muaj teeb meem them rau feem yus them ua ntej (deductible) thiab feem yus pab nrog them (co-pays) uas raug nyiaj ntau heev. ForwardHealth puas yuav pab them cov nqi no?

Lus teb: Pab, ForwardHealth yuav them rau qhov kev kho tus mob thaum uas muab koj lub tuam txhab muab kev tuav pov hwm kho mob feem yus them ua ntej (deductible) them tas lawm. ForwardHealth tseem yuav them rau cov nqi sib pab them (cost sharing), xws li koom them kev tuav pov hwm (coinsurance) los yog cov nyiaj koom nrog them (copayments). Koj tus kws kho mob yuav tsum muaj ib daim ntawv thov tso cai ua ntej uas tau pom zoo los ntawm ForwardHealth xwv koj thiaj tau txais kev pab them rau qhov kev tuav pov hwm kho mob uas tsis yog tsoom fwv li feem sib pab them (cost sharing).

I-4 Puas yog peb qhov kev tuav pov hwm kho mob uas tsis yog tsoom fwv li yuav tsum tsis kam lees them rau qhov kev kho tus mob es thiaj li tau txais kev pab them los ntawm ForwardHealth?

Lus teb: Tsis yog, tsis tas yuav tsum yog koj qhov kev tuav pov hwm tsis kam lees them rau qhov kev kho tus mob es thiaj li tau txais kev pab them los ntawm ForwardHealth. Yog koj tau txais ib daim ntawv tsis kam lees them los ntawm koj lub tuam txhab uas muab kev tuav pov hwm kho mob, ForwardHealth kuj tseem yuav them rau qhov kho tus cwj pwm mob puas hlwb. Koj tus kws kho mob yuav tau ua hauj lwm nrog koj lub tuam

txhab uas muab kev tuav pov hwm kho mob thiab ForwardHealth kom paub tseeb tias tau them rau tus nqi kho tus mob.

I-5 Yog hais tias kuv muaj kev tuav pov hwm kho mob uas tsis yog tsoom fwv li ne, puas yog kuv yuav tsum tau siv ib tus kws kho mob hauv kuv lub tuam txhab qhov kev koom hauj lwm ua ke?

Yog. Tus kws kho mob yuav qhia tau rau koj paub seb nws puas yog ib tus uas nyob rau hauv qhov kev koom hauj lwm ua ke hauv koj lub tuam txhab uas muab kev tuav pov hwm kho mob; los yog, koj hu tau rau koj lub tuam txhab kom qhia rau koj paub txog cov kws kho mob uas nyob hauv lawv qhov kev koom hauj lwm ua ke. Yog koj lub tuam txhab hais rau koj tias lawv tsis them rau cov kev kho tus mob autism, yog vim li ntawd lub tuam txhab thiaj tsis muaj cov kws kho mob uas koom hauj lwm ua ke nyob hauv, ces koj yuav siv tau ib tus kws kho mob uas muaj npe hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb. Koj tseem yuav tau qhia rau koj tus kws kho tus mob kom paub txog qhov uas koj lub tuam txhab them rau qhov kev kho, xwv kom tus kws kho mob thiaj hais tau rau koj lub tuam txhab uas muab kev tuav pov hwm kho mob seb puas yuav ua ntawv kom them rau cov kev kho tus mob los yog yuav ua daim ntawv kom them li cas.

I-6 Tam sim no, peb siv CLTS Waiver cov kev pab los mus them rau peb qhov kev tuav pov hwm kho mob qhov nyiaj uas yus them ua ntej (deductible) rau qhov kev kho peb tus me nyuam tus mob autism. Peb puas yuav siv tau CLTS Waiver cov nyiaj los mus them rau qhov nyiaj yus them ua ntej (deductible) rau qhov kev kho tus mob autism mus ntxiv—los yog ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb puas yuav cia li them kias rau cov nqi kho tus mob thaum lub sij hawm uas tsis tau them qhov nyiaj yus them ua ntej (deductible)?

Lus teb: Tom qab uas muab cov kev pab kho koj tus me nyuam tus mob autism hloov ntawm CLTS Waiver Program mus rau ForwardHealth lawm, koj yuav tsis siv CLTS Waiver Program peev nyiaj los mus them rau tus nqi sib pab them (cost sharing) rau qhov kev kho tus mob autism mus ntxiv lawm. Nyob rau qhov no, koj tus kws kho tus cwj pwm mob puas hlwb yuav tsum ua kom tau ib qho kev tso cai ua ntej los kho tus mob, ces tso cai rau ForwardHealth los mus them rau koj qhov kev tuav pov hwm kho mob cov nyiaj uas yus them ua ntej (deductibles), cov nyiaj uas koom them kev tuav pov hwm (coinsurance), los yog cov nyiaj uas koom nrog them (copayments).

I-7 Yuav ua li cas kuv thiaj paub tias kuv qhov kev tuav pov hwm kho mob them rau qhov kev kho kuv tus me nyuam tus cwj pwm mob puas hlwb?

Lus teb: Koj hu tau rau koj lub tuam txhab uas muab kev tuav pov hwm kho mob los yog koj tus tswv hauj lwm tus neeg sawv cev rau fab saib xyuas tsoom neeg ua hauj lwm, yog muaj, kom paub txog koj cov kev pab. Koj tseem yuav tau muab koj lub tuam txhab muab ntawv tuav pov hwm kho mob tej ntaub ntawv uas hais txog lawv txoj cai them rau kev kho mob (policy) rau koj tus kws kho mob thiab; ces koj tus kws kho mob thiab hu tau rau koj lub tuam txhab uas muab kev tuav pov hwm kho mob kom paub txog qhov kev them nqi kho mob uas lawv muaj.

I-8 Kuv tus me nyuam tab tom tau txais kev pab them tus nqi kho tus mob autism los ntawm kuv qhov kev tuav pov hwm kho mob ces tam sim no tsis muaj npe tau txais kev pab hauv Medicaid. Yog hais tias kuv poob kuv qhov kev tuav pov hwm

ne, kuv tus me nyuam puas yuav muaj feem tau txais ForwardHealth qhov kev pab them rau qhov kev kho tus cwj pwm mob puas hlwb?

Lus teb: Tej zaum koj tus me nyuam kuj yuav muaj feem tau txais ForwardHealth qhov kev pab them rau qhov kev kho tus cwj pwm mob puas hlwb yog hais tias koj tus me nyuam muaj feem tau txais BadgerCare Plus, Medicaid, los yog qhov Katie Beckett Program. Tej zaum koj tus me nyuam tseem yuav tau txais cov kev pab (waiver services) ntiv thiab yog hais tias koj tus me nyuam muaj feem tau txais qhov CLTS Waiver Program. Koj hu tau rau koj lub county los mus pib tus txheej txheem ntawm qhov kev txiav txim txog qhov seb puas muaj feem tau txais BadgerCare Plus, Medicaid, los yog Katie Beckett Program los yog qhov seb puas muaj feem tau txais qhov CLTS Waiver Program.

I-9 Kuv puas yuav tsum tau qhia rau kuv lub chaw ua hauj lwm (waiver agency) Tus Neeg Khiav Hauj Lwm Muab Kev Txhawb Zog thiab Kev Pab (Support and Service Coordinator) kom paub txog cov kev pauv ntawm kuv qhov kev tuav pov hwm kho mob tej kev them nqi kho mob?

Lus teb: Qhia, koj yuav tsum qhia rau koj Tus Neeg Khiav Hauj Lwm Muab Kev Txhawb Zog thiab Kev Pab paub thaum muaj ib qho pauv ntawm koj qhov kev tuav pov hwm kho mob tej kev them nqi uas cuam tshuam rau koj tus me nyuam txoj kev koom rau hauv CLTS Waivers. Koj tseem yuav tau qhia rau Medicaid cov kev ua hauj lwm rau koj (piv txwv li, Income Maintenance consortia, Katie Beckett Program, thiab lwm qhov) hais txog qhov pauv ntawm kev tuav pov hwm tej kev them nqi.

J. CLTS WAIVER COV KEV PAB MUS TSIS TU NCUA

J-1 Yog hais tias kuv tus me nyuam tau txais ForwardHealth qhov kev pab them rau qhov kev kho tus cwj pwm mob puas hlwb es kuv tsis tas yuav tsum tau lwm cov kev pab ntawm CLTS Waiver, tshwj qhov kev khiav hauj lwm rau kev txhawb zog thiab kev pab, kuv tus me nyuam puas tseem yuav muaj feem rau qhov CLTS Waiver Program kom tau txais qhov kev khiav hauj lwm rau kev txhawb zog thiab kev pab nkaus xwb?

Lus teb: Koj tus me nyuam yuav tsis muaj feem tau txais qhov CLTS Waiver Program mus ntiv yog hais tias tib qho kev pab ntawm CLTS Waiver tsuas yog qhov kev txhawb zog thiab kev pab nkaus xwb. Yog hais tias qhov kev txheeb xyuas pom tias tsawg kawg koj tus me nyuam yuav tsum tau ib qho kev pab (one waiver service) ntiv rau qhov kev txhawb zog thiab kev pab, ces koj tus me nyuam yuav muaj feem rau qhov CLTS Waiver Program mus ntiv thiab yuav siv tau qhov kev txhawb zog thiab kev pab hauv qhov CLTS Waiver Program mus ntiv.

J-2 Yog hais tias tam sim no kuv tus me nyuam tab tom tau txais kev kho tus mob autism hauv qhov CLTS Waiver Program, nws puas tseem tau txais qhov kev cob qhia kom txawj pab yus tus kheej hauv Waivers mus ntiv, los yog ForwardHealth qhov kev pab them rau qhov kev kho tus cwj pwm mob yuav pab tau qhov no rau nws?

Lus teb: Qhov kev cob qhia kom txawj pab tau yus tus kheej txhua hnuv (daily living skills training) yuav yog ib qhov kev pab uas CLTS Waiver them rau nyob rau lub sij hawm no.

K. MUAJ FEEM TAU TXAIS MEDICAID, BADGERCARE PLUS, THIAB QHOV KATIE BECKETT PROGRAM

K-1 Kuv yuav ua ntawv thov Medicaid, BadgerCare Plus, los yog qhov Katie Beckett Program li cas?

Lus teb: Koj yuav ua tau ntawv thov tau Medicaid los yog BadgerCare Plus online, hauv lub xov tooj, ua ntawv xa mus, los yog mus kias tus kheej rau ntawm lub chaw khiav hauj lwm hauv zos:

- **Yog yuav thov online**, mus rau ACCESS.wi.gov thiab nias rau ntawm Apply for Benefits. ACCESS yog qhov ceev tshaj thiab yooj yim tshaj los mus ua ntawv thov Medicaid los yog BadgerCare Plus.
- **Yog yuav thov hauv lub xov tooj los yog mus kias tus kheej**, hu rau lub chaw khiav hauj lwm hauv koj lub zos.
- **Yog yuav ua ntawv xa mus**, ua kom tiav ib daim ntawv thov rau txhua qhov kev pab cuam uas koj xav thov kev pab (yuav mus muab tau cov ntawv ua thov kev pab online hauv lub Department Qhov Chaw Khaws Ntaub Ntawv (Forms Library) ntawm www.dhs.wisconsin.gov/forms/index.htm). Xa daim ntawv ua thov kev pab uas muab ua tiav txhij txhua thiab tej ntawv pov thawj/ntawv xyuas tias muaj tseeb mus rau:
 - Yog koj nyob hauv Milwaukee County:
MDPU
PO Box 05676
Milwaukee WI 53205
Fax: 1-888-409-1979
 - Yog koj tsis nyob hauv Milwaukee County:
CDPU
PO Box 5234
Janesville, WI 53547-5234
Fax: 1-855-293-1822

Yog yuav thov Katie Beckett, hu rau Katie Beckett Program tus kws pab tswv yim nyob hauv koj cheeb tsam. Yog xav kom nrhiav tau Katie Beckett Program tus kws pab tswv yim hauv koj lub zos, mus saib lub website nram qab no:
www.dhs.wisconsin.gov/kbp/consultants.htm.

K-2 Yog hais tias tam sim no kuv tus me nyuam muaj feem tau txais Medicaid, Katie Beckett Program puas yog tib txoj kev nkaus xwb los mus tau txais cov kev kho tus mob autism hauv ForwardHealth qhov kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Katie Beckett Program yog ib feem ntawm Medicaid qhov kev pab cuam. Ib tus me nyuam yuav tsum muaj feem tau txais Medicaid—uas yog muaj qhov Katie Beckett Program nyob hauv—los yog qhov BadgerCare Plus xwv thiaj li tau txais kev pab them rau cov kev kho tus cwj pwm mob puas hlwb los ntawm ForwardHealth.

K-3 Kuv tus me nyuam muaj npe tau txais kev pab hauv ib lub Medicaid HMO; yuav ua li cas kuv tus me nyuam thiaj tau txais kev pab kho tus cwj pwm mob puas hlwb?

Lus teb: Koj yuav tsis ua hauj lwm nrog koj lub Medicaid HMO kom tau txais qhov kev kho tus cwj pwm mob puas hlwb rau koj tus me nyuam. Qhov tseeb tiag ces yog, koj

yuav tau qhia nws tus kws kho mob hauv Medicaid qhov kev pab kho tus cwj pwm mob puas hlwb uas yog tus yuav thov cov kev pab kho tus mob los ntawm ForwardHealth sawv koj tus me nyuam cev.

Koj lub Medicaid HMO muaj lub luag hauj lwm them rau tas nrho cov kev uas mus ntsib kws kho mob kom nrhiav tau tus mob ua ntej xa mus rau qhov kev kho tus cwj pwm mob puas hlwb. Yog hais tias koj tus me nyuam tau txais qhov kev kho tus cwj pwm mob puas hlwb lawm, koj lub Medicaid HMO tseem yuav tau them rau cov kev kho mob twg los yog lwm cov kev kho mob raws li cov cai uas tau teeb tseg rau cov kev kho mob ntawd.

K-4 Nws txhais li cas yog hais tias kuv tus me nyuam muaj qhov “Waiver-Only” Medicaid?

Lus teb: Yog hais tias koj tus me nyuam nyob rau qhov tau txais “Waiver-Only” Medicaid, nws txhais hais tias tau muaj kev txiav txim tias koj tus me nyuam muaj raws li cov cai uas muaj feem tau txais kev pab rau Medicaid hauv qhov CLTS Waiver Program. Raws li qhov ua tau, lub Department yuav cia li hloov koj tus me nyuam qhov uas muaj feem tau txais qhov “Waiver-Only” Medicaid ncaj nraim mus rau qhov Katie Beckett Program. Yog hais tias yuav tsum tau ntaub ntawv ntxiv xwv thiaj li xa tau koj tus me nyuam mus rau qhov tshiab, koj lub chaw khiav hauj lwm (waiver agency) mam li hu rau koj.