

# Opioid Treatment Programs

## 2017 Report to the Legislature



Wisconsin  
Department of Health Services

Division of Care and Treatment Services  
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# Opioid Treatment Programs: 2017 Report to the Legislature

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# Background

This report covers the calendar year 2016 activities of the three opioid treatment programs created and funded under Wis. Stat. § 51.422.

## Authorizing Statute

Enacted in 2014 as 2013 Wisconsin Act 195, [Wis. Stat. § 51.422](#) called for the creation of two or three new regional comprehensive opioid treatment programs in rural and underserved, high-need areas of the state. It directed the Department of Health Services to request proposals for programs offering the following services:

- Assessment to determine what type of treatment is needed
- Medication-assisted treatment (MAT), including medications that have been approved by the Food and Drug Administration
  - Buprenorphine (Subutex<sup>®</sup>, Suboxone<sup>®</sup>): Prevents opioid withdrawal symptoms
  - Naltrexone (Depade<sup>®</sup>, ReVia<sup>®</sup>, Vivitrol<sup>®</sup>): Blocks opioids from acting on the brain
- Abstinence-based treatment
- Licensed, 24-hour residential services
- Outpatient counseling
- Handoffs to county-authorized or private continuing care for individuals who have completed treatment under the program

These programs may not offer MAT using methadone.

## Contracts and Funding

The three opioid treatment programs awarded contracts in 2015 sufficiently met the contract performance objectives. They were asked to reapply for 2016, the second year of funding for this program.

- **Northeastern Region:** HSHS St. Vincent's Hospital Libertas of Marinette (d.b.a. Northeast Wisconsin Opioid Treatment Services)
- **North Central Region:** Family Health Center of Marshfield Clinic (d.b.a. HOPE Consortium)
- **Northwestern Region:** NorthLakes Community Clinic

Annual contracts were executed with these organizations with a start date of January 1, 2016.

In 2016, total grant funding in the amount of \$2,016,000 was available for the period January 1 through December 31, 2016. Each organization received \$672,000.

Three more annual calendar year renewals are available upon satisfactory performance and contract compliance.

# Status Report

A total of 277 individuals were served by these programs in 2016.

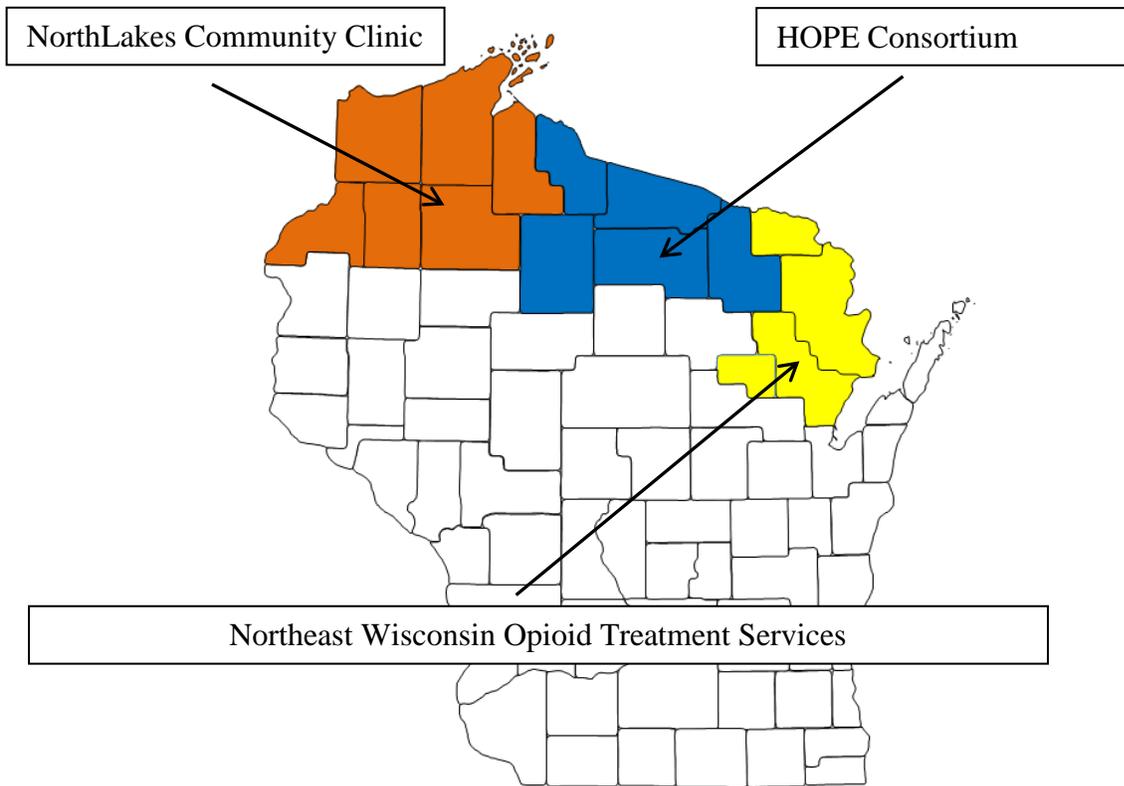
## Program Goals

The opioid treatment programs funded under Wis. Stat. § 51.422 have four goals.

- **Goal 1:** To provide regional approved and effective stabilization and residential detoxification services and treatment, and support services for individuals addicted to opioids (heroin or other opioid substances) in rural, underserved, and high-need areas of Wisconsin.
- **Goal 2:** To increase retention in opioid treatment services, improve quality of life, and reduce relapse or return to using illicit opioids.
- **Goal 3:** To reduce the number of deaths associated with opioid use in the areas served by the program.
- **Goal 4:** To reach out to untreated, opioid-addicted women of childbearing age, offer priority admission to services for pregnant women, and reduce the number of infants who are affected by opioids.

Program outcome measures and procedures for collecting the data have been established. Selected outcome data is included in this report.

## Program Service Area Map



# Profile of Participants

The table below presents a snapshot of the individuals who received services in 2016.

**Table 1:** Profile of Participants, 2016

	<b>Northeast Wisconsin Opioid Treatment Services</b>	<b>HOPE Consortium</b>	<b>NorthLakes Community Clinic</b>
<b>Number of Persons Served in 2016</b>	99	131	47
<b>Referral Source:</b>			
<b>Self; Family; Friend</b>	42%	32%	44%
<b>AODA Agency</b>	10%	18%	20%
<b>Mental Health Agency</b>	1%	0%	0%
<b>Corrections</b>	25%	2%	2%
<b>Other Criminal Justice</b>	11%	0%	6%
<b>Employer</b>	1%	0%	0%
<b>County Agency</b>	1%	2%	2%
<b>Health Care Agency</b>	5%	44%	22%
<b>Other</b>	4%	2%	4%
<b>Female</b>	47%	59%	55%
<b>Male</b>	53%	41%	45%
<b>Pregnant (% Females)</b>	7%	26%	7%
<b>Age Under 18</b>	0%	0%	0%
<b>18 – 29</b>	39%	37%	49%
<b>30 – 45</b>	56%	54%	45%
<b>46 – 59</b>	4%	7%	6%
<b>60 and Over</b>	1%	2%	0%
<b>Caucasian</b>	96%	57%	33%
<b>African American</b>	1%	2%	2%
<b>American Indian</b>	2%	39%	63%
<b>Asian</b>	0%	0%	0%
<b>Hispanic</b>	1%	2%	2%
<b>Heroin</b>	40%	13%	10%
<b>Other Opioids</b>	60%	87%	90%
<b>Less Than High School</b>	2%	10%	18%
<b>High School</b>	84%	76%	41%
<b>Beyond High School</b>	14%	14%	41%
<b>Employed</b>	68%	50%	26%

# Northeast Wisconsin Opioid Treatment Services



**Region:** Northeastern

**Counties:** Florence, Marinette, Menominee, Oconto

**Tribes:** Menominee

**Persons Served in 2016:** 99

To learn more about services in this region, call 715-735-0095 or visit <https://www.stvincenthospital.org/libertas>

## 2016 Year in Review

- Moved all services to one location in Marinette.
- Obtained state certification to provide outpatient counseling.
- Recruited two medication prescribers.
- Hired a new project coordinator and case manager.
- Provided services to seven pregnant women.
- Established an anti-diversion protocol that includes counting of participant medications.
- Developed an outreach program to build relationships with county agencies in the region.
- Implemented a new electronic health record system.
- Began reporting participant-level data into the state's Program Participation System database.

## Outcomes

This project uses the Alcohol Smoking and Substance Involvement Screening Test (ASSIST) and the Verona Service Satisfaction Scale (VSSS) tools to track outcomes. In 2016, 71 percent of participants achieved lower scores on the ASSIST measure and 89 percent of participants reported high satisfaction with services.

# HOPE Consortium

**Region:** North Central

**Counties:** Forest, Iron, Oneida, Price, Vilas

**Tribes:** Forest County Potawatomi, Lac du Flambeau Chippewa, Sokaogon Chippewa

**Persons Served in 2016:** 131



To learn more about services in this region, call 844-288-8324 or visit <http://hopeconsortium.org/>

## 2016 Year in Review

- Entered into formal agreements with partner agencies.
- Recruited three medication prescribers.
- Established a 24-hour help line.
- Implemented outreach and care coordination services.
- Built relationships with area hospitals and providers of obstetrics and gynecology services.
- Provided services to 34 pregnant women.
- Developed an anti-diversion plan.
- Obtained evidence-based practices training.
- Deployed participant-level database.
- Created website.

## Outcomes

This project uses the World Health Organization Quality of Life Brief (WHOQOL-BREF) and three service satisfaction questionnaire tools to track outcomes. In 2016, the WHOQOL-BREF was administered at intake and six months post-intake to monitor improved quality of life among participants. Seventy-five percent of participants rated themselves as much better since they became involved in services. Care coordination service satisfaction was 100 percent among participants completing satisfaction questionnaires. Telehealth services were rated 4.5 on a scale from 1 to 5 where 5 is strong satisfaction. One prescriber uses the Press Ganey medical practice patient satisfaction survey and received scores in the 90s on overall satisfaction based on a scale from 0 (worst) to 100 (best).

# NorthLakes Community Clinic

**Region:** Northeastern

**Counties:** Ashland, Bayfield, Burnett, Douglas, Sawyer, Washburn

**Tribes:** Bad River, Lac Courte Oreilles, Red Cliff

**Persons Served in 2016:** 47



To learn more about the services in this region, call 888-834-4551 or visit <http://northlakesclinic.org/behavioral-health/>

## 2016 Year in Review

- Added locations in Hayward and Washburn and moved Ashland to a newly renovated site.
- Obtained state certification for services.
- Recruited three medication prescribers.
- Identified location for ambulatory detox (opioid withdrawal management).
- Obtained laboratory services for drug testing and communicable disease screening.
- Completed an assessment of service needs in the region.
- Deployed an enhanced electronic health record system.
- Obtained training in recovery-oriented systems of care and the Matrix Model.
- Worked to improve relationships with Bad River, Lac Court Oreilles, and Red Cliff tribes.
- Provided services to three pregnant women.

## Outcomes

This project uses the Treatment Effectiveness Assessment (TEA) tool to track outcomes. In 2016, 86 percent of participants who completed the TEA during involvement in services reported being “better” or “much better” in the areas of substance use, health, lifestyle, and community. Ninety-six percent of participants completing the participant satisfaction questionnaire reported that services provided were helpful or very helpful.