Figure 1

Medicaid Enterprise Systems Procurement Strategy

MMIS Takeover
- Includes all current systems and services provided by HP
- Contract Management
- Claims/Encounter Processing
- Third Party Liability (TPL)
- Coordination of Benefits
- Financial
- Reference Management
- Provider Management and Provider Call Center
- Member Program Enrollment
- Managed Care Functions
- Acute Care Prior Authorization
- Pharmacy Prior Authorization
- Pharmacy Benefits Management and POS
- Data Warehouse/Analytics

+ Enhancements
- Enhancement 1: Program (LTC) Integration
- Enhancement 2: Optimized Claims and Encounters
- Enhancement 3: Eligibility and Enrollment Improvements
- Enhancement 4: Grievances and Appeals
- Enhancement 5: Integrated Workflow and Document Management
- Enhancement 6: Prior Authorization Processing Improvements
- Enhancement 7: Provider Management
- Enhancement 8: Integrated Portal
- Enhancement 9: Benefit Plan Administration
- Enhancement 10: Optimized Financial System
- Enhancement 11: Data Management, Maturity & Integration
- Enhancement 12: PBM Improvements
- Enhancement 13: Program Integrity Case Tracking

Module 1: Enterprise Data Warehouse
- Integrated Data Management
- Information Management
- Data Migration and Management
- Access and Security

Module 2: Data Analytics and Reporting
- Enhanced Data Analytics
- User Defined Predictive Modeling
- Business Intelligence
- User Configurable Dashboards
- Expert Analytics Staffing

Module 3: Program Integrity
- Fraud and Abuse Detection
- Incident Validation Services
- PI Predictive Modeling
- Incident Case Tracking
- Process Workflow

Module 4: Pharmacy Pricing Consultation
- Drug Reimbursement Policy
- Pricing Scenarios and Adjustments
- Dispensing Fee Survey Tool Development, Administration, Analysis, Rate Development, and Implementation
- Actual Acquisition Costs (AAC) Survey Tool Development, Administration, Analysis, Rate Development, and Implementation

Module 5: Pharmacy MTM
- Medication Related Action Plans
- Interventions and Referrals
- Documentation and Follow-up
- Technology Solution for Predictive Modeling
- Electronic Data Use and Storage
- Optimize Comprehensive Medication Review and Assessments (CMR/A)

Module 6: Enrollment Services
- Plan Selection Assistance
- Options Counseling
- Enrollment Navigation
- Member Guidance and Problem Resolution

Module 7: Member Services
- Centralized Document Processing Unit (CDPU)
- Integration with Income Maintenance and Customer relationship management (CRM)
- Medicaid Waiver Agencies
- Call Center Functions
- Eligibility Operational Support

Module 8: Care Management
- Service Authorization
- Waiver Case Management
- Treatment Plan Management
- Functional Eligibility