

## CASE MANAGEMENT TERMS OF REIMBURSEMENT

The Wisconsin Department of Health Services (DHS) will establish contracted hourly rates for all covered services provided by certified case management agencies to Wisconsin Medicaid members eligible on the date of service. The contracted hourly rates are applicable to all service components provided for certified case management agencies by providers under contract to that agency for case management services. The contracted hourly rates shall be based on various factors, including a review of usual and customary charges submitted to Medicaid, the Wisconsin State Legislature's Medicaid budgetary constraints, and other relevant economic limitations. Contracted hourly rates may be adjusted to reflect reimbursement limits or limits on the availability of federal funding as specified in federal law.

Providers are required to bill their usual and customary charges for services provided. The usual and customary charge is the amount charged by the provider for the same service when provided to non-Medicaid patients, as defined by Wis. Admin. Code § [DHS 101.03\(181\)](#). For providers who have not established usual and customary charges, the charge should be reasonably related to the provider's cost for providing the service.

For each covered service, DHS shall pay the federal Medicaid share of the contracted hourly rate established by DHS. Medicaid reimbursement, less appropriate copays and payments by other insurers, will be considered payment in full.

Providers will be reimbursed by Medicaid only for that portion of allowable costs for which federal financial participation is available. The state share shall come from non-federal public funds available to the case management agencies. The case management agency will be responsible for maintaining an audit trail to document their contribution of this state share. **Medicaid federal financial participation funds can never be matched with other federal monies.**

DHS will adjust payments made to providers to reflect the amounts of any allowable copays that the providers are required to collect pursuant to Wis. Stat. ch. 49.

Payments for deductible and coinsurance payable on an assigned Medicare claim shall be made in accordance with Wis. Stat. § 49.46(2)(c).

In accordance with federal regulations contained in 42 C.F.R. § 447.205, DHS will provide public notice in advance of the effective date of any significant proposed change in its methods and standards for setting contracted hourly rates for services.

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Wisconsin  
Department of Health Services