



Partner Guide

ForwardHealth Programs Resources

For Southeast Wisconsin Community Partners

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Overview

This document is for ForwardHealth community partner organizations in the southeast region of Wisconsin who work with clients to ensure individuals and families are aware of, enroll in, and maintain public benefits for which they are eligible. The southeast region includes the following counties: Kenosha, Milwaukee, Ozaukee, Racine, Waukesha, and Washington. ForwardHealth brings together many Wisconsin Department of Health Services (DHS) health care and nutritional assistance benefit programs with the goal of improving health outcomes for members.

If you have questions about this document, have suggestions for additional resources to include, or would like more information, email dhsforwardhealthpartners@dhs.wisconsin.gov.

To receive emails about ForwardHealth programs, including plain language explanations of policy changes and information about enrollment system outages, please follow these steps.

1. Go to <https://public.govdelivery.com/accounts/WIDHS/subscribers/new>.
2. Enter your email address and click **Submit**.
3. Confirm your email address.
4. Create a password (if you wish), check the box consenting to the data privacy policy, and click **Submit**.
5. Scroll down to the Partners and Providers section of the subscription topics and select **ForwardHealth Community Partners**.
6. Select any other listserv you would like to subscribe to and click **Submit**.

Income Maintenance (IM) Agency Contacts

IM agencies are local county and tribal agencies that determine eligibility and issue benefits for ForwardHealth programs. Partners may assist clients or members with contacting the IM agency to verify eligibility, troubleshoot, address case-specific questions, apply for benefits, renew benefits, or add a new benefits program. Partners who have a signed memorandum of understanding (MOU) with Milwaukee Enrollment Services or Wisconsin Kenosha Racine Partnership Consortium may contact the agency to assist applicants and recipients in obtaining, retaining, and maintaining their benefits. If your organization is interested in becoming an authorized partner, contact: dhsforwardhealthpartners@dhs.wisconsin.gov.

Before contacting an IM agency, partners should refer to the processing time frames on page 8.

| Contact Type | Contact Information |
|---|--|
| ForwardHealth partners email box | dhsforwardhealthpartners@dhs.wisconsin.gov For general questions. Turnaround time for responses is two business days. |
| IM Agency: Milwaukee Enrollment Services (MilES) Serving: Milwaukee County | |
| Call Center | 888-947-6583 For troubleshooting issues or to inquire whether additional information is needed. Monday–Friday, 8 a.m.–4:30 p.m. |

| Contact Type | Contact Information | | |
|---|---|--|--|
| Customer service – general (for authorized MOU partners) | dhsmilescustomerservice@dhs.wisconsin.gov For case inquiries, expedited cases, and to request clarification. Turnaround time for responses is two business days. Allow allotted processing time to pass prior to sending application or verification inquiries. | | |
| Customer service for Medicaid members who are elderly or blind or have a disability (for authorized MOU partners) | dhsmilesebd@dhs.wisconsin.gov For case inquiries, expedited cases, and to request clarification. Turnaround time for responses is three business days. Allow allotted processing time to pass prior to sending application or verification inquiries. | | |
| Partner phone line | 888-947-6583 (select option 7 during language prompts) For troubleshooting issues or to inquire whether additional information is needed. | | |
| Milwaukee Document Processing Unit (MDPU) address | MDPU PO Box 05676 Milwaukee, WI 53205 | | |
| MDPU fax | General: 414-438-4580 For those with a document tracking sheet: 888-409-1979. | | |
| Walk-in locations | Coggs Center 1220 W. Vliet St. Milwaukee, WI 53205 Hours: 7:30 a.m.–5 p.m., Monday–Friday | UMOS 2701 S. Chase Ave. Milwaukee, WI 53207 Hours: 8 a.m.–4:30 p.m., Monday–Friday | Ross Innovative Employment Solutions 7800 W. Brown Deer Road (2 nd Floor) Milwaukee, WI 53223 Hours 8 a.m.–4:30 p.m., Monday–Friday |
| IM Agency: Moraine Lakes Serving: Fond du Lac, Ozaukee, Walworth, Washington, and Waukesha counties | | | |
| Call Center | 888-446-1239 For troubleshooting issues or to inquire whether additional information is needed. Monday, Tuesday, and Thursday, 8 a.m.–4 p.m. Wednesday and Friday, 10 a.m.–4 p.m. | | |
| Central Document Processing Unit (CDPU) address | CDPU PO Box 5234 Janesville, WI 53547-5234 | | |
| CDPU fax | 855-293-1822 | | |

| Contact Type | Contact Information | |
|--|--|---|
| Walk-in locations | Ozaukee County 121 W. Main St. Port Washington, WI 53074 Hours: 8 a.m.–4:30 p.m., Monday–Friday | Walworth County W4051 County Rd. NN Elkhorn, WI 53121 Hours: 8 a.m.–4:30 p.m., Monday–Friday |
| | Washington County 333 E. Washington St. West Bend, WI 53095 Hours: 8 a.m.–4:30 p.m., Monday–Friday | Waukesha County 514 Riverview Ave. Waukesha, WI 53188 Hours: 8 a.m.–4:30 p.m., Monday–Friday |
| | IM Agency: Wisconsin Kenosha Racine Partnership (WGRP) | |
| | Serving: Kenosha and Racine counties | |
| Call Center | 888-794-5820 For questions, to apply for benefits, new applications, or to apply for another program. | |
| Community partners inquiries (for authorized MOU partners) | communitypartners@racinecounty.com For case inquires, expedited cases, and to request clarification. Turnaround time for responses is two business days. Allow allotted processing time to pass prior to sending application or verification inquiries. | |
| CDPU address | CDPU PO Box 5234 Janesville, WI 53547-5234 | |
| CDPU fax | 855-293-1822 | |
| Walk-in locations | Racine County Health Services Department 1717 Taylor Ave. Racine, WI 53403 Hours: 7:30 a.m.–5 p.m., Monday–Friday | Racine County Service Center 209 N. Main St. Burlington, WI 53105 Hours: 8 a.m.–4:30 p.m., Monday–Friday |
| | Kenosha County Center 19600 75th St. Bristol, WI 53104 Hours: 8 a.m.–4 p.m., Monday–Friday | Kenosha County Center/ Human Services Building 8600 Sheridan Rd. Kenosha, WI 53143 Hours: 8 a.m.–5 p.m., Monday–Friday |

Member Services and Advocate Contacts for BadgerCare Plus and Supplemental Security Income (SSI) Health Maintenance Organizations (HMOs)

HMO Member Services: DHS contracts with HMOs to deliver BadgerCare Plus and SSI Medicaid program services to members. Each HMO has a member services that provides general assistance and information to members, such as identifying in-network providers for medical, dental,* behavioral health, or vision benefits. *Dental services are provided to HMO recipients in southeast Wisconsin only.

HMO Advocate: Every HMO is required to have an advocate whose role is to assist members with navigating plan benefits, services, and requirements. A member should contact the HMO advocate for access to care issues, complaints, and grievances, as well as to escalate cases and receive additional assistance.

Dental Access for HMO Members: Each HMO must provide a routine dental appointment assigned to a BadgerCare Plus or SSI member within 90 days after the member's request. A member's request for urgent care, indicated by pain, swelling, or infection, must be addressed within 24 hours.

| Health Plan Name Member Services Contact For general info or a list of providers | Advocate Point(s) of Contact For access to care issues, complaints, and advocacy assistance | Dental Point(s) of Contact For routine or urgent* dental care. *indicated by pain, swelling, or infection |
|--|---|--|
| Anthem Blue Cross Blue Shield 855-690-7800 | <ul style="list-style-type: none"> • Advocate hotline: 262-523-2424 • Advocate email: wianthemmedicaidmemberadvocates@anthem.com • Chantelle Robertson, lead advocate, member advocate, 262-523-4704 • Thyra Dahlstrom, member advocate, 262-278-2730 • Elizabeth Lanter, member advocate, 262-330-2575 • Laura Phillips, member advocate, 920-204-2326 | <ul style="list-style-type: none"> • Routine dental care: Call DentalQuest at 888-271-5210. • Urgent dental care: <ul style="list-style-type: none"> ○ Call DentalQuest at 888-271-5210. ○ Call Member Services at 855-690-7800 |

| Health Plan Name Member Services Contact | Advocate Point(s) of Contact | Dental Point(s) of Contact |
|--|---|---|
| For general info or a list of providers | For access to care issues, complaints, and advocacy assistance | For routine or urgent* dental care. *indicated by pain, swelling, or infection |
| Children’s Community Health Plan (does not Serve the SSI population) 800-482-8010 | <ul style="list-style-type: none"> • Advocate hotline: 877-900-2247 • Advocate email: cchpadvocates@chw.org • Luis Pichardo, member advocate, 414-266-7952, lpichardo@chw.org • Nicole Trevino, member advocate, 414-266-5645, ntrevino@chw.org • Elizabeth Zarate, dental advocate, 414-266-4877, ezarate@chw.org | <ul style="list-style-type: none"> • Routine dental care: <ul style="list-style-type: none"> ○ Call Dental Professionals of Wisconsin at 414-389-9870. ○ Call advocate line: 877-900-2247. • Urgent dental care: <ul style="list-style-type: none"> ○ Call Dental Professionals of Wisconsin at 414-389-9870. ○ Call Elizabeth Zarate and/or CCHP advocate at 877-900-2247. |
| iCare – Independent Care Health Plan 800-777-4376 | <ul style="list-style-type: none"> • Advocate hotline: 414-231-1076 • Advocate email: advocate@icarehealthplan.org • Allison Ernisse, member advocate, 414-908-1440, aernisse@icarehealthplan.org • Domingo Nicks, member advocate, 414-918-7556, dnicks@icarehealthplan.org | <ul style="list-style-type: none"> • Routine dental care: <ul style="list-style-type: none"> ○ Call DentaQuest at 888-291-3760. ○ Call iCare customer service at 800-777-4376. • Urgent dental care: <ul style="list-style-type: none"> ○ Call DentaQuest at 888-291-3760. ○ Call iCare customer service at 800-777-4376. |
| MHS Wisconsin/Network Health Plan (NHP) 888-713-6180 | <ul style="list-style-type: none"> • Molly Betts, SSI consumer advocate, 800-574-1647, ext. 23317, molly.betts@mhswi.com • Sandra Dotson, NHP member advocate, 800-547-1647, ext. 23213, sdotson@mhswi.com • Sandra Szabo, SSI consumer advocate, 800-547-1647, ext. 23261, sszabo@mhswi.com • Lor Mee Vang, MHS member advocate, 800-547-1647, ext. 23218, lvang@mhswi.com • Jennifer Winter, director of Advocacy Dept., 800-547-1647, ext. 23246, jwinter@mhswi.com | <ul style="list-style-type: none"> • Routine dental care: Call member services at 888-713-6180. • Urgent dental care: Call member services at 888-731-6180. |

| Health Plan Name Member Services Contact | Advocate Point(s) of Contact | Dental Point(s) of Contact |
|---|--|---|
| For general info or a list of providers | For access to care issues, complaints, and advocacy assistance | For routine or urgent* dental care. *indicated by pain, swelling, or infection |
| Molina Healthcare 888-999-2404 | <ul style="list-style-type: none"> Advocate email box: mwiadvocate@molinahealthcare.com Karen Kearce, lead and SSI member advocate, 414-847-1767, karen.kearce@molinahealthcare.com | <ul style="list-style-type: none"> Routine dental care: Call member services at 888-999-2404. Urgent dental care: Call member services at 888-999-2404. |
| Trilogy Health Insurance (does not serve the SSI population) 855-530-6790 | <ul style="list-style-type: none"> Advocate hotline: 414-755-3619 Advocate email: advocate@trilogyhealthinsurance.com | <ul style="list-style-type: none"> Routine dental care: Call member services at 414-755-3619. Urgent dental care: Call member services at 414-755-3619. |
| United HealthCare Community Plan 800-504-9660 | <ul style="list-style-type: none"> Advocate hotline: 888-246-8140, wi_advocates@uhc.com Tim Elrashedy, member advocacy manager, 414-443-4082, tamer_elrashedy@uhc.com Erin K. Becker-Wilcox, SSI member advocate, 414-443-4552, erin_k_wilcox@uhc.com | <ul style="list-style-type: none"> Routine dental care: Call member services at 800-504-9660. Urgent dental care: Call member services at 800-504-9660. |

Family Care Managed Care Organizations (MCOs) in Southeast Wisconsin

For general information or a list of providers. If a member needs to escalate a request, ask for the member rights specialist

Family Care is a long-term care program that helps frail elders and adults with disabilities get the services they need to remain in their homes. This comprehensive and flexible program offers services to foster independence and quality of life for members while recognizing the need for interdependence and support.

| MCO Name | Phone Number |
|--------------------------------------|---------------------------------------|
| Care Wisconsin, Inc. | Main: 800-963-0035, TTY: 711 |
| Community Care, Inc. | Main: 866-992-6600, TTY: 711 |
| Inclusa, Inc. | Main: 877-622-6700, TTY: 715-344-2140 |
| iCare – Independent Care Health Plan | Main: 800-777-4376, TTY: 800-947-3529 |
| My Choice Family Care, Inc. | Main: 877-489-3814, TTY: 711 |

IRIS Consultant Agencies (ICAs) in Southeast Wisconsin

For general information, enrollment, and eligibility questions. If a participant needs to escalate a request, ask for an IRIS supervisor or enrollment specialist

IRIS is a fully self-directed long-term care program that helps frail elders and adults with disabilities get the services they need to remain in their homes. This comprehensive and flexible program offers services to foster independence and quality of life for members while recognizing the need for interdependence and support.

| ICA Name | Phone Number |
|--|--------------------|
| Advocates4U | Main: 877-739-2203 |
| Connections | Main: 844-520-1712 |
| First Person Care Consultants | Main: 414-336-2448 |
| Midstate Independent Living Consultants (MILC) | Main: 800-382-8484 |
| TMG | Main: 844-864-8987 |

Application Processing Time Frames

Community partners should allow for the allotted time to process applications, changes, or verification to pass prior to contacting the IM agency for status updates. Maximum time frames for processing apply once an application is considered complete, meaning all required verifications (if applicable) have been submitted. Applicants have 10 calendar days to provide verifications once it is requested.

| Program Application | Maximum Number of Calendar Days to Process |
|--|---|
| BadgerCare Plus | 30 |
| Express Enrollment for BadgerCare Plus and Family Planning Only Services | Applications are processed the same day of submission. |
| Medicaid | 30 |
| FoodShare | 30 |
| Priority Services FoodShare | 7 |
| Presumptive Disability | Applications will be processed as quickly as possible; however, the normal 30-day application processing requirement applies. |

Resources to Refer Members To

For connecting members with additional services and benefits.

| Contact Name | Contact Information | Purpose |
|---|---|---|
| Aging and disability resource centers (ADRCs) | Kenosha: 800-472-8008 Milwaukee: Disability benefits specialist: 844-304-6660 Elderly benefits specialist: 414-278-1222 Ozaukee: 866-537-4261 Racine: 866-219-1043 Washington: 877-306-3030 Waukesha: 866-677-2372 www.dhs.wisconsin.gov/adrc/index.htm | <ul style="list-style-type: none"> For unbiased information on all aspects of life related to aging or living with a disability. Provides information on a broad range of programs and services; helps individuals understand the various long-term care options available to them; helps individuals apply for programs and benefits; serves as the access point for publicly funded long-term care. Services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help. |

| Contact Name | Contact Information | Purpose |
|--|--|---|
| Disability benefits specialists | www.dhs.wisconsin.gov/benefit-specialists/dbs.htm | <ul style="list-style-type: none"> • For individuals ages 18–59 with a disability. • For help answering questions and solving problems related to Social Security, Medicare, health insurance, and other benefits. |
| ebtEDGE mobile app | www.ebtedgemobile.com/ | <p>For FoodShare members to:</p> <ul style="list-style-type: none"> • View their current FoodShare balance. • View account activity from the last 60 days, including detailed information about recent purchases. • Find retailers near them that are approved to accept FoodShare benefits. |
| Elder benefits specialists | www.dhs.wisconsin.gov/benefit-specialists/ebs.htm | <ul style="list-style-type: none"> • For adults ages 60 and older. • For help answering questions and solving problems related to Social Security, Medicare, health insurance, and other benefits. |
| Family Care and IRIS ombudsman (for individuals age 18–59) | 800-928-8778 www.disabilityrightswi.org/learn/family-care-and-iris-ombudsman-program/ | <ul style="list-style-type: none"> • For individuals under the age of 60 who are enrolled in Family Care, Family Care Partnership, and IRIS. • Provides information and education for consumer rights. • Investigates complaints. • Assists in filing complaints, appeals, and administrative hearings. |
| Family Care and IRIS ombudsman (for individuals age 60 and older) | 800-928-8778 www.longtermcare.wi.gov | <ul style="list-style-type: none"> • For individuals age 60 and over who are enrolled in Family Care, Family Care Partnership, and IRIS. • Provides information and education for consumer rights. • Investigates complaints. • Assists in filing complaints, appeals, and administrative hearings. |

| Contact Name | Contact Information | Purpose |
|-------------------------------|--|--|
| ForwardHealth Member Services | 800-362-3002 | <ul style="list-style-type: none"> Provides listings of Medicaid-certified providers for routine care, specialists, dental, and vision. Member Services is the main contact for members who receive BadgerCare Plus and Medicaid benefits. Contact Member Services for verification of a member's health plan coverage and general questions regarding Medicaid and/or BadgerCare Plus benefits. Member's in need of routine dental services may call ForwardHealth Member Services and ask for assistance in scheduling and appointment. Members experiencing a dental emergency (indicated by pain, swelling or infection), that have special needs or that were unsuccessful working with customer service to schedule an appointment may call the same number and ask for the dental ombudsman. |
| HMO enrollment specialists | 800-291-2002 | <ul style="list-style-type: none"> Assists members with choosing an HMO that meets their needs, determining which HMO networks a provider belongs to, and completing HMO enrollment forms. Members may contact the HMO enrollment specialist to select or change their HMO, verify which HMO they are enrolled in, or request an exemption form managed care. |
| HMO ombudsmen | 800-760-0001 | <ul style="list-style-type: none"> Acts as a fair and impartial mediator for disputes between members and HMOs. Members may contact the ombudsman with questions or concerns, for help regarding a grievance, for help understanding member rights and responsibilities, or to request an exemption from managed care. |
| Long-term care ombudsmen | 800-815-0015 www.dhs.wisconsin.gov/aging/ltcombud.htm | <p>For help with complaints and problems of residents or recipients of long-term care, such as:</p> <ul style="list-style-type: none"> Nursing homes. Community-based residential facilities. Family Care program. IRIS program. |

| Contact Name | Contact Information | Purpose |
|---|---|---|
| MyACCESS mobile app | www.dhs.wisconsin.gov/forwardhealth/myaccess.htm | <p>For applicants and members to:</p> <ul style="list-style-type: none"> • See a high-level overview of the programs they have applied for or are enrolled in. • Receive reminders of actions they need to take or proof they need to submit. • Take photos of and submit proof. • Check the real-time status of submitted documents. |
| Non-Emergency Medical Transportation (MTM, Inc., is the vendor) | <p>866-907-1493 MTM, Inc.: www.mtm-inc.net/wisconsin DHS: www.dhs.wisconsin.gov/nemt/index.htm</p> | <ul style="list-style-type: none"> • Public transportation, shared ride service, and/or money for gas mileage for members who do not have a way to get to their covered Medicaid appointments. • Members must schedule routine rides during normal business hours (Monday–Friday, 7 a.m.–6 p.m.) at least two business days in advance of the appointment. Urgent rides may be scheduled anytime and are provided in three hours or less (must be urgent health care situation that does not require 911). • Anyone can file a complaint with MTM about ride services. Complaints may be about issues such as having a hard time getting a ride, long wait times, or drivers who are late. You can file a complaint by: <ul style="list-style-type: none"> ○ Calling 866-436-0457 ○ Writing to: MTM, Inc. Quality Management 5117 W. Terrace Dr., Ste. 400 Madison, WI 53708 ○ Visiting: www.mtm-inc.net/contact/ |
| QUEST Card Customer Service | 877-415-5164 | <ul style="list-style-type: none"> • The QUEST card is how FoodShare members access their benefits. It is a secure and easy way to pay for food. • QUEST Card Customer Service is available for members to: <ul style="list-style-type: none"> ○ Get information about their QUEST card. ○ Report if they did not get a QUEST card. ○ Report a lost, stolen, or damaged QUEST card. ○ Replace a QUEST card.* ○ Get their QUEST card account balance. |

| Contact Name | Contact Information | Purpose |
|---|--|--|
| QUEST card information | www.ebtedge.com | For members to: <ul style="list-style-type: none"> • Get their QUEST card account balance. • View the last 10 purchases or deposits on their account. |
| SSI Managed Care External Advocacy (for individuals over the age of 18) | 800-708-3034 www.disabilityrightswi.org/learn/ssi-managed-care-external-advocacy-project/ | <ul style="list-style-type: none"> • For individuals over the age of 19 and are enrolled in or have received enrollment information about the Wisconsin Medicaid SSI HMO Program. • Provides information and education for consumer rights. • Investigates complaints. • Assists in filing complaints, appeals, and administrative hearings. |

*Replacement QUEST cards will only be sent to the mailing address listed on the member's case. If there is an address change, please report it to the IM agency prior to ordering the replacement card.

Key Websites

Links to DHS websites for additional information.

| Website Name | Website Link |
|--|---|
| ACCESS (online application) | www.access.wisconsin.gov |
| ACCESS Training Site | https://trn.access.wisconsin.gov This site is for partners to practice entering an application to become more familiar with the application process. Do not enter actual applications on the practice site as they will not be processed. |
| ADRCs | www.dhs.wisconsin.gov/adrc/index.htm |
| BadgerCare Plus | www.dhs.wisconsin.gov/badgercareplus/index.htm |
| Board on Aging and Long Term Care | www.longtermcare.wi.gov |
| FoodShare Wisconsin | www.dhs.wisconsin.gov/foodshare/index.htm |
| FoodShare Employment and Training (FSET) | www.dhs.wisconsin.gov/fset/index.htm |
| ForwardHealth Community Partners | www.dhs.wisconsin.gov/forwardhealth/partners.htm |
| Income maintenance and tribal agency contact information | www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm |
| Disability benefits specialists | www.dhs.wisconsin.gov/benefit-specialists/dbs.htm |
| Disability Rights Wisconsin | www.disabilityrightswi.org |
| Medicaid | www.dhs.wisconsin.gov/medicaid/index.htm |

| Website Name | Website Link |
|--|---|
| Elder benefit specialists | www.dhs.wisconsin.gov/benefit-specialists/ebs.htm |
| Family Care, Family Care Partnership, and PACE | <p data-bbox="755 220 1323 252">www.dhs.wisconsin.gov/familycare/help.htm</p> <p data-bbox="755 262 1510 483">Family Care Partnership Program The Family Care Partnership Program is an integrated health and long-term care program for frail elderly and people with disabilities. The Partnership Program consists of several managed care organizations located in different geographical regions of Wisconsin.</p> <p data-bbox="755 525 1510 682">PACE The Program of All-Inclusive Care for the Elderly (PACE) provides a full range of long-term care, health care, and prescription drugs to older people with chronic needs.</p> |
| ForwardHealth | www.dhs.wisconsin.gov/forwardhealth/index.htm |
| How to apply for health, nutrition, and other programs | www.dhs.wisconsin.gov/forwardhealth/apply.htm |
| IRIS (include, Respect, I Self-Direct) | www.dhs.wisconsin.gov/iris/index.htm |
| Manage DHS email subscriptions | <p data-bbox="755 882 1323 913">www.dhs.wisconsin.gov/aboutdhs/alerts.htm</p> <p data-bbox="755 924 1477 997">Sign up to receive timely updates on topics that interest you.</p> |
| Non-Emergency Medical Transportation | www.dhs.wisconsin.gov/nemt/index.htm |

Publications and Forms

These links go to the publications and forms for the BadgerCare Plus, Medicaid, and FoodShare programs. Most materials are available in multiple languages.

| Program/Resources | Website Link |
|---|--|
| ADRC brochures | www.dhs.wisconsin.gov/publications/p0/p00122.pdf www.dhs.wisconsin.gov/publications/p0/p00122s.pdf |
| BadgerCare Plus | www.dhs.wisconsin.gov/badgercareplus/publications.htm |
| Board on Aging and Long Term Care Ombudsman Program | www.longtermcare.wi.gov/section_detail.asp?linkcatid=1953&linkid=1014&locid=123 |
| DHS Forms Library | www.dhs.wisconsin.gov/forms/index.htm |
| DHS Publications Library | www.dhs.wisconsin.gov/publications/index.htm |
| Medicaid | www.dhs.wisconsin.gov/medicaid/publications.htm |
| FoodShare | www.dhs.wisconsin.gov/foodshare/publications.htm |
| IRIS forms | www.dhs.wisconsin.gov/iris/forms.htm |
| Order forms online | www.dhs.wisconsin.gov/forms/printformsonline.htm |