# Bureau of Assisted Living Online License and Certification Continuations via e-Renewal

STATE OF WISCONSIN Division of Quality Assurance Bureau of Assisted Living



P-01731 (11/2020)

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## Additional Help or Reporting Problems

Contact the **Wisconsin Help Desk** if you encounter problems or have additional questions. Use "**Assisted Living e-Licensing**" as the reason or system in your call or email. This helps route the information to the correct staff to address your call or email.

By Phone: Madison: 608-261-4400 Toll Free: 1-866-335-2180

By Email: helpdesk@wi.gov

## Overview of e-Renewal Process for Wisconsin Assisted Living License/Certification Continuation

Submitting your biennial/annual reports and license/certification continuation payments has become easier using a new online system developed by the Department of Health Services. Once registered, facilities will be able to submit their biennial/annual report online and submit an online payment. If needed, you will be able to upload supporting documentation for your facility.

#### System Highlights

- Facilities that have been issued a regular license or certification are able to register for the new online process. **NOTE:** Facilities with Community-Based Residential Facility (CBRF) probationary licenses are not eligible.
- Each registered facility's official designated mailing contact will receive notification via email rather than postal mail.
- Ability to designate one individual to the role of submitting the biennial/annual report
- Ability to designate one individual to the role of making payment online using a credit card or electronic funds transfer/ automatic clearing house (ACH) via the US Bank secure site
- Ability to have one individual assigned both roles, the report submitter and the payer
- Ability to upload supporting documents such as contract verification with waiver agencies for public funding, revised program statements, etc.
- Ability to save your progress and return at a later time to complete and submit the biennial/annual report
- Ability to print your completed biennial/annual report after submission
- Email confirmation of the license/certification payment
- Email reminder to the facility mailing contact at due date if the report and payment have not yet been submitted
- Ability to note in the online system that facility has a change requiring approval or different fees and allowing the regional office to complete the changes and license continuation for this cycle via paper. The e-renewal system will still be available for use during the next license/certification cycle.
- Removes the "wait" time in the process for mail and Bureau of Assisted Living processing time

**NOTE**: It is the facility's responsibility to keep the Bureau of Assisted Living (BAL) informed of all changes to the official mailing contact. If registered for e-renewal, it is also the facility's responsibility to inform the BAL of any changes to the "Sign" and "Pay" roles defined within this document. Report changes to the regional office serving your facility at **https://www.dhs.wisconsin.gov/dqa/bal-regionalmap.htm** 

# License/Certification Continuation Process – Paper and Electronic

Time Frame	Current Paper Process	New e-Licensure Process
60 days prior to current license or certification end date	License and certification continuation letters and blank biennial/annual reports are printed and mailed to the facility's mailing contact.	Email is generated and sent to the facility mailing contact email address on the 25 <sup>th</sup> day of the second month preceding license/certification expiration with a copy of the license/certification notice letter as an attachment.
	Facility mailing contact forwards report to the individual within the facility or company approved to complete the biennial/annual report.	Facility mailing contact forwards the email and attachment to the individual(s) that are documented as (1) completing the biennial/annual report and (2) paying the license/certification fee. (These roles may be completed by the same person or two different individuals at the facility.)
	The individual approved to complete the report completes the paper report and forwards on for payment processing.	The individual approved to complete the report completes and submits the online report. The payment for the facility may now be completed online by the individual approved to complete the online payment.
	A payment in the form of check or money order is created and mailed in. Both the paper biennial/annual report and the fee must be received by Division of Quality Assurance (DQA) in order to process.	An online payment is made; all information submitted in the biennial/annual report is automatically processed. The payer will receive a confirmation email. <b>NOTE</b> : Facilities registered for e-renewal must submit payment online. Facilities may not complete the biennial/annual report online and the submit payment via paper check.
	BAL staff review the biennial/annual report for completeness and changes made to the BAL facility database, if needed. The current license/certification period is modified to reflect the new effective and end dates.	BAL staff follow-up as needed based on changes entered online in the biennial/annual report. This includes tasks such as reviewing a revised program statement, printing a new facility license if the facility name has changed, etc.
	BAL staff follows up, as needed, based on the type of notice created by the automated system. This includes tasks such as reviewing a revised program statement, printing a new facility license if the facility name has changed, etc.	

30 days prior to current license/certification end date	Late reminder notice is sent via mail. <b>NOTE:</b> This notice used to be processed on the current license/certification end date. It will now be processed and mailed soon after the current due date.	Late reminder email will be sent to facility mailing contact's email address.	
	<b>CBRF Only:</b> If no report or fee is received, CBRF accruement of daily penalty fee starts per Wis. Stat. § 50.037(2)(c).	<b>CBRF Only:</b> If no report or fee is received, CBRF accruement of daily penalty fee starts per Wis. Stat. § 50.037(2)(c).	
License/certification current end date	If appropriate fee and/or report are not received, a late reminder notice is sent via mail.	If appropriate fee and/or report are not received, the e- renewal process is marked "Expired" online and the online system is no longer available. The facility will need to contact the regional office to discuss options for completing the license/certification renewal cycle.	
30 days after current license/certification end date	If no report and/or fee are received, BAL Regional Director is notified; facility will receive a statement of deficiency (SOD) with enforcement.	If no report and/or fee are received, BAL Regional Director is notified; facility will receive a statement of deficiency (SOD) with enforcement.	
<b>10 days after SOD is issued</b> (a minimum of 40 days after the current license/certification process end date)	If no report and/or fee are received, license/certification is revoked.	If no report and/or fee are received, license/certification is revoked.	

### **License/Certification Continuation Process Flowchart**



# Instructions to Sign Up for e-Renewal License Continuation and Assign Roles for the Facility Reporter and Facility Payer Roles

To use the BAL e-renewal system, you must first create an account on the **Wisconsin Web Access Management System (WAMS).** The steps involved in creating a WAMS account are as follows:

- 1. Access the WAMS web site at https://on.wisconsin.gov/WAMS/SelfRegController.
- 2. Read the overview information and User Acceptance Agreement. Click the "Accept" button at the bottom of the screen.
- 3. Follow the self-registration instructions. When completing the self-registration information, it is not necessary to enter your **"Home Mailing Address;"** both areas can be left blank.

NOTE: The email address you enter under "Profile Information" will be used to send the confirmation message in step 7 below. If you are creating more than one WAMS account for your facility (one for the individual who will complete the annual/biennial report and a second for the individual who will submit the license/certification payment), you must use different email addresses for the two accounts. The email addresses you supply in this step are ONLY used for the WAMS account registration process. All email correspondence the BAL sends to the e-renewal system users will go to the MAILING CONTACT EMAIL ADDRESS that BAL has on file for your facility. Your contact email address and the WAMS account email address do not need to be the same .

4. YOUR WAMS ID MUST BE UNIQUE. Most commonly, IDs consist of some variant of the individual's name, such as the last name followed by the first and middle initials. However, if you attempt to create an account using an ID that has already been registered, you will be required to choose another ID. You may need to include numbers or special characters in your ID if you have a common name.

If you already have a WAMS ID, do not create another one. Many other Wisconsin government programs or agencies utilize the Web Access Management System to provide external users with access to online applications. If you have an existing WAMS account but do not remember your ID or password, use the WAMS account recovery process to reactivate it rather than creating another account. The account recovery process can be accessed by clicking on the "Account Recovery" link at the bottom of the WAMS main page at https://on.wisconsin.gov/WAMS/home.

- 5. After creating your WAMS ID, follow the requirements for creating a valid password.
- 6. Under "Account Recovery," enter a secret question and answer. You will need to provide the answer to your secret question if you ever need to recover your account, most commonly because you've forgotten your password. Please note that BAL does not have a record of your password and cannot reset it for you, so it is advisable to write down your WAMS ID, the associated WAMS account email address, and your password and keep them in a secure location.
- 7. Upon receiving your confirmation email (at the email address you supplied in step 3 above), use the link in the email to activate your WAMS account.
- 8. After you have activated your WAMS account, you will need to notify the BAL so that we can register you as a user of the e-renewal system. To notify BAL, send an email to dhsdqabalregistration@dhs.wisconsin.gov listing (1) your WAMS ID, (2) the role(s)/function(s)

you will perform using the account, and the name and license number of the facility(s) whose license(s)/certification(s) continuation you will process using this account. The available roles are:

- a. SIGN Annual/biennial report completion and attestation only;
- b. PAY-License/certification fee payment only; or
- c. SIGNPAY Both report completion and payment.

For an illustration of the preferred email format, see below:

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	FROM: yourname@yourdomain.com TO: DHSDQABALRegistration@dhs.wisconsin.gov CC: SUBJECT: BAL e-Renewal WAMS Account Registration
	Please register the following WAMS account for use with the BAL e-renewal system: WAMS ID: yourWAMSID Role: SIGNPAY
	Facility(s): Facility 1 – Facility Name and License No. (example: 0012345) Facility 2 – Facility Name and License No. (example: 0067890) Facility 3 – Facility Name and License No. (example: 0097531)

If you have questions or encounter problems while creating your WAMS account, you may contact DQA's Information Management Section for assistance by phone or email at:

- 608-264-9898 or Richard.Betz@dhs.wisconsin.gov
- 414-227-4509 or Anthony.Luckett@dhs.wisconsin.gov

## Instructions for the Facility Mailing Contact Role in License/Certification Continuations

The designated mailing contact for the facility will receive an email approximately 65 days prior to the end date of the current license/certificate. The email will have an attachment containing the same letter that is received via the paper process. The mailing contact should forward the email to the appropriate personnel responsible for submitting the biennial/annual report and submitting payment.

Example of Email Notification to the Facility's Designated Mailing Contact

From:DHSDQABALSROLCC@dhs.wisconsin.govTo:Dennis Silver <dsilver@sharpiehouse.com>Cc:DHS DQABALSRO LCCSubject:Certification continuation for APPLEWOOD II NEW BERLIN (0010265)Date:Friday, November 11, 2016 10:40 AMAttachments:ContinuationLetter.pdf

This email was sent to **DENNIS SILVER** for **SHARPIE HOUSE**, License 0009180.

This facility has an online certification continuation fee and/or annual report due. The annual certification continuation notice is attached. The individual(s) approved to complete the annual report and/or pay the continuation fee for this facility must log in to the e-renewal system at <a href="https://health.wisconsin.gov/apis/secure/ALL1.html">https://health.wisconsin.gov/apis/secure/ALL1.html</a> and complete the process by the date indicated on the attached notice.

If you have any questions, please contact your regional office.

Thank you,

State of Wisconsin, Department of Health Services Division of Quality Assurance, Bureau of Assisted Living Southern Regional Office PO Box 7940 Madison, WI 53707-7940 608-266-8598 DHSDQABALSROLCC@dhs.wisconsin.gov

NOTICE: This email and any attachments may contain confidential information. Use and further disclosure of the information by the recipient must be consistent with applicable laws, regulations and agreements. If you received this email in error, please notify the sender; delete the email; and do not use, disclose or store the information it contains.

#### Example of Past Due Email Notification to the Facility's Designated Mailing Contact

The designated mailing contact for the facility will receive an email when the facility has not submitted the biennial/annual report and payment on the due date. The email will have an attachment containing the same letter that is received via the paper process. **The mailing contact should follow-up with the appropriate personnel responsible for submitting the biennial/annual report and submitting payment.** If the facility is a community-based residential facility (CBRF), the daily late fee starts to accrue. The total late fee assessed will be calculated the day the online payment is made.

From:DHSDQABALSROLCC@dhs.wisconsin.govTo:Dennis Silver <dsilver@sharpiehouse.com>Cc:DHS DQABALSRO LCCSubject:Non-payment continuation for APPLEWOOD II NEW BERLIN (0010265)Date:Monday, January 2, 2017 10:40 AMAttachments:ContinuationLetter.pdf

This email was sent to **DENNIS SILVER** for **SHARPIE HOUSE**, License 0009180.

This facility has a past due license continuation fee and/or biennial report. Attached is a warning notice outlining the potential impact of the past due continuation fee and/or report. The individual(s) approved to complete the biennial report and/or pay the license continuation fee for this facility must log in to the e-renewal system at https://health.wisconsin.gov/apis/secure/ and complete the process.

If you have any questions, please contact your regional office.

Thank you,

State of Wisconsin, Department of Health Services Division of Quality Assurance, Bureau of Assisted Living Southern Regional Office PO Box 7940 Madison, WI 53707-7940 608-266-8598 DHSDQABALSROLCC@dhs.wisconsin.gov

NOTICE: This email and any attachments may contain confidential information. Use and further disclosure of the information by the recipient must be consistent with applicable laws, regulations and agreements. If you received this email in error, please notify the sender; delete the email; and do not use, disclose or store the information it contains.

## Instructions for the Facility "Sign" Role in License/Certification Continuations

The facility mailing contact receives the email notification of the license/certification continuation process starting for a facility. The mailing contact is responsible to notify the individuals assigned the role of "Sign" and "Pay" for the facility. This person with the role of "Sign" prepares and submits the biennial/annual report. The biennial/annual report contains the same information that was requested on the paper version of the report. The person with the role of "Pay" submits the electronic payment for the license/certification continuation fee.

The online report will show the information that the BAL currently has on the facility. The report submitter will review, verify, and change any information prior to submitting the report. The license/certificate continuation fee may not be paid until the online report is submitted.

**NOTE:** Facilities registered for e-renewal must submit payment online. Facilities may **not** complete the biennial/annual report online and then submit payment via paper check.

#### Information to Prepare for the Biennial/Annual Report

The reporting process will be completed very quickly if the following information is ready for each facility:

- Current contact information for the facility, the administrator, the licensee, and the designated mailing contact
- If changing the facility name, an electronic copy of the new program statement for the facility
- If the licensee is a company name, the Federal Employer Identification Number (FEIN)
- Other types of licenses/certificates the licensee has in addition to this facility
- If accepting public pay residents or participants, an electronic copy of the public funding agency contracts that include the agency name, term, and signatures
- Minimum and maximum monthly rates if the facility is an adult family home (AFH), community-based residential facility (CBRF), or residential care apartment complex (RCAC)
- Monthly expenses for salaries, lease/mortgage, and a total for all other expenses if AFH, CBRF, or adult day care (ADC)
- Other sources of income if the facility is an AFH or CBRF
- If the facility is an AFH or CBRF, information on all non-client residents 10 years of age or older that live at the facility, including first, middle, and last name; relationship to the licensee; and date of birth
- If the facility is an AFH or CBRF, hours residents are **not** at the facility
- If the facility is an ADC, hours residents are at the facility
- If the facility is a CBRF and reporting a resident rights complaint, an electronic copy of the completed DQA form F-62430, *Community-Based Residential Facility Residents' Rights Complaint Report*

#### Logging In

Click on the link provided in the license/certification email: <u>https://health.wisconsin.gov/apis/secure/ALL1.html</u>. Enter your Wisconsin Access Management System (WAMS) ID and password. Please note that your screen will not have the "Acceptance Environment" title that may appear on the screen shots in this document.



#### **Instruction Screen**

Review the instructions on the next screen and select "Continue."



#### Facility Selection Screen and e-Renewal Status

This screen will display any facilities associated with the WAMS account of the person logged in that has started the online e-renewal process, provided that person has either the "SIGN" or "SIGNPAY" role. Individuals with only a "SIGN" role will not see facilities listed once the license/certification fee is paid. Individuals with only the "PAY" role will not see a facility listed until the annual/biennial report has been submitted. Each facility will have one of the following statuses displayed:

- **NOT STARTED** The biennial/annual report has not been started.
- **IN PROCESS** The biennial/annual report has been started, but not submitted.
- **REPORT COMPLETED** The biennial/annual report has been submitted. No further changes may be made. (The individual who is assigned to pay the license continuation fee is now able to select the facility for payment from their facility list.)
- **PAID** The biennial/annual license continuation fee has been paid and the process is now completed for this license/certificate period. Please note that individuals with only the "SIGN" role will **not** see facilities on the list that have a status of "PAID."
- **OFFLINE** A facility closure or change was indicated that could not be processed online. The license continuation process must be completed with the regional office for this license period, if needed.
- **EXPIRED** The biennial/annual report was not submitted and/or the license fee payment was not made by the prescribed date. The license continuation process must be completed with the regional office for this license period.

	<b>Facility ID</b>	Facility	Payment Due Date	e-Licensure Status	View Report
0	0012676	BADGER ADULT DAY SERVICES	2016-05-31	EXPIRED	
0	0013645	HOLIDAY DAY CENTERS	2017-01-01	NOT STARTED	
0	0009109	MICHIGAN HOUSE	2017-01-01	OFFLINE	
0	0009180	SHARPIE HOUSE	2017-01-01	NOT STARTED	
0	0008736	FAMILY HOLIDAYS	2017-01-01	NOT STARTED	
0	0009211	FOX VALLEY GROUP HOME	2017-01-01	REPORT COMPLETED	View Report
0	0010251	FOREST GLEN APARTMENTS	2017-01-01	IN PROCESS	
0	0010265	HOME LIFE ASSISTED LIVING 2	2017-01-01	NOT STARTED	

#### If Facility has Closed

If the facility has closed, but the license/certification process was started, you must log in to the system, indicate that the facility closed and the reason for the closure, then select "Continue." You will receive a message, "Please contact your regional office." Select "Return to Previous Screen." You will not need to complete the biennial/annual report. Please follow-up with your regional office to provide information on the closure. Please note that selecting "Exit" will take you back to the facility selection screen.



#### **Changes that Require Working with Regional Office**

Some changes will require that you indicate the change in the e-renewal system and continue the license/certification process manually with the BAL regional office. Listed below are the changes that require (1) prior approval, (2) approval and a change in fees, or (3) facility closure and new application process.

- Facility Type Change (Examples: change to non-ambulatory, change from AFH to CBRF)
- Facility Address Change
- Licensee Name Change
- Resident Capacity Change or Number of Apartments Change
- Client Group Served Change
- Ownership Change (Examples: Partnership to LLC, or Individual to Corporation)

If one or more of these changes occur, log into the system and select the facility. Check the box to the left of the change you are making, then select "Continue." You will receive a message, "Please contact your regional office." Select "Return to Previous Screen."

You will not need to complete the biennial/annual report online using the e-renewal program. Follow up with your regional office to provide information on the change you are making and to receive a paper copy of the biennial/annual report to complete and submit payment via paper check.

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	About DHS Topics A - Z Programs & Services Partners & Providers Reference Center	
	BAL e-license Continuation	
	Residential Care Apartment Complex Annual Report	
	Facility Name: CINDY'S RESIDENCE	
	Is your facility closing? OYes ® No If yes, enter reason for closing. Do you have any of the following changes? ®Yes ONo If yes, please indicate which changes you have. Gracility Class Change Facility Type Change Facility Address Change Facility Operator Name Change Gracility Total Number of RCAC Apartments Change Facility Ownership Change	
	Continue Return to Previous Screen	Exit
	Accept Version 1.05	
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	Protecting and promoting the health and safety of the people of Wisconsin The Official Internet site of the Wisconsin Department of Health Services	
https://uat.health.wise	isconsin.gov/apis/secure/RCAC.html	€,100% <del>-</del>

#### **Completing a Biennial or Annual Report**

The online license/certification report contains the same information that is supplied on the paper copy of the report. The information that the BAL has in its database will be displayed. The online system allows you to make changes to the data displayed for many of the fields, if needed. The changes will be reflected in the database once the continuation fee is paid. If the facility is open and you have none of the changes listed on the first page, select "Continue."



#### Facility Information

Review the facility information and make changes as needed. Be careful when entering information that the numbers and spelling are correct. Select "Continue."

- If you make a facility name change, you will be mailed a revised license/certificate along with a request to return your old license/certificate.
- A FEIN will be required if a corporate licensee name exists.

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	Facility Name: SHARPIE HOU	ISE									
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#### Licensee Information

Review the contact information for the license and update as needed. Select "Continue."



#### Pop-Up Error Messages

If you make an entry error (e.g., an invalid zip code or telephone number), a pink, highlighted, error message will appear next to the field containing the error. Correct the information as needed. Select "Continue."



#### Mailing Contact Information

Review the contact information for the official mailing contact assigned for the facility and update as needed. Select "Continue."

**NOTE:** If you change the email address of the mailing contact, the change does not take place until the license continuation fee is paid. If a late notice email is sent, it will go to the email address originally shown on the mailing contact information screen.

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			BAL e-license Continuation	
	Adult Family Home Biennial F	teport		
	Facility Name: SHARPIE HOUSE			
	Mailing Contact Information			
	Corporate Mailing Name:	COMMUNITY CONNECTION LI	c	
	Contact Last Name:	SILVER		
	Contact First Name:	DENNIS		
	Address:	3 GOLD COLOR WAY		
	City:	MILWAUKEE		
	State:	Wisconsin 🗸		
	Zip Code:	53218		
	E-mail:	cindy.oconnell@dhs.wiscons		
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#### License/Certification Details

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About DHS Topics A - Z Programs & Services Partners & Providers Reference Center	
BAL e-license Continuation	
Adult Family Home Biennial Report	
Facility Name: SHARPIE HOUSE	
License Details	
Resident Gender:     Mixed     Ownership:     LIMITED LIABILITY COMPANY       Profit/Non-Profit:     Profit     Resident Capacity:     4	
Client Groups Served: DEVELOPMENTALLY DISABLED PUBLIC FUNDING	
Continue         Return to Previous Screen         Exit	
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#### Other Licenses/Certifications

Indicate all other types of licenses and certifications that the licensee holds by checking the box to the left of each applicable license/certification type.



#### **Public Funding**

If your facility serves residents or participants receiving public funding, indicate "Yes" to this question and supply the names of the agencies with which the facility has an agreement or contract. You will be required to upload an electronic document that shows the funding agency name, the expiration date, and signature for all agreements on a subsequent screen.

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	Facility Name: SHARPIE HOUSE	
	Public Funding	
	Does the facility have a contract with any agency to serve individuals eligible for public funding? Yes V	
	If Yes, you must copy and upload the relevant pages from your contract(s) prior to completing your license continuation.	
	If Yes, what agencies? ContinuUs ×	
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#### Monthly Rates and Expenses

Review and revise the minimum and maximum monthly rate at your facility. This information is not required if the facility is an ADC.

If the facility is a CBRF, AFH, or ADC enter the monthly amounts for salary, lease or mortgage, and all other expenses. The total monthly expenses will be calculated automatically. The expense information is not displayed if the facility is an RCAC.

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	Monthly Operating Expenses	
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#### Other Sources of Income

If the facility is a CBRF or AFH and there are other sources of income, check the box to the left of each applicable source. This screen will not be displayed if the facility is an RCAC or ADC.



#### **Non-Client Residents**

If the facility is a CBRF or AFH, this screen will be displayed. If there are individuals over 10 years of age living at the facility but they are not "resident clients" of the facility, they must be reported. BAL will verify that a criminal background check has been completed and is on file with the Office of Caregiver Quality (OCQ). If there are no non-client residents, select "Continue."

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	Listed below are the names of all per	rsons, age 10 or older, who live ir	n the facility and are non-client residents.	
	You do not have any non-client re	sidents.		
	Continue	Add Non Client Resident	Return to Previous Screen	Exit
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To add names of non-client residents, select "Add Non-Client Resident."

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Facility Name: SHARPIE HOUSE		
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You do not have any non-client residents.		
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Enter the requested information for the non-client resident, and select "Add Non-Client Resident."

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Facility Name: SHARPIE HOUSE	
Add all non-client residents over age 10, select continue when finished.	
Last Name:JONESFirst Name:MICHAELMidde Name:ALANRelationship to Licensee:SONDate of Birth:05/01/2000	
Add Non Client Resident Return to Previous Screen Exit	
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The non-client resident just added will be displayed. To add additional non-client residents, select "Add Non-Client Residents" again. When finished, select "Continue."

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			Name (Last, First, Initial)	Relationship to Licensee	Date of Birth	
			JONES, MICHAEL, ALAN	SON	2000-05-01	
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#### When Residents are at Facility

If the facility is a CBRF or AFH and residents are usually at the facility 24 hours per day/7 days per week, select the checkbox to the left.



If the facility is a CBRF or AFH and the residents are usually NOT at the facility during certain days/hours, use the drop down menus to enter the days and times when they are absent. For example, if residents are absent Monday through Friday between the hours of 10:00 AM and 2:00 PM, you would enter Monday for the "Begin Day of the Week," Friday for the "End Day of the Week," 10:00 AM as the "Begin Time," and 2:00 PM as the "End Time." Select "Continue" when finished.

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Adult Family Home Biennial Report
Facility Name: SHARPIE HOUSE
List the days and hours when residents are <b>not</b> in the facility.
□ If residents are in the facility 24 hours a day, 7 days a week, check here.
Begin Day of the Week: Monday V End Day of the Week: Friday V Begin Time(HH:MM): End Time(HH:MM): V V
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#### CBRF Only – Report Residents' Rights Complaint

If the facility is a CBRF, this screen will be displayed. If you have a residents' rights complaint to report, select the "Yes" checkbox. You will be required to upload an electronic copy of form DQA form F-62430, *Community-Based Residential Facility Residents' Rights Complaint Report*, on the next screen. Select the "No" checkbox if you did not have a residents' rights complaint. Select "Continue."

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	Community Based Residential Facility Biennial Report	
	Facility Name: FOX VALLEY GROUP HOME	
	In accordance with Chapter 50.09(6)(d), Wis. Stats., do you have any complaints of resident's rights to report? O Yes  No If yes, complete form F-62430 Community Based Residential Facility Resident's Rights Complaint Report and upload it prior to completing your license continuation.	
	Continue Return to Previous Screen Exit	
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#### **Uploading Supporting Documents**

You may be required to upload certain documents based on your report entries. You may also upload documents if you would like BAL to have updated copies of your facility information. Documents should be in Adobe (.pdf), Word (.doc or docx), or picture (.jpg) format. For each document type you want to upload, begin by clicking the "Browse" button to the right of the applicable document type.

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	Program Statement UploadBrowsePublic Funding DocumentsBrowseAdministrator Qualification Document(s)BrowseOther Document(s)Browse	
	Upload	
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Use the drop-down arrow to select the drive where your document is stored and navigate to the appropriate folder to find the file you wish to upload.



When you find your file, highlight it and select "Open." The file name should appear in the box labeled "File Name."

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Adult Family Home Facility Name: SHARP	e Biennial Report						

On the Uploaded Documents screen, the file you just selected should be listed in the box immediately to the right of the applicable document type. Note that the location (drive and folder) of the file is also shown. Repeat this process until you have located and saved all the documents you need to upload.

#### **NOTE:** The documents are not yet uploaded.

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Note the individual document names are now listed on the screen. Select "Continue."

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#### Sign and Submit the Biennial or Annual Report

If you are not ready to submit your report, use "Return to Previous Screen" to go back to previous screens and review the information that was entered.



Select "Exit" to return to the Facility Selection screen. If you have not submitted your report, the status will be displayed as "In Process." Note that the continuation fee may not be paid until the report has been submitted.

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	Adult Family Home Biennial Report
	Facility Name: SHARPIE HOUSE
	I understand, under penalty of law that the information provided above is truthful and accurate to the best of my knowledge and that knowingly providing false information or omitting information may result in a fine of up to \$10,000 or imprisonment not to exceed 6 years or both (Wis. Stat.946.32).
	Submit Return to Previous Screen Exit
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To finish, select the facility that is "In Process." You will need to click through each screen to confirm the information already entered and make any necessary changes.

0	0009180	SHARPIE HOUSE	2017-01-01	IN PROCESS	

When you are ready to sign the report, select the checkbox to the left of the attestation statement. Select "Submit" to submit the report. At this point you will be unable to make any further changes to your report.

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#### Completed Report – View, Save, and Print

Note that the "e-Renewal Status" now indicates the report for that facility is completed.

0	0009180	SHARPIE HOUSE	2017-01-01	REPORT COMPLETED	View Report

Click "View Report." A dialog will open giving you the option to open or save your report. The report is an Adobe (.pdf) document and you may need to download a copy of the free Adobe Reader if it is not already installed on your computer.

	The Official Internet site of the Wisconsin Department of He	ealth Servio	ies		
	Do you want to open or save FacilityReport.pdf (3.27 KB) from uat.health.wisconsin.gov?	Open	Save	▼ Cancel	×
>					

Once the report opens, use Adobe Reader options to "Print" or "Save" your biennial/annual report.



Example: Page 1 of the Biennial/Annual Report (Note that your copy will be unique to your facility and information.)

ADIU T FAMILY HOME RIENNIAL REPORT						
The Department of Health Services' data system re Adult Family Home. Please contact the regional of	The Department of Health Services' data system reflects the following information related to the licensed Adult Family Home. Please contact the regional office with any questions.					
Type AMBULATORY STATUS AFH AFH	Facility IDCounty0009180RACINE					
Facility: SHARPIES HOUSE RICK COLORS 5 SHARPIE LANE RACINE, WI 53402 (414) 444-5678	Licensee: ORIGINAL LIVING CAROL PERMANENT 2 COLOR WAY 8 MILWAUKEE, WI 53217 (414) 423-8394					
Administrator: RICK COLORS	FEIN#: 098765432					
Mailing: DENNIS SILVER COMMUNITY CONNECTION LLC 3 GOLD COLOR WAY MILWAUKEEWI 53218	Resident Capacity: 4 Gender: Both					
Email:cindy.oconnell@dhs.wisconsin.gov						
Profit/Non-Profit: Non-Profit	Ownership: LIMITED LIABILITY COMPANY					
Client Group Served: DEVELOPMENTALLY DISABLED PUBLIC FUNDING	Other Licenses/Certifications:					
Does the Adult Family Home have a contract w funding?	with any agency to serve individuals eligible for public					
X YES _ NO If yes, what agency? ContinuU	Js.					
Minimum Monthly Rate: \$5400.0	Maximum Monthly Rate: \$6100.0					
Monthly Operating Expenses:	Monthly Operating Expenses:					
Salary Expenses \$1600.0						

# Example: Page 2 of the Biennial/Annual Report

Lease or Mortgages Expenses	<u>\$2100.0</u>	
All Other Expenses	\$6000.0	
Other Service of income	\$6900.0	
Other Source of Income.		
Savings	_ Contract agree	eement with non-profit agency
Purchase Contract	_ Loan	
X Outside Employment	Other	
Line of Credit	-	
_		
Names of all persons, age 10 o	or older, who live in the facility a	nd are not client residents.
Full Name	Relationship	Date of Birth
JONES ,MICHAEL ALAN	SON	2000-05-01
Jones ,Mary Ann	Daughter	2000-05-01
O'Connell Cindy		12/05/2016
O'Connell Cindy ID of person submitting this	report.	12/05/2016 Date submitted
D'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
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O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
O'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
D'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted
D'Connell Cindy ID of person submitting this	report.	<u>12/05/2016</u> Date submitted

## Instructions for the Facility "Pay" Role in License/Certification Continuations

The designated mailing contact for the facility will receive an email approximately 65 days prior to the end date of the current license/certificate. The mailing contact is responsible for forwarding this email or otherwise notifying the appropriate personnel responsible for submitting the biennial/annual report and submitting the license/certification continuation payment.

Once the individual fulfilling the "SIGN" role has completed the biennial/annual report submission process, the individual fulfilling the "PAY" role will be able to submit the required license/certification continuation payment. The license/certificate continuation fee may not be paid until the online report is submitted and the "e-Renewal Status" field on the facility selection screen shows a status of "REPORT COMPLETED" for the facility in question.

NOTE: The individual performing the "PAY" role will not see the facility listed on their selection screen until the biennial/annual report has been successfully submitted.

#### Logging In

Click on the link provided in the license/certification email. It is https://health.wisconsin.gov/apis/secure/ALL1.html. Enter your Wisconsin Access Management System (WAMS) ID and password. Note that your screen will not have the "Acceptance Environment" or "Test Environment" messages that appear on the screen shots in this document.

C S https:	wamsuat wisconsin.gov/nidp/idff/sso?id=DH590MinLogin&sid=0&option=credential&sid=0&traget=https://uat.health.wisconsin.gov/apis/secure/ALL1.html	(日本) (日本) (日本) (日本) (日本) (日本) (日本) (日本)
Wisconsin Web Ac	ss Ma ×	»: • • • • • • • •
APIS Prod	COOP sign-In <b>@</b> DQA Provider Search <b>B</b> Email Search Dell Archive <b>A</b> HCBS Project Meeting Ko <b>A</b> HCBS Training Medicaid <b>A</b> Southern Professional Pri <b>A</b> STAR <b>D</b> Suggested Sites <b>• A</b> UAT APIS Home	Image: Constraint of the second se
	About DHS Topics A - Z Programs & Services Partners & Providers Reference Center	
<b>WAMS</b>	*** ACCEPTANCE Environment *** Please Log In	
WEB ACCESS MANAGEMENT SYSTEM	Please Enter Your Username and Password	Help Desk Contact Information
	Username: loconnca	Local Madison Number :
	Password:	608-261-4400 Long Distance to Madison : 1-866-335-2180 (Toll Free)
	Forgot your password or account locked?	1-888-845-4160
	I need to change my account info (Name, address, password etc). I do not have an account and would like to register for one.	
	Back to top         Contact us         Disclaimer         Employment         Privacy notice         Site feedback           Protecting and promoting the health and safety of the people of Wisconsin         The Official Internet site of the Wisconsin Department of Health Services	
https://wamsuat.wisco	in.gov/nidp/idf/sso?sid=0&sid=0	€ 100% ▼
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#### **Instruction Screen**

Review the instructions on the next screen and select "Continue."



#### Facility Selection Screen and e-Licensure Status

Users assigned only the "PAY" role in the e-renewal system will see (1) facilities listed where the individual with the "SIGN" role has submitted the monthly report and the license/certification continuation fee is ready to be paid and (2) facilities where the fee has already been paid. Facilities listed will display one of two statuses in the "e-Renewal Status" column:

**REPORT COMPLETED** – The biennial/annual report has been submitted. No further changes may be made to the report. The individual who is assigned to pay the license continuation fee is now able to select the facility for payment from their facility list.

**PAID** – The biennial/annual license continuation fee has been paid and the process is now completed for this license/certificate period. The selection button for these facilities will be "greyed out" and it will not be possible to select them. You may still view the completed biennial/annual report by clicking the "View Report" link.

NOTE: Users with the "SIGNPAY" role will see all facilities associated with their WAMS ID, regardless of status.

	Facility ID	Facility	Payment Due Date	e-Licensure Status	View Report
۲	0014986	DANE SUPPORTIVE ADULT FAMILY HOME	2016-05-31	PAID	View Report
0	0009211	FOX VALLEY GROUP HOME	2017-01-01	REPORT COMPLETED	View Report
۲	0009180	SHARPIE HOUSE	2017-01-01	REPORT COMPLETED	View Report

To start the payment process, click on the selection button to the left of the facility for which you are submitting payment.

#### Facility Payment Confirmation Screen

The first payment screen shows the facility and the payment due. Note that you may select "Print Application/Report" to view, save, or print the biennial/annual report. Select "Submit and Pay" to be routed to the payment screen to pay online using a credit card or electronic funds transfer/Automatic Clearing House (ACH) via the US Bank secure site.

🗲 🕣 🙆 http	os://uat.health.wisconsin.gov/apis/secure/	ay.html?facilityId=0009180			▶ ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●
Facility - 0009180	- SHARPIE H 🧭 Facility Renewal	×			» ·
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	WISCONSIN DEPARTI	MENT OF HEALTH SERVICES	Search DHS 60		- <b>1988 - 1988 - 1988 - 1</b> 988 - 1988
		About DH	IS Topics A - Z Programs & Services Pa	ntners & Providers Reference Center	
			BAL e-license Cor	ntinuation	
	Adult Family Home Bienni	al Report			
Before proceeding with your payment, please verify that the license continuation listed below is correct. Once paid, fees are not refundable.					
	Facility:	SHARPIES HOUSE			
	Total Fee:	171.00			
	Payment method accepted	Credit Card			
	Instructions:				
	1. Drink a serve of view	perfection/second as bisecial second by calesting Drink	Application /Depost below The application /percent or bi	innial seast will easy in Adaba Assabat as a DDC file	
	<ol> <li>Print a copy or your</li> <li>Select Submit and</li> </ol>	application/annual or biennial report by selecting Print . ay.	Application/Report below. The application/annual or bi	rennial report will open in Adobe Acrobat as a PDF file.	
	a. A Make a Pay b. Complete all	required information then select the payment method o	f your choice.	ment window.	
	<ul> <li>c. Follow instru</li> <li>d. If your paym</li> </ul>	tions for completing your payment. ent is not accepted, select Cancel and choose an alterna	ate payment method or mail a paper application. See i	nstructions below)	
	<ol> <li>A payment confirm a. Print the pay</li> </ol>	tion number is provided on the Payment Confirmation F nent confirmation page or record the confirmation num	Page if your payment is accepted. ber.		
	<ul> <li>b. Your applicat</li> <li>c. You will rece</li> </ul>	on cannot be processed until payment is confirmed. ve a payment confirmation email from noreplydhsXXXX	XXXXXX@epymtservice.com		
	<li>d. Select EXIT t 4. Questions? Call 999</li>	o close the confirmation page. -999-9999, Monday through Friday, 8:00 a.m. ? 4:30 p	.m.		
	Submit and Pay		Print Application/Report		Exit
<					>
https://epayment.epy	mtservice.com/epay.jhtml				C 100% 👻

#### Facility Payment Screen

The US Bank e-payment screen will appear. Note that you will not see the "test site" message or background. Enter the required information to make the online payment.

Top portion of screen:

Attps://epayment.epymtservice.com/main/makePayment/paymentDetails?execution=e1s1&_id_=20-0-4     Facility - 0009180 - SHABPIE H    State of Wisconsin - DHS ×	37FD71CFFD633AB49FF39ECFA37DAE3	영 것 ① <mark>5월 • Q</mark>
🐅 🗿 APIS Prod 🔇 DQA Provider Search 🔒 Email Search Dell Archive 🔤 HCBS Project Meeting Ro 🗿 HCD	S Training Medicaid 🧃 Southern Professional Pri 🗿 STAR 🕟 Suggested Sites 🕶 🧃 UAT APIS Home 🎒 UAT APIS Payer View 🗿 WCCEAL	🤲 🕶 🔂 🔻 🖃 🖶 🕶 Page 🕶 Safety 🕶 Tools 🕶 🔞 💌 👰
THIS IS A Your Payment	A TEST SITE Will NOT be processed	Exit
Make a Payment		
My Payment		
Bureau of Assisted Living E-Lice	nsure	
THIS IS /	Amount Due \$171.00	HIS IS A T
THIS IS /	LAST NAME Silver EMAIL cindy.oconnell@wi.gov	HIS IS A T
THIS IS /	ACILITY ID         0009180           PROJECT         435006000000334           ACTIVITY         REG_LICENSE	HIS IS A T
Payment Information		HIS IS A T
Payn	Frequency One Time ent Amount \$171.00 yment Date Pay now	HIS IS A T
Contact Information		- HIS IS A 1
THIS IS /	First Name Dennis	HIS IS A 1
THIS IS /	Last Name Silver	HIS IS A T
THIS IS /	Address 2 (Optional)	HIS IS A T
THIS IS /	City/Town Milwaukee	HIS IS A T
State/Prov	ince/Region WI	
		€,100% ▼

NOTE: The email address entered in the Contact Information section will receive a payment confirmation email once the transaction is completed. This email address need not be the same as the email address associated with the WAMS account of the individual making the payment.

## Bottom portion of screen:

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Contraction and Contracti	AB49FF39ECFA37DAE3			,o +	<b>≜¢</b> ↔	77 Q
😸 Facility - 0009180 - SHARPIE H 🤯 State of Wisconsin - DHS 🔺	caid 🗿 Southern Professional Pri 🗿 STAR 🕟 Suggested Sites 👻 🗿 UAT APIS Home 🗿 UAT APIS Payer View 🎒 WCCEAL	» ∰ • ₪	🔻 🖃 🚔 🔻 Page 🕇	Safety ▼ Tc	ols 🕶 🔞 🕶	N N
						_
Contact Information		_				
First Name	Dennis					
Last Nam	a Silver					
Compan	COMMUNITY CONNECTION LLC					
Address	I 3 Gold Color Way					
Address	2 (Optional)					
City/Tow						
	minaukee					
State/Province/Regio						
Zip/Postal Cod	e 53218					
Countr	V USA					
Phone Number	r 414445678					
Email Addres	5 cindy.oconnell@wi.gov					
Payment Method						
Card Numbe	r 4127123412341234 WSA					
Expiration Dat	a 10 V 2020 V					
Card Security Cod	e 044 関					
Card Billing Addres	O Use my contact information address					
	O Use a different address					
THIS IS /						
Continue						
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	Customer Service Help Privacy Policy	Security				
						Ň
https://epayment.epymtservice.com/main/makePayment/paymentDetails?execution=e1s1					۹ 100	×

When finished entering the required information, select "Continue." Note that any errors in data entry will result in an error message in red, with the field containing the error highlighted. Correct any errors and click "Continue."

🗲 💮 🎯 https://epayment.epymtservice.com/main/makePayment/paymentDetails?execution=e1s1&_id_=2-5-B54813BDDCB2288E4	78970841762CD33		ନ-≜୯ ଲି ☆ ଞ
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Contact Information			
First Name	Dennis		
Last Name	Silver		
Company	COMMUNITY CONNECTION LLC		
Address 1	3 Gold Color Way		
Address 2	(Optional)		
City/Town	Milwaukee		
State/Province/Region	WI		
Zin/Postal Code	53218		
Country			
	USA		
Phone Number	(414)444-5678		
Email Address	cindy.oconnell@wi.gov		
Payment Method			
Card Number			
	You have entered an invalid Card Number. Please try again.		
Expiration Date	10 🔍 2020 🗸		
Card Security Code	044		
Card Billing Address	Use my contact information address		
THIS IS /	O Use a different address		
Continue <u>Cance</u>			
	Customer Service Help Privacy Policy	Security	
			<b>Q</b> 100% -

#### **Confirm Payment**

Review your information and select "Confirm" to complete your payment. Select "Back" if you need to return to the previous screen and make corrections.



#### **Payment Confirmation Screen**

The confirmation screen will provide a confirmation number. Select "Continue to State Agency website" to return to the facility selection screen. You may process payments for additional facilities or log off by clicking "Exit."



The "e-Renewal Status" on the facility selection screen now indicates "PAID."

Г						
	$\bigcirc$	0009180	SHARPIES HOUSE	2017-01-01	PAID	View Report
		í l				

#### **Email Payment Confirmation**

A confirmation email containing the confirmation number, payment amount, facility ID, and payer information will be sent to the email address that was entered under Contact Information.

From: NoReplyDQA [mailto:noreply@epymtservice.com] Sent: Monday, December 05, 2016 3:59 PM To: O'Connell, Cindy A - DHS Subject: Payment Confirmation for Bureau of Assisted Living E-Licensure \*\*\* PLEASE DO NOT RESPOND TO THIS EMAIL \*\*\* Thank you for your payment. This email is to confirm your payment submitted on Dec-05-2016 for Bureau of Assisted Living E-Licensure. Confirmation Number: XW2XQA000007174 Payment Amount: \$171.00 Scheduled Payment Date: Dec-05-2016 Amount Due: \$171.00 Facility ID: 0009180 Payer Name: Dennis Silver Credit Card Number: \*4449 Credit Card Type: VISA Approval Code: N/A Merchant: Dept of Health Services Division of QA Website: http://www.wisconsin.gov If you have questions about this payment or need assistance, please view the payment online at N/A, or call Customer Service at (608)267-1438. Thank you for using the Wisconsin Division of QA electronic payment system.

## Instructions for How to Notify the Bureau of Assisted Living of Changes Related to e-Renewal

It is the facility's responsibility to keep the Bureau of Assisted Living (BAL) informed of all changes to the facility's official mailing contact on record.

If the facility is registered for e-renewal, it is also the facility's responsibility to inform the BAL of any changes to the "Sign" and "Pay" roles associated with the e-renewal program. This includes specifying the facilities for which individual(s) will be completing the annual/biennial reports and/or submitting payments.

SIGN - Annual/biennial report completion and attestation only

PAY-License/certification fee payment only

SIGNPAY – Both report completion and payment

Report changes via email to the BAL regional office serving your facility. Locate the appropriate regional office at https://www.dhs.wisconsin.gov/dqa/bal-regionalmap.htm. Include the following in your notification:

- Facility name and ID
- Updated information (new mailing contact email address, new WAMS account associated with facility, etc.)