

Medical Home Resources



Wisconsin Medical Home Initiative promotes family-centered, integrated care with health care teams and families throughout Wisconsin. Learn more at www.wismhi.org.

Children's Resource Centers

Wisconsin has five Children's Resource Centers that support families with children and youth with special needs and their providers. Learn more at dhs.wisconsin.gov/cyshcn/regionalcenters.htm



Wisconsin Well Badger Resources Centers is a health information and referral program. Specialists can be reached by phone and text at 1-800-642-7837, through social media, or their webpage at www.wellbadger.org.



Family Voices of Wisconsin is a family advocacy agency that provides information, trainings, and support

around health care and community services to families with children and youth with special health care needs and professional partners.



ABC for Health, is a Wisconsin-based, nonprofit public interest law firm that is dedicated to ensuring health care access for children and families. More a www.safetyweb.org

Next Steps

Consider talking with your child's health care team about the idea of medical home. If your child does not have a primary care doctor, speak with a person from your health plan about available doctors and their areas of interest.

Key contact for Medical Home

Name

Phone

After hours contact

Notes

The Wisconsin Medical Home Initiative was established in 2010 by the Wisconsin Department of Health Services and is funded in part by the MCH Title V Services Block Grant, Maternal and Child Health Bureau, Health Resources and Services Administration, U.S. Department of Health and Human Services.

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What is a Medical Home?



Health happens everywhere. A medical home is not a place or a building. It's a model for care that is family-centered, coordinated, comprehensive, accessible, compassionate, culturally-effective and meets the needs of all children and families.

A medical home is a way of providing health care where parents and physicians partner to promote a child's health and development.

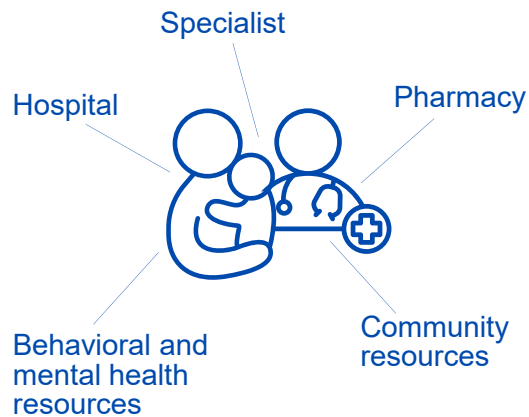




Definition of a Medical Home

A medical home is a trusting partnership between you, your child, and your pediatric health care team. Both families and health care teams have responsibilities.

In a medical home, your health care team can help you and your child access and coordinate specialty care, other health care and educational services, in and out of home care, family support, and other public or private community services that are important to the overall well-being of you and your child.



Family Responsibilities

Before an appointment

- Write down important questions and concerns.
- Prepare your child for what may happen at the visit.
- Organize your thoughts using a free online tool such as the Well-Visit Planner at WellVisitPlanner.org.

During an appointment

- Share your concerns openly and directly as you know your child better than anyone.
- Ask the doctor to explain the care your child needs and write it down. Children with ongoing medical needs may have a written care plan.

After an appointment

- Keep notes on how the care plan is working.
- Contact your doctor or health care team if you have questions or concerns.

"My son's doctor, nurses and I are a team. They listen carefully to me when I talk about him, and I try to follow their suggestions. We have different roles, but we respect one another. My son's medical care is better because of this partnership." - Parent



Health Care Team Responsibilities

What to expect for the team*

- They know your child's health history.
- Listens to your concerns and needs (as well as your child's).
- Treats your child with compassion.
- Understands your child's strengths.
- Develops a care plan with you and your child when needed.
- Respects and honors your culture and traditions.

*A health care team may include a doctor, nurse, front desk staff, and others working at a clinic.



"Medical Home allows me to be the doctor my patients and families deserve. We partner with the family to coordinate their child's care. We also connect them to other supports and services they want and need." - Wisconsin Pediatrician

Trusting partnership =

You and your child +

Your child's health care team