# VISCON FOR HOSPITALS NUSCON IN EMERGENCIES

#### WHAT IS WISCOM?

The Wisconsin Interoperable System for Communications (WISCOM) is a statewide shared radio system. Hospitals can use the system to communicate with the Wisconsin Department of Health Services (DHS), other hospitals, and partners during major disaster events or large scale incidents.

#### WHY DO HOSPITALS USE WISCOM?

Reviews of disasters like 9/11 and Hurricane Katrina have shown that having multiple ways to communicate among partners is critical during emergencies. The goal of WISCOM is to ensure open lines of communication via radio can be used by providers, hospitals, and other emergency responders during disasters or incidents.

DHS may use WISCOM radios to alert hospitals of large scale disasters when traditional means of communication—phone and/or internet—have been disrupted.

WISCOM also allows hospitals to reach out to one another during medical surges, evacuations, and other emergency events, and coordinate over radio. Each Wisconsin health care coalition has its own channel so hospitals can communicate with facilities in its region, in other regions, or statewide.

#### HOW DO I LEARN MORE?

For more information on how WISCOM works within your community, contact your <u>regional healthcare</u> <u>coalition coordinator</u>.

## QUICK FACTS

Over 24,000 total WISCOM users

145 hospitals with WISCOM radios

10 hospital-specific WISCOM channels

### HEALTH CARE COALITION REGIONAL MAP



