

## Tips to avoid using language that contributes to HIV-related stigma:



## What is stigma? How can we prevent it?

What is stigma?

**HIV-related stigma** refers to negative beliefs, feelings, and attitudes toward people living with HIV, their families, and people who work with them.



## HIV prevention and care efforts are negatively impacted by stigma.

When people living with HIV are faced with negative beliefs, feelings, or attitudes at health care facilities, they may be less likely to seek medical care.

## What can we do?

- 1. Use language that does not—intentionally or unintentionally—contribute to stigma.
- 2. Develop genuine, meaningful relationships with clients to ensure they feel welcome and safe in health care settings.
- 3. Participate in trainings and discussions around the use of language and how it impacts stigma.
- 4. Practice compassionate communication. It takes time and practice, and it is important that we learn from our mistakes.



When providers use non-stigmatizing language, it improves service delivery and may increase the likelihood that people will be retained in care or return for regular HIV/STI testing.