DHS SOS Help Desk Contact Info:

dhssoshelp@dhs.wisconsin.gov

or

608-266-9198

Contact the DHS SOS Help Desk when you:
• Can’t get into the LTCFS application.
• Have trouble updating an incorrect SSN.
• Have problems with MCI.
• Find duplicate screens.

Information found on the LTCFS home page:
https://www.dhs.wisconsin.gov/functionalscreen/index.htm
• LTCFS form
• LTCFS clinical instructions
• Diagnoses cue sheet
• Guide for I/DD per federal definition
• Listserv sign-up
• Screener training material

General questions or unexpected results?
Contact LTCFS team mailbox:
dhsltcfsteam@dhs.wisconsin.gov

Diagnosis or IQ questions?:
Contact LTCFS diagnosis mailbox:
dhsltcfsdagnosis@dhs.wisconsin.gov