

Individual Service Plan (ISP) Outcomes: Information for Parents

The Children's Long-Term Support (CLTS) Program uses a person-centered approach when working with you and your family.

A person-centered approach means:

- Your family chooses from CLTS providers.
- Your family's culture is respected.
- Information is given in plain language.
- You and your child have rights.

A person-centered approach also means ISP outcomes may be shared with providers who work with your child.

Important things to know about sharing outcomes

Below are important things for families and participants to understand.

Outcomes are shared with certain providers.

Your child's outcomes will be shared with certain providers to help support your child's overall goals. This helps providers see themselves as part of the larger team supporting your child and your family.

Your child's support and service coordinator (SSC) will give you a list of the providers who will be sent copies of your child's outcomes.

Sharing your child's outcomes is a requirement of the CLTS Program and helps providers know about and support your child's outcomes. If you have questions about sharing your child's outcomes, you can talk with your child's SSC. Your SSC can work with you to help address your questions.

Questions?

If you have questions about this process, such as what sharing your child's outcomes means, or your family's rights or choices with this new process, talk with your child's CLTS SSC or contact the Wisconsin Department of Health Services Bureau of Children's Services Technical Assistance Center at DHSBCSTAC@dhs.wisconsin.gov or 608-267-6767.

