



Managed Care Organization (MCO) Daim Ntawv Muab Qhab Nia Cov Nqe Lus Uas Nquag Nug

Lub hom phiaj ntawm Daim Ntawv Muab Qhab Nia yog dab tsi?

Lub hom phiaj ntawm Daim Ntawv Muab Qhab Nia yog pab koj xaiv ib lub chaw managed care organization (MCO) raws li feem uas tseem ceeb tshaj plaws rau koj. Daim Ntawv Muab Qhab Nia qhia koj txog cov ntaub ntawv uas tam sim no cov tswv cuab xav rau lawv qhov kev saib xyuas rau ntawm MCOs zoo li cas thiab puas raug raws li cov qauv saib xyuas hauv lub xeev rau ntawm MCOs. Daim Ntawv Muab Qhab Nia kuj qhia txog cov ntaub ntawv siv sib txuas lus thiab lwm feem hais txog cov chaw MCOs uas muaj rau koj xaiv.

Cov ntaub ntawv nyob hauv Daim Ntawv Muab Qhab Nia tau los ntawm qhov chaw twg los?

Cov ntaub tawv hauv daim ntawv muab qhab nia tau los ntawm ntau cov ntaub ntawv:

- **Tshooj ntawv hais txog Kev Soj Ntsuam Xyuas Tswv Cuab** qhia txog qhov ua tau los ntawm lub xeev qhov kev soj ntsuam xyuas kev txaus siab ntawm tswv cuab xyoo 2019
- **Tshooj ntawv hais txog Qhov Ua Tau Zoo thiab Ua Raws Li Txoj Cai** qhia txog qhov ua tau los ntawm lub xeev qhov kev tshuaj xyuas hauv ib lub xyoos puag ncig txog kev ua tau zoo ntawm MCO
- **Tshooj ntawv hais txog Pawg Kws Saib Xyuas Mob Nkeeg** thiab tshooj hais tog Lwm Cov Ntaub Ntawv Ntxiv qhia txog cov ntaub ntawv uas raug teev tseg txog lawv lub chaw ua haujlwm los ntawm cov chaw MCOs

Daim ntawv soj ntsuam xyuas txog kev txaus siab ntawm tus tswv cuab yog dab tsi?

Daim ntawv soj ntsuam xyuas txog kev txaus siab ntawm tus tswv cuab yog ib co nqe lus nug hauv ib lub xyoos puag ncig uas raug xa mus rau cov tswv cuab tam sim no ntawm txhua lub chaw MCO kom lawv muab lus xam pom txog yam lawv tau ntsib rau ntawm lawv lub chaw MCO. Lub xeev yuav suav sau thiab txheeb xyuas cov nqe lus teb rau qhov kev soj ntsuam seb cov tswv cuab txaus siab li cas rau lawv pawg kws saib xyuas mob nkeeg, lawv tau koom nrog kev tsim lawv qhov kev npaj saib xyuas mob nkeeg li cas, thiab lawv cov chaw MCOs pab puas tau raws li qhov lawv xav tau li cas.

Kev tshuaj xyuas qhov ua tau zoo ntawm MCO yog dab tsi?

Kev tshuaj xyuas qhov ua tau zoo ntawm MCO yog ib qho kev soj ntsuam seb cov chaw MCOs puas saib xyuas tau zoo raws li cov qauv saib xyuas mob nkeeg tau tsim tseg los ntawm lub xeev. Yuav tau tshuaj xyuas txhua lub xyoos los ntawm ib feem neeg ua haujlwm ywj pheej nyob sab nrauv uas ua haujlwm nrog lub xeev. Feem neeg ua haujlwm ywj pheej sab nrauv yuav saib seb lub chaw MCO puas muaj cov cai tswj fwm, cov txheej txheem kho mob, thiab txheej ua haujlwm rau ntawm lub chaw kom muab kev saib xyuas mob nkeeg tau zoo rau cov tswv cuab.

Kev ua haujlwm tsis vam nyiaj paj thiab vam nyiaj paj yog dab tsi?

Tshooj ntaub ntawv hais txog Hom Chaw Ua Haujlwm Tam nyob hauv Daim Ntawv Muab Qhab Nia piav qhia txog hom chaw ua haujlwm uas txhua lub chaw MCO yog hom chaw ua haujlwm li cas. Ib lub chaw ua haujlwm tsis vam nyiaj paj yog ib pawg neeg ua haujlwm rau cov hom phiaj uas tsis yog tsim kom tau cov nyiaj paj thiab cov nyiaj khwv tau los ntawm lub chaw ua haujlwm

yuav tsis raug muab faib rau cov thawj coj los sis cov neeg ua haujlwm. Ib lub chaw ua haujlwm vam nyiaj paj yog ib lub chaw ua lag luam uas muaj lub hom phiaj khwv kom tau nyiaj paj (txiaj ntsig).

Daim Ntawv Muab Qhab Nia raug kho tshiab rau thaum twg? Nws nquag raug kho sai npaum li cas?

Daim ntawv muab qhia nia raug kho zaum tag los rau hauv lub xyoo 2020. Nws raug kho tshiab txhua xyoo.

Vim li cas Daim Ntawv Muab Qhab Nia thiaj tsis muaj lwm cov ntaub ntawv hais txog cov chaw MCOs uas kuv txaus siab rau?

Daim Ntawv Muab Qhab Nia tsuas nthuav qhia txog cov ntaub ntawv uas raug raws cai los ntawm lub xeev xwb. Kev ntaus nqi uas raug muab rau hauv Daim Ntawv Muab Qhab Nia yog tsuas saib raws li cov ntaub ntawv muaj tseeb tam sim no xwb, kev qhia txog cov hom phiaj zoo yuav pab koj xaiv koj lub chaw MCO.

**Managed Care Organization (MCO) Daim Ntawv Muab Qhab Nia
Cov Lus Qhia Txog Kev Ntsuas**

| KEV SOJ NTSUAM TSWV CUAB | | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|-----------------|--|----------|--------------|---------------|----------------|---|-----------------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| Kev Ntsuas | Kev Txaus Siab Tag Nrho | | | | | | | | | | | | | | | | | | | | |
| Cov Hauv Paus Ntaub Ntawv | <p>Qhov Kev Soj Ntsuam Txog Kev Txaus Siab xyoo 2019 — ib tug qhab nia sib tso ua ke uas siv teb los ntawm cov nqe lus nug rau qhov kev soj ntsuam nram qab no:</p> <ol style="list-style-type: none"> 1. Koj puas tuaj yeem hu koj pawg kws saib xyuas mob nkeeg rau thaum koj xav hu? 2. Koj nquag tau txais kev pab raws li qhov koj xav tau los ntawm koj pawg kws saib xyuas mob nkeeg ntau npaum li cas? 3. Koj pawg kws saib xyuas mob nkeeg piav qhia tej yam haujlwm rau koj tau tseeb zoo npaum li cas? 4. Koj pawg kws saib xyuas mob nkeeg puas ua tib zoo hmoov koj li cas? 5. Koj pawg kws saib xyuas mob nkeeg koj thiab hawm koj zoo li cas? 6. Koj pawg kws saib xyuas mob nkeeg tau piav qhia txog kev pab tswj xyuas yus tus kheej rau koj tau zoo li cas? 7. Koj tau koom nrog txiav txim siab txog qhov kev npaj saib xyuas mob nkeeg rau koj li cas? 8. Koj qhov kev npaj saib xyuas mob nkeeg pab txhawb txog yam koj xav ua hauv koj lub zos tau zoo li cas, suav txog kis mus ntsib nrog tsev neeg thiab cov phooj ywg, kev ua haujlwm, kev yeem dawb pab, thiab ntau yam? 9. Koj qhov kev npaj saib xyuas mob nkeeg muaj tej yam tseem ceeb rau koj ntau npaum li cas? 10. Tag nrho, cov neeg uas muab kev saib xyuas thiab pab txhawb rau koj ntawd puas hawm koj zoo li cas? 11. Cov kev pab txhawb thiab saib xyuas uas koj tau txais ntawd puas tau raws li feem koj xav tau zoo npaum li cas? 12. Tag nrho, koj nyiam koj lub chaw MCO ntau npaum li cas? | | | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Qhab Nia</th> <th style="text-align: center;">Cov Hnub Qub</th> <th style="text-align: center;">Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">90.0% - 100.0%</td> <td style="text-align: center;">5</td> <td style="text-align: center;">Zoo Tshaj Plaws</td> </tr> <tr> <td style="text-align: center;">80.0% - 89.9%</td> <td style="text-align: center;">4</td> <td style="text-align: center;">Zoo Heev</td> </tr> <tr> <td style="text-align: center;">70.0% - 79.9%</td> <td style="text-align: center;">3</td> <td style="text-align: center;">Zoo</td> </tr> <tr> <td style="text-align: center;">60.0% - 69.9%</td> <td style="text-align: center;">2</td> <td style="text-align: center;">Tau Nyog</td> </tr> <tr> <td style="text-align: center;">< 60.0%</td> <td style="text-align: center;">1</td> <td style="text-align: center;">Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm tag nrho cov nqe lus teb tias “Txaus Siab Heev” los sis “Txaus Siab Tshaj Plaws.”</p> | | | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | 90.0% - 100.0% | 5 | Zoo Tshaj Plaws | 80.0% - 89.9% | 4 | Zoo Heev | 70.0% - 79.9% | 3 | Zoo | 60.0% - 69.9% | 2 | Tau Nyog | < 60.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | | | |
| 90.0% - 100.0% | 5 | Zoo Tshaj Plaws | | | | | | | | | | | | | | | | | | | |
| 80.0% - 89.9% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 70.0% - 79.9% | 3 | Zoo | | | | | | | | | | | | | | | | | | | |
| 60.0% - 69.9% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | | | |
| < 60.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | | | |

| Kev Ntsuas | Pawg Kws Saib Xyuas Lub Luag Haujlwm | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|---------------|--|----------|--------------|---------------|----------------|---|----------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| Hauv Paus Ntaub Ntawv | <p>Qhov Kev Soj Ntsuam Txog Kev Txaus Siab xyoo 2019 — ib tug qhab nia sib tso ua ke uas siv teb los ntawm cov nqe lus nug rau qhov kev soj ntsuam nram qab no:</p> <ol style="list-style-type: none"> 1. Koj puas tuaj yeem hu koj pawg kws saib xyuas mob nkeeg rau thaum koj xav hu? 2. Koj nquag tau txais kev pab raws li qhov koj xav tau los ntawm koj pawg kws saib xyuas mob nkeeg ntau npaum li cas? | | | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | <table border="1" data-bbox="475 562 1179 808"> <thead> <tr> <th>Qhab Nia</th> <th>Cov Hnub Qub</th> <th>Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td>90.0% - 100.0%</td> <td>5</td> <td>Zoo Heev</td> </tr> <tr> <td>80.0% - 89.9%</td> <td>4</td> <td>Zoo Heev</td> </tr> <tr> <td>70.0% - 79.9%</td> <td>3</td> <td>Zoo</td> </tr> <tr> <td>60.0% - 69.9%</td> <td>2</td> <td>Tau Nyog</td> </tr> <tr> <td>< 60.0%</td> <td>1</td> <td>Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm cov nqe lus teb rau qhov soj ntsuam tias “Txaus Siab Heev” los sis “Txaus Siab Tshaj Plaws.”</p> | | | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | 90.0% - 100.0% | 5 | Zoo Heev | 80.0% - 89.9% | 4 | Zoo Heev | 70.0% - 79.9% | 3 | Zoo | 60.0% - 69.9% | 2 | Tau Nyog | < 60.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | | | |
| 90.0% - 100.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 80.0% - 89.9% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 70.0% - 79.9% | 3 | Zoo | | | | | | | | | | | | | | | | | | | |
| 60.0% - 69.9% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | | | |
| < 60.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | | | |
| Kev Ntsuas | Kev Sib Txuas Lus Tau Zoo ntawm Pawg Kws Saib Xyuas Mob Nkeeg | | | | | | | | | | | | | | | | | | | | |
| Hauv Paus Ntaub Ntawv | <p>Qhov Kev Soj Ntsuam Txog Kev Txaus Siab xyoo 2019 — ib tug qhab nia sib tso ua ke uas siv teb los ntawm cov nqe lus nug rau qhov kev soj ntsuam nram qab no:</p> <ol style="list-style-type: none"> 1. Koj pawg kws saib xyuas mob nkeeg piav qhia tej yam haujlwm rau koj tau tseeb zoo npaum li cas? 2. Koj pawg kws saib xyuas mob nkeeg puas ua tib zoo hmoov koj li cas? 3. Koj pawg kws saib xyuas mob nkeeg coj thiab hawm koj zoo li cas? | | | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | <table border="1" data-bbox="475 1453 1169 1698"> <thead> <tr> <th>Qhab Nia</th> <th>Cov Hnub Qub</th> <th>Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td>90.0% - 100.0%</td> <td>5</td> <td>Zoo Heev</td> </tr> <tr> <td>80.0% - 89.9%</td> <td>4</td> <td>Zoo Heev</td> </tr> <tr> <td>70.0% - 79.9%</td> <td>3</td> <td>Zoo</td> </tr> <tr> <td>60.0% - 69.9%</td> <td>2</td> <td>Tau Nyog</td> </tr> <tr> <td>< 60.0%</td> <td>1</td> <td>Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm cov nqe lus teb rau qhov soj ntsuam tias “Txaus Siab Heev” los sis “Txaus Siab Tshaj Plaws.”</p> | | | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | 90.0% - 100.0% | 5 | Zoo Heev | 80.0% - 89.9% | 4 | Zoo Heev | 70.0% - 79.9% | 3 | Zoo | 60.0% - 69.9% | 2 | Tau Nyog | < 60.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | | | |
| 90.0% - 100.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 80.0% - 89.9% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 70.0% - 79.9% | 3 | Zoo | | | | | | | | | | | | | | | | | | | |
| 60.0% - 69.9% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | | | |
| < 60.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | | | |

KEV UA TAU ZOO THIAB UA RAW S TXOJ CAI

| Kev Ntsuas | Tag Nrho Cov Qauv Saib Xyuas Tau Zoo | | | | | | | | | | | | | | | | | | | | |
|---|---|---------------|--|----------|--------------|---------------|----------------|---|----------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| <p>Hauv Paus Ntaub Ntawv</p> | <p>2019–2020 kev tshuaj xyuas qhov ua tau zoo (QCR) los ntawm lub chaw tshuaj xyuas sab nrauv txog kev ua tau zoo</p> <p>Tus qhab nia no tau los ntawm kev tshuaj ntsuam xyuas ua ke ntawm lub chaw MCO ntsig txog:</p> <ul style="list-style-type: none"> • Cov Cai thiab Kev Tiv Thaiv: Lub chaw MCO tau qhia cov cai rau cov tswv cuab tau zoo li cas thiab ua haujlwm nrog lawv txog kev siv cov cai no tau zoo li cas. • Tus Kws Kuaj Mob Muab Kev Xaiv thiab Saib Xyuas Ncav Raws Lub Sijhawm: Lub chaw MCO muab kev pab txhawb kom tau txais kev saib xyuas thiab cov kws kuaj mob tau zoo li cas, thiab tau tsim kho txheej txheem ua haujlwm los pab txo tej yam ua tsis tau zoo los sis feem muab kev saib xyuas tau qeeb tau zoo li cas. • Txheej Txheem Hais Qhov Tsis Txaus Siab: Lub chaw MCO tau ua haujlwm nrog cov tswv cuab los daws cov teeb meem tsis txaus siab tau li cas thiab muab kev qhia txog txheej txheem sib hais qhov tsis txaus siab tau zoo li cas. <p>Faj Seeb: Vim yog lag luam kev sib sau los ua ke, thiaj li tsis tau muab My Choice Wisconsin (MCW) los tshab xyuas hauv xyoo 2020. MCW tsis tau lub caij nyooq los muab ntxiv cov hnuv qub rau lawv qhov Quality and Compliance Review (Kev Tshab Xyuas Txog Kev Zoo thiab Kev Raws Cai) (QCR) ; yog li ntawd, cov ncauj lus hauv daim ntawv teev qhab nia yog qhov QCR rau thaum xyoo 2018-2019.</p> | | | | | | | | | | | | | | | | | | | | |
| <p>Txheej Txheem Kev Ntaus Nqi</p> | <table border="1" data-bbox="475 1266 1203 1514"> <thead> <tr> <th>Qhab Nia</th> <th>Cov Hnuv Qub</th> <th>Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td>90.0% - 100.0%</td> <td>5</td> <td>Zoo Heev</td> </tr> <tr> <td>80.0% - 89.9%</td> <td>4</td> <td>Zoo Heev</td> </tr> <tr> <td>70.0% - 79.9%</td> <td>3</td> <td>Zoo</td> </tr> <tr> <td>60.0% - 69.9%</td> <td>2</td> <td>Tau Nyog</td> </tr> <tr> <td>< 60.0%</td> <td>1</td> <td>Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm txhua yam hauv QCR uas ua tau zoo raws li cov qauv saib xyuas ntawm “Tau Tag Nrho” los sis “Tau Ib Txhia.” Qhov no muaj xws li yam nyob hauv tag nrho peb tshooj lus ntawm QCR.</p> | | | Qhab Nia | Cov Hnuv Qub | Kev Ntaus Nqi | 90.0% - 100.0% | 5 | Zoo Heev | 80.0% - 89.9% | 4 | Zoo Heev | 70.0% - 79.9% | 3 | Zoo | 60.0% - 69.9% | 2 | Tau Nyog | < 60.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnuv Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | | | |
| 90.0% - 100.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 80.0% - 89.9% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 70.0% - 79.9% | 3 | Zoo | | | | | | | | | | | | | | | | | | | |
| 60.0% - 69.9% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | | | |
| < 60.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | | | |

| Kev Ntsuas | Cov Cai thiab Kev Tiv Thaiv | | | | | | | | | | | | | | | | | | |
|---|--|---------------|--------------|---------------|----------------|---|----------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| <p>Hauv Paus Ntaub Ntawv</p> | <p>2019–2020 kev tshuaj xyuas qhov ua tau zoo (QCR) los ntawm lub chaw tshuaj xyuas sab nrauv txog kev ua tau zoo:</p> <p>Tshooj Ntawv Hais Txog Tus Neeg Tso Npe Cov Cai thiab Kev Tiv Thaiv</p> <p>Lub chaw MCO tau qhia cov cai rau cov tswv cuab tau zoo li cas thiab ua haujlwm nrog lawv txog kev siv cov cai no tau zoo li cas</p> <p>Faj Seeb: Vim yog lag luam kev sib sau los ua ke, thiaj li tsis tau muab My Choice Wisconsin (MCW) los tshab xyuas hauv xyoo 2020. MCW tsis tau lub caij nyooq los muab ntxiv cov hnuv qub rau lawv qhov Quality and Compliance Review (Kev Tshab Xyuas Txog Kev Zoo thiab Kev Raws Cai) (QCR) ; yog li ntawd, cov ncauj lus hauv daim ntawv teev qhab nia yog qhov QCR rau thaum xyoo 2018-2019.</p> | | | | | | | | | | | | | | | | | | |
| <p>Txheej Txheem Kev Ntaus Nqi</p> | <table border="1" data-bbox="475 772 1166 1020"> <thead> <tr> <th>Qhab Nia</th> <th>Cov Hnuv Qub</th> <th>Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td>90.0% - 100.0%</td> <td>5</td> <td>Zoo Heev</td> </tr> <tr> <td>80.0% - 89.9%</td> <td>4</td> <td>Zoo Heev</td> </tr> <tr> <td>70.0% - 79.9%</td> <td>3</td> <td>Zoo</td> </tr> <tr> <td>60.0% - 69.9%</td> <td>2</td> <td>Tau Nyog</td> </tr> <tr> <td>< 60.0%</td> <td>1</td> <td>Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm yam nyob hauv QCR tshooj ntawv hais txog Tus Neeg Tso Npe Cov Cai thiab Kev Tiv Thaiv ua tau zoo li cas raws li cov qauv saib xyuas ntawm “Tau Tag Nrho” los sis “Tau Ib Txhia.”</p> | Qhab Nia | Cov Hnuv Qub | Kev Ntaus Nqi | 90.0% - 100.0% | 5 | Zoo Heev | 80.0% - 89.9% | 4 | Zoo Heev | 70.0% - 79.9% | 3 | Zoo | 60.0% - 69.9% | 2 | Tau Nyog | < 60.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnuv Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | |
| 90.0% - 100.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | |
| 80.0% - 89.9% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | |
| 70.0% - 79.9% | 3 | Zoo | | | | | | | | | | | | | | | | | |
| 60.0% - 69.9% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | |
| < 60.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | |
| Kev Ntsuas | Tus Kws Kuaj Mob Muab Kev Xaiv thiab Kev Saib Xyuas Ncav Sijhawm | | | | | | | | | | | | | | | | | | |
| <p>Hauv Paus Ntaub Ntawv</p> | <p>2019–2020 kev tshuaj xyuas qhov ua tau zoo (QCR) los ntawm lub chaw tshuaj xyuas sab nrauv txog kev ua tau zoo:</p> <p>Tshooj Ntawv Hais Txog Qhov Ua Tau Zoo thiab Txheem Txheej Tsim Kho</p> <p>Lub chaw MCO muab kev pab txhawb kom tau txais kev saib xyuas thiab cov kws kuaj mob tau zoo li cas, thiab tau tsim kho txheej txheem ua haujlwm los pab txo tej yam ua tsis tau zoo los sis feem muab kev saib xyuas tau qeeb tau zoo li cas</p> <p>Faj Seeb: Vim yog lag luam kev sib sau los ua ke, thiaj li tsis tau muab My Choice Wisconsin (MCW) los tshab xyuas hauv xyoo 2020. MCW tsis tau lub caij nyooq los muab ntxiv cov hnuv qub rau lawv qhov Quality and Compliance Review (Kev Tshab Xyuas Txog Kev Zoo thiab Kev Raws Cai) (QCR) ; yog li ntawd, cov ncauj lus hauv daim ntawv teev qhab nia yog qhov QCR rau thaum xyoo 2018-2019.</p> | | | | | | | | | | | | | | | | | | |

| | | | |
|---|--|---------------------|----------------------|
| Txheej Txheem Kev Ntaus Nqi | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi |
| | 90.0% - 100.0% | 5 | Zoo Heev |
| | 80.0% - 89.9% | 4 | Zoo Heev |
| | 70.0% - 79.9% | 3 | Zoo |
| | 60.0% - 69.9% | 2 | Tau Nyog |
| | < 60.0% | 1 | Tsis Zooo |
| <p>Feem pua ntawm tag nrho yam nyob hauv QCR tshooj ntawv hais txog qhov Ua Tau Zoo thiab Txheem Txheej Tsim Kho ua tau zoo li cas raws li cov qauv saib xyuas ntawm “Tau Tag Nrho” los sis “Tau Ib Txhia.”</p> | | | |
| Kev Ntsuas | Txheej Txheem Hais Qhov Tsis Txaus Siab | | |
| Hauv Paus Ntaub Ntawv | <p>2019–2020 kev tshuaj xyuas qhov ua tau zoo (QCR) los ntawm lub chaw tshuaj xyuas sab nrauv txog kev ua tau zoo:</p> <p>Tshooj Ntawv Hais Txog Txheej Txheem Hais Qhov Tsis Txaus Siab</p> <p>Lub chaw MCO tau ua haujlwm nrog cov tswv cuab los daws cov teeb meem tsis txaus siab tau li cas thiab muab kev qhia txog txheej txheem sib hais qhov tsis txaus siab tau zoo li cas</p> <p>Faj Seeb: Vim yog lag luam kev sib sau los ua ke, thiaj li tsis tau muab My Choice Wisconsin (MCW) los tshab xyuas hauv xyoo 2020. MCW tsis tau lub caij nyoog los muab ntxiv cov hnub qub rau lawv qhov Quality and Compliance Review (Kev Tshab Xyuas Txog Kev Zoo thiab Kev Raws Cai) (QCR) ; yog li ntawd, cov ncauj lus hauv daim ntawv teev qhab nia yog qhov QCR rau thaum xyoo 2018-2019.</p> | | |
| Txheej Txheem Kev Ntaus Nqi | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi |
| | 90.0% - 100.0% | 5 | Zoo Heev |
| | 80.0% - 89.9% | 4 | Zoo Heev |
| | 70.0% - 79.9% | 3 | Zoo |
| | 60.0% - 69.9% | 2 | Tau Nyog |
| | < 60.0% | 1 | Tsis Zooo |
| <p>Feem pua ntawm txhua yam nyob hauv QCR tshooj ntawv hais txog Txheej Txheem Hais Qhov Tsis Txaus Siab ua tau zoo li cas raws li cov qauv saib xyuas ntawm “Tau Tag Nrho” los sis “Tau Ib Txhia.”</p> | | | |

| | |
|---|--|
| COV YEEB YAM NTAWM PAWG KWS SAIB XYUAS MOB NKEEG | |
| Kev Ntsuas | Kev Tawm Haujlwm Ntawm Tus Thawj Tswj Xyuas Mob Nkeeg |

| Hauv Paus Ntaub Ntawv | 2017–2019 kev hais qhia cov ntaub ntawv hauv ib lub xyoos puag ncig mus rau Wisconsin Department of Health Services los ntawm MCOs | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|---------------|--|----------|--------------|---------------|--------------|---|----------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| Txheej Txheem Kev Ntaus Nqi | <table border="1" data-bbox="475 289 1156 537"> <thead> <tr> <th data-bbox="475 289 704 327">Qhab Nia</th> <th data-bbox="704 289 933 327">Cov Hnub Qub</th> <th data-bbox="933 289 1156 327">Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td data-bbox="475 327 704 365">0.0% - 10.0%</td> <td data-bbox="704 327 933 365">5</td> <td data-bbox="933 327 1156 365">Zoo Heev</td> </tr> <tr> <td data-bbox="475 365 704 403">10.1% - 20.0%</td> <td data-bbox="704 365 933 403">4</td> <td data-bbox="933 365 1156 403">Zoo Heev</td> </tr> <tr> <td data-bbox="475 403 704 441">20.1% - 30.0%</td> <td data-bbox="704 403 933 441">3</td> <td data-bbox="933 403 1156 441">Zoo</td> </tr> <tr> <td data-bbox="475 441 704 478">30.1% - 40.0%</td> <td data-bbox="704 441 933 478">2</td> <td data-bbox="933 441 1156 478">Tau Nyog</td> </tr> <tr> <td data-bbox="475 478 704 537">> 40.0%</td> <td data-bbox="704 478 933 537">1</td> <td data-bbox="933 478 1156 537">Tsis Zooo</td> </tr> </tbody> </table> <p data-bbox="475 569 1365 638">Feem pua ntawm cov thawj koj tswj xyuas mob nkeeg uas tawm mus ntawm lub chaw MCO, xam rau hauv ncuaj sijhawm peb lub xyoos.</p> | | | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | 0.0% - 10.0% | 5 | Zoo Heev | 10.1% - 20.0% | 4 | Zoo Heev | 20.1% - 30.0% | 3 | Zoo | 30.1% - 40.0% | 2 | Tau Nyog | > 40.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | | | |
| 0.0% - 10.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 10.1% - 20.0% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | | | |
| 20.1% - 30.0% | 3 | Zoo | | | | | | | | | | | | | | | | | | | |
| 30.1% - 40.0% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | | | |
| > 40.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | | | |

| Kev Ntsuas | Kev Tawm Haujlwm Ntawm Kws Tu Neeg Mob | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|---------------|--------------|---------------|--------------|---|----------|---------------|---|----------|---------------|---|-----|---------------|---|----------|---------|---|-----------|
| Hauv Paus Ntaub Ntawv | 2017–2019 kev hais qhia cov ntaub ntawv hauv ib lub xyos puag ncig mus rau Wisconsin Department of Health Services los ntawm MCOs | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | <table border="1"> <thead> <tr> <th>Qhab Nia</th> <th>Cov Hnub Qub</th> <th>Kev Ntaus Nqi</th> </tr> </thead> <tbody> <tr> <td>0.0% - 10.0%</td> <td>5</td> <td>Zoo Heev</td> </tr> <tr> <td>10.1% - 20.0%</td> <td>4</td> <td>Zoo Heev</td> </tr> <tr> <td>20.1% - 30.0%</td> <td>3</td> <td>Zoo</td> </tr> <tr> <td>30.1% - 40.0%</td> <td>2</td> <td>Tau Nyog</td> </tr> <tr> <td>> 40.0%</td> <td>1</td> <td>Tsis Zooo</td> </tr> </tbody> </table> <p>Feem pua ntawm cov kws tu neeg mob uas tawm mus ntawm lub chaw MCO, xam rau hauv ncuaj sijhawm peb lub xyos.</p> | Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | 0.0% - 10.0% | 5 | Zoo Heev | 10.1% - 20.0% | 4 | Zoo Heev | 20.1% - 30.0% | 3 | Zoo | 30.1% - 40.0% | 2 | Tau Nyog | > 40.0% | 1 | Tsis Zooo |
| Qhab Nia | Cov Hnub Qub | Kev Ntaus Nqi | | | | | | | | | | | | | | | | | |
| 0.0% - 10.0% | 5 | Zoo Heev | | | | | | | | | | | | | | | | | |
| 10.1% - 20.0% | 4 | Zoo Heev | | | | | | | | | | | | | | | | | |
| 20.1% - 30.0% | 3 | Zoo | | | | | | | | | | | | | | | | | |
| 30.1% - 40.0% | 2 | Tau Nyog | | | | | | | | | | | | | | | | | |
| > 40.0% | 1 | Tsis Zooo | | | | | | | | | | | | | | | | | |
| Kev Ntsuas | Kev Ntaus Nqi Ntawm Tus Thawj Coj Tswj Xyuas Mob Nkeeg mus txog Tus Tswv Cuab | | | | | | | | | | | | | | | | | | |
| Hauv Paus Ntaub Ntawv | Kev ntaus nqi raug hais qhia txij thaum Lub Xya Hli 1, 2020, saib raws li lub sijhawm ua haujlwm puv (FTE) tam sim no thiab kev tso npe. | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | Tsis tau ntaus nqi rau cov neeg ua haujlwm mus txog tus tswv cuab. Kev ntaus nqi txhua tus neeg ua haujlwm ntawm MCO yuav tsum ua raws li cov qauv cai ntawm lub xeev. | | | | | | | | | | | | | | | | | | |
| Kev Ntsuas | Feem Pua Ntawm Kws Tu Neeg Mob mus txog Tus Tswv Cuab | | | | | | | | | | | | | | | | | | |
| Hauv Paus Ntaub Ntawv | Feem pua uas raug hais qhia txij thaum Lub Xya Hli 1, 2020, saib raws li lub sijhawm ua haujlwm puv (FTE) tam sim no thiab kev tso npe. | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | Tsis tau ntsuam xyuas feem pua . Kev ntaus nqi txhua tus neeg ua haujlwm ntawm MCO yuav tsum ua raws li cov qauv cai ntawm lub xeev. | | | | | | | | | | | | | | | | | | |
| Kev Ntsuas | Feem Pua Ntawm Tus Kws Xyaum Tu Neeg Mob mus txog Tus Tswv Cuab (Tsuas yog Pawg Kws Sib Koom Tes Saib Xyuas Tsev Neeg nkaus xwb) | | | | | | | | | | | | | | | | | | |
| Hauv Paus Ntaub Ntawv | Feem pua uas raug hais qhia txij thaum Lub Xya Hli 1, 2020, saib raws li lub sijhawm ua haujlwm puv (FTE) tam sim no thiab kev tso npe. | | | | | | | | | | | | | | | | | | |
| Txheej Txheem Kev Ntaus Nqi | Tsis tau ntsuam xyuas feem pua rau cov neeg ua haujlwm rau tus tswv cuab. Kev ntaus nqi txhua tus neeg ua haujlwm ntawm MCO yuav tsum ua raws li cov qauv cai ntawm lub xeev. | | | | | | | | | | | | | | | | | | |

| | |
|--|---|
| | <p>Cov Kws Tu Xyuas Kho Mob puav leej yog ib feem ntawm Family Care Partnership pab neeg tu xyuas tswv cuab, txawm yog tsis qhia muaj lawv cov neeg ua hauj lwm nrog neeg mob rau ntawm no.</p> |
|--|---|