



## **Kaarka Natijada Shirkadda Maareynta Daryeelka (MCO) Su'aalo Iyo Jawaabo**

**(Managed Care Organization (MCO) Scorecard Frequently Asked Questions)**

### **Waa maxay ujeeddada Kaarka Natijada?**

Ujeeddada Kaarka Natijada waa in uu kugu caawiyaa xulushada shirkadda maareynta daryeelka (MCO) oo waa xaqiiqooyinka kuugu muhiimsan. Kaarka Natijada waa macluumaad ku saabsan dareenka ay dadku ka qabaan MCO iyo sida ay MCOs uga soo baxdo shuruudaha gobolka. Kaarka Natijada sidoo waa macluumaad iyo xaqiiqooyin kale oo ku saabsan MCOs oo adiga laguugu hayo si aad u kala doorato.

### **Halkee baa laga keenay macluumaadka Kaarka Natijada?**

Macluumaadka Kaarka Natijada waxa laga keenaa meelo kala duwan:

- **Daraasadeyn Dadweyne** oo ah qeyb muujineysa natiijooyin gobolka ee sannad kasta iyo qanancsanaanta dadka
- **Habraaca iyo Tayada** waa qeybta natiijooyinka gobolka oo ah dibu-eegidda tayada MCO sida ay ugu hogaansameyso sharciga
- **Akhlaaqda Kooxda Daryeelka** waa qeyb ah macluumaad Dheeraad ah oo waa macluumaadka MCOs oo ugu saabsan hay'ad ahaan

### **Waa maxay daraasadeynta qanancsanaanta dadweynaha?**

Daraasadeynta qanancsanaanta dadweynaha waa su'aalo sannad kasta loo diro xubnaha MCO si looga soo uruuriyo jawaabo ah waxyaabaha ay kala kulmaan MCO ay ku jiraan. Gobolka ayaa ka soo uruuriya oo eega jawaabaha dadka si loo ogaado sida ay xubin ahaan ka dareemayaan kooxda daryeelka, sida ay uga qeybgalaan sameynta qorshaha daryeelkooda, iyo sida ay MCO u caawiso.

### **Waa maxay eegidda habraaca tayada ee MCO?**

Eegidda sida ay ugu hoggaansamaan tayada ee MCO waa qiimeyn lagu ogaado sida ay MCOs uga soo baxaan shuruudaha shaqada ee gobolka. Waxaa sannad kasta sameysa shirkad baarta tayada oo uusan lahayn gobolku balse la shaqeysa. Shirkaddan baarista tayada waxay hubisaa MCO sharciyadeeda, habraaca, iyo siyaabaha shaqada loo sameynayo ee u qoran si looga helo adeegyo tayadoodu sarreyso.

### **Maxaa loola jeedaa macaash la'aan iyo macaashdoon?**

Nooca ay yihiin shirkaduhu waxaa kuu sharaxaya Kaarka Natijada oo waxay kuugu qoran yihiin qeybta shirkadaha ee MCO. Shirkadaha aan macaash-doonka ahayn waa hay'ad loo sameysto ujeeddo aan ahayn in laga helo macaash oo ma jiro dakhli ah macaash ay heli karaan agaasimeyaasha ama shaqaalaha. Shirkadaha macaash-doonka ah waa meherad lagu shaqeysto oo ujeedku waa in laga helo macaash.

### **Waa goorma wakhtiga diyaarinta ee Kaarka Natijada? Immisa jeer ayaa lagu sameeyaa cusbooneysiin?**

Kaarka Natijada waxaa cusbooneysiin lagu sameeyey 2021. Waxaa la cusbooneysiisaa sannad kasta.

### **Maxaan Kaarka Natijada uga heli waayey macluumaad kale oo ku saabsan MCOs aan anigu rabo?**

Kaarka Natijada waxa uu hayo oo keliya waa macluumaadka ay gobolku soo xaqiijiyeen. Qiimeynta Kaarka Natijada waxa ay ku saleysan tahay keliya waa xogta la soo xaqiijin karo markaas, oo waa wax noqonaya dhexdhexaad oo kaa caawineysa in aad doorato MCO.

**Kaarka Natijada Shirkadda Maareynta Daryeelka (MCO) ee 2022**  
**Habka cabbiraadda**  
 (2022 Managed Care Organization (MCO) Scorecard Measures Guide)

<b>DARAASADEYNTA XUBNAHA</b>																			
<b>Cabbiraadda</b>	<b>Qanacsanaanta Guud-ahaaneed</b>																		
<b>Meelaha Xogta</b>	<p>Daraasadeyntii Qanacsanaanta 2020—natijada jawaabo la isku daray oo ah su'aalaha soo socda:</p> <ol style="list-style-type: none"> <li>1. Ma la xiriiri kartaa kooxda daryeelka markaad u baahan tahay?</li> <li>2. Immisa jeer ayaad caawimaadda aad rabto ka heshaa kooxda daryeelka?</li> <li>3. Sidee bay kooxda daryeelka wax kuugu sharxaan?</li> <li>4. Si taxaddar leh miyey kooxda daryeelku kuu dhageystaan?</li> <li>5. Si xushmad leh miyey kooxda daryeelku kuula dhaqantaa?</li> <li>6. Si wanaagsan miyey kooxda daryeelka kuugu sharaxaan hawlaha aad adigu kala dooran karto?</li> <li>7. Sidee baad ugu qeybgashaa go'aamada ku saabsan qorshaha daryeelka?</li> <li>8. Sidee buu kuugu fiican yahay qorshaha daryeelka ee taageerada kuugu noqon kara si aad u dhex gasho bulshada, sida booqashada qoyska iyo asxaabta, aadista shaqo, hawl tabarrucaad ah, iyo waxyaabo kale?</li> <li>9. Sidee buu qorshaha daryeelkaaga ugu jiraan waxyaabo muhiimka kuu ah adiga?</li> <li>10. Guud ahaan, waa sidee ixtiraamka ay kuu muujiyaan dadka ku caawiya iyo kuwa kuu adeega?</li> <li>11. Caawimaadda iyo adeegga laguu qabto miyey yihiin wax ah baahidaada?</li> <li>12. Guud ahaan, sidee baad uga heshaa MCO?</li> </ol>																		
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**TAYADA IYO U-HOGGAASAMIDDA**

Cabbiraadda	Guud-ahaan Shuruudaha Tayada																		
<b>Meelaha Xogta</b>	<p>2020-2021 iyo 2019–2020 shirkad ka baxsan gobolka ayaa sameysay quality compliance review (tayada habraaca sharciyada ama QCR)*</p> <p>Natiijadan waa isku daridda waxqabadka MCO oo cabbirkuna waxa uu ahaa:</p> <ul style="list-style-type: none"> <li>• <b>Daryeelka Lagu Saleeyo Dadka:</b> Sida ay MCO ku ahayd daryeelka dadka lagu saleeyo qorsheyntiisa, adeegyada oo lagu qabto wakhtigooda, kala-doorashada dadka, iyo difaacidda xuquuqda xubnaha.**</li> <li>• <b>Doorashada Shaqaalaha iyo Wakhtiyada Adeegyada:</b> Sida wanaagsan ee ay MCO u sameeyso caawimaad ah adeegyo iyo shaqaale, iyo in la yareeyo kala-fogeynta ama daahinta adeegyada.</li> <li>• <b>Nidaamka Cabashada:</b> Sida ay MCO dadka ugala shaqeyso dadka xubnaha ah in xal loogu helo khilaafaadka iyo in loo sheego intuu qaadanyo habraaca.</li> </ul> <p>*Iyada oo ay ugu wacan tahay meelaha xogaha Dayada iyo Habraacyada Sharciga, Daryeelka Lagu Saleeyo Dadka waxa uu ku saleysan yahay xogii 2020-2021, balse Doorashada Shaqaalaha iyo Wakhtiyada Adeegga iyo Habka Cabashada waxa ay ku saleysan yihiin xogtii 2019-2020. Laba shirkadood oo isku biiray awgeed, My Choice Wisconsin (MCW) qoraalkiisa lama eegeyn sannadkii 2020. Sidaas awgeed, MCW Doorashada Shaqaalaha iyo Wakhtiyada Adeegga iyo Habka Cabashada xogtoodu waa 2018-2019 Dibu-eegistii Tayada iyo U-hoggaansamidda.</p> <p>**Cabbirka Daryeelka Lagu Saleeyo Dadka waa mid ka dambeeya kii hore ee habka Xuquuqaha iyo Difaaca ee Natiijadii 2021 oo sababtuna waa is beddel ku dhacay quality compliance review (tayada habraaca sharciyada ama QCR) meelaha xogta ee cabbirka marka loo eego cabbirkii hore ee Xuquuqaha iyo Difaacidda.</p>																		
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<p><b>Meelaha Xogta</b></p>	<p>Tirada la sheegay laga bilaabo 1-dii Julaay, 2021, waxaa lagu saleeyey full-time equivalents (shaqaalaha joogtada ah ama FTE) iyo dadka loo adeego. Shaqaalaha tirada loo eegay dadka marka la is barbardhigo tirada MCO shaqaalaheeda iyo tirada xubnaha MCO. “1:x” macnuhu waa in: 1 Maamule kasta uu masuul ka yahay x ah xubnaha dadka. Tirada yar waxay muujineysaa in ay jiraan xubni ah MCO oo yar marka loo eego maamulaha, balse tirada badan waa in ay jiraan xubno ah MCO marka loo eego maamulaha.</p>
<p><b>Nidaamka Qiimeynta</b></p>	<p>Ma jiraan qiimeyn laga sameeyey shaqaalaha iyo tirada xubnaha dadka ah. Shaqaalaha MCO oo dhan waxa u hogaansamaan shuruudaha gobolka.</p>
Cabbiraad	Tirada Kalkaalisada iyo Xubnaha*
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<p><b>Nidaamka Qiimeynta</b></p>	<p>Ma jiraan qiimeyno laga sameeyey shaqaalaha oo tirada xubinta dadka ah. Shaqaalaha MCO oo dhan waxa u hogaansamaan shuruudaha gobolka.</p> <p>*Dhakhtar-xigeen kasta waxa uu qeyb ka yahay Family Care Partnership ee kooxda daaweynta, balse tiradooda shaqaale halkan kuma qorna.</p>