# ACCESS Website Instructions: How to Pay BadgerCare Plus Premiums for Adults



P-02607 02/2020

## Paying Your BadgerCare Plus Premium

If you're an adult who pays monthly premiums to get health care coverage from BadgerCare Plus, follow the steps below to pay your premium using the ACCESS website. If you need help paying your premiums, you can call 888-907-4455 to ask for your premiums to be paid with donations from private organizations.

### **STEP 1**

Go to <u>access.wisconsin.gov</u>, and log into your ACCESS account. Then click Premium Information from the menu on the Account Home page.



The Premiums Home page shows information about your premium, such as the amount you currently owe and when that amount is due. It also shows how much your monthly premium is, if you can lower it by taking a health survey, and any activity on your account, such as premiums you've been billed or paid.

### **STEP 2**

Click Pay now.

				Help	Español Print	ANNA <del>-</del>
ACCESS						
← Go to Account Home Premiums						
Your monthly payr is due.	nent Total amount you owe \$8.00 Minimum payment: \$8.0	Due March 10, 2020 Pay no	W	<ul> <li>Premium details</li> <li>Your household's current premiu</li> <li>\$8.00 per month</li> <li>Your next statement will be sent</li> <li>March 18, 2020</li> <li>You may be able to lower your p</li> </ul>	um is: .on: .remium by	
A premium is a set amount premium each month. How benefits end. If you don't pa you pay the total amount yo	of money you pay each month to ge ever, you don't need to pay until you yo by then, you may not be able to en yo owe.	call 888-907-4455. It BadgerCare Plus benefits. We wil Ir renewal due date or until your B aroll in BadgerCare Plus for up to s	charge you a adgerCare Plus x months or until	taking a health survey and show healthy habits. (?) Need help?	ing you have	
Recent premium activi	ty			Here are some commonly asked questions.		
Date	Activity Payn	nent method Statu	s Amount	What is the State of Wisconsin Services?	e-Payment	
February 17, 2020	Premium for March 2020		\$8.00	Who can I contact if I need hel online? What happens if I don't pay m	p when paying y premium?	
				Don't see your question? Read our FAQs.		

The Choose payment amount page will let you select the months you want to pay your premium. You can pay your premium for one month, several months, or all months. You'll need to pay the oldest premium first though. This means that if you owe a premium for January and February and only want to pay your premium for one month, you'll need to pay your January premium first. The oldest month you owe premiums for will automatically be selected.

#### **STEP 3**

If you owe a premium for more than one month, check the box for all the months you want to pay.

#### **STEP 4**

Click Go to e-Payment Services website to start making your payment.

			Help	Español	Print ANNA -
ACCESS					
Cł	noose payment amount				
		Cancel	×		
	How much do you want to pay? It's a good idea to pay your premium each month. Keep in mind you'll need to pay the total amount you owe before your renewal or before your coverage you don't, you may not be able to stay enrolled in BadgerCare Plus. If you need help covering the cost of your premium, please call 888-907-4455.	e ends. If			
	Premiums Se	elect All			
	March 2020 Unpaid	\$8.00			
	Paymo	nent amount			
	\$8	8.00			
	Go to e-Payme	ent Services website	>		

#### • Tip:

The State of Wisconsin e-Payment Services website is managed by U.S. Bank. The website is secure, and U.S. Bank will only use the information you provide for your premium payment.

### **STEP 5**

Review the information in the Premium Information and Payment Information sections to make sure it's correct. The amount due, payment amount, and premium months will match the premium amount and months you chose on the Choose payment amount page. The frequency will always be one time, and the payment date will always be pay now.

#### **STEP 6**

Enter your contact information in the Contact Information section. You'll need to enter information in all the fields except the Company, Address 2, and Email Address fields. If you provide an email address, U.S. Bank will send you an email confirming your payment.

State of Wisconsin	1	
e-Payment	Services	
Make a Payment		
Premium Information		
BadgerCare Plus Premium		
Amount Due	\$8.00	
Premium Months	March 2020	
Case	9876543210	
Payment Information		
Frequency	One Time	
Payment Amount	\$8.00	
Payment Date	Pay Now	
Contact Information		
First Name	Anna	
Last Name	Member	
Company	(Optional)	
Address 1	123 Main St	
Address 2	(Optional)	
City/Town	Anytown	
State / Province / Region	WI	
Zin/Postal Code	55555	
Country	USA	
Phone Number	1234567890	
Fmail Address	anna member@ahc.com	
	anna.member@abc.com	
Payment Method		
Payment Method	Select 🔻	
-,		

### **STEP 7**

In the Payment Method section, select whether you're paying with a checking or savings account or with a credit or debit card, and enter the account or card information.

Payment Method Select	•
Continue Cancel	

#### **Bank Account**

Enter your bank routing number. This is the first number at the bottom of your checks. Next, enter your bank account number twice. This is the second number at the bottom of your checks. Choose whether the account is a checking or savings account.

Payment Method	Checking or Savings 🔻	
S. 12 PA PO OF	Imple Check 13 Main St. 13 Main St. 14 Main St. 14 Model 123455 12 March 12 Mar	
<u> </u>	Personal Ch	heck   <u>Business Check</u>
Bank Routing Number	10000008	XYZ BANK
Bank Account Number	111111111111111	
Re-enter Bank Account Number	11111111111111	
Bank Account Type	<ul> <li>Checking</li> <li>Savings</li> <li>This is a business account</li> </ul>	t

#### • Tip:

You can call your bank to get your bank's routing number.

#### **Credit or Debit Card**

Enter your card number, the card's expiration date, and the card's security code. You can choose to either use your contact information as your billing address or enter a different address.

Payment Method	Credit/Debit Card
Card Number	5454545454545454 S45454 S45454 S45454545
Expiration Date	01 🔻 2022 🗙
Card Security Code	123
Card Billing Address	• Use my contact information address
	Use a different address

#### • Tip:

If you have an American Express credit card, your card security code is on the front of your card. If you have a Discover, Mastercard, or Visa credit card, your card security code is on the back of your card.

### **STEP 8**

#### Click Continue.

Payment Method	Credit/Debit Card
Card Number	54545454545454
Expiration Date	01 • 2022 •
Card Security Code	123
Card Billing Address	• Use my contact information address
	Use a different address

### **STEP 9**

Review your payment, billing, and contact information to make sure it's correct. If you're paying using a checking or savings account, the payment date will always be the next day. You'll also need to to read and agree to terms and conditions authorizing the transaction with your bank. If the information is correct, click Confirm. If you need to change information, click Back.

e-Payment	t Services
eview Payment	
ase review the information below and select Confi	rm to process your payment. Select Back to return to the previous page to make changes to your payment.
vment Details	
Description	BadgerCare Dius Dremium
Description	https://access.wisconsin.gov/
Payment Amount	\$8.00
Payment Date	03/07/2020
Premium Months	March 2020
Case	9876543210
yment Method	
Payer Name	Anna Member
Card Number	*5454
Expiration Date	Jan-2022
Card Type	Master Card
Confirmation Email	anna.member@abc.com
ling Address	
Address 1	123 Main St
City/Town	Anytown
State/Province/Region	WI
Zip/Postal Code	55555
Country	USA
ntact Information	
First Name	Anna
Last Name	Member
Address 1	123 Main St
City/Town	Anytown
State/Province/Region	WI
Zip/Postal Code	55555
Country	USA
Phone Number	1234567890
Email Address	anna.member@abc.com

The Confirmation page will let you know that you've successfully submitted your premium payment. You can save or print this page for your records if you want.

### **STEP 10**

Click Go to Premiums Home to go back to the ACCESS website.

Reserve the submitted your BadgerCare Plus premium payment. Reserve the submitted your BadgerCare Plus premium payment. Reserve the submitted your Confirmation Number, or print this page for your records. Confirmation Number XW2XP300036855 Confirmation Number XW2XP300036855 Confirmation Number XW2XP300036855 Payment Details Description BadgerCare Plus Premium <a href="https://access.wisconsin.gov/">https://access.wisconsin.gov/</a> Payment Date 03/07/2020 Status PROCESSED Premium Months March 2020 Case 9876543210 Description March 2020 Reserve the Months March 2020 Rese	
Confirmation         Success! You've submitted your BadgerCare Plus premium payment.         Please keep a record of your Confirmation Number, or print this page for your records.         Confirmation Number       XW2XP30000368555         To to Premiums Home         Payment Details         Description       BadgerCare Plus Premium https://access.wisconsin.gov/         Payment Date       03/07/2020         Status       PROCESSED         Premium Months       March 2020         Case       9876543210	
Success! You've submitted your BadgerCare Plus premium payment. Please keep a record of your Confirmation Number, or print this page for your records. Confirmation Number XW2XP3000036855 To to Premiums Home Payment Details Description BadgerCare Plus Premium https://access.wisconsin.gov/ Payment Amount \$8.00 Payment Date 03/07/2020 Status PROCESSED Premium Months March 2020 Case 9876543210 Payment Method Payer Name Anna Member Card Number *5454	
Please keep a record of your Confirmation Number, or print this page for your records. Confirmation Number XW2XP3000036855 Co to Premiums Home Payment Details Description BadgerCare Plus Premium https://access.wisconsin.gov/ Payment Amount \$8.00 Payment Date 03/07/2020 Status PROCESSED Premium Months March 2020 Case 9876543210 Payment Method Payer Name Anna Member Card Number *5454	
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Go to Premiums Home         Payment Details         Description       BadgerCare Plus Premium https://access.wisconsin.gov/         Payment Amount       \$8.00         Payment Date       03/07/2020         Status       PROCESSED         Premium Months       March 2020         Case       9876543210	
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Payment Date       03/07/2020         Status       PROCESSED         Premium Months       March 2020         Case       9876543210	
Status       PROCESSED         Premium Months       March 2020         Case       9876543210    Payment Method          Payer Name       Anna Member         Card Number       *5454	
Premium Months March 2020 Case 9876543210 Payment Method Payer Name Anna Member Card Number *5454	
Case 9876543210 Payment Method Payer Name Anna Member Card Number *5454	
Payment Method Payer Name Anna Member Card Number *5454	
Payer Name Anna Member Card Number *5454	
Card Number *5454	
Card Type Master Card	
Confirmation Email anna.member@abc.com	
Billing Address	
Address 1 123 Main St	
City/Town Anytown	
State/Province/Region WI	
Zip/Postal Code 55555	
Country United States	

Your payment will show in the Recent premium activity section on the Premiums Home page. Credit and debit card payments will show as processed right away. Savings and checking account payments may show as pending for up to 48 hours. Once your payment is confirmed with your bank, the payment will show as processed.

				Help Español Print A	ANNA <del>-</del>
ACCESS					
← Go to Account Home Premiums					
You don't have a paymer due right now.	nt Total amount you owe	Due Pay now		<ul> <li>Premium details</li> <li>Your household's current premium is:</li> <li>\$8.00 per month</li> <li>Your next statement will be sent on:</li> <li>March 18, 2020</li> </ul>	
If you need help covering the cos A premium is a set amount of mon premium each month. However, yo benefits end. If you don't pay by th you pay the total amount you owe	st of your premium, please call 888-907 eey you pay each month to get BadgerCare ou don't need to pay until your renewal du en, you may not be able to enroll in Badge	- <b>4455.</b> e Plus benefits. We will char le date or until your Badgei erCare Plus for up to six mo	ge you a Care Plus nths or until	You may be able to lower your premium by taking a health survey and showing you have healthy habits.	
				? Need help?	
Recent premium activity				Here are some commonly asked questions.	
Date Activ	vity Payment metho	od Status	Amount	What is the State of Wisconsin e-Payment Services?	
March 7, 2020 Payn	nent Credit or debit c	ard 🛛 Processed	-\$8.00	Who can I contact if I need help when paying online?	
February 17, 2020 Prem	nium for March 2020		\$8.00	What happens if I don't pay my premium?	
				Read our FAQs.	