Paying Your BadgerCare Plus Premium

If you’re an adult who pays monthly premiums to get health care coverage from BadgerCare Plus, follow the steps below to pay your premium using the ACCESS website. If you need help paying your premiums, you can call 888-907-4455 to ask for your premiums to be paid with donations from private organizations.

STEP 1

Go to access.wisconsin.gov, and log into your ACCESS account. Then click Premium Information from the menu on the Account Home page.
The Premiums Home page shows information about your premium, such as the amount you currently owe and when that amount is due. It also shows how much your monthly premium is, if you can lower it by taking a health survey, and any activity on your account, such as premiums you’ve been billed or paid.

**STEP 2**

Click Pay now.
If you owe a premium for more than one month, check the box for all the months you want to pay.

**STEP 3**

The Choose payment amount page will let you select the months you want to pay your premium. You can pay your premium for one month, several months, or all months. You’ll need to pay the oldest premium first though. This means that if you owe a premium for January and February and only want to pay your premium for one month, you’ll need to pay your January premium first. The oldest month you owe premiums for will automatically be selected.

**STEP 4**

Click Go to e-Payment Services website to start making your payment.

Tip:

The State of Wisconsin e-Payment Services website is managed by U.S. Bank. The website is secure, and U.S. Bank will only use the information you provide for your premium payment.
Review the information in the Premium Information and Payment Information sections to make sure it’s correct. The amount due, payment amount, and premium months will match the premium amount and months you chose on the Choose payment amount page. The frequency will always be one time, and the payment date will always be pay now.

Enter your contact information in the Contact Information section. You’ll need to enter information in all the fields except the Company, Address 2, and Email Address fields. If you provide an email address, U.S. Bank will send you an email confirming your payment.
STEP 7

In the Payment Method section, select whether you’re paying with a checking or savings account or with a credit or debit card, and enter the account or card information.

Bank Account

Enter your bank routing number. This is the first number at the bottom of your checks. Next, enter your bank account number twice. This is the second number at the bottom of your checks. Choose whether the account is a checking or savings account.

Tip:
You can call your bank to get your bank’s routing number.
**Credit or Debit Card**

Enter your card number, the card’s expiration date, and the card’s security code. You can choose to either use your contact information as your billing address or enter a different address.

Tip:

If you have an American Express credit card, your card security code is on the front of your card. If you have a Discover, Mastercard, or Visa credit card, your card security code is on the back of your card.

**STEP 8**

Click Continue.
STEP 9

Review your payment, billing, and contact information to make sure it’s correct. If you’re paying using a checking or savings account, the payment date will always be the next day. You’ll also need to read and agree to terms and conditions authorizing the transaction with your bank. If the information is correct, click Confirm. If you need to change information, click Back.
The Confirmation page will let you know that you've successfully submitted your premium payment. You can save or print this page for your records if you want.

**STEP 10**

Click Go to Premiums Home to go back to the ACCESS website.
Your payment will show in the Recent premium activity section on the Premiums Home page. Credit and debit card payments will show as processed right away. Savings and checking account payments may show as pending for up to 48 hours. Once your payment is confirmed with your bank, the payment will show as processed.