

Electronic Visit Verification (EVV) Policy Decisions

On August 8, 2019, the Centers for Medicare & Medicaid Services issued guidance providing states the flexibility to decide if live-in workers and services rendered in the community are subject to Electronic Visit Verification (EVV) requirements. The Wisconsin Department of Health Services, Division of Medicaid Services is pleased to announce our decisions.

Decision: Live-in workers

We acknowledge the unique role of live-in workers and will not require live-in workers to use EVV.

Managed care organizations, HMOs, and provider agencies may independently decide, based on business needs, if their live-in workers are required to use EVV.

Fiscal Employer Agencies for the IRIS (Include, Respect, I Self-Direct) program may not require participant-hired live-in workers to use EVV. If a participant has other workers that are not live-in workers, those workers are required to use EVV.

Definition: Live-in worker

For the purposes of EVV, a live-in worker is a worker who permanently resides in the same residence as the Medicaid member receiving services. Workers who do not meet this definition are not considered live-in workers.

Examples:

- Workers who live with the Medicaid member receiving services for only a short period of time, such as two weeks, are not considered live-in workers.
- Workers who work 24-hour shifts, but are not residing with the Medicaid member “permanently,” are not considered live-in workers.

Note: If a live-in worker resides with and provides services to more than one member/participant, the live-in worker status must be validated for each member/participant.

Decision: Services provided in the community

We will require EVV for services regardless of where they are provided; whether in the home, community, or both. EVV does not track locations throughout a visit. A single location is collected at the start and end of the visit only.

The decision to require EVV for services regardless of where they are provided aligns with our program principles of choice and community inclusion. It also supports the fluid delivery of service without locations barriers and provided consistency across all of the programs impacted by EVV.

For more information, please visit: www.dhs.wisconsin.gov/evv

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