

Personal Protective Equipment (PPE) Reserve Request Process

Where are these resources coming from?

The resources included in this reserve are from the strategic national stockpile.

Who can request from this supply?

Long-term care providers with a COVID-19 positive patient. Long-term care providers include:

- Any entity licensed by DQA as a residential facility.
- All licensed or certified Adult Family Homes.
- Home Health, Personal Care and Supportive Home Care Providers caring for a COVID-19 positive patient in the patient's home.
- Participant hired providers caring for a COVID-19 positive patient in the patient's home (Applies to all Medicaid Long Term Care programs).
- Adult Protective Services providers responding to a home with a COVID-19 positive person in their home.

How does an eligible provider request from the reserve?

Step 1:

Complete the PPE Reserve Request Form.

Step 2:

Once complete, email the form to your county emergency manager. Use [this list](#) to identify your county emergency manager if needed.

What happens after I submit a request?

Your county emergency manager will determine whether the request can be filled with local resources. If the request cannot be filled locally, the county emergency manager will submit the request to the State Emergency Operations Center.

How soon will I receive the resources?

If the request is escalated to the State Emergency Operations Center, requests will be filled and shipped within 24 hours. It is important to note that this does not mean the shipment will arrive in 24 hours, as delivery times differ based on location.

If the delivery driver is unable to reach the 24/7 contact and cannot make contact with someone at the delivery address, the driver will return the shipment to the warehouse. The requester will forfeit the resources.

