

Bureau of Children's Services

Outreach at a Glance for Counties

Stay updated! Here is an overview of the main ways the Bureau of Children's Services (BCS) and counties share and receive information about the Birth to 3 Program, Children's Long-Term Support (CLTS) Program, and Children's Community Options Program.

To get on a notification list, or if you have any questions or need additional information, contact your children and family program specialist (dhs.wisconsin.gov/publications/p00996.pdf).

ONGOING CONSULTATION

Description

- Ad hoc consultations provide "just in time" information to questions and opportunity for clarification about program implementation and related topics.
- Receive guidance about any requests to DHS that may be pending approval.

Who should participate

Program staff and leadership

Logistics

Frequency: Varies based on need

Duration: Varies based on consultation needed/requested

Format

Topic-driven joint exchanges via phone, email, or video conference

How to Attend

Email, technology (Zoom), or phone

PROGRAM TELECONFERENCES

Description

- BCS hosts teleconferences via telephone and technology.
- These are opportunities to learn details about new or upcoming projects, initiatives or information at a statewide level.
- Materials and related resources are provided after every teleconference.

Who should participate

Service coordinators, program teams, program leadership, program coordinators, and other staff as appropriate based on agenda

Logistics

Frequency: Teleconferences for both the CLTS Waiver and Birth to 3 Programs are held every other month on odd months

Duration: 1 hour each

Format

BCS staff present information and respond to questions as time permits.

How to Attend

Technology (Zoom) or phone

TELECONFERENCE OPERATIONAL DISCUSSIONS

Description

- BCS facilitates optional, drop-in discussions about the most recent program teleconference to support county understanding and sharing of ideas about implementation of policies, initiatives, or requirements.
- Similar to office hours, county staff can choose to attend and ask questions, share ideas, and identify next steps.

Who should participate

Program leadership: leads, administrators, or coordinators

Logistics

Frequency: One week after each program teleconference

Duration: 1 hour

Format

BCS-facilitated discussion among county leadership who participate

How to Attend

Technology (Zoom) or phone

**Please note, some meetings may be changed or cancelled. BCS will notify county agencies about any changes to regularly-scheduled outreach activities.*

OPERATIONAL IMPACT DISCUSSIONS

Description

- Provide specific input about developing initiatives or proposed policy changes.
- Share questions and feedback to understand and inform communication, messaging, and implementation.
- Contribute to statewide policy and program development.

Who should participate

Stakeholder members

Logistics

Frequency: As needed or requested based on topic
Duration: Up to 2 hours

Format

Teleconference to interact and exchange knowledge among all stakeholders

How to Attend

Technology (Zoom) or phone

REGIONAL POCKET MEETINGS

Description

- Small, regional-based discussions that create opportunities for cross county collaboration and information-sharing.
- Collaborative discussions facilitated by program specialists and 3–6 counties to discuss key topics of concern for their region.

Who should participate

Program leadership: leads, administrators, or coordinators

Logistics

Frequency: Three times yearly
Duration: 1.5–2 hours

Format

Small group discussion

How to Attend

Technology (Zoom) or phone

INITIATIVE-BASED COUNTY OUTREACH

Description

- As-needed contacts to address county progress and expectations related to projects or initiatives.
- Program specialists provide one-on-one support for implementation monitoring, problem solving, and identification of next steps.

Who should participate

Program leadership: leads, administrators or coordinators

Logistics

Frequency: As-needed
Duration: Varies based on need

Format

Initiative or project-driven exchange

How to Attend

Technology (Zoom) or phone

