

Bureau of Children's Services

Outreach at a Glance for Counties

Stay updated! Here is an overview of the main ways the Bureau of Children's Services (BCS) and counties share and receive information about the Birth to 3 Program, Children's Long-Term Support (CLTS) Program, and Children's Community Options Program.

To get on a notification list, or if you have any questions or need additional information, contact your technical assistance (TA) lead (dhs.wisconsin.gov/publications/p00996.pdf).

ONGOING TA CONSULTATION

Description

- Ad hoc consultations provide “just in time” information to questions and opportunity for clarification on program implementation and related topics.
- Receive guidance on current requests to DHS that are pending approval.

Who should participate

Program staff and leadership

Logistics

Frequency: Varies based on need

Duration: Varies based on consultation needed/ requested

Format

Topic-driven joint exchanges via phone, email, or video conference

How to Attend

Adobe Connect, Zoom, phone, or in person

SCHEDULED TA CONTACTS

Description

- These regularly scheduled meetings are opportunities to discuss program-led implementation, case-specific situations, and questions on policies or initiatives.
- Receive 1:1 support for problem solving and implementation discussions about unique situations.

Who should participate

Program leadership, coordinators, and other staff as appropriate based on agenda

Logistics

Frequency: 3x per year; one meeting in person

Duration: 1.5–2 hours

Format

Joint exchange covering program and bureau topics

How to Attend

- Adobe Connect, Zoom, or phone (2x/yr)
- In person at local program offices (1x/yr)

MONTHLY PROGRAM TELECONFERENCES

Description

- BCS hosts a monthly teleconference via telephone and other technology.
- These are opportunities to learn what's new or upcoming through a high-level overview of program and policy changes and initiatives.
- Learn how other programs interact with our populations.
- Follow up materials are provided after every teleconference with a summary of the topics covered and additional resources.

Who should participate

Service coordinators, program teams, program leadership, program coordinators, and other staff as appropriate based on agenda

Logistics

There are monthly teleconferences for the Birth to 3 Program, CLTS, and CLTS Functional Screening. Frequency and duration vary as communicated via email messaging.

Format

BCS staff present information and capture input via technology.

How to Attend

Dial into Adobe Connect, Zoom, or phone

**Please note, some meetings may be changed or cancelled. The Bureau of Children's Services will notify county agencies about any changes to regularly-scheduled outreach activities.*

COUNTY STAKEHOLDER WORKGROUPS

Description

- Provide specific input on developing initiatives or proposed policy changes.
- Help troubleshoot potential errors or unclear communications.
- County stakeholder workgroups are an opportunity for county staff to be a part of program and policy development.

Who should participate

Stakeholder members

Logistics

Frequency: As needed or requested based on topic
Duration: 2–6 hours

Format

Teleconference or in-person meeting to interact and exchange knowledge among all stakeholders

How to Attend

Dial into Adobe Connect, Zoom, phone, or in person

REGIONAL MEETINGS

Description

- Regional meetings provide a deeper dive into topics and initiatives.
- You can network face-to-face and discuss operational questions and policy implementation strategies.
- Build your resources toolbox with shared ideas and strategies.

Who should participate

Program leadership, coordinators, and other staff as appropriate based on agenda

Logistics

Frequency: Annually in the spring
Duration: 6–7 hours
Locations: BCS regions

Format

BCS-led interactive large group and breakout sessions with opportunities for partners and program staff to share information and engage in discussion

How to Attend

These are in-person meetings at regional locations around the state.

STATEWIDE MEETING

Description

- The BCS statewide meeting provides a great opportunity for more learning, discussion, and information sharing with peers in a conference-style setting.
- Learn best practices and statewide resources.
- Take a deeper dive into newer policies.
- Reach out to other counties.
- Connect with BCS and network with staff and exhibitors.

Who should participate

Administrators, program leadership, program coordinators, and other staff as appropriate based on agenda

Logistics

Frequency: Annually in the fall
Duration: Full day event, 7–8 hours
Location: One statewide location

Format

Presentations, panels, breakout sessions, exhibitors, and drop-in topic tables

How to Attend

This is an in-person meeting at one central location.

