

Resource Allocation Decision (RAD) Process



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Step 1



IDENTIFY THE ISSUE, CONCERN, OR NEED

What is the core issue, concern, or need?

- Explore strengths, problems, and needs.
- Determine what goals and outcomes are being sought.

Step 2



RELATE THE ISSUE TO THE LONG-TERM CARE OUTCOME

- How does the core issue relate to the member's long-term care outcome?
- Does the core issue affect the member's health or safety?
- Does the core issue affect the member's independence, activities of daily living (ADLs), or instrumental ADLs (IADLs)?

Step 3



EXPLORE OPTIONS

What potential options (including the requested item) address the core issues while supporting the long-term care outcome?

- Assess the current interventions in place and review past interventions that may have worked.
- Explore natural supports, such as family and friends.
- Explore community resources, such as supports and services that are not authorized or paid for by the MCO and are readily available to the general public.
- Consider how this issue would be met if the member was not in the program.
- Identify the member's ability and responsibility to address the core issue.
- Explore loaner programs and rental versus purchase options.

Step 4



REVIEW WITH THE MEMBER AND LEGAL DECISION MAKER

Review options with the member and legal decision maker to determine:

- The most effective options to support the member's long-term care outcome.
- The most cost-effective option to support the member's long-term care outcome.

Step 5



APPLY POLICIES OR GUIDELINES

The interdisciplinary team (IDT) should reference any related MCO policies, procedures, or guidelines and incorporate them into the RAD process.

Step 6



MAKE A DECISION

- Negotiate with the member and legal decision maker to reach a decision that best supports the long-term care outcome.
- If a service is to be authorized, then explore the option for the member to self-direct this part of the plan of care.