

Electronic Visit Verification

What is Electronic Visit Verification?

When a worker arrives to care for you, they will do a quick check-in to record visit details. They will use a smart phone or tablet to enter the date, time, location, and service. In some cases, they may instead use a small digital device or your landline telephone. They will check out at the end of the visit, too.

If you need help right away before your worker checks in, that's OK. The check-in step can be done after your worker makes sure you are all set. The check-in time can be fixed in the system later.

Electronic visit verification (EVV) is secure and compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA).



6 KEY DATA POINTS

- Your worker will check in and out at the start and end of each visit.
- Your worker may use an app on a smart phone or tablet, landline, or small digital device you keep in your home to check in and check out.
- This information is sent securely when Wi-Fi or cell service is available.

 **Who receives service** **Who provides service** **What service is provided****Where service is provided****Date of service****Time in/Time out**

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