



WISCONSIN DEPARTMENT  
*of* HEALTH SERVICES

# Sandata Fixed Visit Verification (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib)

(Sandata Fixed Visit Verification)

# Cov Hom Phiaj Ntawm Kev Tshab Xyuas

- Kev Tshab Xyuas FVV
- Thov Lub Tshuab FVV
- FVV Txheej Txheem
- Kev Xa Rov Qab Lub Tshuab FVV
- FVV Ntawv Ceeb Toom
- Kev Kho Teeb Meem Ntawm FVV

# Lo Ntsiab Lus Tseem Ceeb

- Fixed Visit Verification (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib) (FVV)—Ib txoj kev rau cov neeg ua hauj lwm nthos cov ncauj lus ntawm kev txheeb npe tuaj/txheeb npe tawm ntawm lub tshuab nruab rau hauv tus neeg tau kev pab lub tsev.
- Zauv Cim—Tus no yog tus zauv muaj rau tus uas tshwm ntawm lub tshuab FVV daim phiaj thaum twg nias rau lub yeem.
- Kev sib ntsib—Txoj kev pab tim ntsej tim muag rau ib tug neeg tau kev pab nyob rau hauv nws lub tsev.

# Lo Ntsiab Lus Tseem Ceeb

- Neeg Tau Kev Pab—Tus tswv cuab los sis tus neeg koom uas tau cov pab tu xyuas los ntawm Wisconsin txoj kev pab Medicaid
- Neeg Ua Hauj Lwm—Tus tib neeg (neeg ua hauj lwm) uas muab txoj kev tu xyuas rau ib tug los sis tau tus neeg tau kev pab
- Tus Santrax ID—Tus zauv tshwj xeeb rau tus neeg uas hauj lwm uas ForwardHealth Portal (Chaw Txuas Mus Cuag Kev Pab Saum Huab Cua) xaiv muab.



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# **Kev Tshab Xyuas**

## **FVV**

# Kev Tshab Xyuas FVV

- FVV siv ib lub tshuab me me uas nruab rau ntawm ib qho npoo hauv lub tsev.
- Lub tshuab FVV yuav tsim muaj tus zauv muaj rau tus uas txhais tias yog lub sij hawm thiab hnuv nyob rau hauv lub tshuab Sandata.
- Yuav cim lub tshuab nrog Sandata tus zauv ID cim Neeg Tau Kev Pab thiab Sandata tus zauv ID cim koom haum muab kev pab.



# Kev Tshab Xyuas FVV

- Lub tshuab FVV yog txoj kev **siv kawg kiag** los sau ua ke cov ntaub ntawv.
- Tsuas muab tau lub tshuab FVV sib txuas tau ntawm ib tug neeg tau kev pab thiab ib lub koom haum muab kev pab los sis ib lub Fiscal Employer Agency (Koom Haum Tuav Nyiaj Txiag) (FEA) xwb.
- Yog muaj ntau lub koom haum muab kev pab rau tib tug neeg tau kev pab, ib lub koom haum twg yuav tau nyias thov nyias lub tshuab FVV tshwj xeeb kiag rau lawv cov neeg ua hauj lwm siv.

# Kev Tshab Xyuas FVV

Lub koom haum muab kev pab los sis FEA yuav muaj pov thawj tias:

- Yuav npaj kev tso cai rau cov kev pab mus ntev tshaj 60 hnuv.
- Tus neeg tau kev pab tsis muaj tus xov tooj txuas rau hauv tsev los sis lub xov tooj VoIP siv hauv tsev.
- Tus neeg tau kev pab los sis tus neeg ua hau lwm muaj lub xov tooj ntse (smart phone) los sis daim phiaj tablet uas yuav nruab tau qov app Sandata Mobile Connect kom sau tau cov ntaub ntawv rau mobile visit verification (kev txheeb npe hauv tshuab nqa ntawm tes thaum sib ntsib).
- Tus neeg tau kev pab muaj lub xov tooj ntse los sis daim phiaj tablet, tiam sis siv tsis tau rau cov laj thawj electronic visit verification (kev txheeb npe hauv tshuab hluav taws xob thaum sib ntsib) (EVV).






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# **Kev Thov Lub Tshuab FVV Li Cas**

# Kev Thov Lub Tshuab FVV Li Cas

- Cov koom haum muab kev pab los sis cov FEA thov lub tshuab.
- Txuas Nkag Mus Rau Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Nrhiav tus neeg tau kev pab.
- Nias lub cim  rau edit (kho) kom txuas mus tau rau daim phiaj Edit client (Kho Neeg Tau Kev Pab).



Select a Client / Program As of: 4:57 PM


LAST NAME

FIRST NAME

CLIENT PAYER ID

MEDICAID ID

PRIMARY PAYER

	Name	Program	Status
	MRBThree, Test	WIMCO	<span style="color: yellow;">●</span> Pending

# Kev Thov Lub Tshuab FVV Li Cas

- Ntawm qhov **Personal** (Ntiag tug):
  - Txheeb kom meej tias yeej teev muaj qhov chaw nyob.
  - Nias **Request Device** (Thov Tshuab).

The screenshot shows a patient record form with the following fields and values:


- Personal** (highlighted with a red box)
- Program**
- Diagnosis**
- Personal** (Section Header)
- TITLE**: Select Title (dropdown)
- FIRST NAME \***: Mindy
- MIDDLE INITIAL**: (empty)
- LAST NAME \***: Medicaid
- SUFFIX**: Select Suffix (dropdown)
- SSN**: XXX-XX-XXXX
- GENDER \***: 0- Unknown (dropdown)
- BIRTH DATE**: mm/dd/yyyy (calendar icon)
- PRIMARY SPOKEN LANGUAGE**: ENG- English (dropdown)
- MEDICAID ID \***: 12121212
- CLIENT ID**: 396220
- REQUEST DEVICE** (button)
- Addresses (1)** (highlighted with a red circle)
- 1212 Mickey Dr H- Hom** (dropdown)
- ADD NEW ADDRESS** (button)
- ADDRESS TYPE \***: H- Home (dropdown)
- ADDRESS LABEL**: (empty)
- ADDRESS LINE 1 \***: 1212 Mickey Dr
- ADDRESS LINE 2**: (empty)
- ZIPCODE \***: 54843-\_\_\_\_ (dropdown)
- CITY \***: Hayward
- COUNTY**: Sawyer
- STATE \***: Wisconsin (dropdown)
- Phone Numbers, Etc**
- PHONE 1 \***: (715) 699-9999
- PHONE 2**: ( ) - - -
- PHONE 3**: ( ) - - -
- PHONE 4**: ( ) - - -
- EMAIL**: (empty)
- ACTIVE**



# Kev Thov Lub Tshuab FVV Li Cas

- Txheeb kom meej tias **Device Type (Hom Tshuab)** yeej yog Lub Tshuab FVV
- Nias rau qhov chaw txuas mus rau **FVV Device Attestation Notice (Lus Faj Seeb Lees Txog Lub Tshuab FVV)**.

Select Device Type

FVV Device 

**FVV Device Attestation Notice (\*)**

Select Address for Shipping Device

PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input checked="" type="radio"/>	H	123 Main Street		MILWAUKEE	WI	532120000

Special Shipping Instructions

Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

255 characters remaining.

[COMPLETE DEVICE REQUEST](#) [CLOSE](#)

# Kev Thov Lub Tshuab FVV Li Cas

- Nyeem thiab txais yuav FVV Device Attestation Notice (Lus Faj Seeb Lees Txog Lub Tshuab FVV)

## FVV Device Attestation Notice

Fixed Visit Verification (FVV) devices are the data collection method of last resort. An FVV device should only be requested by the provider agency or FEA if services are anticipated to be authorized for more than 60 days and all of the following criteria are met:

- The member/participant does not have a landline home phone.
- The worker does not have a smart phone or tablet device that would support Sandata Mobile Connect (SMC) for Mobile Visit Verification (MVV) data collection.
- The member/participant does not have a smart phone or tablet device that would support SMC for MVV data collection.
- The member/participant has a smart phone or tablet, but it is not available for EVV purposes.

CLOSE

ACCEPT



# Kev Thov Lub Tshuab FVV Li Cas

- Xaiv lub yeem vis thaj nyub ib sab ntawm tus neeg tau kev pab qhov chaw nyob.
- Yog tias qhov chaw nyob tsis yog, ntxiv qhov chaw nyob yog thiab txheeb tau ntawm neeg tau kev pab qhov **Personal (Ntiag Tug)**. Xyuas daim viv dis aus qhia:

<https://www.dhs.wisconsin.gov/evv/training-administrators.htm>

Select Shipping Information for Device Request

Select Device Type

FW Device

[FVV Device Attestation Notice](#) (\*)

Select Address for Shipping Device

PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input type="radio"/>	H	1 Capital Dr		Hayward	WI	54843
<input checked="" type="radio"/>	O	99 Cranberry Ln		Hayward	WI	54843

Special Shipping Instructions

Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

# Kev Thov Lub Tshuab FVV Li Cas

- Ntxiv cov lus qhia xa khoom, yog tias muaj, kom pom ntawm daim ntawv lo chaw xa ntawm lub thawv **Special Shipping Instructions (Cov Lus Qhia Xa Khoom Tshwj Xeeb)**.
- Nias **Complete Device Request (Thov Tshuab Tiav)**.

Select Shipping Information for Device Request

Select Device Type  
FWV Device

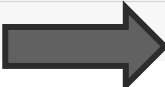
**FVV Device Attestation Notice** (\*)

Select Address for Shipping Device  
PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input type="radio"/>	H	1 Capital Dr		Hayward	WI	54843
<input checked="" type="radio"/>	O	99 Cranberry Ln		Hayward	WI	54843

Special Shipping Instructions  
Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

255 characters remaining.

 **COMPLETE DEVICE REQUEST**

# Kev Thov Lub Tshuab FVV Li Cas

- Nias **OK (Ua Li)** rau kev txheeb meej txog kev thov.
- **Device successfully requested (Qhov lus qhia tias thov tau lub tshuab lawm)** yuav nthuav tshwm.

Confirm

You are going to request a device for this user. Are you sure you want to proceed?

OK

CANCEL



Info

Device successfully requested.



# Ncauj Lus Txog Lub Tshuab FVV

- Yuav muab lub tshuab xa rau qhov chaw nyob uas xaiv tau nrog cov lus qhia siv rau tus neeg tau kev pab thiab tus neeg ua hauj lwm.
- Lub tshuab yuav tsum nyob twj ywm hauv tus neeg tau kev pab lub tsev kom txog thaum twg tsis siv nws ntxiv lawm.
- Yuav tsum muab lub tshuab nruab ruaj khov rau ib qhov ntug hauv tus neeg tau kev pab lub tsev. Yeej muaj daim ntaub nplaum ob sab nrog.





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# FVV Txheej Txheem

# FVV Txheej Txheem

FVV txoj kev ceeb toom yog qhov txheej txheem muaj ob kauj ruam:

- Thaum siv lub tshuab FVV, tus neeg ua hauj lwm yuav muab tau tus zauv txheeb npe tuaj thaum pib muaj txoj kev pab thiab tus zauv txheeb npe tawm tom qab muab kev pab tiav.
- Tom qab lis tiav cov kev pab thiab thaum twg tus neeg ua hauj lwm muaj xov tooj, lawv hu tau mus qhia FVV ob tug zauv txheeb kev sib ntsib.

# Kev Siv Lub Tshuab FVV

## Txheeb Npe Tuaj

- Nias thiab tso lub yeem ntawm lub tshuab.
- Sau tseg tus zauv muaj rau tus. Yuav tau muaj tus zauv no thaum hu mus qhia txog qhov kev sib ntsib.
- Tus zauv ntawd cim hnuv thiab sij hawm pib rau qhov kev sib ntsib.



# Kev Siv Lub Tshuab FVV

## Txheeb Npe Tawm

- Nias thiab tso lub yeem ntawm lub tshuab.
- Sau tseg tus zauv muaj rau tus. Yuav tau muaj tus zauv no thaum hu mus qhia txog qhov kev sib ntsib.
- Tus zauv ntawd cim hnuv thiab sij hawm xaus rau qhov kev sib ntsib.



# Kev Siv Lub Tshuab FVV

- Lub tshuab FVV yuav nthuav tshwm tus zauv muaj rau tus ib zaug twg muab nias.
- Tus zauv yuav hloov txhua feeb. Yog nias dua ua ntej txwm ib feeb, tus zauv yuav yog tib tug qub.
- Yog nias tom qab rau feeb uas nyeem thawj zaug tag, yuav siv tus zauv nias tshwm tshiab uas tus xaus qhov kev sib ntsib.

# Kev Ceeb Toom Qhia Cov Ntaub Ntawv Txog FVV Kev Sib Ntsib

Ib tsam uas tus neeg ua hauj lwm muaj xov tooj siv, lawv mam li lis kauj ruam kawg ntawm kev ceeb toom txog qhov FVV kev sib ntsib.

- Tos luv kawg li 15 feeb tom qab tau tus zauv txheeb npe tawm ntawm lub tshuaj FVV ua ntej yuav hu xov tooj.
- Yuav tsum hu mus qhia qhov kev sib ntsib ua ntej xya hnuv txij li hnuv pib qhov kev sib ntsib.
- Hu ib tsab xov tooj mus ntaus qhia ob tug zauv FVV tib si.

# Key Ceeb Toom Qhia Cov Ntaub Ntawv Txog FVV Key Sib Ntsib

- Siv Call Reference Guide (Key Coj Qhia Txog Key Hu Xov Tooj) (CRG) uas xa nrog lub tshuab FVV kom paub cov lus qhia ib kauj ruam zus.
- Hu rau ib tug xov tooj uas muab rau lub koom haum muab key pab hu qhia txog key sib ntsib.
- Kom txheeb meej tias koj yeej siv FVV CRG, txheeb rau ntu "Features (Txuj Ci)" ntawm CRG uas tshwm qhov "Fixed Visit Verification-Yes (Key Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib-Yog)."

**Sandata**  
TECHNOLOGIES

**Call Reference Guide:**

Agency Account Number: STX

Write your Santrax ID number above for easy reference.

**Dial:**

Or

**Features:**

Select Language	Call In/Out Prompting
Group Visit - No	Fixed Visit Verification -Yes
Service	Task





# Kev Ceeb Toom Qhia Cov Ntaub Ntawv Txog FVV Kev Sib Ntsib

- Thaum hu mus qhia cov zauv FVV, Sandata yuav muaj cov hom lus nram no hauv xov tooj:

English

Hindi

Serbian

Egyptian Arabic

Hmong

Somali

Burmese

Laotian

Spanish

Mandarin Chinese

Nepali

Swahili

French

Russian

Vietnamese

# Kev Ceeb Toom Qhia Cov Ntaub Ntawv Txog FVV Kev Sib Ntsib

Ncauj lus yuav tau muaj thaum yuav hu cov zauv mus qhia:

- Tus neeg ua hauj lwm tus Santrax ID
- Sandata Tus Zauv ID cim neeg tau kev pab
- Rau-tus-zauv txheeb tuaj (muab tau thaum tuaj pib sib ntsib)
- Rau-tus-zauv txheeb tawm (muab tau thaum xaus kev sib ntsib)
- Ob-tus-zauv ID Cim Kev Pab
- Peb-tus-zauv ID Cim Tes Dej Num, yog tias lub koom haum muab kev pab txwv kom muaj

# Kev Sau Cia Cov Ncauj Lus Rau FVV

Muaj daim qauv rau Kev Sau Cia Cov Ncauj Lus Rau FVV nyob rau ntawm Wisconsin EVV Supplemental Guide (Kev Coj Qhia Pab Txhawb Rau EVV): Tsab Ntawv Rhais Nrog F.

## Appendix F—Fixed Visit Verification Data Collection Log

Make copies of this chart to track FVV data. Make sure the codes are called in to the toll-free phone number assigned. Tasks and service codes are also listed in this appendix.

(Insert your toll-free numbers here: \_\_\_\_\_ or \_\_\_\_\_)

Member/Participant Name or Sandata Client ID:						
Write in these details from the FVV visit:						
Worker name and Santrax ID	Date of FVV device use	Write in these details from the FVV visit:				Date verification codes were called in
		Verification code received when checking in	Verification code received when checking out	Service code *	Tasks and notes (if required)	

# Service Code List (Cov Zauv Cim Kev Pab Teev Muaj)

Cov Zauv Cim Kev Pab (HCPCS)	Zauv Cim Kev Pab SMC	FVV Zauv Cim Kev Pab
T1019	Kev Tu Xyuas Tib Neeg/15 feeb	10
T1020	Kev Tu Xyuas Tib Neeg/ib hnuv twg	25
S5125	Kev Pab Tu Xyuas Hauv Tsev/15 feeb	15
S5126	Kev Pab Txhawb Tu Xyuas Hauv Tsev/lb Hnuv Twg	20
Combo (Sib Txuam) (IRIS nkaus xwb)	SIB TXUAM UA—PCS & SHC	30

# Zauv ID Cim Tes Dej Num Teev Muaj

Zauv ID cim Tes Dej Num	Lus Piav Qhia Tes Dej Num	Zauv ID cim Tes Dej Num	Lus Piav Qhia Tes Dej Num
100	Kev Tso Ciav Dej Da/Tso Dab Dej Da	105	Kev Hnav Khaub Ncaws/Hloov Khaub Ncaws
110	Cov Yas Cev Cuav/Cov Cam Tuav Pob Txha/TEDS	115	Kev Tu Cev
120	Kev Pab Rau Kev Noj Haus	125	Kev Txav Mus Los
130	Kev Nce Nqis Txaj Chaws	135	Kev Tso Zis Tso Quav
200	Kev Pab Txog Kev Tso Quav (MOT)	205	Kev Tu Xyuas Qhov Nqaij Txuas Xov (MOT)
210	Kev Tig Cev Nyuab (MOT)	215	Kev Tu Xyuas Qhov Nqaij Txuas Txoj Yas Pub Noj Haus (MOT)
220	Tshuab Ntsuas Qab Zib (MOT)	225	Kev Noj Tshuaj: Pab/Hais Kom Nco Qab (MOT)
230	Kev Qoj Lub Cev (MOT)	235	Kev Pab Txog Kev Ua Pa (MOT)
240	Kev Tu Tawv Nqaij (MOT)	245	Kev Pub Noj Haus Ntawm Txoj Yas (MOT)
250	Ntsuas Roj Ntsha (MOT)	255	Kev Tu Raug Mob (MOT)
300	Kev Tu Xyuas lav Qhov Muag/Tswb Pob Ntseg	305	Kev Tu Vaj Tse
310	Kev Ntxhua Khaub Ncaws	315	Kev Ua Pluas Noj/Muas Khoom Noj Khoom Haus



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# **Kev Xa Rov Qab Lub Tshuab FVV Li Cas**

# Kev Xa Rov Qab Lub Tshuab FVV Li Cas

- Yuav tsum xa rov qab cov tshuab yog:
  - Tus neeg ua hauj lwm muaj kev siv tau lwm hom EVV.
  - Tus neeg tau kev pab tsis muaj cai tau cov kev pab lawm.
  - Lub koom haum muab kev pab los sis FEA tsis muab kev tso cai ntxiv kom muab cov kev pab lawm.
  - Tsis siv lub tshuab mus txog rau lub hlis.
  - Lub tshuab nthuav tshwm qhov lus yuam kev.

# Kev Xa Rov Qab Lub Tshuab FVV Li Cas

- Kom xa rov qab tau lub tshuab, hu rau Wisconsin EVV Chaw Pab Neeg Qhua.
- Cov ncauj lus yuav tau muaj thaum koj hu:
  - Koom Haum Muab Kev Pab Tus Zauv ID # ntawm Medicaid
  - Sandata Tus Zauv ID Cim Koom Haum Muab Kev Pab
  - Tus zauv cim lub tshuab FVV (muaj nyob ntawm daim ntawv lo rau lub tshuab los sis hauv FVV Ntawv Ceeb Toom)
  - Neeg tau kev pab lub npe thiab Sandata tus zauv ID cim neeg tau kev pab





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# FVV Ntawv Ceeb Toom

# FVV Ntawv Ceeb Toom

- Cov koom haum muab kev pab yuav siv tau daim ntawv ceeb toom txog FVV Assignment (Kev Xaiv Rau FVV) ntawm Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua). Daim ntawv ceeb toom no muaj:
  - Tus zauv cim lub tshuab
  - Neeg tau kev pab uas xaiv cia siv lub tshuab
  - Cov hnuv ntawm lub tshuab
  - Cov hnuv ntawm lub tshuab qib

## Report Parameters

Account: [REDACTED]  
For: 4/6/2021 - 4/6/2021 11:59:59 PM

## Fixed Visit Verification Assignment Report

ACCOUNT: [REDACTED]  
PROVIDER ID: 9021099

SERIAL NUMBER	CLIENT NAME	CLIENT ID	MEDICAID ID	ASSIGNED DATE	UNASSIGNED DATE	FIRST USED DATE	LAST USED DATE
03082020	[REDACTED]	706878	201808108723	04/15/2020	12/30/2999		
10000800	[REDACTED]	927261	836352178494	04/27/2020	12/30/2999		
09J	[REDACTED]	657711	213231231231	12/24/2020	12/30/2999		
1230456	[REDACTED]	381383		05/27/2019	12/30/2999		
Grand Total Assignments: 4							



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# **Kev Kho Teeb Meem Ntawm FVV**

# FVV Tus Zauv ID Cim Neeg Tau Kev Pab Tsis Yog

**“No FVV registered. Please re-enter the client ID or press the pound (#) key to continue.” (“Tsis muaj FVV zwm tseg. Thov rov ntaus dua tus zauv ID cim neeg tau kev pab los sis nias tus phaus (#) kom txuas mus ntxiv.”)**

- Yuav pom Santrax qhov lus hauv xov tooj no tshwm yog tias tus neeg ua hauj lwm ntaus tsis yog Sandata tus zauv ID cim neeg tau kev pab.
- Qhov lus no yuav puav leej tshwm yog tias lub tshuab raug muab tua tseg tom qab rau lub hli uas tsis siv nws.

# FVV Tus Zauv ID Cim Neeg Tau Kev Pab Tsis Yog

Yog tias tus neeg ua hauj lwm muaj teeb meem nrog Sandata tus zauv ID cim neeg tau kev pab, lawv yuav tau:

- Txheeb Sandata tus zauv ID cim neeg tau kev pab thiab rov ntaus dua.
- Khwb xov tooj thiab sim hu dua, ua tib zoo ntaus cov zauv.
- Hu rau lub koom haum muab kev pab kom tau Sandata tus zauv ID cim neeg tau kev pab yog, ces sim hu dua.

# Ntaus FVV Tus Zauv Tsis Yog

**“Invalid numeric code, please try again (Tus zauv tsis yog lawm, thov rov sim dua).”**

- Yuav pom Santrax qhov lus hauv xov tooj no tshwm yog tias tus neeg ua hauj lwm ntaus tsis yog FVV rau-tus-zauv.
- Tus neeg ua hauj lwm yuav tau nias 1 kom rov ntaus dua FVV rau-tus-zauv. Yuav qhia kom lawv rhais mus ntxiv hauv FVV tsab xov tooj.
- Yog pheej tshwm qhov lus li qub, tus neeg ua hauj lwm yuav tau ceeb toom cov ncauj lus txog kev sib ntsib rau lub koom haum muab kev pab kom xuas tes ntaus cov ncauj lus rau.

# Tsis Ntaus Muaj FVV Cov Zauv

**“You have not entered any numeric codes (Koj tsis tau ntaus cov zauv dab tsi). Press 1 to return or press the pound (#) key to continue (Nias 1 kom rov qab mus los sis nias tus phaus (#) kom txuas mus ntxiv).”**

Yog pom Santrax qhov lus hauv xov tooj no tshwm, tus neeg ua hauj lwm yuav tsum:

- Khwb xov tooj yog tias nias yuam kev lub hnuv qub (\*) thiab tsab xov tooj tsis yog FVV.
- Rov ntaus dua FVV tus zauv, yog tias paub FVV tus zauv.
- Hu cuag lub koom haum muab kev pab, yog tias pheej tshwm qhov lus qub, kom xuas tes ntaus cov ncauj lus rau.



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# Cov Chaw Muaj Kev Pab



# Cov Chaw Muaj Kev Pab

- EVV Chaw Pab Neeg Qhua ntawm 833-931-2035, Zwj Hli (Monday)–Zwj Kuab (Friday), 7 teev sawv ntxov txog–6 teev tsaus ntuj
- Chaw sau ntawv Email: [VDXC.ContactEVV@Wisconsin.gov](mailto:VDXC.ContactEVV@Wisconsin.gov)
- EVV qhov vas sab ntawm: <https://www.dhs.wisconsin.gov/evv/index.htm>  
rau cov ncauj lus txog:
  - Cov Peev Txheej Rau Kev Kawm Siv
  - EVV hauv Wisconsin
  - ForwardHealth Portal (Chaw Muab Kev Pab Saum Huab Cua)



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**Ua koj tsaug**