



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Sandata Electronic Visit Verification (Kev Txheeb thaum Sib Ntsib Hauv Tshuab Hluav Taws) Portal (Chaw Muab Kev Pab Saum Huab Cua): Ntaub Ntawv Txog Neeg Tau Kev Pab

Ntsiab Lus Sib Tham

- Kev Sib Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab
- Cov Laj Thawj Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab
- Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab
- Kev Ntxiv Chaw Nyob Tshiab
- Kev Ntxiv Xov Tooj
- Hloov Neeg Tau Kev Pab Qib
- Cov Chaw Muaj Kev Pab



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Kev Sib Hlooo Ntaub Ntawv Txog Neeg Tau Kev Pab

Kev Sib Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

- Wisconsin Department of Health Services (Tuam Tsev Tswj Xyuas Cov Kev Kho Kab Mob Kev Nkeeg) (DHS) xa cov ntaub ntawv txog neeg tau kev pab mus rau Sandata raws li tus neeg tau kev pab:
 - Cov kev tso cai uas pom zoo tau cov kev pab EVV.
 - Cov ntaub ntawv rau muaj npe hauv Medicaid.
- Yuav muab cov ntawv tso cai thiab cov ntaub ntawv teev txog neeg tau kev pab xa mus rau Sandata txhua hmo.

Kev Sib Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab (2)

- Cov ncauj lus teev txog tus neeg tau kev pab tsuas txav mus ib seem xwb, ntawm DHS mus rau Sandata.

Cov Ntawv Tso Cai Tsis Yog DHS

- Cov HMO
- Managed Care Organizations (Cov Koom Haum Tswj Kev Tu Xyuas)

DHS Cov Ntawv Tso Cai

- IRIS (Include, Respect, I Self-Direct) (Xam Nrog, Hwm Txog, Tus Kheej Cob)
- Medicaid kev-them-nqi-rau-kev-pab



DHS Tsim Muaj

- Ntaub ntawv Kev Tso Cai
- Ntaub ntawv teev txog neeg tau kev pab
- Cov ntaub ntawv txog neeg ua hauj lwm



Sandata Cov Sau Tau

Sandata EVV Portal
(Chaw Muab Kev Pab Saum Huab Cua)
Cov ntaub ntawv txog neeg tau kev pab



WISCONSIN DEPARTMENT
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Cov Laj Thawj Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

Cov Laj Thawj Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

- Zoo tib yam li yav dhau los, tus tswv cuab/neeg koom kev pab yuav tsum tau xyuas kom lawv qhov chaw nyob yog qhov tam sim no nyob rau hauv ACCESS, lawv qhov Consortia, lawv lub Family Care MCO, los sis IRIS ICA. Qhov no tsis tau hloov ntawm EVV.
- Nws tseem ceeb uas tus tswv cuab/neeg koom kev pab puav leej xyuas kom lawv qhov chaw nyob yog qhov tam sim no hauv txhua lwm cov chaw nrog rau Social Security Administration (Chaw Tswj Lis Nyiaj Laus) thiab chaw pab txog kev niam qhuav txiv qhuav.

Cov Laj Thawj Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

Yog tias tus tswv cuab/neeg koom kev pab tsis tau hloov rau lawv qhov chaw tshiab, lub chaw muab kev pab yuav ntxiv tau qhov chaw nyob yog thiab txheeb tau los sis tus xov tooj rau neeg tau kev pab cov ntaub ntawv hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).

- Qhov no tsuas yog kho tshiab rau Sandata xwb.
- Nws yuav tsis kho tshiab rau ACCESS, SSA, los sis lwm cov chaw.

Cov Laj Thawj Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

Cov chaw muab kev pab yuav tau kho hloov qee tus neeg tau kev pab cov ntaub ntawv uas yog:

- Kev ntxiv qhov chaw nyob yog thiab txheeb tau rau txoj kev xa lub tshuab fixed visit verification (kev txheeb npe hauv lub tshuab nruab ruaj thaum sib ntsib) los sis kom qhov GPS mus rau qhov yog.
- Kev ntxiv tus xov tooj yog thiab txheeb tau kom txwv txoj kev seem tseg "unknown client" (neeg tau kev pab tsis paub).
- Kev hloov tus neeg tau kev pab qib tseem tos mus rau pab tau lawm:
 - Txheeb tau cov ntawv tso cai tshiab yooj yim los sis kho tshiab rau tus neeg tau kev pab.
 - Hloov Start of Care (Hnub Pib Tu Xyuas) (SOC) kom phim EVV thawj zaug sib ntsib.



WISCONSIN DEPARTMENT
of HEALTH SERVICES

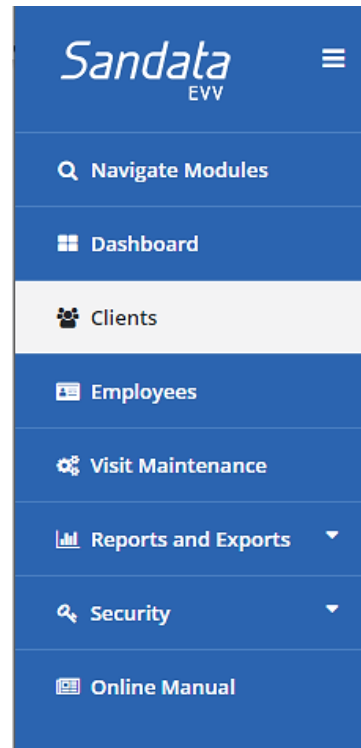
Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab

- Cov neeg tau kev pab muaj tes luag num yuav tau tswj kom muaj tus xov tooj thiab chaw nyob yog nyob rau hauv Wisconsin Medicaid.
- Yuav kho hloov tau cov ntaub ntawv txog neeg tau kev pab no nyob rauv hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
 - Lwm cov chaw nyob yog thiab txheeb tau
 - Lwm cov xov tooj txuas rau hauv tsev yog thiab txheeb tau
 - Tej chaw sau ntawv email ntawm tus neeg tau kev pab
 - Neeg tau kev pab qib twg

Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab (2)

- Txuas mus rau hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Ntawm qhov chaw taw nrhiav, nias **Clients (Cov Neeg Tau Kev Pab)** kom mus cuag tau tus neeg tau kev pab cov ntaub ntawv. Daim phiaj Neeg Tau Kev Pab/Txoj Kev Pab Cuam yuav nthuav tshwm.



Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab (3)

- Nrhiav tus neeg tau kev pab.

LAST NAME

client

FIRST NAME

Enter First Name

STATUS

Select Status

CLIENT ID

Enter Client ID

CLIENT PAYER ID

Enter Client Payer ID

MEDICAID ID

Enter Medicaid ID

PROGRAM

Select Program

LANGUAGE

Select Language

PRIMARY PAYER

Select Primary Payer

Q SEARCH

CLEAR

Show: 10 per page

Showing 1-3 of 3 entries

Name	Program	Status	Supervisor	Medicaid ID	Client Payer ID	As Of	SOC	EOC	Services
+ client one, test	Fee For Service	Pending		9876543210		1/26/21			T1019
+ client two, test	Fee For Service	Pending		0123456789		1/26/21			T1019
+ client, test one	Fee For Service	Pending		9987654321		1/26/21			T1019

Showing 1-3 of 3 entries

Kev Kho Hloov Ntaub Ntawv Txog Neeg Tau Kev Pab (4)

- Nias Edit (Kho)  ntawm ib sab tus neeg tau kev pab lub npe uas xav muab kho.

Showing 1-3 of 3 entries

Name	Program	Status	Supervisor	Medicaid ID	Client Payer ID	As Of	SOC	EOC	Services
  client one, test	Fee For Service	 Pending		9876543210		1/26/21			T1019
  client two, test	Fee For Service	 Pending		0123456789		1/26/21			T1019
  client, test one	Fee For Service	 Pending		9987654321		1/26/21			T1019



WISCONSIN DEPARTMENT
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Kev Ntxiv Chaw Nyob Tshiab

Kev Ntxiv Chaw Nyob Tshiab

- Xaiv lub yeem **Add New Address (Ntxiv Chaw Nyob Tshiab)** kom ntxiv tau qhov chaw nyob tshiab yog thiab txheeb tau.

[Personal](#) [Program](#) [Diagnosis](#)

Personal

TITLE

Select Title ▼

FIRST NAME *

test

MIDDLE INITIAL

LAST NAME *

client one

SUFFIX

Select Suffix ▼

SSN

XXX-XX-XXXX

GENDER *

0- Unknown ▼

BIRTH DATE

mm/dd/yyyy 

PRIMARY SPOKEN LANGUAGE

ENG- English ▼

Addresses (1)

123 right here street H- Home (Current) ▼

ADD NEW ADDRESS

ADDRESS TYPE *

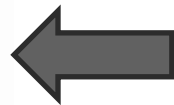
H- Home ▼

ADDRESS LABEL

ADDRESS LINE 1 *

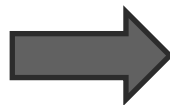
123 right here street

ADDRESS LINE 2



Kev Ntxiv Chaw Nyob Tshiab (2)

- Xaiv Hom Chaw Nyob **O-Other (Lwm Qhov)** ntawm teev kav rub los.
- Ntaus qhov **Address Label (Cim Chaw Nyob)** kom paub txheeb tau hom chaw nyob tshiab.
- Ntaus **Address Line 1, Zip code, City, State (Chaw Nyob Kab 1, Zauv Zip code, Nroog, Xeev)**, thiab tej (cov) **Phone (Xov Tooj)** muaj ntxiv.



Addresses (2)

ADD NEW ADDRESS

ADDRESS TYPE *
Select Address Type ▼
B- Business
H- Home
O- Other

ADDRESS LABEL

ADDRESS LINE 2

ZIP CODE *

CITY *

COUNTY

STATE *
Select State ▼

Phone Numbers, Etc

PHONE 1

PHONE 2

PHONE 3

PHONE 4

EMAIL

☒ ACTIVE

REMOVE ADDRESS

Kev Ntxiv Chaw Nyob Tshiab (3)

- Nias **Save (Zwm Cia) & Close (Muab Kaw Tseg).**





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Kev Ntxiv Xov Tooj

Kev Ntxiv Xov Tooj (2)

Kom ntxiv tau ib tug xov tooj:

- Nias **Add New Address (Ntxiv Chaw Nyob Tshiab).**

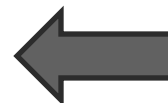
Addresses (2)

▼

Home:2 E Main St H- Home (Current/Billing)

Select Address Type ▼

ADD NEW ADDRESS



Kev Ntxiv Xov Tooj

- Xaiv Hom Chaw Nyob **O-Other (Lwm Qhov)** ntawm teev kav rub los.
- Ntaus **Address Label (Cim Qhov Chaw Nyob)**.
- Xuas tes rov ntaus qhov chaw nyob tam sim no thiaj li zwm tseg tau cov kev hloov.



Addresses (2)

1/26 updated phone number:987 somewh

ADDRESS TYPE * ADDRESS LABEL

O- Other 1/26 updated phone num

ADDRESS LINE 1 * ADDRESS LINE 2 ZIPCODE *

987 somewhere street 53545-__

CITY * COUNTY

Janesville Rock

STATE *

Wisconsin

Phone Numbers, Etc

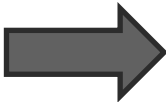
PHONE 1 PHONE 2 PHONE 3 PHONE 4

() _ - () _ - () _ - () _ -

EMAIL ☒ ACTIVE

Kev Ntxiv Xov Tooj (3)

- Ntxiv tus xov tooj los sis lwm cov ncauj lus.
- Nias **Save (Zwm Cia) & Close (Muab Kaw Tseg).**



SAVE & CLOSE

CANCEL

Addresses (2)

1/26 updated phone number:987 somewh

ADD NEW ADDRESS

ADDRESS TYPE *
O- Other

ADDRESS LABEL
1/26 updated phone num

ADDRESS LINE 1 *
987 somewhere street

ADDRESS LINE 2

ZIPCODE *
53545-__

CITY *
Janesville

COUNTY
Rock

STATE *
Wisconsin

Phone Numbers, Etc

PHONE 1
() _ - _

PHONE 2
() _ - _

PHONE 3
() _ - _

PHONE 4
() _ - _

EMAIL

☒ ACTIVE

REMOVE ADDRESS



WISCONSIN DEPARTMENT
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Hloov Neeg Tau Kev Pab Qib

Hloov Neeg Tau Kev Pab Qib

- Nrhiav tus neeg tau kev pab.
- Nias **Edit (Kho)**  ntawm ib sab tus neeg tau kev pab lub npe uas xav tau.



Showing 1-2 of 2 entries

	<u>Name</u>	<u>Program</u>	<u>Status</u>	<u>Supervisor</u>	<u>Medicaid ID</u>	<u>Client Payer ID</u>	<u>As Of</u>	<u>SOC</u>	<u>EOC</u>	<u>Services</u>
	+ Test, Member	Fee For Service	 Pending		1234567890		1/20/21			T1019
	+ Test, Member two	Fee For Service	 Pending		0987654321		1/20/21			T1019



Hloov Neeg Tau Kev Pab Qib

Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua) cov hnuv yuav rhais mus rau hnuv uas zwm muaj cov ntaub ntawv.

Program (Seem Txog Txoj Kev Pab)

- **Effective Date (HnuvPib Siv Tau)** yog hnuv uas kho cov hloov ntawm tus neeg tau kev pab.
- **Created Date (Hnuv Tsim Muaj)** yog hnuv uas tsim muaj tus neeg tau kev pab cov ntaub ntawv.
- Hnuv **Start of Care (Pib Tu Xyuas) (SOC)** yog hnuv uas pib muab cov kev pab.

Hloov Neeg Tau Kev Pab Qib (3)

- Yos mus rau **Program** (**Seem Txog Txoj Kev Pab**).
- Qib cia li muaj yog **01- Pending (Tseem tos)**.
- Kab **Effective Date (Hnub Pib Tau)** yuav cia li yog hnub uas tsim muaj cov ntaub ntawv rau tus neeg tau kev pab.

Personal Program Diagnosis

Client Status

STATUS *

01- Pending ▼

01- Pending

02- Active

04- Inactive

EFFECTIVE DATE *

01/26/2021

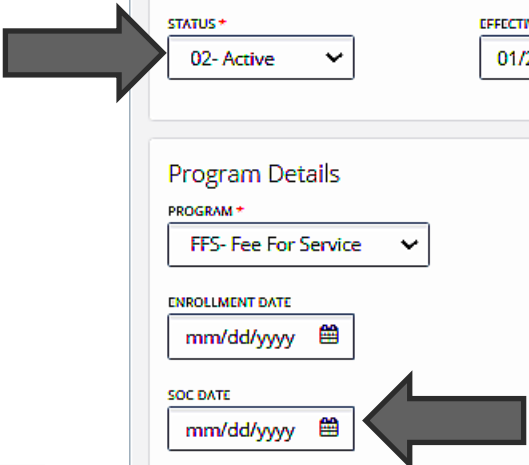
REASON FOR CHANGE

Select Reason For Char ▼

Hloov Neeg Tau Kev Pab Qib (4)

- Teeb tus neeg tau kev pab qib mus rau **02- Active (Pab tau)**.
- Hloov hnuv Pib Tu Xyuas, yog tsim nyog.
- Nias **Save (Zwm Cia) & Close (Muab Kaw Tseg)**.



Personal **Program** **Diagnosis**

Client Status

STATUS * **02- Active** EFFECTIVE DATE * **01/26/2021**

Program Details

PROGRAM * **FFS- Fee For Service**

ENROLLMENT DATE **mm/dd/yyyy**

SOC DATE **mm/dd/yyyy**

ELIGIBILITY BEGIN DATE **mm/dd/yyyy**

Hloov Neeg Tau Kev Pab Qib (5)

- Tua tawm tsis tau cov neeg tau kev pab hauv Sandata Portal (Chaw Muab Kev Pab Saum Huab Cua), tsuas muab kaw tsis pab lawm xwb.
- Kev siv **04- Inactive (Tsis pab lawm)** yog nyob ntawm siab yeem.
- Kev hloov tus neeg tau kev pab qib yuav tsis hloov tau hnuv kawg ntawm cov txheej txheem kev tso cai tam sim no.
- Ntaus tus neeg tau kev pab hnuv kawg rau ntawm kab End of Care (Kawg Muab Kev Pab) (**Hnuv EOC**).

Client Status

STATUS *

04- Inactive

EFFECTIVE DATE *

10/20/2020

REASON FOR CHANGE *

Select Reason

Program Details

PROGRAM *

FFS- Fee For Service

SUPERVISOR

Select Supervisor

ENROLLMENT DATE

mm/dd/yyyy

CREATED DATE *

10/19/2020

SOC DATE

12/01/2019

EOC DATE *

mm/dd/yyyy

ELIGIBILITY BEGIN DATE

mm/dd/yyyy

ELIGIBILITY END DATE

mm/dd/yyyy



WISCONSIN DEPARTMENT
of HEALTH SERVICES

Cov Chaw Muaj Kev Pab

Cov Chaw Muaj Kev Pab

- EVV Chaw Pab Neeg Qhua ntawm 833-931-2035, Zwj Hli (Monday)–Zwj Kuab (Friday), 7 teev sawv ntxov–6 teev tsaus ntuj
- Kev pab txhawb sau ntawv Email: VDXC.ContactEVV@Wisconsin.gov
- EVV qhov vas sab ntawm <https://www.dhs.wisconsin.gov/evv/training-administrators.htm> muaj ncauj lus ntxiv txog qauv siv rau Neeg Tau Kev Pab:
 - PowerPoint 4: Client Format (Kev Teeb Txheeb Rau Neeg Tau Kev Pab), P-02749
 - Wisconsin Kev Coj Qhia Pab Txhawb Rau EVV, P-02745
 - Cov Duab Viv Dis Aus Nthuav Qhia Hloov Cov Ntaub Ntawv Txog Neeg Tau Kev Pab



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of HEALTH SERVICES

Ua Koj Tsaug