

Birth to 3 Family Experience Survey: What Families Need to Know

The Wisconsin Department of Health Services (DHS) invites families to tell us about their experience in the Birth to 3 Program in order to help us learn about what is going well and to find ways to make the program stronger for families throughout Wisconsin.

Who receives the Family Experience Survey?

The Family Experience Survey is sent to all families of children when they leave the Birth to 3 Program. Surveys are sent approximately one month after the child exits the Birth to 3 Program.

How to complete the survey

Paper

Families receive a printed copy of the Family Experience Survey that can be mailed back to DHS. Families may complete the paper survey and use the self-addressed, postage-paid envelope to return the survey by U.S. mail free of charge.

Online

Families can also complete the survey online. Using a computer, smartphone, or tablet, families may complete the survey at the link provided in the cover letter.

Families are asked to complete the survey within 30 days.

Questions to expect

The Family Experience Survey includes 21 questions regarding whether the Birth to 3 Program has helped the family in:

- Knowing and understanding their rights.
- Effectively communicating their children's needs.
- Helping their children develop and learn.

Questions are based on a five-point scale, ranging from 1=not at all helpful to 5=extremely helpful. It takes about 5-10 minutes to complete the survey.

Why the Family Experience Survey matters and how information from the Survey is used

DHS values parent and caregiver feedback. Receiving input from families served in the Birth to 3 Program allows DHS to understand how early intervention is working and where improvements can be made.

The results of the Family Experience Survey are reported in a required annual performance report to the US Department of Education, Office of Special Education Programs (OSEP). The report is available for viewing at <https://osep.grads360.org/#report/apr/publicView>.



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