#### About the Wisconsin Funeral and Cemetery Aids Program

The Wisconsin Funeral and Cemetery Aids Program (WFCAP) helps pay for funeral, cemetery, and crematory expenses for eligible Wisconsin decedents.

To be eligible for WFCAP, the person who died must have been enrolled in at least one of the WFCAP eligible Medicaid programs at the time of their death.

Only providers (funeral homes, cemeteries, and crematories) may submit a WFCAP application. Upon a person's death, providers are encouraged to contact WFCAP about potential program eligibility before submitting an application.

Family members should work with the provider to determine if WFCAP assistance is available for their loved one.

#### Life Insurance

Life insurance policies created on or after October 3, 2016, will impact WFCAP potential payment. Payments will be reduced for those who received a death benefit payment that exceeds \$3,000. Providers can contact WFCAP for additional information, if needed.

#### Wisconsin Funeral And Cemetery Aids Program

Phone: 888-859-0611



P-03123 (10/2021)

Wisconsin Department of Health Services

Wisconsin Funeral and Cemetery Aids Program (WFCAP)

# Informational Brochure



#### What assistance is available?

For **funeral home** services, the cost of allowable funeral charges (including third party cash advances after \$500) cannot be more than \$4,500. The highest possible payment available from WFCAP is \$1,500. If the total cost is more than \$4,500, the application will be denied.

For **cemetery and crematory** services, the cost of allowable cemetery and crematory charges cannot be more than \$3,500. The highest possible payment available from WFCAP is \$1,000. If the total cost is more than \$3,500, the application will be denied.

## What are allowable funeral expenses?

- Alternative container
- Basic services of funeral home director and staff
- Casket
- Cremation facility
- Direct burial
- Direct cremation
- Embalming
- Forwarding/receiving remains
- Funeral ceremony
- Funeral ceremony/visitation same day
- Graveside service
- Hearse
- Outer burial container
- Preparation of remains
- Transfer of body to funeral home
- Urn (1)
- Utility vehicle
- Visitation

WFCAP is the payer of last resort.

Payment should be requested only when the estate and other funding sources of the person who died are not enough to pay for the funeral, cemetery, or crematory services. Providers should exhaust all other funding sources before submitting an application for WFCAP assistance. Other funding sources include, but are not limited to: burial trusts, burial insurance, estate assets, and fundraisers. WFCAP funds cannot be used to reimburse for already-paid expenses.

### What are allowable cemetery expenses?

- Cemetery plot
- Crypt/niche space
- Engraving
- Mausoleum space
- Monument/marker
- Nameplate
- Opening/closing of crypt/niche
- Opening/closing of grave
- Opening/closing of mausoleum
- Perpetual care
- Vault/grave box

### What are allowable crematory expenses?

- Cremation
- Cremation container
- Direct cremation
- Refrigeration
- Transportation fee
- Urn (1)

## What if there are special circumstances?

Sometimes, there might be special circumstances that require WFCAP to consider paying more for funeral services. Special circumstances may include, but are not be limited to, the need for an oversized casket, donation of a person's body, or transportation issues. It will be determined on an individual case basis whether special circumstances exist to justify exceeding the payout limits. Additional verifying documentation is needed if special circumstances are requested.

#### **Additional Conditions**

WFCAP must receive a WFCAP application within 12 months of the decedent's date of death. An application received after that time period will be denied.

**Funeral homes** must provide a Final Itemized Funeral Home Billing Statement with Payment Sources with their WFCAP Application, and **cemeteries and/or crematories** must provide a Final Itemized Cemetery and/or Crematory Statement with Payment Sources with their WFCAP Application. The statement must be signed by both the provider and the executor or family representative.

The WFCAP Application (F-10141) must be signed and dated by both the provider and the executor or family representative.

Providers should use the most recently published WFCAP Application, or the application will be denied.