Telecommunications Equipment Purchase Program

The Telecommunications Equipment Purchase Program (TEPP) is a program that helps people with disabilities buy specialized equipment they need in order to use basic telephone services. Financial assistance is provided to help offset the cost. TEPP is funded by the Wisconsin Universal Service Fund (USF), established and managed by the Public Service Commission of Wisconsin (PSC). TEPP's eligibility guidelines and application procedures are separate from TAP.

To learn more about TEPP, visit psc.wi.gov/pages/programs/tepp.aspx, or contact the Public Service Commission:

Phone: 608-231-3305 Videophone: 608-234-4781 Email: pscrecordsmail@wisconsin.gov





Contact TAP

Wisconsin Department of Health Services Bureau of Aging and Disability Resources



dhs.wisconsin.gov/odhh/tap.htm



Promoting Equal Communication Access and Accommodations



P-03142 (04/2025)

Telecommunications Assistance Program



Telecommunications Assistance Program

The Telecommunications Assistance Program (TAP) is a funding program for specialized telephones and related devices. TAP is for **any Wisconsin resident who is low income and Deaf, DeafBlind, or severely hard of hearing**. TAP funding is limited and is available on a first-come, first-served basis.



Program Funding

TAP funding can buy specialized telephones and devices **and** help pay for copay costs required by the Telecommunications Equipment Purchase Program (TEPP).

Program Eligibility

To be eligible for TAP funding, an applicant must:

- Be a Wisconsin resident.
- Be an individual who is Deaf, DeafBlind, or severely hard of hearing.
- Have a total household income less than 200% of the federal poverty level.
- Have not received TAP assistance within the past three years.

Visit the TAP webpage or contact the program coordinator for more information.

Application Materials

Applicants will need to submit a TAP application and documentation verifying a hearing loss. Additional information and links to forms are available on the TAP webpage or by contacting the program coordinator.

855-359-5252

