

You have to get your medical equipment from a Medicaid-enrolled supplier

What you need to know.

Starting on February 1, 2022, Wisconsin Medicaid members must get all medical equipment known as complex rehabilitation technology (CRT) from vendors enrolled in Wisconsin Medicaid as a **CRT supplier**. CRT suppliers are experts who can help you get the medical equipment that is the best fit for you and your life.

You may have to get CRT equipment or CRT repairs from a different supplier than you have in the past.

Do you have CRT equipment?

If you are not sure if your medical equipment is CRT, ask your current medical equipment supplier. Some examples of CRT equipment are:

- Power wheelchairs
- Pediatric-sized manual wheelchairs
- Standing frames (standers)
- Gait trainers
- Positioning seats

If you have medical equipment that is **not** considered CRT, then you are **not** affected by these changes.

If you have CRT equipment, talk to your doctor or current supplier.

If you have CRT equipment, ask your current provider if they are a Medicaid-enrolled CRT supplier. If your current supplier is **not** a Medicaid-enrolled CRT supplier, you will need to find a supplier who is. Wisconsin Medicaid cannot pay for your equipment unless it comes from a Medicaid-enrolled CRT supplier.

If your current provider is a Medicaid-enrolled CRT supplier, you do **not** need to do anything else.

Here are some ways you can find a Medicaid-enrolled CRT supplier.



Ask your doctor or current supplier to refer you to a CRT supplier who can help you.



Call ForwardHealth Member Services at 800-362-3002 or your HMO's member services for help finding a CRT supplier.



SCAN ME



1. To go to the [Find a Provider tool](#), scan the QR code with a smartphone.
2. Click the Other button from the options listed under Find Care.
3. Use the Health Program drop-down menu to select **BadgerCare Plus/Medicaid**.
4. Enter **Complex Rehabilitation Technology Supplier** in the Provider Name/Service field.
5. Enter the name of your town in the City field or enter your zip code in the Zip field.
6. Use the Distance drop-down menu to select a limit on how far away CRT suppliers may be.
7. Click the **Search** button.
8. Choose a CRT supplier from the search results.