Keep Your Coverage!

BadgerCare Plus and Medicaid have special rules during the COVID-19 emergency. Let’s work together so you’ll still have health insurance benefits when the emergency ends. Here are the next steps.

Update your contact info
Make sure we have your current address, phone, and email so we can send you important changes about your coverage. Log in at access.wi.gov or call your local agency.

Open your mail
Read any letters you get from the Wisconsin Department of Health Services to find out how changes will affect you.

Take action
Don't miss key deadlines! The letters will tell you what you need to do to get continued benefits.

Questions?
Contact your local agency or call Member Services at 800-362-3002 and we'll figure out your next steps together. We’re here to help.