



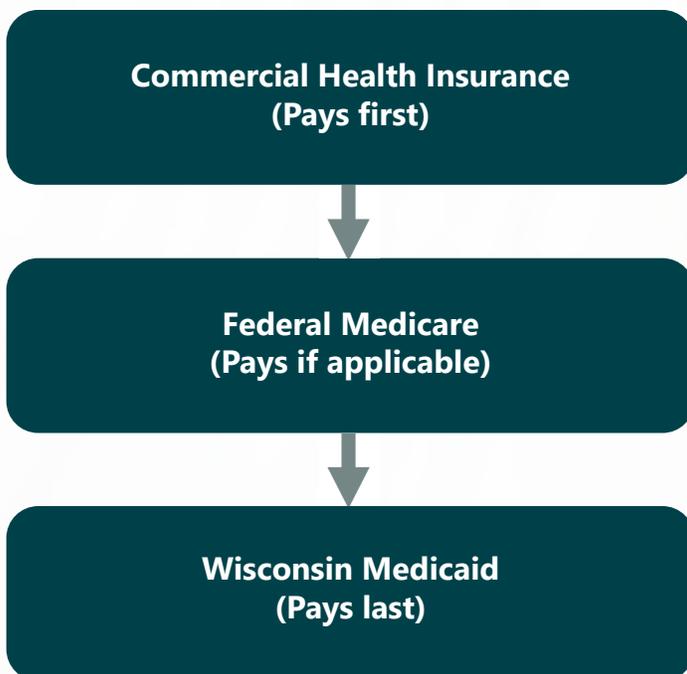
# Medicaid Issues in Wisconsin

## Coordination of Benefits Billing Medicare and Medicaid

### Bill Other Insurance First

Wisconsin Medicaid is the payer of last resort. Providers must exhaust all other health insurances before submitting claims to ForwardHealth. Wisconsin Medicaid reimburses only the allowed cost remaining after other health insurances have paid.

### Insurance Payer Hierarchy



### Members With Medicaid and Medicare

Providers must use disclaimer codes when members have both Medicaid and Medicare. These codes allow providers to receive the correct reimbursement from ForwardHealth. The disclaimer codes are:

-  **M-7:** Medicare disallowed or denied payment.
-  **M-8:** Non-covered Medicare service. Use this code when Medicare was not billed because the service was not covered.

(Please see Wisconsin Medicaid Handbook Topic #688)

### Other Insurance Indicators

Providers must use indicators, when applicable, on professional, institutional, and dental claims, or on the Explanation of Medical Benefits (EOB) form.

Claims submitted through the ForwardHealth portal must show the results of billing commercial health insurance.

Paper claims, when other health insurance is involved, must include an EOB form.

The results of commercial health insurance billing must be reported on the EOB form.

Other insurance indicators are described as follows:

-  **OI-P:** PAID in part or in full, and/or was applied toward the deductible, coinsurance, or copayment. The amount paid by commercial health insurance must be indicated.
-  **OI-D:** DENIED by commercial health insurance of a correct and complete claim. Only use this code if the claim was billed to commercial health insurance.
-  **OI-Y:** YES, the member has commercial health insurance coverage, but it was not billed for reasons including, but not limited to, the following:
  - The member denied coverage or will not cooperate.
  - The service is not covered by the carrier.
  - Benefits are exhausted.

(Please see Wisconsin Medicaid Handbook Topic #605)



**WISCONSIN DEPARTMENT**  
*of* **HEALTH SERVICES**  
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