

WisCaregiver Careero Certified Direct Care Professional
Curriculum Overview

Competency	Learning Objectives
Care Settings	<ul> <li>Understand the historic changes related to deinstitutionalization</li> <li>Learn about HCBS</li> <li>Understand available care settings</li> <li>Understand laws that apply to each type of care setting</li> <li>Understand the abuse, misconduct, neglect, and misappropriation reporting requirements</li> </ul>
Communication	<ul> <li>How to use successful verbal and non-verbal communication</li> <li>How to actively listen and respond</li> <li>How to communicate in a culturally appropriate manner</li> <li>The difference between objective and subjective documentation and how to write objectively</li> <li>How to effectively communicate with people who:         <ul> <li>Have intellectual disabilities</li> <li>Have dementia</li> <li>Are deaf or hard of hearing</li> <li>Have chronic, persistent mental illnesses</li> <li>Have speech impairments</li> </ul> </li> </ul>
Professionalism, Responsibility & Ethics	<ul> <li>Understand what it means to be professional, including the importance of integrity and accountability</li> <li>Learn how to keep professional boundaries</li> <li>Realize the importance of knowing the employer's policies and procedure</li> <li>Understand the Health Insurance Portability and Accountability Act of 1996 (HIPAA)</li> </ul>
Person-Directed Practice	Understand that the first priority is to support the individuals receiving care and how to have all functions flow from that priority
Evaluation and Observation	<ul> <li>Understand the assessment process and how they are used by care teams</li> <li>How to observe health and behavior within a cultural context</li> <li>How to recognize changes in condition and report them to the appropriate resource</li> </ul>
Crisis Prevention & Intervention	<ul> <li>Learn how to recognize risk and prevent crisis in a person-centered manner</li> <li>Identify behavior supports to prevent crises and promote health and safety</li> <li>Understand and implement trauma-informed care (TIC)</li> <li>Understand the impact of Adverse Childhood Experiences (ACEs) and lifelong trauma</li> </ul>
Safety	<ul> <li>Fire safety</li> <li>First aid and choking</li> <li>Infection prevention</li> <li>Understand the laws regarding restraints and alternative measures to take</li> </ul>





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Integrity & Respect	<ul> <li>Understand integrity and how to act with it</li> <li>Understand Maslow's Hierarchy of Needs and how it relates to CDCP work</li> <li>How to identify and change implicit bias</li> </ul>
Empowerment, Advocacy, & Self- Determination	<ul> <li>Understand types of legal decision-makers and the difference between power of attorney and guardian</li> <li>Identify role in caring for an individual with a legal decision-maker</li> <li>Understand self-determination and dignity of risk</li> <li>Dispel myths about sex as it relates to the HCBS populations</li> <li>Distinguish between sexual assault and consensual sex</li> <li>Understand sexuality in long-term care and the role of the CDCP</li> </ul>
Health & Wellness	<ul> <li>Learn how to assist the individual with meal planning, shopping, and safe food preparation</li> <li>Recognize signs of dehydration and prevention strategies</li> <li>Strategies for feeding assistance</li> <li>Learn how to safely assist the individual in taking medication while following all laws and safety rules</li> <li>Learn what normal aging looks like</li> <li>Learn how to support palliative care choices and end-of-life care</li> </ul>
Community Living Skills & Supports	<ul> <li>Bathing</li> <li>Dressing and grooming</li> <li>Assisting with personal hygiene</li> <li>Help the individual follow health care plans and use medical equipment as needed</li> <li>Understand good body mechanics</li> <li>Safely assist with mobility including walking, transferring, positioning, and transporting the person</li> <li>Understand vital signs and how to apply them to CDCP scope of work</li> <li>Understand basic medical terminology</li> </ul>
Community Inclusion, Networking & Relationships	<ul> <li>Encourage and assist individuals in connecting with others, so they can reduce social isolation and loneliness</li> <li>Help the individual connect with friends, live, and be included in the community of their choice</li> <li>Help the individual transition between services and adapt to life changes, including moving into a home and community-based settings</li> <li>Respect the role of family members in planning and providing services</li> </ul>
Cultural Competency, Respect, Justice, Fairness & Equality	<ul> <li>Learn to promote and practice justice, fairness, and equity for the individuals you care for and the larger community, within practice and ethical standards and employer policies</li> </ul>
Education, Training, & Self- Development	<ul> <li>Understand the process to renew your Certification for Direct Care Provider</li> <li>Understand the importance of self-care, trauma-informed care, and preventing burnout</li> </ul>