

FoodShare Theft

Scammers are trying to steal FoodShare benefits.
Protect your benefits with these helpful tips.



Choose a hard-to-guess PIN and keep it secret. Cover the keypad when you enter your PIN and don't share it with anyone you don't want using your benefits.



Check your account often. Use the MyACCESS or ebtEDGE mobile apps to check your account for charges you didn't make and report any to QUEST Card Service right away.



Freeze or block your card. Freeze your card between uses so no one can use it, including you. Block your card from out-of-state use or internet use if you don't shop online or travel outside Wisconsin.

► Tips to create a secure PIN

✓ DO THIS

Use numbers memorable to you, but hard for others to guess. For example, the day you got your favorite pet.

✗ DO NOT

- Repeat numbers, like 2222
- Use numbers in a row, like 4567
- Use a pattern, like 1212
- Use a birthdate or birth year



- To learn more about how to protect your FoodShare benefits, scan this QR code or go to dhs.wi.gov/foodshare/security.htm.
- To change your PIN, call QUEST Card Service at 877-415-5164 or use the ebtEDGE website or mobile app.

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