

# FoodShare Theft

Scammers are trying to steal FoodShare benefits.  
Protect your benefits with these helpful tips.



**Choose a hard-to-guess PIN and keep it secret.** Cover the keypad when you enter your PIN and don't share it with anyone you don't want using your benefits.



**Check your account often.** Use the MyACCESS or ebtEDGE mobile apps to check your account for charges you didn't make and report any to QUEST Card Service right away.



**Freeze or block your card.** Freeze your card between uses so no one can use it, including you. Block your card from out-of-state use or internet use if you don't shop online or travel outside Wisconsin.

## ► Tips to create a secure PIN

### ✓ DO THIS

Use numbers memorable to you, but hard for others to guess. For example, the day you got your favorite pet.

### ✗ DO NOT

- Repeat numbers, like 2222
- Use numbers in a row, like 4567
- Use a pattern, like 1212
- Use a birthdate or birth year



- To learn more about how to protect your FoodShare benefits, scan this QR code or go to [dhs.wi.gov/foodshare/security.htm](https://dhs.wi.gov/foodshare/security.htm).
- To change your PIN, call QUEST Card Service at 877-415-5164 or use the ebtEDGE website or mobile app.