# BadgerCare Plus and Wisconsin Medicaid Members

**Health care renewals are back!** 



## Unsure of the renewal process?

### Here's what you need to know:

#### Know your renewal month.

Check the letter we sent you in March or find it online at access.wi.gov.

#### Watch your mailbox.

About two weeks before your renewal month, we'll send you a renewal form and instructions.



**Renewal Tip**: To avoid a gap in coverage, renew as soon as you get your renewal packet in the mail.

## Ways to renew:



**By mail.** To renew by mail, complete and return your renewal packet.



**Online.** Renew online through your ACCESS account. Log in or set up an account at <u>access.wi.gov</u>.



By phone or in person. You can renew by phone or in person through your local agency. Find your agency at <a href="mailto:dhs.wi.gov/im-agency">dhs.wi.gov/im-agency</a>.

**Questions?** Find a benefits specialist for your county by visiting your local Aging and Disability Resource Center (ADRC) or go to <a href="https://dhs.wi.gov/benefit-specialist/counties.htm">dhs.wi.gov/benefit-specialist/counties.htm</a>.

