

Temporary QUEST Card

Important information about requesting a temporary card so you can use your FoodShare benefits.



What is a temporary QUEST card?

A temporary QUEST card is for FoodShare households that need immediate access to their benefits and cannot wait for a permanent card to come in the mail. A temporary QUEST card works like a permanent QUEST card for up to 30 days or until the new card is received and activated.

Who can get a temporary card?

- A new cardholder who has recently been approved for expedited benefits.
- A current cardholder whose QUEST card has been damaged, lost, or stolen and who cannot wait until they get a replacement card in the mail.

How do I request a temporary card?

1. Fill out the [Temporary QUEST Card Request Form \(F-02260A\)](#) and turn it into your agency.
2. Once this form is submitted and you are at the agency, agency staff will:
 - Verify your identity.
 - Determine if your case meets the requirements for receiving a temporary card.
3. If you are eligible, you will be get the card while you are at the agency. Agency staff will help you activate it so it's ready to use.

How long can I use a temporary card?

A temporary card will stop working after 30 days or after a new permanent QUEST card is activated, whichever comes first. The same day a temporary card is issued, a new permanent QUEST card will be requested for you. It will be mailed to the address on file.

Is there a limit to the number of temporary cards I can get?

There is a limit of one temporary card per case per 12 month period. There are a few exceptions to this limit. You may be able to get more than one temporary card if:

- You have been recently approved for expedited benefits.
- There are extenuating circumstances, like a recent household misfortune.

FoodShare
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For more information about using QUEST cards go to
dhs.wisconsin.gov/foodshare/ebt.htm.