

Kev Thov Lub Tshuab rau Fixed Visit Verification (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib)

(Requesting a Fixed Visit Verification Device)

Lub Ib Hlis Ntuj 2024



P-03569H (01/2024)

Zoo Siab Txais Tos rau Kev Thov Lub Tshuab rau Fixed Visit Verification (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib). Cov ntaub ntawv qhia paub no yog cia rau cov neeg siv fab kev tuav tswj ntawm Sandata EVV Portal (Sandata EVV Qhov Chaw Nkag) (tsis yog rau cov neeg ua hauj lwm/cov neeg ua zog).

Ntsiab lus sib tham

- Cov Lus Ntsaws Txog Fixed Visit Verification (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib) (FVV)
- Kev Thov Lub Tshuab FVV Li Cas
- Kev Xa Rov Qab Lub Tshuab FVV Li Cas
- Cov Chaw Muaj Kev Pab

Kev Tshab Xyuas FVV

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- Lub tshuab FVV yog txoj kev siv kawg kiag los sau ua ke cov ntaub ntawv.
- FVV siv cov khoom siv hluav taws xob me-me uas nyob rau ib qhov chaw hauv tsev.
- Lub tshuab FVV tsim cov naj npawb rau tus lej sawv cev rau lub sij hawm thiab hnuv tuaj sib ntsib.
- Cov naj npawb no tau siv tom qab thaum tus neeg ua hauj lwm hu xov tooj los ntawm txhua lub xov tooj txhawm rau los sau qhov kev mus sib ntsib.



Lub tshuab FVV yog txoj kev siv kawg kiag los sau ua ke cov ntaub ntawv. Nws yuav muaj feem ua rau muaj qhov ntaus nkag yuam kev ntau heev yog cia neeg ua. Tuaj yeem tuav tau cov kev tuaj ntsib ntau tshaj plaws los ntawm kev siv ob txoj hau kev lwm yam no: Sandata Mobile Connect (SMC) thiab Telephonic Visit Verification (Kev Txheeb Qhia Qhov Tseeb Txog Kev Tuaj Ntsib Hauv Xov Tooj) (TVV).

FVV siv cov khoom siv hluav taws xob me-me uas nyob rau ib qhov chaw hauv tsev. Lub cuab yeej yuav muaj cov ntaub nplaum muaj ob sab nplaum kom ceev nws cia kom ruaj khov. Qhov no tuaj yeem nyob rau hauv lub dab rau khoom nyob ntawm tej rooj uas rub tawm mus los tau, sab phab ntsa, ib sab ntawm lub tub txias—thaum twg los xij uas cov neeg ua hauj lwm yuav muaj peev xwm nrhiav tau nws yam ntseeg siab tau.

Lub cuab yeej FVV yuav tsim tau cov naj npawb uas muaj rau tus lej uas sawv cev rau lub sij hawm thiab hnuv tim ntawm kev tuaj ntsib. Cov naj npawb no tau siv tom qab thaum tus neeg ua hauj lwm hu xov tooj los ntawm txhua lub xov tooj txhawm rau los sau qhov kev mus sib ntsib.

Kev Tshab Xyuas FVV

- Thaum xaj lub tshuab FVV, tus kws muab kev pab cuam los sis FEA yuav tsum lees paub tias:
 - Yuav npaj kev tso cai rau cov kev pab mus ntev tshaj 60 hnuv.
 - Tus neeg tau kev pab tsis muaj xov tooj txawb los sis lub xov tooj hauv tsev Voice over Internet Protocol (Kaw Suab Lus hauv Is Taws Nem) (VoIP).
 - Tus neeg tau kev pab los sis tus neeg ua hau lwm tsis tag yuav muaj lub xov tooj ntse (smart phone) los sis daim phiaj tablet uas nruab tau qhov app Sandata Mobile Connect (Kev Siv Xov Tooj Ntawm Tes Sib Txuas).
 - Tus neeg tau kev pab tsis muaj lub xov tooj ntse los sis xov tooj loj uas muaj rau cov hom phiaj electronic visit verification (kev txheeb npe hauv tshuab hluav taws xob thaum sib ntsib) (EVV).

Ib qho piv txwv ntawm lub xov tooj VoIP uas ruaj khov yog ib txoj xaim xov tooj uas muab los ntawm lub tuam txhab cable uas ntsaws rau hauv phab ntsa los sis lub modem hauv tsev.

Kev Tshab Xyuas FVV

- Yuav tsum xa rov qab cov tshuab rau Sandata yog:
 - Tus neeg ua hauj lwm muaj kev siv tau lwm hom EVV.
 - Tus neeg tau kev pab tsis muaj cai tau cov kev pab lawm.
 - Tus kws muab kev pab cuam los sis FEA tsis raug tso cai los muab cov kev pab cuam ntxiv lawm.
 - Lub tshuab tsis ua hauj lwm lawm.
- Wisconsin Department of Health Services (Lub Tuam Tsev Hauj Lwm ntsig txig Cov Kev Pab Cuam Kev Noj Qab Haus Huv) (DHS) yuav saib xyuas kev siv cov tshuab FVV.
- DHS thov kom xa cov tshuab uas tsis siv rov qab.

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DHS yuav tab tom soj qab xyuas txog kev siv cov cuab yeej FVV. Yog tias tsis siv lub cuab yeej li peb lub hlis, Department of Health Services (Lub Thawj Fab Saib Xyuas Hauj Lwm Cov Kev Pab Cuam Kev Noj Qab Haus Huv) yuav thov kom xa lub cuab yeej rov qab.

Nyob rau lub sij hawm no, yuav tsis muaj kev tsub nqi rau cov cuab yeej FVV lawm.

Ncauj Lus Txog FVV Lub Tshuab

- Yuav cim lub tshuab nrog Sandata tus zauv ID cim Neeg Tau Kev Pab thiab Sandata tus zauv ID cim koom haum muab kev pab.
- Lub tshuab yuav sib txuas nrog tus neeg tau kev pab thiab lub koom haum muab kev pab los sis FEA.
 - Ntau tus neeg ua hauj lwm los ntawm tib lub koom haum sawv cev tuaj yeem siv tib lub tshuab FVV, yog tias lawv xav tau.
 - Yog tias ntau lub koom haum sawv cev muab kev pab cuam ua hauj lwm nrog tib tus neeg tau kev pab, txhua lub koom haum sawv cev yuav tsum xaj cov tshuab FVV sib txawv, yog tias lawv cov neeg ua hauj lwm xav tau.

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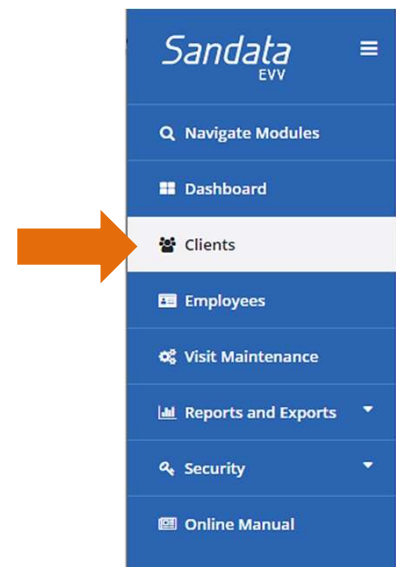
Yuav muab lub cuab yeej nplaum ntawv qhia npe uas muaj tag nrho Sandata tus neeg qhua tus ID thiab Sandata lub chaw hauj lwm tus ID. Cov naj npawb ID no yuav tshwm nyob rau saum toj kawg thiab ib sab ntawm lub cuab yeej.

Tus naj npawb cim qhia yuav nyob rau sab tom qab ntawm lub cuab yeej. Cov neeg siv rau fab kev tswj hwm kuj yuav tuaj yeem nrhiav tau tus naj npawb cim qhia nyob rau hauv Sandata EVV Portal (Sandata EVV Lub Chaw Nkag hauv Tus Neeg Qhua) cheeb tsam.


Kev Thov Lub Tshuab
FVV Li Cas

Kev Thov Lub Tshuab FVV Li Cas

- Tus thawj coj nkag rau hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Ntawm qhov chaw tau nrhiav, nias **Clients (Cov Qhua)** kom mus cuag tau tus neeg tau kev pab cov ntaub ntawv.





Kev Thov Lub Tshuab FVV Li Cas

- Nrhiav tus neeg tau kev pab.
- Nias Edit (Kho)  ntawm ib sab tus neeg tau kev pab lub npe uas xav tau.

Showing 21-26 of 26 entries

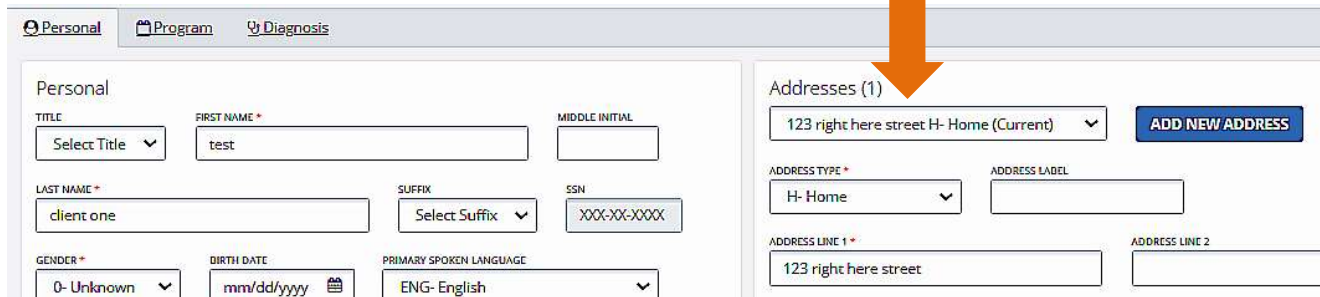
Show: 10 per page

« ≤ 1 2 3 ≥ »

Name	Program	Status	Supervisor	Medicaid ID	Client Payer ID	As Of	SOC	EOC	Services
 TestMbrTen, Sandata	WIFFS	● Active		5555666622		6/22/20	6/22/20		T1019
 TestMbrThirteen, Sandata	WIFFS	● Active		9999555533		6/22/20	6/22/20		T1019

Kev Thov Lub Tshuab FVV Li Cas

- Hauv Tus Kheej tab, paub meej tias qhov chaw nyob yog lawm.



The screenshot shows a patient record form with two main sections: 'Personal' and 'Addresses (1)'. The 'Personal' section includes fields for Title, First Name (test), Middle Initial, Last Name (client one), Suffix, SSN (XXX-XX-XXXX), Gender (0- Unknown), Birth Date (mm/dd/yyyy), and Primary Spoken Language (ENG- English). The 'Addresses (1)' section includes a dropdown for Address Type (H- Home), an 'ADD NEW ADDRESS' button, an Address Label field, and Address Line 1 (123 right here street) and Address Line 2 fields. An orange arrow points to the 'Addresses (1)' section.

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Ua kom paub tseeb tias qhov chaw nyob raug lawm. Yog tias yuav tsum tau siv qhov chaw nyob sib txawv, ntxiv nws ua li "Address Type O-Other (Hom Chaw Nyob O-Lwm Yam)" thiab khaws tseg.

Saib Daim Ntawv PowerPoint Ua Tus Qauv Ntawm Tus Neeg Qhua hauv DHS EVV Qhov Kev Cob Qhia phab vev xaib txog Lwm Cov Thawj Tswj Hwm kom paub ntau ntxiv hais txog kev ntxiv qhov chaw nyob rau tus neeg qhua. Thov ceeb toom qhia rau koj paub hais tias, ib qhov chaw nyob twg uas hloov pauv los sis muab ntxiv rau ahuv Sandata portal (Sandata lub chaw) nkag yuav tsis xa rov qab mus rau DHS lawm. Yeej xav kom cov neeg qhua hloov kho tshiab lawv qhov chaw nyob ruaj khov hauv lawv tus as khauj Kev Nkag Cuag Tau Rau Wisconsin Medicaid los sis los ntawm lawv lub koom haum tswj hwm nyiaj khwv tau los-los sis lub chaw ua hauj lwm ntawm haiv neeg tsawg.

Kev Thov Lub Tshuab FVV Li Cas

- **Nias Request Device (Thov Tshuab).**

Clients Clients / [Edit client](#)

[← GO BACK](#) Client: MRBThree, Test | Client ID: (995996) | Medicaid ID: (9911347699)

[Personal](#) [Program](#) [Diagnosis](#)

Personal

TITLE FIRST NAME * MIDDLE INITIAL

LAST NAME * SUFFIX SSN

GENDER * BIRTH DATE * PRIMARY SPOKEN LANGUAGE

MEDICAID ID *

REQUEST DEVICE

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Lees paub meej txog tus neeg qhua cov ntaub ntauv qhia paub.

Nias **Request Device (Thov Tshuab)**

Kev Thov Lub Tshuab FVV Li Cas

- **Xaiv FVV Device (lub Tshuab FVV) ntawm Select Device Type (Xaiv Hom Tshuab) ntawm teev kav rub los.**

Select Shipping Information for Device Request ×

Select Device Type
FW Device 

FVV Device Attestation Notice (*)

Select Address for Shipping Device
PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input checked="" type="radio"/>	H	2117 HUEBBE PKWY		Beloit	Dane	515110000

Special Shipping Instructions
Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

255 characters remaining.

COMPLETE DEVICE REQUEST

Xaiv **FVV Device (lub Tshuab FVV)** ntawm **Select Device Type (Xaiv Hom Tshuab)** ntawm teev kav rub los.

Ua kom paub tseeb tias yeej pom "FVV" tshwm.

Kev Thov Lub Tshuab FVV Li Cas

- Nias rau ntawm lub npe **FVV Device Attestation Notice (Kev Ceeb Toom Kev Lees Txais Lub Tshuab FVV)** txhawm rau los saib FVV cov xwm txheej.
- Nias rau ntawm lub npov **FVV Device Attestation Notice (Kev Ceeb Toom Kev Lees Txais Lub Tshuab FVV)** txhawm rau lees txais cov txheej txheem, thiab tom qab ntawd nias rau ntawm **Accept (Pom Zoo)**.

Select Device Type

FVV Device

FVV Device Attestation Notice (**)

FVV Device Attestation Notice

Fixed Visit Verification (FVV) devices are the data collection method of last resort. An FVV device should only be requested by the provider agency or FEA if services are anticipated to be authorized for more than 60 days and all of the following criteria are met:

- The member/participant does not have a landline home phone.
- The worker does not have a smart phone or tablet device that would support Sandata Mobile Connect (SMC) for Mobile Visit Verification (MVV) data collection.
- The member/participant does not have a smart phone or tablet device that would support SMC for MW data collection.
- The member/participant has a smart phone or tablet, but it is not available for EW purposes.

CLOSE ACCEPT

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Tom ntej no, nias rau lub npe ntawm FVV Device Attestation Notice (Daim Ntawv Ceeb Toom Txog Kev Pom Zoo Txog Lub Cuab yeej FVV), thiab lub npov dhia tawm los yuav tshwm muaj cov cai qhia. Yog tias cov cai qhia no muaj tseeb, yuav tuaj yeem xaj tau lub cuab yeej FVV no. Kos rau lub npov nyob ib sab ntawm lub npe thiab tom qab ntawd ces nias rau "Accept (Lees Txais)." Yuav tsum xaiv lub npov kos qhia paub txog kev pom zoo thawm rau ua kom tiav kev xaj lub cuab yeej.

Kev Thov Lub Tshuab FVV Li Cas

- Paub qhov chaw nyob xa ntawv.
- Yog tias qhov chaw nyob tsis yog, rov qab mus rau daim phiaj **Edit Client (Kho neeg tau kev pab)** thiab ntxiv qhov chaw nyob tshiab rau. Qhov chaw nyob tshiab tam sim no yuav qhia ua qhov kev xaiv hauv lub nab cos **Request Device (Thov Lub Tshuab)**.

Select Shipping Information for Device Request ×

Select Device Type
FW Device

FVV Device Attestation Notice (*)

Select Address for Shipping Device
PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input checked="" type="radio"/>	H	2117 HUEBBE PKWY		Beloit	Dane	515110000

Special Shipping Instructions
Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

255 characters remaining.

COMPLETE DEVICE REQUEST

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Cov kws muab kev pab cuam yuav tsum lees paub meej txog qhov chaw nyob kev xa ntawv tias raug lawm ua ntej yuav thov lub cuab yeej tau.

Saib Daim Ntawv PowerPoint Ua Tus Qauv Ntawm Tus Neeg Qhua hauv DHS EVV Qhov Kev Cob Qhia phab vev xaib txog Lwm Cov Thawj Tswj Hwm kom paub ntau ntxiv hais txog kev ntxiv qhov chaw nyob rau tus neeg qhua.

Kev Thov Lub Tshuab FVV Li Cas

- Ua kom tiav **Special Shipping Instructions (Cov Lus Qhia Txog Kev Xa Khoom Tshwj Xeeb)**, yog tias xav tau.
- Nias **Complete Device Request (Thov Tshuab Tiav)**.

Select Shipping Information for Device Request ×

Select Device Type
FW Device

FVV Device Attestation Notice (*)


Select Address for Shipping Device
PO Box addresses cannot be used for shipping and thus may not be displayed below.

Select	Address Type	Address Line 1	Address Line 2	City	State	Zip Code
<input checked="" type="radio"/>	H	2117 HUEBBE PKWY		Beloit	Dane	515110000

Special Shipping Instructions

Please do not include any PHI in the shipping instruction field, as what you type here will appear on the shipping label.

255 characters remaining.

 **COMPLETE DEVICE REQUEST**

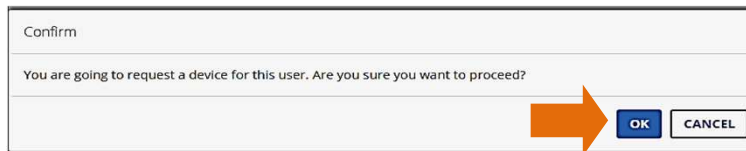
16

Yog tias tsim nyog, sau kom tiav "Special Shipping Instructions (Cov Lus Qhia Txog Kev Xa Tshwj Xeeb)" twg. Cov no yuav tshwm sim rau saum daim ntawv nplaum qhia txog kev xa thiab tuaj yeem muaj cov lus qhia txog kev xa xws li, "Xa tuaj rau ntawm ib sab qhov rooj thiab nias lub tswb kom nrov," los sis tsis sau dab tsi rau.

Nias Complete Device Request (Thov Tshuab Tiav).


Kev Thov Lub Tshuab FVV Li Cas

- Nias **OK** rau kev txheeb meej txog kev thov.
- Nias **OK** rau daim phiaj tom ntej kom xaus qhov txheej txheem.




Confirm

You are going to request a device for this user. Are you sure you want to proceed?





Device successfully requested.



Ncauj Lus Txog FVV Lub Tshuab

- Cov tshuab yuav raug xa mus rau qhov chaw nyob uas xaiv tseg nrog cov lus qhia rau tus neeg tau kev pab thiab tus neeg ua hauj lwm.
- Cov tshuab yuav tsum nyob twj ywm hauv tus neeg tau kev pab lub tsev kom txog rau thaum nws tsis xav tau ntxiv lawm.
- Cov tshuab yuav tsum tau muab tso rau ntawm qhov chaw hauv tus neeg tau kev pab lub tsev.



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Nws yuav siv sij hawm kwv yees li ntawm 3-5 hnuv kom lub cuab yeej FVV thiaj li tuaj txog ntawm tus neeg qhua qhov chaw nyob txij hnuv uas tau thov lub cuab yeej ntawd. Hauv lub hnab ntawv xa raws kev xa ntawv, yuav muaj:

- FVV lub tshuab
- Phau Ntawv Qhia Txog Kev Ua Pov Thawj Txog Kev Hu Rau FVV (qhov ntawv sau rau tus neeg ua hauj lwm kom hu tuaj rau cov naj npawb FVV)
- Cov lus qhia rau cov neeg ua hauj lwm txog kev siv lub cuab yeej FVV

Tus neeg muab kev pab cuam yuav tsum ua kom paub tseeb tias cov neeg ua hauj lwm muaj kev nkag cuag tau rau daim ntawv no thiab lub cuab yeej. Muaj ib qho qauv ntawm Phau Ntawv Qhia Txodg Kev Ua Pov Thawj Txog Kev Hu Rau FVV hauv phab vev xiab kev cob qhia hauv tshooj "Cov Neeg Ua Hauj Lwm Cob Qhia".

Cov tshuab yuav tsum nyob twj ywm hauv tus neeg tau kev pab lub tsev kom txog rau thaum nws tsis xav tau ntxiv lawm.

Lub cuab yeej yuav sau cov ntaub ntawv uas yuav tsum tau sau txog "qhov chaw" uas

kev saib xyuas kho mob tau tshwm sim thaum nyob rau hauv tus neeg qhua lub tsev. Lub cuab yeej yuav muaj cov ntaub nplaum muaj ob sab nplaum kom nws thiaj li nplaum rau sab saum toj tau. Qhov no tuaj yeem nyob rau hauv lub dab rau khoom nyob ntawm tej rooj uas rub tawm mus los tau, sab phab ntsa, ib sab ntawm lub tub txias— qhov twg los tau uas nws tuaj yeem nrhiav pom tau los ntawm cov neeg ua hauj lwm yam ntseeg siab tau. Cov tshuab yuav tsum tau muab tso rau ntawm qhov chaw hauv tus neeg tau kev pab lub tsev.

Kev Xa Rov Qab Lub Tshuab
FVV Li Cas

Kev Xa Rov Qab Lub Tshuab FVV Li Cas

Txhawm rau thov xa rov qab ntawm lub tshuab FVV los sis rau ib lub tshuab tsis raug, tiv tauj rau Wisconsin EVV Chaw Pab Neeg Qhua. Muab:

- Sandata tus zauv ID cim chaw muab kev pab
- Tus kws muab kev pab cuam lub npe
- Tus kws muab kev pab cuam kho mob tus naj npawb ID Medicaid
- Neeg tau kev pab npe los sis tus ID
- Tus naj npawb qib ntawm lub tshuab FVV
- Yog vim li cas thiaj xa rov qab los
- Qhov chaw nyob xa rov qab yog tias txawv ntawm tus neeg tau kev pab qhov chaw nyob

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Yog tias tus neeg qhua tsis xav siv lub cuab yeej FVV mus ntxiv lawm, los sis muaj kev ua tsis taus hauj lwm ntawm lub cuab yeej ib qho twg, ces tiv tauj Wisconsin Lub Chaw Muab Kev Saib Tus Neeg Qhua Txog Lub Tshuab EVV.

Sandata yuav xa lub hnab xa ntawv rov qab uas them nyiaj ua ntej, rau chaw nyob ua ntej no rov qab tuaj rau kev xa khoom.

Cov Chaw Muaj Kev Pab

Cov Chaw Muaj Kev Pab

- Wisconsin EVV Chaw Pab Neeg Qhua
 - Hnub Monday-Friday, 7 teev sawv ntxov-6 teev tsaus ntuj
 - Xov tooj: 833-931-2035
 - Tus Email: VDXC.ContactEVV@wisconsin.gov
- EVV nplooj vav xaib,
www.dhs.wisconsin.gov/evv/index.htm, rau cov ntaub
ntawv uas cuam tshuam txog:
 - Cov Peev Txheej Rau Kev Kawm Siv
 - EVV hauv Wisconsin

Ua tsaug



WISCONSIN DEPARTMENT
of HEALTH SERVICES