



Independent Living Supports Pilot (ILSP) Provider Fact Sheet

As a potential provider for the Independent Living Supports Pilot (ILSP) program you may have some questions. This fact sheet will provide basic information about the program and how to submit claims.

What is ILSP?

- The Independent Living Supports Pilot (ILSP) program is funded by the American Rescue Plan Act (ARPA) and is intended to offer short-term, personalized, and limited services and supports for people at risk of entering Medicaid long-term care.
- This program is **not** Family Care, IRIS, or Medicaid.
- Information regarding the ILSP program can be found on the Department of Health Services (DHS) website at www.dhs.wisconsin.gov/ilsp.

Basic Information

- Participants of the ILSP program work with the ADRC (aging and disability resource center) to develop a service plan. Participants will then identify provider(s) to deliver the items and services listed on their service plan.
- A third-party administrator verifies the qualifications of service providers and processes claims and payments.
- You only need to enroll once to be eligible to provide services to all participants in the ILSP program. An authorization letter is needed for each participant.
- You may charge their market rate for services provided to participants.

Service Authorization and Scheduling Information

- Once the participant and provider are enrolled, you will receive an authorization to begin services.
- ILSP will pay for participant purchase of goods or services from a provider only after authorization. **No purchase or service can occur before the authorization.**
- Participants schedule their services directly with the provider.

Payment Information

- Claims may be submitted and managed via the updated [ILSP Tool](#). You will need to register for a [MyWisconsin ID](#) before logging in.
- Claims may be submitted via email to: dhsdmsilsp@dhs.wisconsin.gov

- Claims may be submitted via postal mail to:
ForwardHealth
ATTN: ILSP
313 Blettner Blvd.
PO Box 14599
Madison, WI 53784-0599
- Consult the authorization letter for details needed to fill out the claims form.
- If a provider earns more than \$600 through the ILSP program in a calendar year, DHS issues a 1099 tax form.

Important Dates

- June 30, 2025: Last date to perform work in the ILSP program.
- June 30, 2025 by 5:00 p.m.: Last date for claims submission. No exceptions will be made.

Resources

- For more information about the ILSP program, visit www.dhs.wisconsin.gov/ilsp.
- For more information about ADRCs, visit www.dhs.wisconsin.gov/adrc.
- *Registered ILSP providers may contact DHS directly for program support at dhsdmsilsp@dhs.wisconsin.gov or by phone at (800) 422-9648.*