

MAPP and Adult Long-Term Care Programs

Why is paying your MAPP premium important for people in Family Care, IRIS, or PACE?

To be enrolled in an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) you must also be enrolled in a full-benefit Wisconsin Medicaid health care coverage.

To see what services are covered in your long-term care program and full-benefit Medicaid, check out Services Included in IRIS, Family Care, Partnership and PACE, P-00570 (dhs.wi.gov/publications/p0/p00570.pdf).

The Medicaid Purchase Plan (MAPP) is one type of full-benefit Medicaid coverage that allows you to enroll in a long-term care program. If you are enrolled in MAPP, you must meet all MAPP program requirements to stay enrolled. That includes paying your MAPP premium on time.

Losing long-term care program enrollment

If you are enrolled in both MAPP and an adult long-term care program (Family Care, Family Care Partnership, IRIS, or PACE) and you don't pay your MAPP premium, you could be disenrolled from your long-term care program as well.

If you stop being enrolled in MAPP and are enrolled in different full-benefit Medicaid health care coverage instead, your monthly cost for your long-term care services could increase.



Paying your MAPP premium

You can pay your premium each month one of these ways.

- Online through the ACCESS website (access.wi.gov) or the MyACCESS mobile app (dhs.wi.gov/forwardhealth/myaccess.htm) with a credit or debit card or from a checking or savings account.
- By mailing a check or money order to:
Medicaid Purchase Plan
PO Box 93187
Milwaukee, WI 53293-0187

Or, set up ongoing monthly payments. Choose the option that works best for you.

- Set up ACCESS AutoPay online at access.wi.gov to pay automatically with a credit or debit card or from a checking or savings account.
- Through a monthly electronic funds transfer from a checking or savings account. To set up an electronic funds transfer, fill out the Member/Employer Electronic Funds Transfer for Medicaid Purchase Plan Premiums, F-13023 form. Call your local agency (dhs.wi.gov/im-agency) to ask for this form or find it at dhs.wi.gov/library/collection/f-13023.
- By setting up wage withholding to have the payment taken out of your paycheck. Work with your employer to fill out the Medicaid Purchase Plan Premium Employer Wage Withholding, F-13024 form. Call your local agency (dhs.wi.gov/im-agency) to ask for this form or find it at dhs.wi.gov/library/collection/f-13024.

Questions

For questions about MAPP eligibility or enrollment, contact your local agency (dhs.wi.gov/im-agency).

For questions about your long-term care program:

- Contact your managed care organization (MCO) (dhs.wi.gov/familycare/mcocontacts.pdf) if you are enrolled in Family Care, Family Care Partnership, or PACE and have questions about your enrollment or services.
- Contact your IRIS consultant agency (dhs.wi.gov/iris/directory.htm) if you are enrolled in IRIS have questions about your enrollment or services.
- Contact your local ADRC or Tribal ADRC if you want information about long-term care program enrollment options. For help connecting to your local ADRC or Tribal partner agency, visit FindMyADRC.org or call toll-free 1-844-WIS-ADRC (844-947-2372).